

FY-2025 4th quarter report

COMPREHENSIVE HOUSING DIVISION

Status report of Outcomes/Goals

1. Which outcome/goal(s) does the Division wish to report on?
2. What metric is being used to measure the outcome/goal?
3. What are the accomplishments (i.e. positives, things for which the Division is proud, brags) have occurred over the reporting period that reflect the Division's progress for reaching the outcome/goal?
4. What can the community expect to see in the future (i.e. 6 months; next year; 18 months) from the Division related to the outcome/ goal?

Outcome/Goal # 1

Improving the quality of and maximizing the most efficient use of current rental stock by:

MEASUREMENT: Re-investment in both federal and general rental units with an emphasis on health & safety. Continued progress on completing a complete scope of work and annual inspection on all 447 units. Implementing Inventory Module system for enhanced tracking, better monitoring of supplies and materials for increased project planning

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

The following inspections, work orders and service calls have been completed in the fourth quarter.

- 78 Annual Inspections.
- 24 Electrical service calls completed.
- 350 Work Orders.
- 21 HVAC service calls completed.
- 37 Plumbing service calls completed.
- 37 Vacancies with 11 turned over.
- The Occupancy rate is 92%.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

An Inspection Task force team was developed and is meeting regularly to work on improving the processes that are affiliated on how CHD completes and addresses workload for: Annual Inspections, Move In/Move Out Inspections and Total Scope of Work Inspections.

Outcome/Goal # 2

Working to provide an appropriate mix of all affordable housing types to tribal members as defined through a Housing Needs Assessment by:

MEASUREMENT: Creating a 3–5-year Development Plan. Researching, evaluating, and applying when needed for appropriate funding opportunities to coincide with Housing Needs Assessment. Collaborating with various areas such as Finance, Land Commission & GTC to identify solutions to the national housing crisis that affects our Nation.

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

With FY25 coming to a close, CHD is proud to provide tribal members with new affordable housing options. In Q4, CHD hosted a new inventory reveal to the community with hopes to share new inventory into the General Rental Program. These 12 multi-family units, located on Red Willow Parkway, have 2 and 3-bedroom options: one unit being completely ADA accessible. These units will be offered through the General Rental Program very shortly. The Residential Sales Area has also been advertising 12 Home Building Opportunity (HBO) parcels to potential tribal members looking to build homes. October 30-31, 2025, applications will be accepted. On November 3, 2025, a Lottery Drawing will be held for those HBO lots via Facebook Live at 10am.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

CHD will continue to work towards providing affordable housing for Oneida membership.

Outcome/Goal # 3

Empower tenants, lessees & tribal members to live healthier more sustainable lives by:

MEASUREMENT: Providing assistance through education & creating awareness surrounding living conditions. Creating training programs that allow tribal members the opportunity to grow. Being a socially responsible landlord by holding tribal members accountable in scenarios that are inhibiting the health and safety of not only themselves but their community.

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

With the hiring of second Tenant Support Specialist Patricia Ward, CHD's focus on health and safety will be amplified and widened from the Residential Rentals & Outreach area. With less gaps in services, and improved access to resources, the number of families engaging with our Tenant Support Specialist has increased providing needed interventions and alternative resources being offered. CHD's Outreach area is focused on establishing formal standards of operating procedures and plans to embed trauma informed care across those systems. Creating training programs that allow tribal members the opportunity to grow while providing awareness

surrounding living conditions will only help improve CHD to empower tenants, lessees, and tribal members to live healthier lives.

The Resident Services Area has conducted seven Roundtable Discussions with tenants and staff. All attendees receive a rental discount off one month's rent. The handbook is designed to be a resource for tenants with pages of information related to Potential Household Hazards & Cleaning Tips, Crime & Fire Safety, and Rent Conditions of Occupancy.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

CHD will continue to look for ways to promote healthy and safe living standards for the community.

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