# FY-2024 1st quarter report

# ONEIDA COMPREHENSIVE HEALTH DIVISION

#### Status report of Outcomes/Goals

Outcome/Goal # 1

Strengthening a Comprehensive Provision of Care (Strategic Direction 1)

MEASUREMENT:



#### ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Oneida Business Committee approved Integrated Campus Project CDC #09-011-OCHD to move forward on 11/08/23.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Develop a phased plan to expand Medical Clinic footprint with goal of full integration of

Teams Based Care. Return to pre-COVID-19 OCHC clinic hours. Extend hour pending data gathering process. Feasibility study of Transitional Residential Detox Treatment Facility.

## Outcome/Goal # 2

Engaging & Developing an Inclusive and Empowered Workforce (Strategic Direction 3)

MEASUREMENT:



**Dental Assistants and Trainees** 

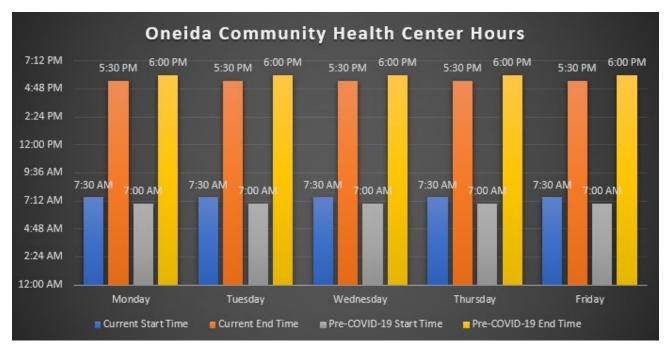
#### ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Pharmacy: Hiring of Dennis J. Reckelberg as Assistant Director. Dental Assistant Training Program established with initial offering of 'Tribal' positions. Dental: Dr. Ana Nikolova start 01/08/24 periodontal treatment.

#### EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Improved Pharmacy work flows with up-skill clerks to PARS to allow transition from two- stage process to single-stage process.

### Outcome/Goal # 3



#### Advancing Customer Focused Experience (Strategic Direction 4)

#### MEASUREMENT:

#### ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Initiation of Phase 1 Oneida Community Health Center (OCHC) Extended Hours: 7:30 am to 5:30 pm.

#### EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Community/Patient Survey to identify priority of Phase 2 extended hours, days and services offered. Resume OCHD Community Meetings on 01/24/24 offering in-person and virtual component. Topic: Integrated Campus Project, survey roll-out, introduction of Medical Director Karen Lane, DO, FAAP

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