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A good mind. A good heart. A strong Fire

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EXTREME COLD WEATHER REMINDER – PREVENT FROZEN PIPES

With dangerously cold temperatures and wind chills expected, please take steps to protect your plumbing.

IF YOUR HOME IS VULNERABLE

If your home is vulnerable, pipes have frozen before, waterlines in crawlspaces/unheated areas, mobile homes, older homes, or plumbing on outside walls:

- Let ONE (1) COLD-WATER faucet run at a slow drip/ trickle (about pencil lead size), especially overnight
- Open cabinet doors under sinks on exterior walls to allow warm air in.
- Keep heat set to at least 55-60 Fahrenheit

NO HISTORY OF FREEZING ISSUES

You likely do not need to drip your faucets. Unnecessary dripping across the community can affect system demand and water pressure.

Enrolled Tribal Elders: If you need assistance related to frozen water issues, please call (920)869-2448. Support staff will help coordinate elder-related assistance and service calls.

Important Service Note:

- Utilities can respond to water system issues up to the curb stop/curb box. **In most cases, the water service line from the curb stop to the home is the homeowner's responsibilities**, based on applicable rules and regulations.
- If you experience low pressure, loss of water, or suspect a frozen service line, please contact Utilities as soon as possible.

Stay Safe and Warm!

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