

Human Services Division

Departments

Cultural Heritage, Family Services, Child Support, Economic Support, Food Distribution/Pantry, Veteran Services, SEOTS, Aging and Disability Services, Family Fitness/Experiential Education, Recreation, and Transit

The Human Service Division provides life-long opportunities to strengthen education, well-being, and Tsi?Niyukwaliho'T^.

Purpose:

Assist community members to become healthy and self-sufficient while providing excellent customer service.

2024-2027 Strategic Directions:

- Empowering Community Engagement
- Developing Strong Leaders
- Fostering Employee Engagement
- Pursuing a centralized data-base system

1st Year Accomplishments/Initiatives (FY2024)

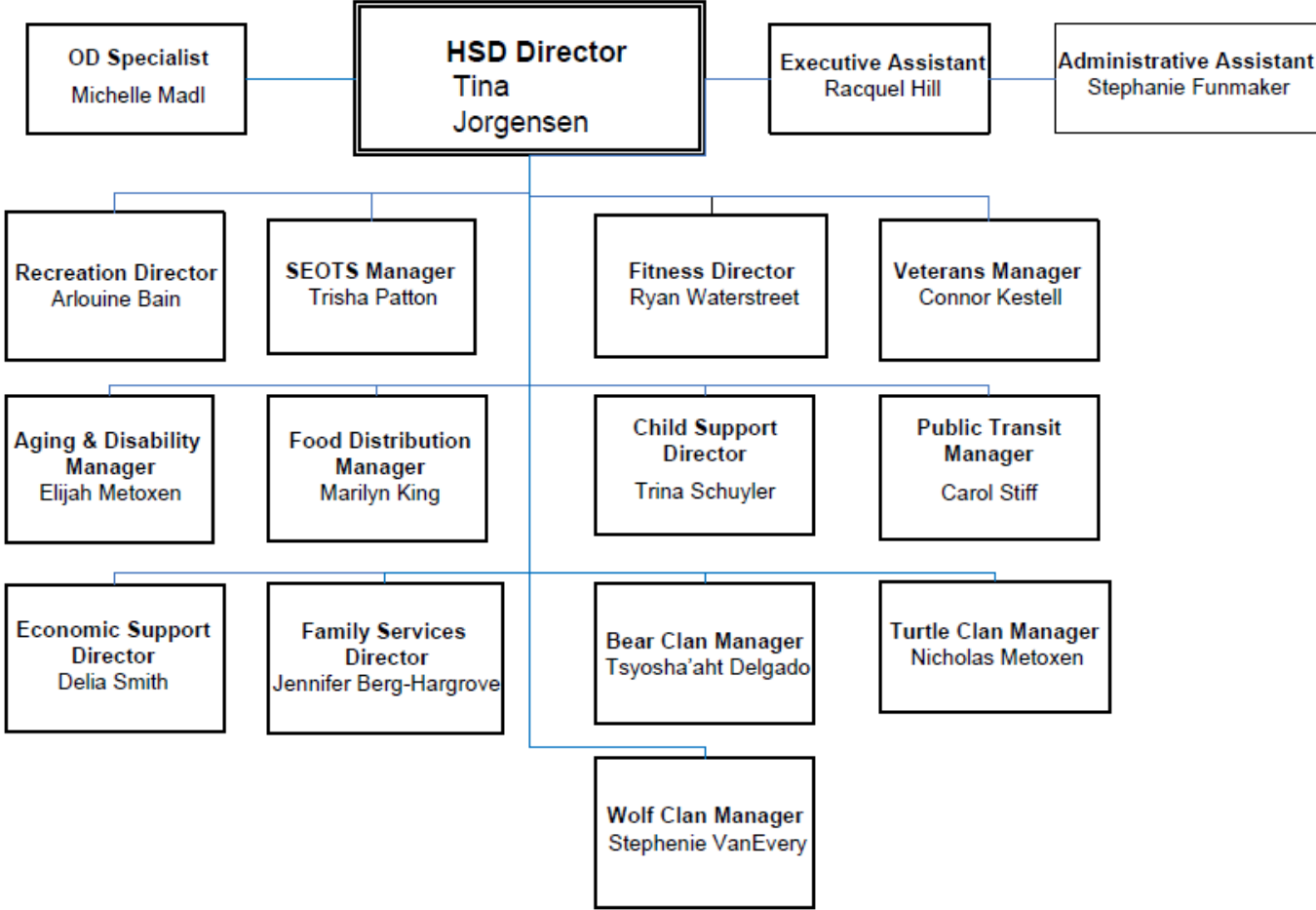
- Fostering Employee Engagement
 - Conduct a Stay Survey
 - Host a Division-wide Picnic
- Developing Strong Leaders
 - Launch iLead Leadership Development program
 - DiSC Training for all departments
 - Create a new employee orientation for the Division
- Empowering Community Engagement
 - Shared events throughout the Division
 - Host a Division Resource Fair
- Pursuing a Centralized Database
 - Identify a tribal platform

2021 – 2023

Division Accomplishments

- Launched a 5-Star Customer Service model
- Implemented monthly employee recognition program
- Implemented 360° Evaluations
- Implemented HSD Town Hall Meetings
- Implemented a Performance Management System & Quality Improvement
- Created a Division Marketing Team
- Food Distribution opened a Store Concept

Human Services Division Organization Chart



Aging & Disability Services

- Information & Referral
- Foster Grandparent/Senior Companion Program
- Minor Home Repair
- Home Chore Services
- Elder Abuse Prevention
- Major Home Repair
- Native American Family Caregiver Program
- Congregate & Home Delivered Meal Program
- Elder Activities
- Disability Endowment Funds Program
- Elder Benefits
- Functional Screens for Long Term Care
- Loan Closet
- Outreach (Transportation) Program

Child Support

- Establish Paternity
- Locate absent parents
- Establish child support orders
- Enforce child support orders
- Review current child support orders every 2 years
- Collect child support from parents living in different jurisdictions
- Assist clients in developing plans to remove barriers
- Make referral for supportive services

Cultural Heritage

- Bear Clan
 - Cultural Advising
 - Traditional Healing
- Turtle Clan
 - Tribal Historic Preservation Office
 - Arts Program
 - Library
 - Museum
- Wolf Clan
 - Language Archivist
 - Administration
 - Storytelling
 - Foraging
 - Elder Interviews

Economic Support

- Community Education Center
 - GED
 - Tutoring
 - One/One Assistance
- Temporary Assistance to Needy Families
- Child Care Services
- General Assistance
- Income Maintenance
- Native Employment Works
- Community Support Fund
- Community Services Block Grant
- WI Home Energy Assistance program
- Oneida Workforce Innovation & Opportunity Act Job Training Program
- Child Care Development Fund
- Children's Center

Family Fitness

- Cardiovascular & Strength Equipment
- Group Fitness Classes
- Fitness Assessments
- Walking Track
- Gymnasium
- Personal Training
- Martial Arts
- Adventure Programming

Family Services

- Domestic Abuse Program
- Foster Care Program
- Indian Child Welfare
- Kinship Care
- Parenting Program
- Prevention Services

Food Distribution

- Providing the community nutrition information to help reduce the impacts of health issues and increase or sustaining a quality of life around health food consumption.
- Provide a store concept shopping where clients can pick and choose their own food items.
- Provide referral information to assist clients to access other programs that can help meet their needs.
- Provide delivery services to the elderly and disabled.
- Provide nutrition education services.
- Oneida Emergency Food Pantry – providing nutritious food to our people in need.

Recreation

- After School Program
 - Social Recreation
 - Arts & Crafts
 - Education & Development
 - Sports & Fitness
- Summer Program
- Baseball Program
- Indigenous Game Coordination

Southeastern Oneida Tribal Services (SEOTS)

- Prescription medication distribution from OCHC.
- Oneida benefits coordination
- Notary services
- Child support case management
- Computer lab/office for community use
- Polling site for Oneida elections
- Color guard
- Community education
- Arts & craft classes
- Language classes
- Family outings
- Oneida trips
- Youth programs
- Weekly Elder Activities
- Local referral services
- Community Building events

Transit

- Provide safe, reliable, and affordable public transportation that supports life-long opportunities throughout the Oneida community.

Veteran Services

- Benefit Programs for Veterans – Federal
- Benefits for Survivors & Dependents
- Health Care Benefits
- Wisconsin Department of Veteran Affairs – State
- Other Assistance

Division Initiatives/Projects

- Transit Garage Project – groundbreaking June 4, 2024
- Tribal Transportation Self Governance Program
- Museum Relocation
- Public Law 102-477 – to combine several federal funded grants into a single plan
- Fitness/Recreation Complex
- Cultural Heritage Clan System

Questions?

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A good mind. A good heart. A strong fire.

