



oneida nation




Watching Our Community Grow Together



Human Services Directory

2025



Mission Statement

It is the mission of the Oneida Nation's Human Services Division to provide holistic support for the wellbeing of our community.

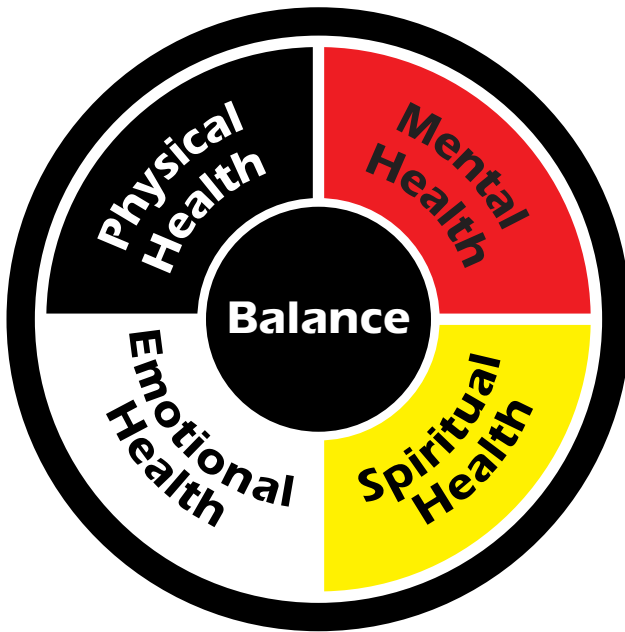
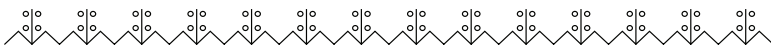


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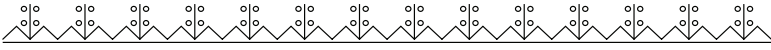
Veteran Services 36

 **Mailing Information**

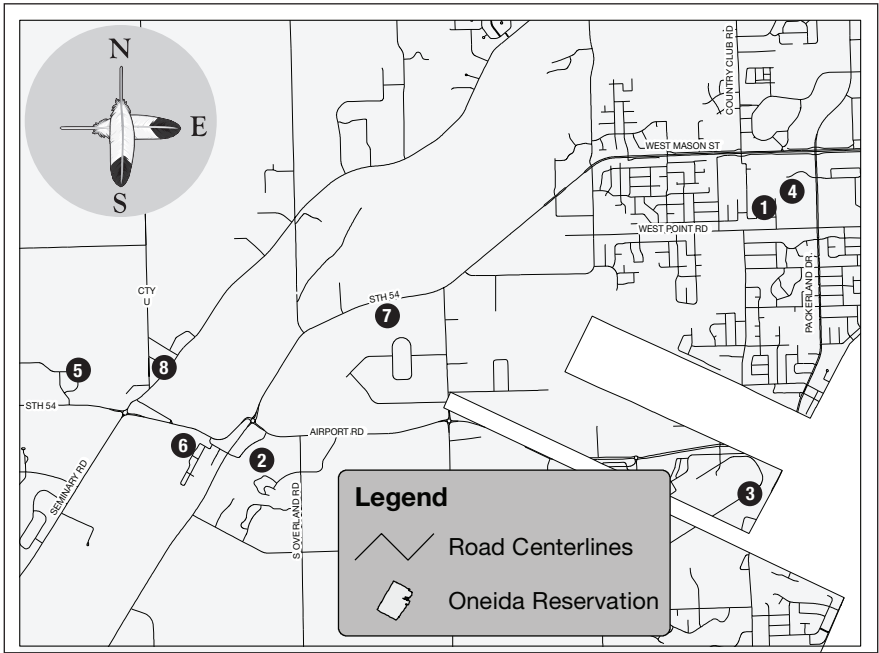
Mailing Address for all Services

Oneida Nation

P.O Box 365 • Oneida, WI 54155



Map A – Oneida Reservation ✕



Map A – Legend

Site	Name	Address
1	Kaʔnikuhli-yó	2640 West Point Rd., Green Bay, WI 54313 <i>Includes Human Services Administration, Child Support, Family Services, Fitness and Economic Support</i>
2	Aging & Disability Services	2907 S. Overland Rd., Oneida, WI 54155
3	Community Education Center	2632 S. Packerland Dr., Green Bay, WI 54313
4	Cultural Heritage	1250 Packerland Dr., Green Bay, WI 54304
5	Food Distribution/Food Pantry (Map B Inset)	N7360 Water Circle Place, Oneida, WI 54155
6	Recreation	2913 Artley St., Oneida, WI 54155
7	Transit	3756 W. Mason St., Oneida, WI 54155
8	Veteran Services	134 Riverdale Dr., Oneida, WI 54155



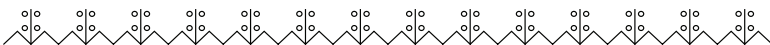
A good mind. A good heart. A strong fire.

GEOGRAPHIC LAND INFORMATION SYSTEMS

7332 Water Circle Place
Oneida, Wisconsin
(920) 869-1600

File: Site Location - 1. mxd Date: 1/21/19

Coordinate System: Wisconsin State
Plane, Central Zone
Lambert Projection, U.S. Foot
Horizontal Datum: NAD83
Vertical Datum: Nav88



Directors/Managers

Human Services Division Director
Tina Jorgensen

Aging & Disability
Jodi Tess

Child Support Agency
Trina B. Schuyler

Community Education Center (CEC)
Sean Powless

Cultural Heritage
Tsyosha²aht Delgado - Bear Clan
Nicholas Metoxen - Turtle Clan
Stephenie Muscavitch VanEvery - Wolf Clan

Economic Support
Jessica Vandekamp

Family Fitness
Ryan Waterstreet

Family Services
Jennifer S. Berg-Hargrove

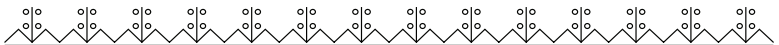
Food Distribution/Food Pantry
Marilyn J. King

Recreation
Arlouine Bain

**Southeastern Oneida Tribal Services
(SEOTS)** Trisha Patton

Transit
Carol Stiff

Veteran Services
Connor Kestell



Administration

Kaʔnikuhli-yó Family Center

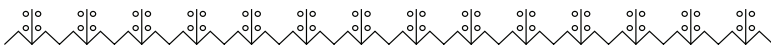
2640 West Point Road
Green Bay WI 54304

Office: (920) 490-3700
1-888-490-2457
Fax: (920) 490-3799

Contact: **Human Services Division Director**
 Executive Assistant
 Administrative Assistant

Hours: Monday-Friday: 8:00 am-4:30 pm

A copy of the Standard Operating Procedure for each of the services in this document, can be provided by contacting the department.



Aging & Disability Services

2907 S. Overland Rd
Oneida, WI 54155

Office: (920) 869-2448
Fax: (920) 869-1824

Contact:	Program Manager	Native American Family
	Benefits Specialist	Caregiver
	Office Manager	Administrative Assistant
	Aging & Disability Resource	Outreach Workers
	Specialist	Home Chore Worker
	Home Repair Supervisor	Minor Home Repair
	Service Specialist	Coordinator
	Elder Abuse Prevention	Home Delivery Driver
	Supervisor	Elder Abuse Program
	Activity Specialist	Assistant
	Mealsite Supervisor	

Mission Statement: To assist our elders to maintain an independent, healthy, productive and quality lifestyle through love, caring and respect by services we provide.

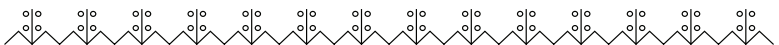
Services:

- Information and Referral
- Foster Grandparent/Senior Companions Program
- Minor Home Repair (SR's)
- Home Chores Services (Grass cutting, snow removal)
- Elder Abuse Program
- Major Home Repair Program
- Native American Family Caregiver Program
- Congregate & Home Delivered Meal Program
- Elder Activities
- Disability Endowment Funds Program
- Elder Benefits (Medical Assistance, POA, SS)
- Functional Screens for Long Term Care
- Loan Closet
- Outreach (Transportation) Program

Service Area: Most of our services are within Reservation Boundaries only, the 2 exceptions is our Major Home Repair Program which extends to all of Brown, Outagamie, & Milwaukee counties. And then our Aging & Disability Resource Specialist (ADRS) assists any Tribal elders that reside within Brown & Outagamie county.

Eligibility: Oneida Enrolled elders 55 years of age & older. With priority given to those who are 70 & older. Our ADRS can assist individuals 17 ½ years and older. The Major Home Repair program is our only income-based program elders have to be at 250% or below the federal poverty level. Must own your home to receive most services.

Contact our Service Specialist to determine eligibility.



Kaʔnikuhli-yó Family Center

2640 West Point Road
Green Bay WI 54304

Office: (920) 490-3700
1-888-490-2457
Fax: (920) 490-3979

Contact:	Program Director	Administrative Assistant
	Attorney	Support Services Specialist
	Paralegal	Child Support Technical
	Case Managers	Supervisor
	Financial Specialist	

Mission Statement: To assist our Nation's families by attaining support that enriches the lives of our children.

Services:

- Establish Paternity
- Locate absent parents
- Establish child support orders
- Enforce child support orders
- Review current child support orders every 2 years.
- Collect child support from parents living in different jurisdictions.
- Assist clients in developing plans to remove job barriers.
- Make referrals for supportive services.

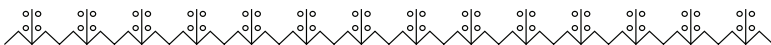
Eligibility: Enrolled Oneida Nation members; or other enrolled Native Americans living within Reservation boundaries.

Items to Bring: Social Security cards
Tribal Enrollment cards
Verification of Income

Hours: Monday-Friday: 8:00 am-4:30 pm

Cost: No cost

Website: <https://oneida-nsn.gov/resources/child-support/>



Cultural Heritage

1250 Packerland Dr. Cottage 3
Green Bay, WI 54304

Office: (920) 496-5384
Fax: (920) 496-5390

Contact: **Clan Managers**

Tsyosha?aht Delgado - Bear Clan
Nicholas Metoxen - Turtle Clan
Stephenie Muscavitch VanEvery - Wolf Clan

Mission Statement: The mission of Oneida Cultural Heritage is to provide Lotinuhsyu-ní knowledge and resources to strengthen Tsi?niyukwalihóta.

- Services:**
- **Maintain and interpret Oneida traditional teachings, customs, and history**
 - **Preserve and protect artifacts in multiple forms**
 - **Research, record, and document Oneida language, traditions, and stories**
 - **Coordinate department and community education regarding Oneida culture**

Programs:

- **Wolf Clan - Stephenie Muscavitch VanEvery**

Archivist
Oneida Language Specialist

- **Turtle Clan - Nicholas Metoxen**

Oneida Nation Arts Program
Oneida Libraries
Oneida Nation Museum
Tribal Historic Preservation Office

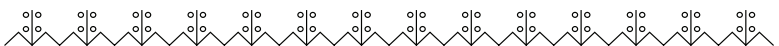
- **Bear Clan - Tsyosha?aht Delgado**

Cultural Advisors
Traditional Healers

Hours: Monday-Friday: 8:00 am-4:30 pm

Website: <https://oneida-nsn.gov/our-ways/our-culture/>

Facebook: facebook.com/oneidaculturalheritage



Archivist

1250 Packerland Dr. Cottage 3
Green Bay, WI 54304

Office: (920) 496-5386
Fax: (920) 496-5390

Contact **Archivist**

Mission Provide for the safekeeping and preservation of permanent Oneida Nation records and historically significant documents.

Services:

- Responsible for ensuring all audio recordings and transcribed texts in Oneida Language are digitally preserved and accessible for future generations.
- Provide cultural presentations, workshops, and assist in developing culture-based multimedia and teaching materials.

Hours: Monday-Friday: 8:00 am-4:30 pm

Language Development Specialist

1250 Packerland Dr. Cottage 3
Green Bay, WI 54304

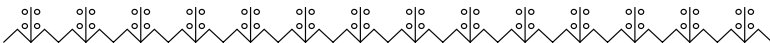
Office: (920) 496-5381
Fax: (920) 496-5390

Contact **Language Development Specialist**

Services:

- Responsible for increasing Oneida Language mastery in the Cultural Heritage Department, and working with the Clan Managers to identify and meet the needs of internal and external customers of the organization.

Hours: Monday-Friday: 8:00 am-4:30 pm



Cultural Heritage

Oneida Nation Arts Program

1270 Packerland Dr.
Green Bay, WI 54304

Office: (920) 490-5383

Contact **Arts Program Coordinator**

Mission The Oneida Nation Arts Program mission is to promote diverse artistic expression within the community reflecting our heritage and spirit of future generations.

Services:

- **ONAP provides diverse and comprehensive arts programs that feature, support and develop the Oneida creative spirit by celebrating, challenging, and promoting the individual. ONAP supports and encourages creative expression that embrace our heritage, comment on the present, and illuminate the future.**

Hours: Monday-Friday: 8:00 am-4:30 pm

Website: oneida-nsn.gov/reources/arts-program-2/

Facebook: facebook.com/oneidaarts

Cultural Heritage

Tribal Historic Preservation Office

1250 Packerland Dr. Cottage 3
Green Bay, WI 54304

Office: (920) 496-5379

Fax: (920) 496-5390

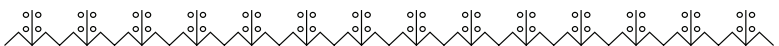
Contact **Supervisor**

Services:

- **The THPO provides leadership, planning, and administration for all components of tribal preservation, ensuring compliance of the Oneida Nation to federal laws pertaining to Tribal Historic Preservation.**

Services Oversees efforts to repatriate sacred objects and ancestors to their rightful tribal communities.

Hours: Monday-Friday: 8:00 am-4:30 pm



Oneida Community Library

201 Elm St.
Oneida, WI 54155
oneidacommunitylibrary@oneidanation.org

Office: (920) 869-2210

Contact **Library Manager**

Mission To provide for informational needs of the Oneida Community, while building a collection that reflects our unique Oneida Heritage. All persons will have access to current, balanced materials, services, and programs, that will enrich their informational, cultural and recreational needs.

Services: The library provides a wide range of services designed to meet the diverse needs of our community. These include:

- **Access to the InfoSoup Digital Library Catalog**
- **A free library card for all patrons**
- **Meeting pod & conference room**
- **Community programming tailored for youth, adults, families, and seniors**
- **12 public computers available for patron use**
- **Complimentary Wi-Fi throughout the library, with extended coverage in the parking lot**

Our library serves as a vital resource, fostering engagement with literature and educational materials for everyone in the community.

Eligibility: **Residents:** Any Wisconsin resident.

Minors: A parent or legal guardian who provides identification requirements can fill out a library card for minors.

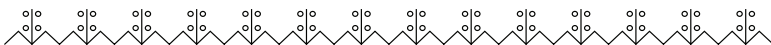
Teens aged 16 may register independently if they can provide the required identification.

Identification Requirements to obtain a library card, applicants need to provide:

Two forms of identification:

- One must verify the legal name (e.g., tribal id, driver's license, passport).
- The second must confirm the current address (e.g., utility bill, lease agreement)

Website: oneida-nsn.gov/resources/library



Oneida Nation Museum

W892 Cty Rd EE
De Pere WI 54115

Office: (920) 869-6539

Contact **Director**

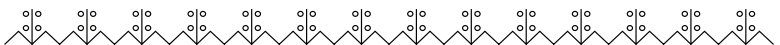
Mission The mission of the Oneida Nation Museum is to provide accurate information about the Oneida and Haudenosaunee culture, history, and nationhood. This is accomplished by developing, preserving, and expanding resources and collections, by providing exhibits and other educational programming. The Museum also displays and promotes Oneida/Haudenosaunee artwork and our Oneida artists. The Museum also displays and promotes Oneida/Haudenosaunee artwork and our Oneida artists. The Oneida Nation Museum shall provide a unique and enlightening experience that can be interpreted to all ages for the next Seven Generations.

Services: • **Serves as the main repository for Oneida cultural and historical objects and their overall significance to Oneida culture and history. Preservation of cultural materials related to Oneida culture and history. Provides foundational education for community and other surrounding communities in the form of museum exhibits, tours, outreach and other educational programming. Interprets museum collection of artifacts for our community and provides information to researchers and the general public. Provides photograph research and reproduction requests. We also offer numerous other educational components to increase the knowledge of tribal members, tribal employees and visitors about Oneida culture and history. Our gift shop offers an array of arts and crafts made by Oneida, Haudenosaunee and other Native American tribes.**

Hours: Monday-Friday: 8:00 am-4:30 pm

Website: oneida-nsn.gov/museum

Facebook: facebook.com/oneidamuseum



Cultural Advisor

1250 Packerland Dr. Cottage 3
Green Bay, WI 54304

Office: (920) 496-5392
Fax: (920) 496-5390

Contact **Cultural Advisor**

- Services:**
- Advises museum, staff, and programs on Oneida traditional culture, language, interpretation, and usage.
 - Conducts repatriation, traditional care counsel with museums, federal agencies, councils with traditional Haudenosaunee governments, individual families and handling ceremonial matters.

Hours: Monday-Friday: 8:00 am-4:30 pm

Traditional Healers

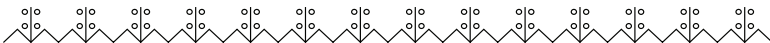
1250 Packerland Dr. Cottage 3
Green Bay, WI 54304

Office: (920) 346-5390
Fax: (920) 496-5390

Contact **Traditional Healer**

- Services:**
- Provides culturally appropriate traditional health services and wellness strategies to the Oneida Nation community, employees, and their families.

Hours: Monday-Friday: 8:00 am-4:30 pm



Economic Support Services

Kaʔnikuhli-yó Family Center

2640 West Point Road (Door 5)

Green Bay WI 54304

Economic_support@oneidanation.org

Office: (920) 490-3939

(920) 490-3710

1-800-216-3216

Fax: (920) 490-6803

Contact: **Community Resource and Economic Support Director**
Community Resource Manager
Economic Support Manager
Child Care Lead Specialist
Community Support & TANF Case Aide
Community Support Case Worker
Economic Support Specialist

Mission Statement: With respect and encouragement, we provide essential services and resources focusing on self sufficiency.

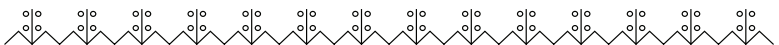
Services:

- **Temporary Assistance to Needy Families (TANF)**
- **Child Care Services**
- **General Assistance (GA)**
- **Income Maintenance (FoodShare, BadgerCare Plus and Childcare)**
- **Native Employment Works (NEW)**
- **Communtity Support Fund (CSF)**
- **Community Services Block Grant – (CSBG State Grant)**
- **WI Home Energy Assistance program (WHEAP) Job Center**
- **Oneida Workforce Innovation & Opportuniy Act Job Training Program (WIOA)**
- **Child Care Development Fund (CCDF)**
- **Children's Center - Hours: 8:30am–12pm & 1–4pm**

Hours: Monday-Friday: 8:00 am-4:30 pm

Website: <https://oneida-nsn.gov/resources/economic-support/>

Satatyaʔtakenha “Help yourself”



Temporary Assistance To Needy Families (TANF)

Contact: Economic Support: (920) 490-3939

- Services:**
- TANF Cash Payment
 - TANF Crisis Program
 - TANF Diversion Program
 - TANF School Assistance (TBA)
 - TANF Summer Youth Program

How to Apply: In person, mail, fax, email at economic_support@oneidanation.org, or the website at oneida-nsn.gov/resources/economic-support

Eligibility: Must be an Oneida enrolled tribal member living in the home and part of the family group residing in Brown County/ Outagamie County, or be an enrolled member in any federally recognized tribe living in the home and part of the family group residing within the Oneida Indian Reservation boundaries.

Must be a United States citizen

Income must not exceed the federal poverty level (FPL)

Applicants must complete a TANF Application and provide all the required verification for the services requested.

This is not an entitlement program and eligibility will need to be determined. All diversion and crisis services require a 10% customer contribution

Items to Bring: ALL APPLICATIONS REQUIRE THE FOLLOWING VERIFICATIONS:

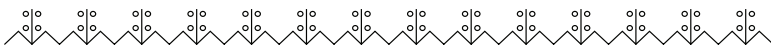
Tribal enrollment verification (Tribal ID card or enrollment letter)

Proof of all household income for the last 30 days (TANF/W-2, paystubs from employment, unemployment, SSI, SSDI, disability payments, workman's compensation, child support, alimony, veteran's benefits, self-employment verification with tax return, etc.)

Proof of residency (postmarked piece of mail within in the last 30 days or current utility bill)

Non-Custodian parent must provide their current child support order

Legal Guardian must provide court order of placement or statement from Child Protective Services or Social Worker.



Community Education Center (CEC)

2632 S Packerland Dr
Green Bay, WI 54313

Office: (920) 496-5260
1-800-416-6017
Fax: (920) 496-7879

We provide educational programs and technology services to the public. Oneida tribal members and employees may have class fees waived for some programs or classes.

Services:

- **Free public use:**

Computer with internet & Microsoft Programs

Copy, Scan, Print, Fax Use

Technology equipped rooms for meetings or classes up to twenty people

- **Free for Oneida Tribal members & Employees**

Tutoring Services (Math & English/Language)

GED Testing Fees

- **GED Program**

We partner with NWTC to help you obtain your GED. The program is free & classes are held at NWTC

- **One-on-One Assistance**

Resume writing

Job Searching

Using technology to apply for Economic Support Services

Tutoring (Math & English/Language)

- **Classes**

Check our Facebook page for current classes and programs

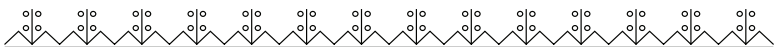
Cost:

Minimal fees for faxes, copies over 20 pages & color copies

Hourly charges for tutoring services

Facebook:

@Oneida Nation CEC



Child Care Services/Children's Center

Contact: Child Care Specialist
Economic Support Specialist

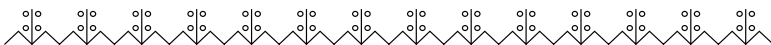
- Services:**
- Child Care and Development Fund is dedicated to protecting children and strengthening families by giving the parent(s) opportunity to quality child care. The child care service is available to support low income families by sharing the cost of child care. Child care subsidy or assistance may be available for work, employment search, training and education, teen parents in high school, counseling services, and emergencies.
 - Wisconsin Shares
 - Child Care Development Fund (CCDF)

How to Apply: Please contact the Child Care Services Program at 920-490-3939 or 1-800-216-3216 to review services, guidelines and funding options that may meet the needs of your family. Services provided include Wisconsin Shares Child Care Subsidy Program and the Child Care and Development Fund. You may also apply on-line at access.wisconsin.gov. Our office also offers a two-hour drop-in child care center for individuals who have appointments/meetings at the Ka^nikuhli-Yo Family Center. There is also opportunity for individuals to obtain a child care certification to become a provider.

Eligibility: The parent/guardian must be in an approved activity (work, education/training, TANF activity, etc.) Funding is based on income and children in care. Household member must be enrolled in a federally recognized tribe that reside in Brown or Outagamie counties, or a non-native household residing within the Oneida Nation reservation boundaries.

Items to Bring: Tribal enrollment verification, all household income verification for the last 30 days (paystubs, award letters, etc.), residency verification (mail postmarked within last 30 days, ex: utility bill, lease), current referrals/medical documentation (if applicable)

Legal/temporary custody verification (if applicable), Social Security numbers for all household members, work/education schedule, application must be completed in full, signed and dated. Parent Acknowledgment (This is part of the application).



Economic Support Services

General Assistance (GA)

Contact: Economic Support (920) 490-3939

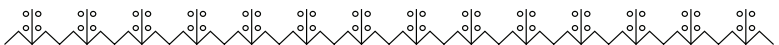
Services:

- General Assistance (GA) provides a monthly financial grant to individuals as a last resource of income to assist with essential needs such as shelter and utility costs per 66 BIAM 5(D). Applicants may be required to do employment activities.

How to Apply: In person, mail, fax, email at economic_support@oneidanation.org, or the website at oneida-nsn.gov/resources/economic-support

Eligibility: Enrolled Native American residing in Brown/ Outagamie Co. Household income must not exceed the monthly grant amount.

Items to Bring: Tribal Enrollment cards
Proof of residence
Verification of income in the last 30 days. tVerification of pending SS claim
Medical Examination Capacity Form(if unable to work due to health issues)



Income Maintenance Programs (FoodShare, BadgerCare Plus, Medical Assistance, & Child Care)

A State program designed to assist with FoodShare, Badger Care Plus and Medicaid for Elderly, Blind and Disabled, Caretaker Supplement, and Long Term Care (Nursing Home Medicaid) for low income families. We serve all families that reside within the Oneida Nation Reservation and Native American enrolled in a federally recognized tribe residing in Brown or Outagamie County

Contact: Economic Support Specialist

How to Apply: Applications can be completed in person, phone, mail, or apply online at ACCESS. If you would like to apply in person please come to the agency to complete the first page of the Foodshare application which establishes your filing date. Separate application's will have to be filled out for Badger Care and Child Care.

Eligibility: All program eligibility is income based, the last 30 days of household income must be verified. The only way to know if you are eligible is to apply. Services are for enrolled Native American residing in Brown or Outagamie County or anyone residing within the Oneida Nation reservation boundaries.

Required • **Proof of residency**

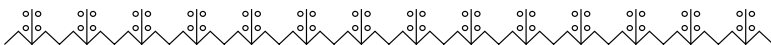
Documents: • **Proof of Income**
• **Identification**

Description: • **FoodShare (formerly known as Food Stamps)**
meant to assist low income families/individuals as a supplement for purchasing food.

• **BadgerCare/Medicaid**
form of health coverage for low income families/individuals.

• **Caretaker Supplement**
a monthly payment for children who reside and are in the care of their parent who is disabled as verified through the Social Security Disability Determination Bureau.

• **Low Term Care**
for care for those entering into a Nursing Home – elderly, blind, and/or disabled Medicaid services.



Native Employment Works (NEW)

Contact: Economic Support

(920) 490-3939

Native Employment Works program to assist with work related expenses for or maintain employment. NEW program is a federal grant from the Administration for Children & Families-Office, services subject to funding availability.

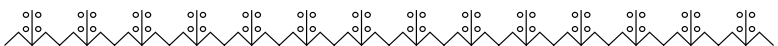
- Services:**
- Auto Repair
 - Auto Insurance
 - Transportation Assistance (fuel, transit, bus pass) for new employment or job search
 - Work Clothing/Shoes
 - Work Tools
 - Driver's License Reinstatement Fees
 - Short-Term Training/Education Fees
 - AODA Assessment
 - Group Dynamics Driver's Safety
 - Internet Assistance
 - Professional facial/neck tattoo removal

How to Apply: In person, mail, fax, email at economic_support@oneidanation.org, or the website at oneida-nsn.gov/resources/economic-support

Eligibility: For unemployed, underemployed and employed who are enrolled members of the Oneida Nation residing in Brown or Outagamie County, or an enrolled Native American of a federally recognized tribe who resides within the Oneida reservation boundaries, with no dependent children.

To be eligible for support services, income must not exceed the Federal Poverty Level (FPL) set forth, or not exceed the income guidelines of the program

- Items to Bring:**
- Tribal enrollment
 - Address for past 30 days
 - New employment verification (EVFE Form) or (last 30 days of household income) pay-stubs
 - Work searched if unemployed
 - Additional verification's needed depending on service requested



Community Support Fund (CSF)

Contact: Economic Support (920)490-3939

A Program designed to Oneida enrolled people during times of catastrophic illness, injury, or emergency event when no other resources for assistance exist.

Catastrophic event means a natural or man-made incident, which results in substantial damage or loss requiring major financial resource to repair or recover (i.e. house fire, tornado, flood, or other disaster).

Catastrophic illness or injury means a serious debilitating illness, injury, impairment, physical or mental condition.

Emergency event means a situation that poses an immediate risk to health, life, safety, property or environment.

- Services:**
- Optical Benefits
 - Prescription Reimbursement Assistance
 - Auto Repair Assistance for Medical Reasons
 - Social Security Disability Determination Shelter/Utilities Assistance
 - Dental Services
 - Critical Medical Travel Reimbursement
 - Family Medical Leave Act Wages
 - Inpatient/Outpatient Treatment Services
 - Critical Medical Bill Assistance
 - Medically Needy Furniture/Equipment
 - Catastrophic Shelter Assistance
 - Fire / Natural Disaster Assistance
 - Funeral Travel Reimbursement
 - Security Deposit Assistance
 - Utilities Disconnection Assistance
 - Cobra Insurance Payments

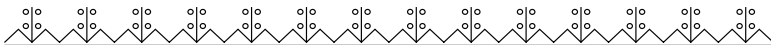
How to Apply: In person, mail, fax, email at economic_support@oneidanation.org, or the website at oneida-nsn.gov/resources/economic-support

Eligibility: Applicant must be an enrolled Oneida Nation member, or the application needs to be on behalf of another person who is a Oneida Nation member otherwise unable to do so due to age or incapacity. Supportive service may have additional criteria to meet eligibility.

Required Documents:

- Tribal Enrollment cards

- 30 days of all household earned and unearned income
- Verification of catastrophic event, illness or injury.
- Note: additional verifications will vary depending on service request.



Community Services Block Grant (CSBG State Grant)

Contact: Economic Support (920) 490-3939

A program designed to assist with food and shelter to Oneida Enrolled Native Americans or enrolled Native Americans in a federally recognized tribe residing within the Oneida Reservation boundaries that are experiencing a temporary interruption of income.

Program funding for these services is from a State grant through the Family Services Grant, services are subject to funding availability.

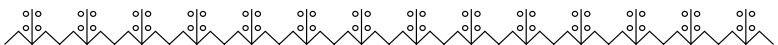
- Services**
- Assist with security deposit
 - Assist rent/mortgage.
 - Assists with food assistance.
 - Assists with utilities. Includes heat, water, and electricity

How to Apply: In person, mail, fax, email at economic_support@oneidationation.org, or the website at oneida-nsn.gov/resources/economic-support

Eligibility: Interruption of income is defined as loss of regular worked wages due to layoff, termination, suspension, reduction of hours, or loss of unearned income (SSI/SSDI, Unemployment Compensation) exhausted, suspension, or termination. Assistance is provided once in a 12-month period

Items to Bring: Request for Utility Assistance must provide a recent utility statement and provide verification of all other available resources and programs (ie: WHEAP).

- State Foodshare or Tribal Food Distribution
- The application must explain the need for food supplementation.
- Example: power outage or broken appliance.
- Assistance is available once (1) in 24-month period (rent/utilities/security deposit) payments are disbursed directly to the Vendor.
- Tribal ID
- Proof of residency (postmarked piece of mail within the last 30 days or current utility bill)
- Verification of all household income for the last 30 days (earned and unearned)
- Must provide verification or attestation of recent interruption of regular income.
- Unearned income of SSI or SSD recipients must provide verification form.



Wisconsin Home Energy Assistance Program (WHEAP)

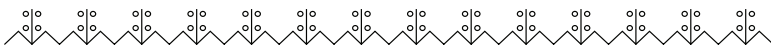
Contact: Economic Support (920) 490-3939

Services: Energy Assistance program is to assist low-income households that reside within the Oneida Nation reservation boundaries. This program provides assistance with cost of heating, electric and or emergency repair/replacement of furnace and weatherization.

How to Apply: In person, mail, fax, email at economic_support@oneidanation.org, or the website at oneida-nsn.gov/resources/economic-support

Eligibility: October 1 – May 15 annually.
Any person within Oneida Reservation boundaries and household income is 60% of State medium income.

- Items to Bring:**
- Social Security cards
 - Verification of Income (previous 3 month of All Income)
 - Verification of Residency
 - Current Utility Bill
 - ID Cards
 - Proof of home ownership for furnace or weatherization



Economic Support Services

Workforce Innovation & Opportunity Act (WIOA) Job Training Program

Contact: **WIOA Job Specialist** (920) 490-3939

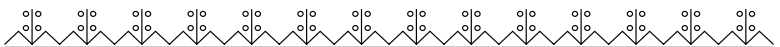
Services: The goal of the program is to prepare you for a long term, full time employment in the shortest amount of time. Your success in this program depends on the effort and commitment you put into it. The program expects you to approach every opportunity, activity appointment, and assignment as if it is your job.

We offer a wide range of services of eligible consumers such a job search assistance, resume and cover letter assistance, job interview preparation, career counseling, GED/HSED incentives, work experience and training to upgrade employment skills. The purpose of the program is to provide resources to help Native American with barriers to employments seek realistic vocational goals. WIOA eligibility requires consumers to be enrolled with a federally recognized tribe, unemployed, underemployed, low income, employed but in need of services to obtain/ retain employment that achieves self-sufficiency.

Eligibility: WIOA eligibility requires consumers to be enrolled with a federally recognized tribe, unemployed, underemployed, low income, employed but in need of services to obtain/retain employment that achieves self-sufficiency. The consumer must be a 30-day resident of one of the following counties: Brown, Outagamie, Kewaunee, Door, Calument, Sheboygan, Manitowoc, or Winnebago. To see if one is eligible, we would start with an appointment known as an intake process.

Items to bring:

- **Tribal enrollment card, or tribal document verifying enrollment**
- **Social Security Card**
- **Picture I.D**
- **Proof of 30-day residency (utility bill, rent receipt, delivered mail with date, name and address)**
- **Income verification for the last 12 months (check stub, employee payroll statement, unemployment, social security, child support, ect.)**



2640 West Point Rd.
Green Bay, WI 54304

Office: (920) 490-3730
Fax: (920) 490-3899

Contact: **Fitness Director**
 Membership Manager
 Adventures Manager

Mission Statement: Provide physical activities and preventative health education opportunities to improve quality of life.

Services: Cardiovascular & Strength Equipment, Group Fitness Classes, Fitness Assessments, Walking Track, Gymnasium, Personal Training, Martial Arts, Adventure Programming

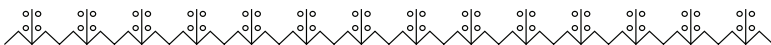
Hours: Monday–Thursday: 6:00 am - 7:00 pm
 Friday: 6:00 am - 6:00 pm
 Saturday: 7:00 am - 1:00 pm

Eligibility: Memberships available to Enrolled Oneida Nation members & descendants, Other Tribe Enrolled, and Oneida Employees (13 years and older)

Required Documents: Oneida Nation Enrollment ID, Oneida Nation Descendancy Document, other Tribal Enrollment ID, and/or Oneida Employment Badge

Cost: Fitness Memberships: No cost for Enrolled Oneida Nation members and descendants and Oneida Employees. Discounted fee for Other Tribal Enrolled members.
 Personal Training & Martial Arts: Fee associated

Website: <https://oneida-nsn.gov/resources/fitness/>



Family Services

Kaʔnikuhli-yó Family Center

2640 West Point Rd
Green Bay, WI 54304

Office: (920) 490-3700
1-888-490-2457
Fax: (920) 490-3820

Contact: Department Director
Office Manager

Mission Statement: To provide those services necessary to meet the spiritual, emotional, physical, and intellectual well-being needs of the children, youth and families within the Oneida community in a manner that strengthens, empowers and is respectful to each ones character and cultural interest.

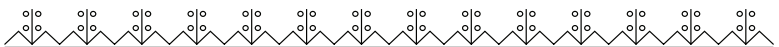
Services:

- Domestic Abuse Program
- Foster Care Program
- Indian Child Welfare (I.C.W.)
- Kinship Care
- Parenting Program
- Prevention Services (T.R.A.I.L.S.)

Hours: Monday-Friday: 8:00 am-4:30 pm

Website: <https://oneida-nsn.gov/resources/child-family-services/>

TwahwahtsiLayΛ “All of us are Family”



Foster Care Program

A state licensed, tribal run Child Placing Agency developed to facilitate out of home care for Oneida Children.

Contact: Child Placement Coordinators

Mission Statement: To recruit, license, train and support the Oneida foster homes and the Oneida children they care for.

Services:

- Assist with the application and licensing process
- Foster Care training/ongoing training
- Foster Care Coordinator visits
- On-going Support Team
- Provide Support Services
- Respite Care
- Resource Library
- Complete Home Study

Eligibility: Native American families, married or single, with or without children, grandparents, other extended family.

Requirements to Obtain a Foster Care License:

- Pass a background check
- Valid insurance
- Be in good physical health
- Handle stress and manage self-care well
- Be financially stable

Website: <https://oneida-nsn.gov/dl-file.php?file=2016/02/Oneida-Nation-Foster-Care-Program.pdf>



Domestic Abuse Program

Culturally based program to help those living with and experiencing abuse, to seek help & safety while healing within the family.

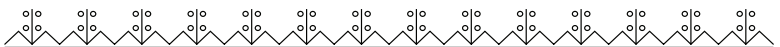
Crisis Center After Hours: Brown County (920) 436-8888 or
Outagamie County (920) 832-4646

Contact: **Healthy Relationship Educator/ Advocate**
Women's Advocates (Domestic Abuse) (Sexual Assault)
Child/Teen Female Advocate
Youth/Young Adult Advocate (LGBTQ)

Services:

- **Advocating/Mentoring Youth**
- **1 on 1 Support**
- **Group Facilitation – Adult/Youth (Support & Education)**
- **Referral Assistance – Resources**
- **Goal Setting/Empowerment**
- **Coordinating Community Response Meetings (CCR)**
- **Personal Development/Spiritual Guidance**
- **Healthy Relationships**
- **Leadership Development**
- **Support Services**
- **Safety Planning**

Eligibility: Personal or family history of domestic violence.
Open to all Native American families.



Indian Child Welfare (ICW)

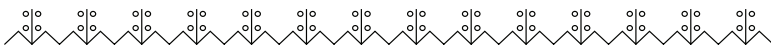
Contact: Director
Family Services Supervisor
ICW Training Supervisor
Case Managers/Social Worker

- Services:**
- Provide Case Management Services for eligible Child Protective
 - Services cases
 - Ensure the Wisconsin Indian Child Welfare (WICWA) and the federal Indian Child Welfare act is adhered to for eligible cases
 - Assess and Monitor for safety of children
 - Participate in and/or monitor child abuse and neglect assessments.
 - Arrange and Supervise out-of home placements
 - Attend court hearings and represent the decision of the Oneida Nation in child protection hearings
 - Coordinate services with county agencies
 - Assist with family interaction such as visits between parent and child when appropriate
 - Provide assistance and support to families
 - Home Visits
 - Link Individuals to other services as needed
 - Network with county and private sector agencies

Eligibility: ICW services are provided to families who are involved in Oneida Nation's Children's Court in which the Court has jurisdiction over. Eligibility for jurisdiction includes any child who is present or resides within the boundaries of Brown and Outagamie County and is enrolled or eligible for enrollment in the Nation and is in need of protection or services.

ICW services are also provided to families who are involved in state Child Protective Services or state child custody proceeding and whose child(ren) are eligible or enrolled with the Oneida Nation. Applicable state child custody proceedings for the purposes of WICWA / ICWA include:

- Proceedings resulting in a child's placement in out-of home care
- Proceedings resulting in a child in an adoptive placement
- Proceedings regarding the termination of parental rights
- Proceedings regarding private adoptions / private guardianships
- Juveniles in need of protection or services for truancy, uncontrollable, runaways, or school dropouts

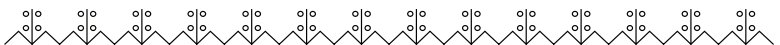


Kinship Care Program

Contact: Director
Family Services Supervisor
Child Placement Coordinators

- Services:**
- **Tribal Court Ordered Kinship**
Helps a family support a child in the home of a relative when the child has been placed with the relative caregiver by a court order under OC 708 Tribal law
 - **Voluntary Kinship**
Helps a family support a child in the home of a relative when the family has made informal arrangements (without a court order). This may also include tribal court ordered custodianships.

- Eligibility:**
- The relative caregiver must meet the definition of relative as defined in Wisconsin Chapter 58 Kindship Care Code
 - The relative caregiver or the child must be enrolled with the Oneida Nation and reside in Brown or Outagamie county
 - The relative caregiver and all other adult household members must complete a criminal background check
 - The relative caregiver must cooperate with Family Services
 - The relative caregiver must cooperate with the referral of the parents to child support
 - Living arrangements and eligibility is reviewed every 12 months



Parenting Program

Services:

- **Parent Education Class/Conscious Discipline**

Eight session programs utilizing the conscious Discipline curriculum. Learn brain-based approaches to relationships and parenting using skills like composure, assertiveness, encouragement, choices, empathy, positive intent and consequences.

For more information on the curriculum visit consciousdiscipline.com

- **Teen Parent Support Group**

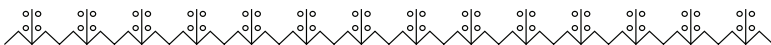
Either through group or individual services. Call to check the status of the group at any given time. We offer flexible support to meet the teen parent where they are at based on individual need and interest.

- **Individual Parenting Support**

Individual support is offered when someone is unable to attend the current group time, or if they believe individual services would be more beneficial. This support is offered through case management, parenting skills support, curriculums, or group in combination with individuals. Call a program coordinator to discuss options to find the best fit.

- **Trauma Informed Parenting Workshops**

Seven session workshops focusing on the impact trauma has on children's brain and bodies. Understanding how trauma affects children can help caregivers make sense of their child's behaviors, feelings, and attitudes. This workshop will help caregivers develop a greater insight around how to help their child cope with the effects of trauma.



Prevention Services (T.R.A.I.L.S.)

Testing Realities & Investigating Life Styles

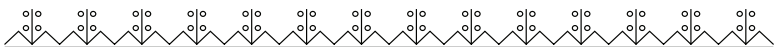
Contact: Community Education Advocates

Mission Statement: The Prevention Program provides quality educational activities aimed at enhancing youth participation, self-esteem, positive life choices and emotional wellbeing to promote healthy lifestyles and total wellness to youth and community.

- Focus Areas:**
- Self-Image
 - Peer Pressure
 - Coping Skills
 - Body Rules
 - Teaching Good Touch/ Bad Touch
 - Five (5) Senses
 - Drug/Alcohol and Tobacco Awareness
 - Life Skills
 - Communication and Cooperation

- Services:**
- **Community Presentations:**
 - AODA Awareness
 - Community Wellness
 - Babes Program
 - G.I.R.L.S.
 - Kids Can
 - Protecting Me Protecting You
 - Certified Babysitting classes

Eligibility: Children and families of the Oneida community.



Civic Center

2913 Artley Street
Oneida, WI 54155

Office: (920) 869-1088

Fax: (920) 869-1621

Cliff Webster/Cty H

N6457 Cty Hwy H
De Pere, WI 54115

Office: (920) 833-0010

Fax: (920) 833-0089

Contact: **Director**
 Office Manager

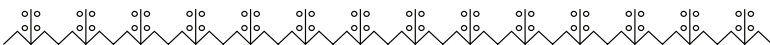
Mission Statement: The Oneida Recreation Department is dedicated to providing the Oneida Community with quality recreation and leisure activities that enhance holistic healing and character development.

Services: • **After-School Program**
 • **Summer Program**
 • **Baseball Program**

Eligibility: Youth 7-18

Items to Bring: • **Social Security cards**
 • **Verification of residency**
 • **Verification of income**

Hours: Monday-Friday: 1:00 p.m.-9:00 p.m



Food Distribution

N7360 Water Circle Place
Oneida, WI 54155

Office: (920) 869-1041

The Oneida Food Distribution Program is funded by the Food and Nutrition of USDA. In order to overcome the problems of hunger on the reservation we provide, to eligible households, a well-balanced nutritious monthly food package. The Food Distribution Center fights hunger by giving our community a “hand up” and not a “handout”.

We are doing this by:

- Services:**
- Providing the community nutritional information to help reduce the impacts of health issues and increase or sustaining a quality of life around healthy food consumption.
 - Provide a store concept shopping where clients can pick and choose their own food items.
 - Provide referral information to assist clients to access other programs that can help meet their needs.
 - Provide delivery services to the elderly and handicapped.

Eligibility: Some requirements of USDA must be met prior to receiving any assistance from our program. Anyone living within the Oneida Reservation may be eligible to receive our program as long as they meet the income guidelines set by USDA. Other residents who live off the reservation must have a member of a federally recognized tribe in the household to qualify and meet the guidelines set by USDA. It is food share or food distribution not both. You cannot participate in Food Share and USDA Foods at the same time. It's one or the other.

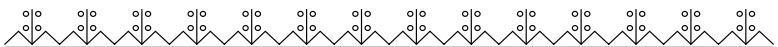
Deductions for households

- Dependent Care
- Child Support
- Medical Expense
- Home Care (meal-related)
- Standard Shelter/ Utility Expense
- 20% Off Your Gross Earnings

Hours: Monday–Thursday: 8 am - 12 pm and 1 - 4 pm
Friday: 8 am - 12 pm.

Website: <http://oneida-nsn.gov/resources/food-distribution>

Exceptions: Friday afternoons are reserved for deliveries to elderly and handicapped



N7372 Water Circle Place
Oneida, WI 54155

Office: (920) 869-6165

The Oneida Emergency Food Pantry is a unique service to the Oneida Nation. Voted by GTC in October 2016, the Pantry opened its doors January 2017 to service Community members in need of emergency food help. We have grown tremendously over the years and have serviced close to 1,000 families. If you are in need of any assistance we are here to help.

If you are interested in holding a food drive, please contact us at (920) 869-6165.

Contact: **Manager**

Services: We provide nutritious food to our people in need, we serve an average of 714 family's a month.


Distribution: Tuesday and Thursday: 11:00 a.m.-2:00 p.m.

Items to Bring:

- **Completed Application**
- **Tribal ID of Household Member**
- **Proof of Income**

Hours: Monday-Friday: 1:00 a.m.-4:00 p.m

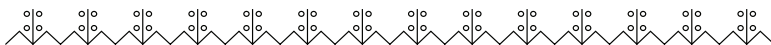
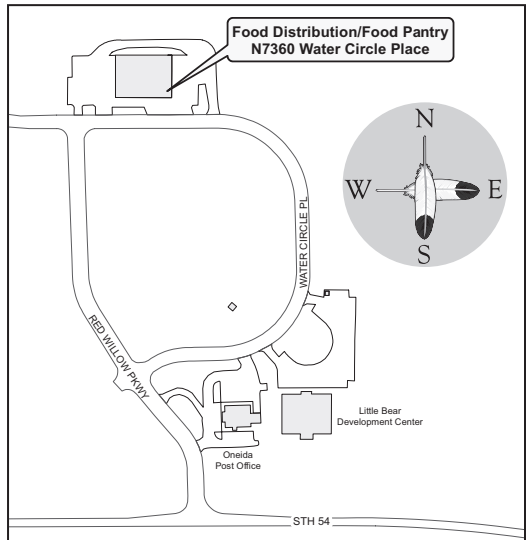
Map B – Food Distribution/Food Pantry



ONEIDA
A good mind. A good heart. A strong fire.

GEOGRAPHIC LAND
INFORMATION SYSTEMS
7332 Water Circle Place
Oneida, Wisconsin
(920) 869-1600
File: Food Distribution Date: 1/21/19

Coordinate System: Wisconsin
State Plane, Central Zone
Lambert Projection, U.S. Foot
Horizontal Datum: NAD83
Vertical Datum: Nav88



Southeastern Oneida Tribal Services (S.E.O.T.S.)

5233 W. Morgan Ave.
Milwaukee, WI 53220

Office: (414) 329-4101
Fax: (414) 329-4120

Contact: **Program Director**
 Community Program Coordinator
 Administrative Assistant

Mission Statement: Strengthening our culture connection and providing services and programs to enhance the well-being of Onkoyote?a'ka in Southeastern Wisconsin.

Services: Southeastern Oneida Tribal Services was established in 1983 to provide, services to all Tribal members in the six counties of southeastern Wisconsin. Today, approximately 2000 tribal members reside within the six (6) counties that make up southeast Wisconsin: Milwaukee, Kenosha, Racine, Ozaukee, Washington, and Waukesha. For more details please contract with office.

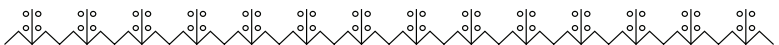
- Prescription medication distribution from OCHC and delivery to SEOTS office
- Oneida benefits coordination
- Notary services
- Child support case management
- Computer lab/ office equipment available to community use
- Polling site for Oneida elections
- Oneida retail products
- Color guard
- Community education
- Art and craft classes
- Language classes
- Family outings
- Oneida trips
- Reading circle book club
- Youth programs
- Weekly elder activities
- Local referral services
- Community Building events

Hours: Monday–Friday: 8:00 am - 12 pm and 1 pm - 4:30 pm
(no COVID restrictions)

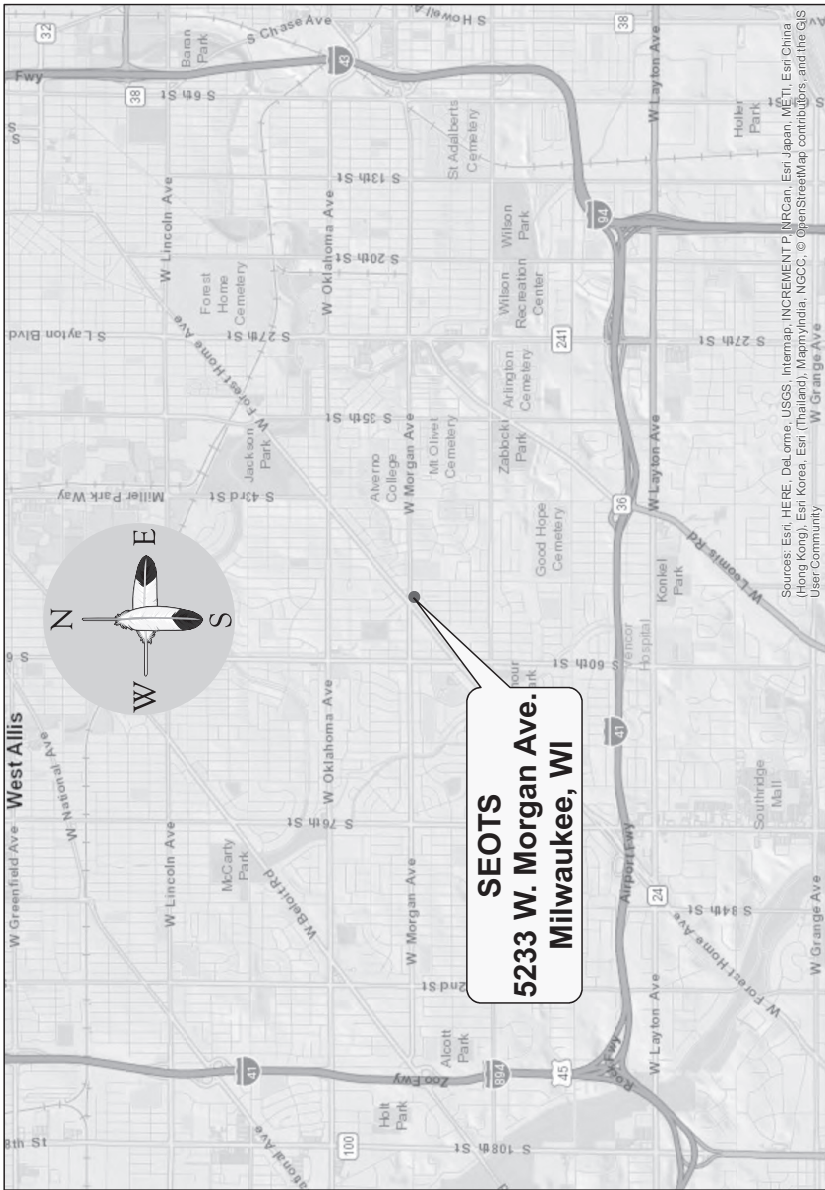
Eligibility: Enrolled Oneida Tribal members and families.


Cost: No cost

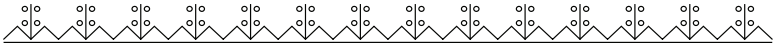
Website: <https://oneida-nsn.gov/resources/south-eastern-oneida-tribal-services/>



Map C – SEOTS, Milwaukee, WI ☼



 <p>ONEIDA A good mind. A good heart. A strong fire.</p>	<p>GEOGRAPHIC LAND INFORMATION SYSTEMS 7332 Water Circle Place Oneida, Wisconsin (920) 869-1600</p> <p>File: SEOTS-1.mxd Date: 1/21/19</p>	<p>Source: ESRI Coordinate System: Wisconsin State Plane, Central Zone Lambert Projection, U.S. Foot Horizontal Datum: NAD83 Vertical Datum: Nav88</p>
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3756 W. Mason St. Ste 5
Oneida, WI 54155
oneida_public_transit@oneidanation.org

Office: (920) 496-5770
Fax: (920) 496-7883

Contact: **Transit Manager**
 Transit Supervisors
 Transit Dispatchers
 Transit Administrative Assistant
 Transit Drivers

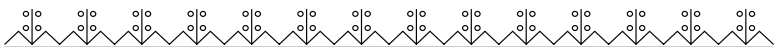
Mission Statement: Provide safe, reliable, and affordable public transportation that supports life-long opportunities, throughout the Oneida Community.

Services: Demand response transportation

Eligibility: General Public (Service Area Map)

Hours: Monday-Thursday: 5am–9pm
 Friday: 5am–8pm

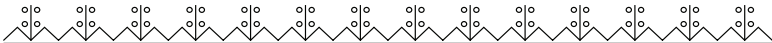
Website: <https://oneida-nsn.gov/resources/oneida-public-transit/>



Map D – Transit Service Area



 ONEIDA A good mind. A good heart. A strong fire.	GEOGRAPHIC LAND INFORMATION SYSTEMS 7332 Water Circle Place Oneida, Wisconsin (920) 869-1600	Source: ESRI Coordinate System: Wisconsin State Plane, Central Zone Lambert Projection, U.S. Foot Horizontal Datum: NAD83 Vertical Datum: Nav88
	File: SEOTS-1.mxd	Date: 1/21/19



Veteran Services

134 Riverdale Dr.
Oneida, WI 54155

Office: (920) 869-6116
Fax: (920) 869-1562

Contact: **Veteran Services Manager**
Veteran Benefits Specialist

Mission Statement: To provide quality services and assistance in the delivery of entitlements and benefits due our Oneida Veterans.

Services: Assistance with obtaining benefits

Eligibility: Veterans

Hours: Monday-Friday: 7am–4:30pm

Website: <https://oneida-nsn.gov/divisions/human-services/veteran-services-and-resources/>

