FY-2025 2nd Quarter Report

ONEIDA COMPREHENSIVE HEALTH DIVISION

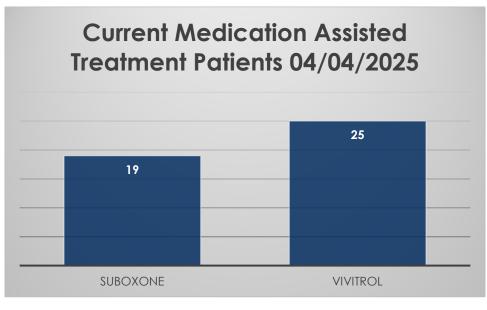
Status report of Outcomes/Goals

- 1. Which outcome/goal(s) does the Division wish to report on?
- 2. What metric is being used to measure the outcome/goal?
- 3. What are the accomplishments (i.e. positives, things for which the Division is proud, brags) have occurred over the reporting period that reflect the Division's progress for reaching the outcome/goal?
- 4. What can the community expect to see in the future (i.e. 6 months; next year; 18 months) from the Division related to the outcome/ goal?

Outcome/Goal # 1

Strengthening a Comprehensive Provision of Care – Strategic Direction 1

MEASUREMENT:



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Medication Assisted Treatment (MAT) Pilot Project completed second quarter FY2024-2025. This is a collaboration between providers of the Oneida Community Health Center's Medical Clinic and Yogesh Pareek, MD of Oneida Behavioral Health. The program participants as of April 4, 2025 is 19 Suboxone and 25 Vivitrol interventions.

Pediatric Clinic increased patient access to care by 100% with the addition of **Dr. Valerie Hay**. Dr. Hay nearly completed one quarter of service to OCHD.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

MAT plans for increased offerings to include Sublocade injections. Sublocade is a prescription medication that contains buprenorphine used to treat opioid use disorder (OUD) in adults. This is a once-monthly injection with goal of reduced opioid cravings & withdrawal symptoms, increased patient compliance and decreased safety risks. Goal for integration is Spring 2025. Pharmacy application and approval received from the Risk Management System. Pending approval from McKesson as a site to provide Sublocade. The pilot project will pivot and refine to meet the evolving patient population needs as OCHD analyzes the quarterly data, workflows, and processes.

Phase 2 Pediatric Clinic Provider integration goal of **Dr. Hay** to increase patient access to care overall by 200% compared prior to her addition to OCHD.

Outcome/Goal # 2

Engaging & Developing an Inclusive and Empowered Workforce – Strategic Direction 3

MEASUREMENT:



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Maslach Burnout Toolkit for Medical Personnel: OCHD Executive Management Team provided final approval on department's updated initiatives and goals. The work life survey's results were obtained in June 2024.

Team Leadership Training: OCHD Executive Management Team completed a nine-module leadership training. This training assisted in guiding the direction of the division and alignment with the mission, vision, core values, and Nation building themes.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

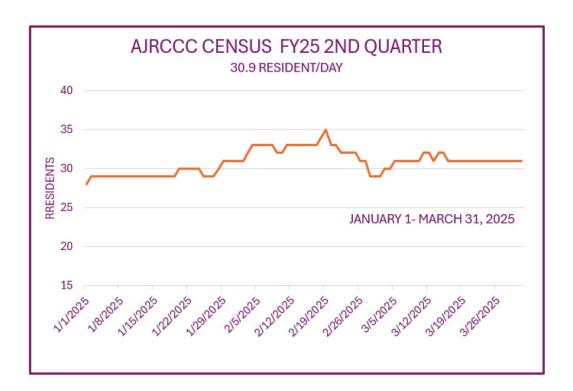
Education Team: 'Go Live' with updated policy and website revisions for clinical education placements. Policy prioritizes clinical education placement offerings to Oneida Nation members, Oneida Nation descendants, Indian Health Service scholarship recipients, and veterans. The goal is an avenue of recruitment for future employment. Division collaboration with Human Resources and Higher Education for targeted health care related fields and learning opportunities.

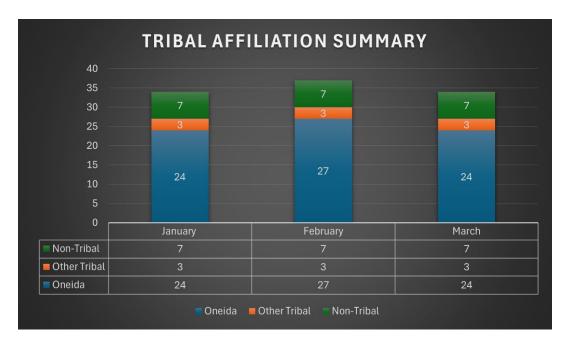
https://oneida-nsn.gov/resources/health/educational-opportunities-career-exploration-for-students/

Outcome/Goal # 3

Advancing Customer Focused Experience – Strategic Direction 4

MEASUREMENT:





ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

AJRCCC FY25 Second Quarter Daily Census averages 30.9 residents per day, or 64.4% of capacity. This is a 7% increase (2 residents daily) from previous quarter. In January, 34 distinct people used the AJRCCC, including 24 members (70% of total) of the Oneida Nation, 3 members of other tribes, and 7 non-tribal.

OCHD community outreach through hybrid meetings:

- Dr. Robert Dempsey, **UW Stroke study**, 01/22/25, 52 attendees, 1.8k+ views
- **Health and Wellness Expo**, 1/23/25, 316 attendees, 1.2k+views
- Dr. Lauren McLester-Davis, UW Data Sovereignty & Healthcare Data Community Discussion, 1.3+k views
- Winter Wellness talks
- **Just Move It Oneida:** January to March 2025, 207 total participants

Pilot Extended Monday Hours 7:00 am to 6:00 pm started on Monday, January 6, 2025 at Oneida Community Health Center in response to "Hours of Operation" Community Survey. A quarter of data collected. Completed patient transactions increased after initial 30-day

extended hours assessment and process/workflow refinement.

First Quarter Health Center Extended Hours

Time Frame	▼ Completed Transactions
7:00 am to 7:29 am	7
7:30 am to 7:59 am	53
4:30 pm to 4:59 pm	264
5:00 pm to 5:29 pm	117
5:30 pm to 6:00 pm	32
Total	473

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Dental Clinic Extended Hours: Dental Clinic will transition to next phase of extended hours Monday to Thursday, 7:00 am to 6:00 pm with four providers. Anticipate increase to the number of available appointments through improve provider efficiency. Efficiency with increased time of 1 provider to 2 chair ratio during extend hours.

Walk With A Doc: Resuming May 2025 with all 6 slots filled for the remainder of fiscal year with OCHD providers.

Contact Info

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Debra J. Danforth, RN, BSN



National Physician Week, March 25-31, 2025



Just Move It Oneida 'Spring Into Action' April 16, 2025