

FY-2023 3rd quarter report

COMPREHENSIVE HOUSING DIVISION/LISA RAUSCHENBACH,
DIVISION DIRECTOR

Status report of Outcomes/Goals

1. Which outcome/goal(s) does the Division wish to report on?
2. What metric is being used to measure the outcome/goal?
3. What are the accomplishments (i.e. positives, things for which the Division is proud, brags) have occurred over the reporting period that reflect the Division's progress for reaching the outcome/goal?
4. What can the community expect to see in the future (i.e. 6 months; next year; 18 months) from the Division related to the outcome/ goal?

Outcome/Goal # 1

Increase and enhance housing opportunities in FY 23 by reducing vacant unit turnaround times, improving, and upgrading existing rental unit conditions, fulfilling planned residential development projects and providing Home Building Opportunities.

MEASUREMENT: $\text{Occupancy Rate} = \frac{\text{Number of Occupied Units}}{\text{Number of Total Units}}$



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Comprehensive Housing services 458 units (357 income based, 101 general rentals, 22 Income-Based Rent to Own, 29 Elder rental units) of which 36 are currently vacant. Transferring 4 elder tenants to new elder units from single/adult couples. There were 6 homes completed and 3 homes are occupied, the last 3 will be occupied by August/September 2023.

Maintenance/Rehabilitation Area: Hired an Inventory specialist to help with the inventory module in the Housing Data System. Started the process for having a Vacant Unit Property

Evaluation for Vacant Units. Implementing the annual inspections again, a lot of coordination with maintenance/rehab crews and resident services staff to complete these. This process includes the HDS upgraded system that puts inspections and work orders electronically into the system.

Residential Sales & Realty Area: Had a tour with WHEDA in June. Leasing and Loans are working on creating new SOPs for their respective areas. There were some staffing changes, their newest loans collections specialist transferred to another position within the Division, and they are in the process of reposting for the position. Their Title Examiner position was filled, and the new hire begins this week. Area Manager is participating in the Great Law prep meetings, as CHD is providing the port-a-potties.

Uskah Village Apartments –Building #6 is 40% complete, framing continues on building#7 and framing will begin on Building#5 in August 2023

Elder Village Cottages – Construction is finished on 6 homes and 3 homes are occupied, the last 3 will be occupied by August/September 2023. Exterior landscaping and seeding will began in July. Project will complete the infill of the available infrastructure.

Multi-Family Housing Project:

- Re-Zoning - complete 2/13/23.
- Wetlands - Army Corps of Engineers has determined that mitigation for the wetland impacts will be accomplished through the purchase of Wetland Mitigation Bank Credits.
- Design - Schematic floor plans and elevations continue to be refined based upon input from team.

Schedule:

- Approvals - complete 7/27/22
- Design - 10/2022– 09/2023
- Construction - 10/2023 - 12/2024
- Substantial Completion - 11/2024

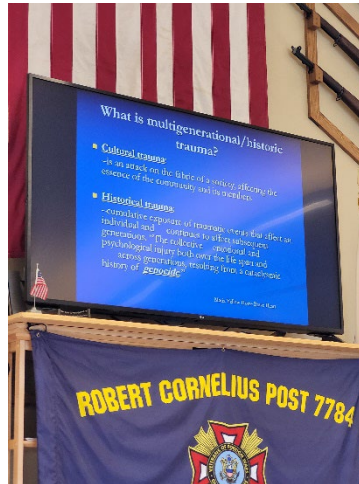
EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

For the 4th quarter, there will be more focus on one on one training with the maintenance staff on the inspections and inventory modules. We are sending two system administrators to the Annual Housing Data System Training in Denver, Colorado in the fourth quarter too. There will be two homes for sale, the first home is located at 1329 Onu-U-Sla Way, Green Bay and the Open House is on Tuesday August 1st, from 4-6pm and Wednesday August 2, 11:30am-1:30pm. The second home is located at 602 Florist Drive, De Pere and that Open House will be Tuesday August 29th 11:30am-1:30pm and Wednesday August 30th from 4-6pm.

Outcome/Goal # 2

Increase communication with employees, customers, and the Community by focusing on improved relationships that promote trust, teamwork, and growth.

MEASUREMENT: Increased awareness by the community, tenants, lessees and employees on CHD's activities. Staff that will feel valued, trusted and work together for increased productivity, enhanced services and have overall better health. Employees that have a desire to grow individually and as a team.



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

DiSC Leadership Training was held at NWTC with all of CHD's Management Team to include frontline managers, supervisors, and Executive Assistant. There were 5 total sessions lasting 3 hours each on Tuesday mornings all of June. The goal and purpose of the training was to learn how to better work together and with those we manage, explore personal leadership styles, and effectively communicate with one another.

On June 8th all of Comprehensive Housing's employees attended an Intergenerational Trauma Training with Dr. Darryl Tonemah, PhD. Dr. Tonemah focused on behavioral methods of change, health, wellness, and trauma informed care. The purpose of the training was to promote a better understanding of historical trauma and how it affects the individual and community as CHD deals with a wide array of situations in their day-to-day operations. On June 9th, specific individuals within Housing along with some other employees of the Nation were invited to attend a second day of training that focused on group session brainstorming involving community empowerment. The second day was intended to focus on policy and programs and how to integrate a trauma informed care approach to these policies however, the training did not get to that point in discussion. Feedback from staff: They really enjoyed Dr. Tonemah's training style and engagement and found the first day informative. It was suggested by several that this training be offered to all tribal employees as it would benefit individuals.

CHD reached out to Al Wysocki, Narcotics Investigator, Brown County Drug Task Force to seek information and education for Unit Drug Testing. Officer Wysocki held a presentation, as well as a show and tell demonstration on June 5th, 2023 at 9:00 a.m. CHD is gathering information so that a process for drug testing units can be started. It is hard to predict at this point what that process looks like for CHD. Our reaching out to this resource as well as a few others is to look for identification and indicators of drug use both past and present in both our vacant and occupied units. Frontline staff that enter units are invited to the presentation so that they can also provide any valuable input and see the presentation.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

CHD plans to continue to consistently share information with all staff and the community on CHD related news or upcoming events. Continuing regularly scheduled monthly staff meetings with each area to share information, work on division goals and to work on career paths for employees. Future goals include having quarterly/semi-annual all staff meetings. There are future plans for CHD employees is to incorporate more team building activities to engage staff.

Outcome/Goal # 3

Promoting strong & safe neighborhoods by integrating cultural awareness, providing supportive resources, and administering policies and procedures that encourage healthy family values.

MEASUREMENT: Stronger & safer neighborhoods based on principles that are backed by healthy family values. Neighborhoods interested in keeping them crime free. CHD pro-actively providing information on supportive resources for those families needing services.



ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

Virtual Webinar on Hoarding: Identifying, Assessing, and Addressing. Part 1 was on May 6 from 9am - 4 pm. This in-depth training provided participants with a solid foundation for compassionately and effectively working with individuals struggling with hoarding. The training used lecture, videos, case studies, breakout sessions, group discussions and frequent question and answer periods to provide an interactive learning experience. Part 2 was held on May 23, from 9:00 am - 4:00 pm. This intensive training provided participants with foundational information, guidance and resources needed to develop a community wide support system and approach to hoarding. Feedback on the training was very positive.

On June 7, Comprehensive Housing is excited to host guest speaker, Ceci Garrett (as featured on A&E's 'Hoarders' and Ted X)! Ceci presented virtually on 'How and when to help a loved one who hoards'. Light snacks/refreshments were provided. Registration was limited.

Get Organized Workshop - Tuesday June 20, 2023 - 5:30 p.m. - 7:30 p.m @ Three Sisters Community Center - CHD sponsored workshop for tenants and community members designed to provide tips for organized living. Limited to 25 participants.

LGBTQ+/2 Spirit Parent/Guardian Connection - April 17, May 15, June 19, 2023 (being held the 3rd Monday of the month) Flying Leaf Building 5:00 p.m. - 6:30 p.m. - To connect parents and guardians and LGBTQ+2 spirit youth in a safe and welcoming environment by creating dialogue and providing information, education, and resources.

Eagle 3 Rescue Helicopter Landing - May 2, 2023 - 2:30 p.m. - 4:00 pm NWTC Unified Driving Facility; Youth Ages 10-16; Students were able to learn about this service career, watch the helicopter land, take off, talk to the pilots, tour Eagle 3, and get an informational talk from the Eagle 3 Rescue Staff; Sponsors: NWTC Public Safety & CHD outreach.

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

CHD will continue to place a high emphasis on promoting strong and safe neighborhoods by providing information on supportive services where needed and creating an environment where our tenants & lessees have opportunities to learn more about the Oneida culture and our relationships with one another. CHD will continue to partner with other departments and other areas of the Nation to better educate all community members on the Oneida culture.

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Photos (optional):



Before Bathroom Repairs



After Bathroom repairs