

Oneida One Stop SMS Terms and Conditions

1. SMS Opt-In and Consent

Subscribers can opt-in for SMS messages from Oneida One Stop as part of the loyalty registration process at our enrollment page. By doing so, you agree to receive automated promotional and personalized marketing text messages from Oneida One Stop to the mobile phone number you provided when signing up. Messages may include promotional programs, new menu items, and other marketing content. Messages for this program will be sent from (920) 392-7499 and will begin with “Oneida Loyalty”.

Consent to receive automated marketing messages is not a condition of any purchase. Message frequency varies. Message and data rates may apply. Mobile opt-in data will not be shared.

2. How to Opt-In

Loyalty members can opt-in during registration. Non-members can opt-in by texting YES to (920) 392-7499 and following confirmation instructions.

3. How to Opt-Out

To opt-out of the text messaging program, text the keyword STOP to (920) 392-7499 to cancel. After texting STOP to (920) 392-7499 you will receive one additional message confirming that your request has been processed. For more information, text the keyword HELP to (920) 392-7499. You can also contact us at oneidaretail@oneidanation.org or (920) 496-7310.

For additional help at any time email oneidaretail@oneidanation.org.

4. Supported Carriers

We deliver messages to major carriers including AT&T, Verizon Wireless, Sprint, T-Mobile*, MetroPCS, U.S. Cellular, Alltel, Boost Mobile, and Virgin Mobile.

T-Mobile is not liable for delayed or undelivered messages.

5. Message Frequency and Charges

Message frequency depends on program participation and user interaction. Message and data rates may apply. For questions about your mobile plan, contact your wireless provider.

6. Abuse or Misuse

Any attempt to abuse or exploit Oneida One Stop rewards messages, coupons, or contests may result in suspension or termination of your SMS and/or Loyalty account.

7. Privacy

For Oneida One Stop's privacy policy, please review our Privacy Policy. For all questions about the mobile SMS services provided by Oneida One Stop, please contact us through our Contact Us page.