

## FAQs: Oneida Casino Hotel Leadership Position Transition Due to Casino–Hotel Rebrand & Consolidation

**Question:** **What organizational change is taking place?**

Answer: The Oneida Nation is introducing a new leadership role: Chief Executive Officer (CEO) – Casino & Hotel. Information being shared relates to organizational structure and the strategic alignment of Casino and Hotel operations.

**Question:** **Why is this change happening?**

Answer: This leadership transition is a result of a broader rebranding & organizational consolidation between Oneida Casino and the former Radisson Hotel & Conference Center that took place last year - now operating as the Oneida Casino & Hotel. The update to the operations top executive is a natural next step to reflect the updated scope of responsibilities of the position. The change allows the Nation to focus on continuous deliverance of a unified entertainment, gaming, and hospitality experience.

**Question:** **The current Gaming General Manager is greatly experienced; will they fill the new role, or will the position be posted?**

Answer: The position will be posted. The Oneida Nation is using its standard recruitment and hiring practice and is in the process of conducting a nation-wide search of qualified candidates for the CEO position; we anticipate the role will be filled within the next 60 days

**Question:** **Will this transition affect employees or services?**

Answer: The transition is being implemented carefully to avoid disruptions. Guests should continue to enjoy the same high-quality services they expect, and employees will maintain their roles.

**Question:** **Can the Nation share personnel-related details about this change?**

Answer: No. The Oneida Nation does not discuss personnel matters.

**Question:** **How will this benefit guests?**

Answer: Guests can continue to expect a high-quality service through alignment between gaming and hotel services; streamlined operations; and customer service experience.

**Question: Who can I contact for additional information?**

Answer: General questions can be directed to the Oneida Casino & Hotel guest services team or through the contact information available on the organization's official website, or by contacting Oneida Nation Public Relations Director, Bobbi Webster at [bwebst@oneidanation.org](mailto:bwebst@oneidanation.org).