

FY2022 4th quarter report

DIGITAL TECHNOLOGY SERVICES (DTS)



Status report of Outcomes/Goals

1. Which outcome/goal(s) does the Division wish to report on?
2. What metric is being used to measure the outcome/goal?
3. What are the accomplishments (i.e., positives, things for which the Division is proud, brags) have occurred over the reporting period that reflect the Division's progress for reaching the outcome/goal?
4. What can the community expect to see in the future (i.e., 6 months; next year; 18 months) from the Division related to the outcome/ goal?

Outcome/Goal # 1 DTS Department Wide

Virtual General Tribal Council Meeting Initiative

MEASUREMENT: Progression towards V-GTC setup and configuration 75%

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

- Established V-GTC Initiative structure and main sections
- Established Timelines for executing the strategy – November 15th
- Established alignment to Oneida Nation business and tribal goals (Encouraging Tsi?niyukwalihoT^)
- Established initial V-GTC training and implementation criteria and execution planning

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL: (next quarter)

- V-GTC Meeting – Follow up and Reporting
- Next meeting planning and setup using learnings from the previous meeting
- Outreach for greater participation in the V-GTC to establish permanent meeting format

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November 15 '22 General Trial Council Meeting

ONEIDA

11/15/2022 5:00 PM
© 2022 ONEIDA Council (US and Canada)

Please provide your Enrollment ID

Enrollment ID or Email address

Type your answer

NEXT

Outcome/Goal # 2 – Gaming Services

Oneida Casino Mobile App

MEASUREMENT: Increase in Customer Loyalty Program

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

- Implementation of hardware and software to support Joingo's Mobile App
- Upgrade CMP to supported version
- Install SG Envoy
 - API interface engine
 - Secure access to SG System data provided following industry standard security practices for data security and privacy.
 - APIs are secured with TLS v1.2, OAuth V2 runtime key verification, JSON threat protection, spike arrest and with advanced cryptography to secure data.
- Install Joingo CMP interface
- IT Security Review
- Mobile app testing and training
- App submission to Google play and Apple app store
- Communication (internal & external)

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

- Increase in Customer loyalty numbers
- Mobile app for the Oneida Casino
- Customers have 24/7 access to their information, offers and promotions
- A tool for targeted marketing



**Your Offers,
Points, Promos,
and More.**

At Your Fingertips.

ONEIDA CASINO

**DOWNLOAD THE NEW
ONEIDA CASINO APP
FOR FREE TODAY.**

Download on the
App Store

Download for
ANDROID

The advertisement features a white smartphone on the left displaying the Oneida Casino app interface. The background is a dark purple gradient. The text is in white and yellow. The Oneida Casino logo is in the top right. The download instructions are in the bottom right.

Outcome/Goal # 3 – Network Services

MEASUREMENT: Metrics to be established and based upon baselines from on-premise workloads/instances and when workloads/instances moved to cloud infrastructure.

Cloud Vision

- Completed Cloud Vision Workshop
 - Cloud Vision Statement
 - **"Provide high quality, efficient, and secure services to members of the Oneida Nation through dynamic, modern, and reliable cloud solutions as part of a cloud-first strategy."**
 - Cloud Drivers and Indicators
 - Cloud Risks/Roadblocks/Mitigations
 - Cloud Decision Rubric (as a Service Decision Criteria)
 - SaaS - Software as a Service
 - PaaS - Platform as a Service
 - IaaS - Infrastructure as a Service
 - Cloud Milestones
 - Cloud Roadmap

<u>Cloud Vision Roadmap</u>						
Model	22 H2 (Aug - Dec)	23 H1 (Jan - Jun)	23 H2 (Jul - Dec)	24 H1 (Jan - Jun)	24 H2 (Jul - Dec)	25 H1 (Jan - Jun)
SaaS	MFA - MS Authenticator	Endpoint Mgmt - MS Endpoint Manager (MEM)	Desktop as a Service (DaaS) - Windows 365	Group Drives - SharePoint/OnBase		
	Endpoint Management - MS Intune (Mobile Devices)	Home Directories - MS OneDrive	HIS - MyHealth (Front End)	Analytics - Azure		
	Endpoint Protection - MS Defender (E5)	Directory Services - Azure Active Directory Domain Services (AADS), Identity and Access Management (IAM)	HIS - CompuLink			
	Passwords - MS Single Sign-On Password Reset (SSPR)	PBX (Private Branch Exchange) - MS Cloud PBX - Microsoft Phone System (E5)				
	PrinterLogic					
	DevOps - Power Platforms					
PaaS		DTS Files (Oneidafiles) - MS Azure Files	Identity Governance and Management	Enrollments DB	Gaming - (LnW Systems)	HIS - EMR
		Log Management - TBD	IBM - Power 8			
			HIS - MyHealth (Back End)			
IaaS	Infrastructure Shell:		Virtual Servers			
	• Express Route					
	• Vnet					
	• Virtual Servers (R&D/Test)					

- Next Steps (Roadmap Work)
 - Staff Augmentation - SynerComm (Cybersecurity and Cloud Migration)
 - To help implement security first with cloud migration
 - Zero Trust Architecture principals
 - Upgrade Microsoft (MS) Licensing (E3 to E5), ETA 12/01
 - Migrate Multifactor Authentication (MFA) from DUO to MS Authenticator (November)
 - Migrate Endpoint Management from Vmware Airwatch to MS Intune (December)
 - Migrate legacy Endpoint Protection from Symantec to MS Defender (December/January)

Comprehensive Cybersecurity Assessments - SynerComm Engagement

- Assessment Overview

Key Tasks & Targets					
Title	Description	Status	SchStartDate	SchCompDate	EstCompDate
Phase 1 Discover	Network Discovery and Documentation	Data Discovery: 100% Complete Preliminary Mapping: 100% Complete Final Documentation and Delivery: 100% Complete	7/25/2022	8/19/2022	
Phase 2 Planning	Standards Based Security Planning	Complete. Findings review scheduled for 10/7. Business Requirements: 100% Complete Program Assessment: 100% Complete Draft Initial Strategic POAM: 100% Complete Collaborate & Prioritize POAM: 100% Complete	8/22/2022	9/15/2022	9/30/2022
Phase 3 Penetration Test	External to Internal Penetration Test w/Social Engineering	In Progress External Penetration Test: 100% Complete Internal Penetration Test: 100% Complete Rough Draft Report: 15% Complete Final Report Delivery: 0% Complete	9/6/2022	9/28/2022	10/7/2022
Phase 4 Assessment	Framework based security program control assessment	In Progress Information Security Assessment: 10% Information Security Program Control Evaluation: 75% Deliverables: 0%	9/19/2022	10/27/2022	

- Key Deliverables
 - Network Discovery/Mapping - Documentation Updated and Completed
 - Plan of Action and Milestones Report - Completed
 - Penetration Testing Report - In-Progress
 - CIS (Center for Internet Security) Critical Security Controls v8 Assessment - In-Progress
- Estimated Completion - 11/11/2022

Oneida Nation Broadband Initiatives

- Established Oneida Broadband Group - Bi-Weekly Meetings

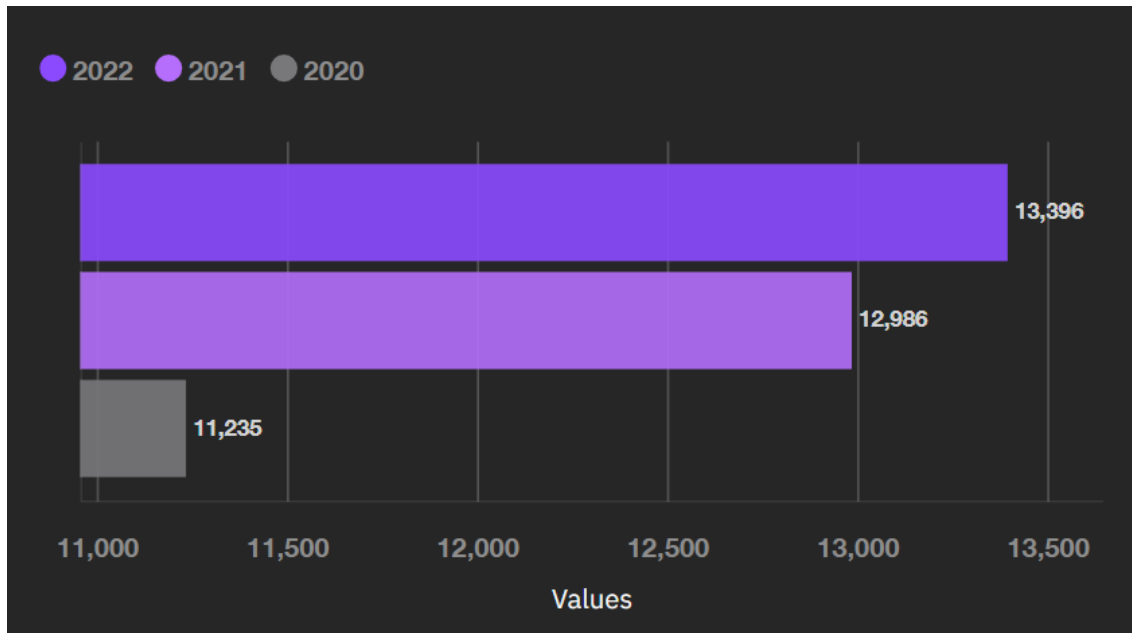
- Functional groups participating - DTS, GM Office, DPW, EHSL&A, Intergovernmental Affairs, Rabbit Communications, Grants, Emergency Management
- Towers Work (2.5 GHz and 800 MHz Systems)
 - Locations - Completed
 - Propagation Studies - Completed
 - Engineering - In-Progress
 - Environmental assessments
 - Wetland Assessment - Completed
 - NEPA - Not yet started
 - Land Commission Meeting - TBD
- Smart Cities Concept
 - Project Kick-Off - 10/21/22
- Broadband Partnerships
 - Nsight - Meeting scheduled for presentation
 - Develop MOU
 - Review Broadband (ISP/Mobile Carriers) providers
 - US Cellular/TDS Metrocom
 - Verizon
 - T-Mobile
- Grants
 - NTIA TBCP
 - Grant descoped from 12.5 million down to 500,000.00
 - Round 2 Funding
 - Consultations completed
 - Waiting on NOFO
 - Treasury Grant
 - Received - 167,504.00
 - WI DHS (Department of Health Services)
 - Received - 85,000.00 and 65,010.00
 - Digital Equity Planning - Grant submitted
 - Max Grant - 150,000.00

Outcome/Goal # 4 – Application Services

Optimize Use of Resources

MEASUREMENT: Increase Member Applications for Covid Relief Funds:

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:



Through the combined efforts of the Business Committee, General Managers Office, DTS, Enrollments and Accounting; the # of Applications for FY22 GWA (General Welfare Assistance) funds has increased 9.7% over the # of Applications for the FY21 payment. The efforts of the team also resulted in an 99% automated solution from Application to Validation to Payment Processing saving 1,000s of hours of manual labor.

- **FY 22 GWA**
 - 14,584 Eligible Members
 - 13,396 Applications Submitted
 - \$25.4M in Funds Distributed
- **FY 21 GWA**
 - 12,986 Applications
- **FY 20 GWA**
 - 11,235 Applications

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

DTS staff will continue to look for opportunities to automate manual processes to reduce manual labor hours and improve access to Programs and Services throughout the Oneida Nation

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Dr. Shane Archiquette - CIO



Oneida Digital Technology Services



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