

FY2022 3rd quarter report

DIGITAL TECHNOLOGY SERVICES (DTS)



Status report of Outcomes/Goals

1. Which outcome/goal(s) does the Division wish to report on?
2. What metric is being used to measure the outcome/goal?
3. What are the accomplishments (i.e., positives, things for which the Division is proud, brags) have occurred over the reporting period that reflect the Division's progress for reaching the outcome/goal?
4. What can the community expect to see in the future (i.e., 6 months; next year; 18 months) from the Division related to the outcome/ goal?

Outcome/Goal # 1 DTS Department Wide

DTS Cloud Migration Key Initiative

MEASUREMENT: Progression of DTS Cloud Migration in percentage achievement 25%

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

- Established DTS Cloud Migration Initiative structure and main sections
- Established Timelines for executing the strategy
- Established alignment to Oneida Nation business and tribal goals (Encouraging Tsi?niyukwalihoT^)
- Established initial cloud training criteria and execution planning

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL: (next quarter)

- Build 50%-75% DTS Cloud Migration Plan including IaaS, PaaS, SaaS
- Build 100% Project plans with dates and assigned resources for execution
- Build and Track migration progression for alignment and reporting
- Begin to Develop cloud based tribal applications for more agility and security

Outcome/Goal # 2 – Gaming Services

Digital Transformation in the Cage/Vault

MEASUREMENT: 88 % Reduction in daily paperwork sent to accounting for reconciliation.

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

- Implementation of Casino Cash Trac Software in the Cage/Vault area
- Use of digital signature pads to capture signatures where required
- Software Integration with all gaming applications
- Successful Go- live implementation and training provided with the vendor onsite

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

- Continued review of paperwork that can be digitized in the future
 - Future use of software in other business units throughout the casino
 - Provide accounting with one software solution for their reconciliation processes
 - Future analysis of Cost savings for paper
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Outcome/Goal # 3 – Network Services

MEASUREMENT: Metrics to be established and based upon baselines from on-premise workloads/instances and when workloads/instances moved to cloud infrastructure.

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

- Establishing relationships for cloud partners
 - Microsoft Tribal Operations Team
 - Info-Tech
 - Other Vendors: SynerComm, CDW-G
- Cloud Readiness for Personnel
 - Learning – Cloud Training

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

- Info-Tech Workshop – Cloud Vision
 - DETERMINE VALUE OF CLOUD FOR ORGANIZATION
 - DETERMINE CLOUD VALUE AND ACTION PLAN FOR WORKLOADS
 - ADDRESS RISKS AND ROADBLOCKS
 - CLARIFY VISION AND ROADMAP INITIATIVES
 - MICROSOFT ENGAGEMENTS
 - ASSESSMENT OF WORKLOADS/INSTANCES/TECHNOLOGIES TO BE MOVED TO THE CLOUD.
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Outcome/Goal # 4 – Application Services

Optimize Use of Resources

+5

MEASUREMENT: Rollout of new Online Forms to the Oneida Nation:

ACCOMPLISHMENTS RELATED TO THE OUTCOME/GOAL:

- **Emergency Incident Report**
 - Intake of emergency incidents sent to Emergency Management
 - Collect required information while reducing size of form according to incident type reported
 - Maintains digital record of emergencies for reporting to help identify recurring incidents for future prevention
- **Web Content Request Form**
 - Intake of web content requests sent to Communications
 - Collect required information and improve request routing directly to Communications
 - Reduction in emails and improvement in response times
 - Requests can be reported on to identify types of incoming requests for better resource management
- **Contact Us Oneida-NSN.gov Form**
 - Intake of questions/concerns from community/website visitors
 - Routes inquiries automatically to Government Administration Office Call Center or Communications Web Content Admin based on form selection
 - Identifies Spam/Bots to ensure the intake isn't cluttered and can be addressed
 - Improves response times to community
- **Indian Preference Vendor Application**
 - Intake of vendors applying to enroll in Indian Preference
 - Automatically posts accepted applications to website, ensuring vendors are quickly shown
 - Reduces paperwork and efforts required to post vendors to the Oneida-NSN.gov site, reducing the amount of time it takes to get approved while also improving accuracy of the vendor list posted to the website
- **Trade Worker Skills Bank Application**
 - Intake of community trade workers applying to the skills bank sent to DPW
 - Improve suspension identification and other relevant notes on trade workers
 - Reduce time taken to produce and improve accuracy of list of prospective trade workers for business reference

EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

DTS staff will continue to look for opportunities to automate manual processes to reduce manual labor hours and improve access to Programs and Services throughout the Oneida Nation

Contact Info

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Photos (optional):

Dr. Shane Archiquette - CIO



Oneida Digital Technology Services



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