

HUMAN SERVICES

01 *Shekoli*

Human Services Division was formerly Governmental Services. We renamed the division to provide a better description of the services we offer to the Oneida community.

VISION: AN ENGAGED AND EMPOWERED HEALTHY COMMUNITY BUILT ON TSI NIYUKWALIHO T^ WITH RESPECT, EDUCATION, AND SELF-AWARENESS.

MISSION: PROVIDING HOLISTIC SUPPORT FOR THE WELLBEING OF OUR COMMUNITY.

Human Services Division consists of 11 departments including: Aging & Disability Services, Child Support, Cultural Heritage, Economic Support, Family Fitness, Family Services, Food Distribution, Public Transit, Recreation, Southeastern Oneida Tribal Services (SEOTS), and Veteran Services.

This newsletter will provide you with information about the departments within Human Services. In future newsletters, our Marketing Team will share upcoming events, highlight programs, and keep you up-to-date with the latest information.

Strategic Directions —2024-2026

- Fostering Employee Engagement
- Developing Strong Leaders
- Empowering Community Engagement
- Pursuing a Centralized Database

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02 Aging & Disability Services

MISSION: TO ASSIST OUR ELDERLY TO MAINTAIN AN INDEPENDENT, HEALTHY, PRODUCTIVE, AND QUALITY LIFESTYLE THROUGH LOVE, CARING AND RESPECT BY SERVICES WE PROVIDE.

Majority of our services are within Reservation boundaries only, the 2 exceptions is our Major Home Repair Program which extends to all of Brown, Outagamie, & Milwaukee counties. And then our Aging & Disability Resource Specialist (ADRS) assists any Tribal elders that reside within Brown & Outagamie counties.

Eligibility Requirements:
Oneida Enrolled elders 55 years of age & older. With priority given to those who are 70 & older. Our ADRS can assist individuals 17 ½ years and older.

The Major Home Repair program is our only income-based program, and elders must be at 250% or below the federal poverty level.

Must own your home to receive most services.

SERVICES

- Information & Referral
- Foster Grandparent/Senior Companions Program
- Minor Home Repair (SRs)
- Home Chores Services (Grass cutting, snow removal)
- Elder Abuse Program
- Major Home Repair Program
- Native American Family Caregiver Program
- Congregate & Home Delivered Meal Program
- Elder Activities
- Disability Endowment Funds Program
- Elder Benefits (Medical Assistance, POA, SS)
- Functional Screens for Long Term Care
- Loan Closet
- Outreach (Transportation) Program



03 Child Support

Oneida Nation Child Support Agency enables the financial support of indigenous children by ensuring that both parents contribute to their well-being.

Our program encompasses a wide range of services including Paternity Establishment, Parent Locate Services, Child Support Order Establishment & Modification, Order Enforcement, Co-Parenting workshop, and referrals to other tribal supportive service programs.

Oneida Nation Child Support aims to uphold the cultural identity and sovereignty of indigenous peoples while promoting the welfare of our children.

www.oneida-nsn.gov/resources/child-support/
Facebook.com/oneidanationcsa

04 Cultural Heritage

O neida Cultural Heritage provides Lotinuhshyu:nf knowledge and resources to strengthen Tsi niukwalihót .

SERVICES

- *Maintain and interpret Oneida traditional teachings, customs, and history.*
- *Preserve and protect artifacts.*
- *Research, record and document Oneida language, traditions, and stories.*
- *Coordinate community education regarding ceremonies.*

Hours: Monday–Friday 8:00 am–4:30 pm

06 Oneida Family Fitness

O neida Family Fitness provides health and wellness opportunities to Enrolled Oneida Tribal Members and Descendants, Oneida Nation Employees, and Other Tribal Affiliation, ages 13 and older. Fitness Membership, give you access to: Strength and Cardio Equipment, Indoor walking track, Gymnasium, Group Fitness Classes, Martial Arts, Fitness Assessments, Personal Training, Child Care, and Adventure Programming.

www.oneida-nsn.gov/resources/fitness/



05 Economic Support & CEC

O neida Economic Support including Community Education Center provides life-long opportunities to strengthen education, well-being, and Tsi?NiyukwalihoT^(we are all family). The programs offered by Economic Support are: Temporary Assistance to Needy Families (TANF), Child Care Services, General Assistance (GA), Income Maintenance (FoodShare, BadgerCare Plus), Native Employment Works (NEW), Community Support Fund (CSF), Emergency Food and Shelter Community Services Block Grant – (CSBG State Grant), WI Home Energy Assistance program (WHEAP), Job Center, and WIOA.

Community Education Center

Community Education Center offers services such as but not limited to: Computer/Internet Copy, Print, Fax, Lamination, GED/HSED Programs, Tutoring Programs, Room Reservations, Computer Classes, Community Workshops.



07 Family Services

F amily Services department consists of; Indian Child Welfare, Foster Care, Kinship Care, Yon^hali*yo-Community Advocacy (formerly Domestic Abuse & Prevention) and Parenting program.

The Family Services area provides a variety of mandated and voluntary

services to the community which focus on safety, family preservation and promoting healthy families. The programs also provide community education and awareness efforts. Our service delivery, goals and initiatives are always done with our mission of Tsyakhitsy^*tha-Healing Families Together.

08 Food Distribution & EFP

The Oneida Food Distribution Program is funded by the Food and Nutrition of USDA in order to overcome the problems of hunger on the reservation we provide, to eligible households, a well-balanced nutritious monthly food package. The Food Distribution Center fights hunger by giving our community a “hand up” and not a “handout”. We are doing this by:

- *Providing the community nutritional information to help reduce the impacts of health issues and increase or sustaining a quality of life around healthy food consumption.*
- *Provide referral information to assist clients to access other programs that can help meet their needs.*
- *Provide delivery services to the elderly and handicapped.*
- *Provide a store concept shopping where clients can pick and choose their own food items.*

Emergency Food Pantry



Oneida Emergency Food Pantry provides nutritious food to our people in need, we serve an average of 714 family's a month. We distribute 2 times per week, Tuesdays and Thursday from 11am to 2pm. Our pantry consists of 4 employees and 14 regular volunteers, we also have a few volunteers that just drop in to help here and there. If you are at all interested in holding a food drive, please reach out to us at 920-869-6165.



09 Recreation

MISSION: THE ONEIDA RECREATION DEPARTMENT IS DEDICATED TO PROVIDING THE ONEIDA COMMUNITY WITH QUALITY RECREATION AND LEISURE ACTIVITIES THAT ENHANCE HOLISTIC HEALTH AND CHARACTER DEVELOPMENT.

ABOUT US: THE ONEIDA RECREATION DEPARTMENT OPERATES OUT OF TWO FACILITIES. THE CIVIC CENTER LOCATED AT 2913 ARTLEY ST. AND THE CLIFF WEBSTER BUILDING AT N6457 COUNTY HWY H. THESE TWO FACILITIES HOUSE OUR AFTERSCHOOL AND SUMMER PROGRAMS. THE SITE I BALL DIAMOND FACILITATES OUR SUMMER BASEBALL PROGRAMS. THE FLYING LEAF AND CORA HOUSE PARKS FEATURES COMMUNITY LACROSSE FIELDS.

Provide quality recreational programming to the Oneida Nation community. We offer a wide variety of activities in after school, summer, baseball, and community programs.

Through those activities, we strive to provide a holistic recreational experience where participants can explore the many aspects of leisure activity. We use our resources to help our members develop positive character traits, to provide a safe healthy environment, and to allow our membership to participate in current wholesome leisure activities.

10 Southeastern Oneida Tribal Services (SEOTS)

SEOTS is a satellite office in Milwaukee which serves Oneida tribal members by providing medication distribution, elder activities, family and community events, craft classes, cooking classes, language, and culture classes, and much more. We strive to help keep our families educated, not just about our culture and language, but also about health, safety, and self-sufficiency.



11 Veteran Services

MISSION: TO PROVIDE QUALITY SERVICES AND ASSISTANCE IN THE DELIVERY OF ENTITLEMENTS AND BENEFITS DUE TO OUR VETERANS AND THEIR FAMILIES.



Our office is dedicated to providing our clients with the resources and information they need to attain the benefits they deserve. With the assistance of community outreach and support from multiple veterans assistance programs, we strive to ensure that our warriors returning home have the tools they need to succeed after military life.

12 Public Transit

Oneida Public Transit is a general public transportation provider. We operate a demand response transportation (DRT) service with curb-to-curb pick-ups and drop-offs upon the customer's request, which require a 1-to-2 hour advance notice by the customer. Our mission is to provide safe, affordable, and reliable transportation which connects community members to employment, healthcare, and leisure activities in and around the Oneida Reservation.

Oneida Public Transit began with a nurse and driver in 1983. Today, we have a staff of nineteen employees consisting of one manager, two supervisors, two driver leads, two dispatchers, and twelve drivers. We operate with nine wheelchair accessible vehicles. Our hours of operation are 5AM-9PM Monday-Thursday and 5AM-8PM on Fridays.

FARES (in service area)	PASSES	FACTS:
<ul style="list-style-type: none"> • Free for 55+ • \$1.50 for ages 18-54 • \$1 for students ages 8-17 • Free to age 7 w/paying adult 	<ul style="list-style-type: none"> • Monthly Passes-\$25 (Expires end of month) • Punch Pass-\$16 (No Expiration-\$20 Value) • Punch Pass-\$8.50 (No Expiration-\$10 Value) 	<ul style="list-style-type: none"> • Completed Trips: ≈ 3228 mo. • Trip Types: 62% Leisure Trips 20% Employment 16% Medical 2% Education • On-Time Performance: ≈ 92% On-Time (Different factors may play a part in the ave.)

