

FY-2026 1st Quarter Report

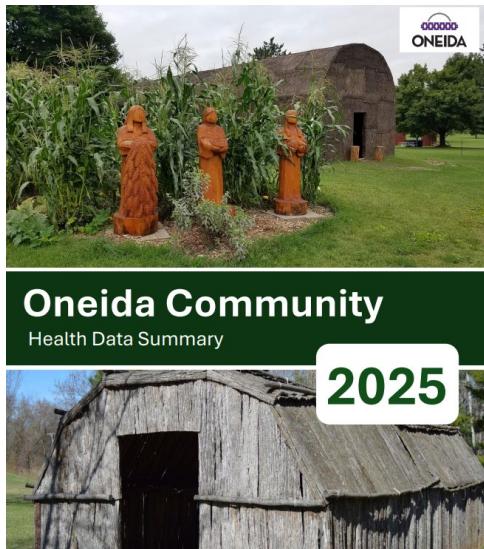
ONEIDA COMPREHENSIVE HEALTH DIVISION

Status report of Outcomes/Goals

Outcome/Goal # 1

Strengthening a Comprehensive Provision of Care

MEASUREMENT:



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Completion of '[Oneida Community Health Data Summary 2025](#)' and placed on OCHD website under Data/Reports section. This aligns with using the best available data for the provision of patient care.

Staff addition of [Dr. Mariah Metoxen-Wyckoff](#) (Oneida Nation), Optometrist to the Optical Clinic. Preliminary results are reduced wait time from 6 months to 3-4 months. Addition of [Dr. J. Chris Williams](#), Internal Medicine Physician to the Medical Clinic. Addition of [Gabby James, PA-C, MS, MPAS](#) (Dine Nation), Physician Assistant to the Family Medicine Medical Clinic.

Mass Influenza Vaccine Clinics held at Oneida Nation Elementary School. A drive-thru option provided on October 11th and in-person option on October 22nd. Total of 306 vaccines administered.

Laboratory passed their **Clinical Laboratory Improvement Amendments (CLIA)** Inspection on November 19, 2025. Surveyors impressed by high quality testing and variety of testing options available.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Future plans include promoting the use of the Oneida Community Health Data Summary 2025 to guide evidence-based care and inform program planning. Work will focus on stakeholder engagement, continuous improvement, and preparing for the 2026 update with expanded metrics. Division will continue to actively recruit for provider positions.

Outcome/Goal # 2

Engaging & Developing an Inclusive and Empowered Workforce

MEASUREMENT:



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Continuation of **Mind Garden initiatives** and **Culture Amp** information to align with team building, sharing of projects, successes, **Power of Positivity** application, trainings, team huddles, balance workloads, '**Cultural Communication Program**' with facilitator Tracy Cordova, holiday decorating contests, and cross trainings. Booster Club sponsored **Halloween Food & Group Costume Contest, Pink Day** for breast cancer awareness, and **Christmas decoration contest**.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Fill four critical leadership positions – **Assistant Director (Behavioral Health)**, **Assistant Medical Director (Medical Clinic)**, **Assistant Director (Dental Clinic)**, and **Director of Physical Rehabilitation (Therapy)** to stabilize operations, improve access, and achieve targeted quality, financial, and workforce outcomes across the OCHD.

OCHD is partnering with CEO of Nation Services to implement **360 Leadership evaluations** for key leadership roles (Division Director, Assistant Division Director, Medical Director) in FY 2026, using **Culture Amp** to ensure confidential and employee-centric feedback. A 360 evaluation is a developmental tool that gathers feedback from supervisors, peers, and direct reports to provide a comprehensive, forward-focused view of leadership effectiveness, emphasizing actionable insights rather than performance assessment.

Outcome/Goal # 3

Advancing Customer Focused Experience

MEASUREMENT:



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Harvest Health: Annual Diabetes Awareness Event completed November 1, 2025, at Thornberry Creek with 260 community member and staff attendees. Pharmacy **Liberty software** system changes, **RX365 application** provides pharmacy, accounting, and business teams more visibility in sales process. Number of prescriptions increased 6% from FY25Q1 and 3% increase from FY25Q4. Patients can utilize RX365 for medication refills. **Booster Club Craft Fair** held on Saturday, November 15, 2025, from 9:00 am to 2:00 pm with 38 vendors. Numerous employees and patient/clients participated.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Improved RX365 application synchronizing with Pharmacy Liberty software to improve timeliness of prescription pick-up. Continued integration of recently hired **Clinical Pharmacist** into Medical Clinic. Anticipate increased use of the RX365 application to improve medication refills and eliminate the requirement of telephone call. For patients that prefer telephone call, this option is still available.

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Photos:



Clinical Laboratory Improvement Amendments (CLIA) Inspection – Passed on November 19, 2025



Harvest Health: Annual Diabetes Awareness Event - Staff November 1, 2025



'Kids in the Kitchen' Headstart Activity, partnership with Nutrition Services, University of Wisconsin Madison, and Health Promotion and Disease Prevention.