

FY-2024 2nd quarter report

DIGITAL TECHNOLOGY SERVICES

Status report of Outcomes/Goals

1. Which outcome/goal(s) does the Division wish to report on?
2. What metric is being used to measure the outcome/goal?
3. What are the accomplishments (i.e. positives, things for which the Division is proud, brags) have occurred over the reporting period that reflect the Division's progress for reaching the outcome/goal?
4. What can the community expect to see in the future (i.e. 6 months; next year; 18 months) from the Division related to the outcome/ goal?

01 Oneida Nation – Organizational Support

DTS Goal – Value Enablement

MEASUREMENT:

Metrics and Key Performance Indicators – To Be Determined

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Attended Nation Building sessions to understand perspective/needs/wants and provide advice/counsel on current and possible future technical capabilities. **ERP-HCM – Kick-Off of Workforce Management and Payroll projects. **ERP-PMO – Project Listing and Prioritization underway.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Developing a Technology Steering Committee to help with project prioritization, security considerations, budget, and proper resourcing. ERP-CRM (Citizen Services) – Project Charter under development. ERP-Data&Analytics – Reviewing Proof of Concept (POC) with Merp System for new Content Management to replace OnBase, testing with Records Management. ERP-Procurement – Continued work for the Cybersecurity Risk Assessments (CSRA) for vendors. Manager of Digital Security (Shane Hill) reviewing CSRA to make it easier and more efficient for vendors and requestors.

02 DTS Operational Excellence

DTS Goal – Value Sustainment

MEASUREMENT:

Metrics and Key Performance Indicators – To Be Determined

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

100-Day Plan – Completed GM-CIO Alignment Assessment, completed IT Org and Staffing Assessment.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Currently entering assessment data into 100-Day Plan presentation that will inform the organization and DTS of DTS values, vision, mission, process improvement, strategic direction, key initiatives, and if we have the proper organizational structure and staff to get the job done.

03 Innovation & Individual Organizational Support

DTS Goal – Value Creation

MEASUREMENT:

Metrics and Key Performance Indicators – To Be Determined

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

**Broadband Initiatives – Communications Towers RFP Completion and vendor selection. MRL Tower was selected through the RFP process to construct the three towers for the Oneida Nation. **Gaming - Successful implementation of Agilysys for the Oneida Hotel Property Management System.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

**Broadband Initiatives - Next steps for the Communications Towers is to complete procurement process and to begin construction. **Gaming – Next steps for the Oneida Hotel merger include infrastructure improvements for data closets, wireless, and the rollout of Agilysys for Point of Sale (POS) for the casino and hotel. **Other items related to Innovation & Organizational Support include setting up an AI Strategy Workshop to develop the foundational steps for AI technologies.

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