

# FY-2025 2nd quarter report

## COMPREHENSIVE HOUSING DIVISION

### Status report of Outcomes/Goals

1. Which outcome/goal(s) does the Division wish to report on?
2. What metric is being used to measure the outcome/goal?
3. What are the accomplishments (i.e. positives, things for which the Division is proud, brags) have occurred over the reporting period that reflect the Division's progress for reaching the outcome/goal?
4. What can the community expect to see in the future (i.e. 6 months; next year; 18 months) from the Division related to the outcome/ goal?

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#### Outcome/Goal # 1

#### **Improving the quality of and maximizing the most efficient use of current rental stock by:**

MEASUREMENT: Re-investment in both federal and general rental units with an emphasis on health & safety. Continued progress on completing a complete scope of work and annual inspection on all 447 units.

#### ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

The second quarter for CHD continues to show progress in the re-investment of federal and general rentals emphasized with health and safety measures. The Residential Rentals and Community Outreach area has hired one of two Tenant Support Specialists with hopes of hiring another within the coming months. The health and safety of our tenants continues to be a top priority for CHD, and with the hiring of a new Tenant Support Specialist, CHD plans to implement mechanisms to provide information, tools and resources on how to keep a home safe and clean. CHD also continues to work vigorously on the backlog of work projects and reinvestment into rental properties that result from work orders both emergent/non emergent and those derived from Home Inspections. In showing progress: the following inspections, work orders and service calls have been completed in the second quarter.

- 73 Annual Inspections
- 32 Electrical service calls completed.
- 406 Work Orders
- 43 HVAC service calls completed.
- 75 Plumbing service calls completed.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

The Residential Rentals and Community Outreach area will continue to post the second Tenant Support Specialist position in hoping to fill the position. This position will require special skills to work and build relationships with tenants that in some cases are faced with extreme circumstances. CHD is excited and looking forward to the Rental Tenant Handbook workshops that will be provided within the coming weeks. These workshops will be available for tenants to participate in roundtable discussion directly with Residential Rentals and Community Outreach area thus creating an open situation for dialogue and understanding.

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Outcome/Goal # 2

**Working to provide an appropriate mix of all affordable housing types to tribal members as defined through a Housing Needs Assessment by:**

MEASUREMENT: Creating a 3–5-year Development Plan. Researching, evaluating, and applying when needed for appropriate funding opportunities to coincide with Housing Needs Assessment. Collaborating with various areas such as Finance, Land Commission & GTC to identify solutions to the national housing crisis that affect our Nation.

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

The Housing Needs Assessment was finalized and mailed out to over 14,000 members early last month. The Assessment went to all enrolled tribal members 18 years and older. St. Norbert College will be compiling all survey results and providing CHD with the necessary information. CHD's intention and goal are to identify the housing needs of our people with the data received. It is an opportunity for tribal members to voice their housing needs and living situations and to provide their input and ideas. CHD mailed out the survey, provided it to their website and Facebook and also attended a Facebook Live asking for all tribal members to provide input into the survey. A QR code was also provided for those not wishing to fill out the survey manually or for those that may not have a physical address. Since it is challenging to obtain the input needed and to offer some incentive, CHD offered the raffling of an IPAD Air. This assessment will provide management with needed information when evaluating and making decisions in their strategic development plans moving forward.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

CHD hopes to provide more appropriate opportunities to tribal members with the material provided by the Housing Needs Assessment.

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Outcome/Goal # 3

**Empower tenants, lessees & tribal members to live healthier more sustainable lives by:**

MEASUREMENT: Providing assistance through education & creating awareness surrounding living conditions. Creating training programs that allow tribal members the opportunity to grow.

Being a socially responsible landlord by holding tribal members accountable in scenarios that are inhibiting the health and safety of not only themselves but their community.

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

CHD is excited to announce three Rental Tenant Handbook roundtable discussions have been planned for the month of April and May. Residential Services and Community Outreach team are working on the final details for the launch. This will provide a great opportunity for tenants to engage in related topics within the handbook directly with CHD staff. These roundtable discussions will aid with literacy and create health and safety awareness and assist in identifying positive living conditions for our tenants. An incentive with a one month of reduction (by percentage) of rent for attending the roundtables is being offered to attendees.

CHD has taken a significant amount of time investing in a communication plan to assist in creating awareness and showing transparency to the community. CHD has provided videos and educational information to its Facebook page, provided articles to the Kaliwisaks and also provided GTC extra information such as reports and videos, providing the members with an in depth look at what we are working on. Even with the disinformation surrounding housing, our online presence has improved with recent posts reaching over 15k views. CHD looks forward to continuing providing weekly updates to the community for more clarity and understanding of the goals and objectives of CHD. This initiative will also assist us in educating the community and empowering our community to live healthier more sustainable lives.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

CHD will continue to collaborate with other divisions to enhance training opportunities. Community Outreach continues to plan activities with TAP, OPD, and other entities on community events.

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**Photos (optional):**

