# Table of Contents

**Social Services**
- Directors/Managers ............................... 1
- Administration ...................................... 2

**Family Services**
- Foster Care Program ............................... 3
- Domestic Abuse Program ......................... 4
- Indian Child Welfare (ICW) ....................... 5
- Kinship Care Program .............................. 6
- Parenting Program .................................. 7
- Prevention Services
  - Testing Realities & Investigating Life Styles (T.R.A.I.L.S.) ............ 9

**Economic Support Services (ESS)**
- ESS Administration ............................... 10
- Temporary Assistance to Needy Families (TANF) .......................... 11
- Child Care Services/Children’s Center ................................. 12
- General Assistance (GA) ................................ 13
- Income Maintenance (FoodShare, BadgerCare Plus, Medical Assistance) .. 14
- Native American Works (NEW) .................................. 15
- Community Support Fund (CSF) .................................. 16
- Emergency Food and Shelter
  - (Community Services Block Grant – CSBG State Grant) ............. 17
- WI Home Energy Assistance Program (WHEAP) .......................... 18
- WIOA-Job Center ...................................... 19

**Child Support Agency** ............................. 20

**Community Education Center (CEC)** ................. 21

**Food Distribution Program (Map)** .................... 22-23

**Southeastern Oneida Tribal Services (S.E.O.T.S.) (Map)** ........... 24-25

**Oneida Reservation (Map)** .......................... 26

*Note: Programs are subject to funding.*
Mailing Information

Mailing Address for all Services

Oneida Nation

Social Services
Family Services
Foster Care Program
Domestic Abuse Program
Indian Child Welfare (ICW)
Kinship Care Program
Parenting Program
Prevention Services Testing Realities & Investigating Life Styles (T.R.A.I.L.S)
Economic Support Services (ESS)
ESS Administration
Temporary Assistance to Needy Families (TANF)
Child Care Services/Children’s Center
General Assistance (GA)
Income Maintenance (FoodShare, BadgerCare Plus)
Native American Works (NEW)
Community Support Fund (CSF)
Emergency Food and Shelter (Community Services Block Grant-CSBG State Grant)
WI Home Energy Assistance Program (WHEAP)
Job Center WIOA
Child Support Agency
Food Distribution Program
Southeastern Oneida Tribal Services (S.E.O.T.S)

P.O Box 365
Oneida, WI 54155
Social Services

Directors/Managers

Tina Jorgensen
Governmental Services Division Director

Jennifer S. Berg-Hargrove
Family Services

Delia M. Smith
Economic Support

Trina B. Schuyler
Child Support Agency

Elijah G. Metoxen
Aging & Disability

Marilyn J. King
Food Distribution

Trisha Patton
Southeastern Oneida Tribal Services (SEOTS)
Administration

Oneida Nation Social Services Building
2640 West Point Road
Green Bay WI 54304
(920) 490-3700
1-888-490-2457
Fax: (920) 490-3799

Contact:
- Governmental Services Division Director
- Executive Assistant
- Administrative Assistant

Hours:
Monday-Friday: 8:00 am-4:30 pm

A copy of the Standard Operating Procedure for each of the services in this document, can be provided by contacting the department.
Family Center

Contact: Department Director
Office Manager

Mission: To provide those services necessary to meet the spiritual, emotional, physical, and intellectual well-being needs of the children, youth and families within the Oneida community in a manner that strengthens, empowers and is respectful to each ones character and cultural interest.

Services: Domestic Abuse Program
Foster Care Program
Indian Child Welfare (I.C.W.)
Kinship Care
Parenting Program
Prevention Services (T.R.A.I.L.S.)

Hours: Monday-Friday: 8:00 am-4:30 pm

Website: https://oneida-nsn.gov/resources/child-family-services/

TwahwahtsiLayʌ
All of us are Family
Foster Care Program

A state licensed, tribal run Child Placing Agency developed to facilitate out of home care for Oneida Children.

Contact: Child Placement Coordinators

Mission Statement: To recruit, license, train and support the Oneida foster homes and the Oneida children they care for.

Services: Assist with the application and licensing process
Foster Care training/ongoing training
Foster Care Coordinator visits
On-going Support Team
Provide Support Services
Respite Care
Resource Library

Eligibility: Native American families, married or single, with or without children, grandparents, other extended family.

Requirements to Obtain a Foster Care License:
Pass a background check
Valid insurance
Be in good physical health
Handle stress and manage self-care well
Be financially stable

Website: https://oneida-nsn.gov/dl-file.php?file=2016/02/Oneida-Nation-Foster-Care-Program.pdf
Domestic Abuse Program

Program to help those living with and experiencing abuse, to seek help & safety while healing within the family. Knowledgeable staff will educate on the different forms of abuse including: Financial, Physical, Sexual, Spiritual, Emotional.

**Warning Signs:** Jealousy, possessiveness, isolation, checks cell phone.

**Crisis Center After Hours:** Brown County (920) 436-8888 or Outagamie County (920) 832-4646

**Contact:**
- Healthy Relationship Educator/ Advocate
- Women's Advocates (Domestic Abuse) (Sexual Assault)
- Lay Advocate
- Child/Teen Female Advocate
- Youth/Young Adult Advocate (LGBTQ)

**Services:**
- Advocating/Mentoring Youth
- 1 on 1 Support
- Group Facilitation – Adult/Youth (Support & Education)
- Referral Assistance – Resources
- Goal Setting/Empowerment
- Coordinating Community Response Meetings (CCR)
- Personal Development/Spiritual Guidance
- Healthy Relationships
- Leadership Development
- Support Services
- Safety planning

**Eligibility:** Personal or family history of domestic violence. Open to all Native American families.
Family Services

Indian Child Welfare (ICW)

Contact:
Director
Family Services Supervisors
Case Managers/Social Worker

Services: Provide Case Management Services for eligible Child Protective Services cases
Ensure the Wisconsin Indian Child Welfare (WICWA) and the federal Indian Child Welfare act is adhered to for eligible cases
Assess and Monitor for safety of children
Participate in and/or monitor child abuse and neglect assessments.
Arrange and Supervise out-of home placements
Attend court hearings and represent the decision of the Oneida Nation in child protection hearings
Coordinate services with county agencies
Assist with family interaction such as visits between parent and child when appropriate
Provide assistance and support to families
Home Visits
Link Individuals to other services as needed
Network with county and private sector agencies

Eligibility: ICW services are available to families who are involved in state Child Protective Services or state child custody proceeding and whose child(ren) are eligible or enrolled with the Oneida Nation. Applicable state child custody proceedings for the purposes of WICWA / ICWA include:

- Proceedings resulting in a child’s placement in out-of home care
- Proceedings resulting in a child in an adoptive placement
- Proceedings regarding the termination of parental rights
- Proceedings regarding private adoptions / private guardianships
- Juveniles in need of protection or services for truancy, uncontrollable, runaways, or school dropouts
Family Services

Kinship Care Program

Contact:
Director
Family Services Supervisors
Child Placement Coordinator

Services:

Tribal Court Ordered Kinship: Helps a family support a child in the home of a relative when the child has been placed with the relative caregiver by a court order under OC 708 Tribal law.

Voluntary Kinship: Helps a family support a child in the home of a relative when the family has made informal arrangements (without a court order). This may also include tribal court ordered custodianships.

Eligibility:

- The relative caregiver must meet the definition of relative as defined in Wisconsin Chapter 58 (see below).
- The relative caregiver or the child must be enrolled with the Oneida Nation and reside in Brown or Outagamie county.
- The relative caregiver and all other adult household members must complete a criminal background check.
- The relative caregiver must cooperate with Family Services.
- The relative caregiver must cooperate with the referral of the parents to child support.
- Living arrangements and eligibility is reviewed every 12 months.

"Relative" means an adult that is the child's step-parent, brother, sister, brother-in-law, sister-in-law, first cousin, 2nd cousin, nephew, niece, uncle, aunt, step-uncle, step-aunt, or any person of a preceding generation as denoted by the prefix of grand, great, or great-great, whether by blood, marriage, or legal adoption, or the spouse of any person named in the subsection, even if the marriage is terminated by death or divorce.
Parent Education Class
/Conscious Discipline

Eight session programs utilizing the conscious Discipline curriculum. Learn brain-based approaches to relationships and parenting using skills like composure, assertiveness, encouragement, choices, empathy, positive intent and consequences.

For more information on the curriculum visit consciousdiscipline.com

Teen Parent Support Group

Either through group or individual services. Call to check the status of the group at any given time.
We offer flexible support to meet the teen parent where they are at based on individual need and interest.

Individual Parenting Support

Individual support is offered when someone is unable to attend the current group time, or if they believe individual services would be more beneficial. This support is offered through case management, parenting skills support, curriculums, or group in combination with individuals. Call a program coordinator to discuss options to find the best fit.

Trauma Informed Parenting Workshops

Seven session workshops focusing on the impact trauma has on children’s brain and bodies. Understanding how trauma affects children can help caregivers make sense of their child’s behaviors, feelings, and attitudes. This workshop will help caregivers develop a greater insight around how to help their child cope with the effects of trauma.
Prevention Services (T.R.A.I.L.S.)
Testing Realities & Investigating Life Styles

Contact: Community Education Advocates

Mission Statement: The Prevention Program provides quality educational activities aimed at enhancing youth participation, self-esteem, positive life choices and emotional wellbeing to promote healthy lifestyles and total wellness to youth and community.

Focus Areas:
- Feelings
- Self-Image
- Peer Pressure
- Coping Skills
- Body Rules
- Teaching Good Touch/ Bad Touch
- Five (5) Senses
- Drug/Alcohol and Tobacco Awareness
- Friendship
- Life Skills
- Safety
- Communication and Cooperation

Services:
- Community Presentations:
  - AODA Awareness
  - Community Wellness
- Trails Summer Program
- Babes Program
- G.I.R.L.S.
- Kids Can
- Protecting Me
- Protecting You
- Certified Babysitting classes

Eligibility: Children and families of the Oneida community.
Economic Support Services

Oneida Nation Social Services Building
2640 West Point Road (Door 5) (920) 490-3939
Green Bay WI 54304 (920) 490-3710
PO Box 365, Oneida W, 54155 1-800-216-3216
Economic_support@oneidanation.org Fax: (920) 490-6803

Contact: Community + Resource Economic Support Director
Economic: Economic Support Program Manager

Economic Support Specialists / TANF case manager
Intake Coordinator
Community Support Case Manager
Child Care Case Worker
Administrative Assistant
WIOA Job Specialist

Mission Statements
With respect and encouragement, we provide essential services and resources focusing on self sufficiency.

Services:
Temporary Assistance to Needy Families (TANF)
Child Care Services
General Assistance (GA)
Native Employment Works (NEW)
Community Support Fund (CSF)
Emergency Food and Shelter
Community Services Block Grant – (CSBG State Grant)
WI Home Energy Assistance program (WHEAP)
Job Center WIOA

Hours: Monday-Friday: 8:00 am-4:30 pm

Satatya?takenha “Help yourself”
Economic Support Services

Temporary Assistance To Needy Families (TANF)

Contact:  
Intake Coordinator:  (920) 490-3800  
(for application)

Services:  
Employment related case management, cash payment,  
crisis and diversion support services, caretaker/relative  
support, referral assistance for services in other programs.

How to Apply:  
In person or by accessing the TANF application on the website:  
https://oneida-nsn.gov/resources/economic-support/  
temporary-assistance-to-needy-families-t-a-n-f/

Eligibility:  
All TANF program components are for families with  
dependent children and Non-Custodial Parents, and must be  
an enrolled member of the Oneida Nation, living in Brown or  
Outagamie County OR be an enrolled member of another  
federally recognized Tribe residing within the Oneida Nation  
reservation boundaries.

Income must not exceed the federal poverty level (FPL). All  
TANF applicants must be in compliance/cooperation with  
Child Support. Applicants must meet all financial and non-  
financial program requirements set by the program plan.

Items to Bring:  
Tribal Enrollment cards  
Social Security cards  
Verification of Residency for the past 30 days  
Birth Certificates  
Verification of Income (previous 30 days)
Child Care Services/Children's Center

Contact: Child Care Specialist
Case Manager
Intake Coordinator

Services: Assist families who need child care for employment. Subsidy for working families who may not be eligible for Wisconsin Shares or families seeking child care for education. Respite care for children and families experiencing stress or an emergency situation including grandparents or other family members who are caring for relative children.

Wisconsin Shares
Child Care Development Fund (CCDF)
Crisis Respite/Family Services

How to Apply: Please contact an Intake Coordinator to complete a Child Care Registration form (form also found on this website: https://oneida-nsn.gov/resources/economic-support/child-care-services-program/ ).
You may also apply on-line at www.wisconsin.gov

Eligibility: Based on family household size and income according to State and Federal guidelines. Subject to funding and availability. Parents must be in an approved activity.

Items to Bring: Social Security cards
Tribal Enrollment cards
Verification of Income from all sources
Verification of Residency for last 30 days
Work and/or college schedule
Birth Certificates
Verification of activity (work or school schedule, etc.)
Economic Support Services

General Assistance (GA)

Contact: Intake Coordinator: (920) 490-3800
(for application)

Services: Cash payment assistance for shelter cost (rent and utilities) during period of eligibility determination by Social Security Disability Bureau for Supplemental Security Income (SSI) or Social Security Disability Income (SSDI).

How to Apply: In person or by submitting a completed GA application to the agency. Application available on line at https://oneida-nsn.gov/resources/economic-support/general-assistance-g-a/

Eligibility: Enrolled Native American residing in Brown/Outagamie Co. Household income must not exceed the monthly grant amount.

Items to Bring: Social Security cards
Tribal Enrollment cards
Verification of Application Process by Social Security Administration
30 days of residence
Economic Support Services

Income Maintenance Programs
(FoodShare, BadgerCare Plus, Medical Assistance)

A State program designed to assist with FoodShare, BadgerCare, Medicaid for Elderly, Blind, Disabled, Caretaker Supplement, and Long Term Care (Nursing Home Medicaid) for low income families. The listed programs are funded through contracts with the State of Wisconsin and the Oneida Nation.

Contact: Intake Coordinator

How to Apply: Applications can be completed in person, by phone, online at www.access.wi.gov or by mail with a paper application. The agency has up to 30 days to process new applications.

Eligibility: All program eligibility is income based, the last 30 days of household income must be verified. The only way to know if you are eligible is to apply. Services are for enrolled Native American residing in Brown or Outagamie County or anyone residing within the Oneida Nation reservation boundaries.

Required Documents: Proof of residency, income and identification

Description: FoodShare (formerly known as Food Stamps) is meant to assist low income families/individuals as a supplement for purchasing food.

BadgerCare/Medicaid is form of health coverage for low income families/individuals.

Caretaker Supplement is a monthly payment for children who reside and are in the care of their parent who is disabled as verified through the Social Security Disability Determination Bureau.

Low Term Care is for care for those entering into a Nursing Home – Medicaid services.
Economic Support Services

Native Employment Works (NEW)

Contact:  Intake Coordinator:  (920) 490-3800
(for application)

Services:  Native Employment Work Program (NEW) will provide support to non-TANF eligible persons who are unemployed, under-employed and/or whose income is at or below the required Federal Poverty Level (FPL) set for the program. Supportive services include: auto repair, insurance, fuel assistance, work clothing, tool assistance, driver's license reinstatement fees, short-term training/education fees, AODA assessments, and Group Dynamics Driver's Safety.

How to Apply:  In person or by submitting a completed NEW application to the agency. Application also available online at https://oneida-nsn.gov/resources/economic-support/native-employment-works-n-e-w/

Eligibility:  Unemployed, underemployed, and employed, enrolled Oneida member residing in Brown and Outagamie County or enrolled Native American residing on the Oneida reservation with no dependent children. Income must not exceed the Federal Poverty Level (FPL) set forth or the income guidelines of the program.

Items to Bring:  Social Security cards
Tribal Enrollment cards
Verification of Employment
Verification of Residency
Work search if unemployed
**Economic Support Services**

**Community Support Fund (CSF)**

**Contact:** Intake Coordinator (920)490-3800

**Services:** A Program designed to Oneida enrolled people during times of catastrophic illness, injury, or emergency event when no other resources for assistance exist.

Catastrophic event means a natural or man-made incident, which results in substantial damage or loss requiring major financial resource to repair or recover (i.e. house fire, tornado, flood, or other disaster).

Catastrophic illness or injury means a serious debilitating illness, injury, impairment, physical or mental condition.

Emergency event means a situation that poses an immediate risk to health, life, safety, property or environment.

<table>
<thead>
<tr>
<th>Benefits</th>
<th>Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Optical Benefits</td>
<td>Inpatient/Outpatient Treatment Services</td>
</tr>
<tr>
<td>Prescription Reimbursement Assistance</td>
<td>Critical Medical Bill Assistance</td>
</tr>
<tr>
<td>Auto Repair Assistance for Medical Reasons</td>
<td>Medically Needy Furniture/Equipment</td>
</tr>
<tr>
<td>Social Security Disability Determination Shelter/Utilities Assistance</td>
<td>Catastrophic Shelter Assistance</td>
</tr>
<tr>
<td>Dental Services</td>
<td>Fire / Natural Disaster Assistance</td>
</tr>
<tr>
<td>Critical Medical Travel Reimbursement</td>
<td>Funeral Travel Reimbursement</td>
</tr>
<tr>
<td>Family Medical Leave Act Wages</td>
<td>Security Deposit Assistance</td>
</tr>
<tr>
<td></td>
<td>Utilities Disconnection Assistance</td>
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<tr>
<td></td>
<td>Cobra Insurance Payments</td>
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<tr>
<td></td>
<td>Inpatient/Outpatient Treatment Services</td>
</tr>
<tr>
<td></td>
<td>Critical Medical Bill Assistance</td>
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</tbody>
</table>

**How to Apply:** In person or by submitting a completed CSF application to the agency available on the website at https://oneida-nsn.gov/resources/economic-support/community-support/

**Eligibility:** Applicant must be an enrolled Oneida Nation member, or the application needs to be on behalf of another person who is a Oneida Nation member otherwise unable to do so due to age or incapacity. Supportive service may have additional criteria to meet eligibility.

**Required Documents:**
- Tribal Enrollment cards
- 30 days of all household earned and unearned income
- Verification of catastrophic event, illness or injury.
- Note: additional verifications will vary depending on service request.
Community Services Block Grant – (CSBG State Grant)

**Contact:**  
**Intake Coordinator:** (920) 490-3800  
(for application)

**Services:**  
Emergency Food Assistance where no other resources exist.  
Rental Assistance for Native Americans in Brown and Outagamie Counties experiencing temporary interruption of income.

Programs assist those eligible who are experiencing a temporary interruption of income.

**How to Apply:**  
Must complete a CSBG application at Economic Support Services or at https://oneida-nsn.gov/resources/economic-support/community-services-block-grant-c-s-b-g/

**Eligibility:**  
Low income according to State requirements.  
(185% of Federal Poverty Level)  
Assistance provided once in 12-month period.  
Enrolled Native American residing in Brown or Outagamie County.  
Other enrolled Native American federally recognized tribe members must reside on the Oneida Reservation.

**Items to Bring:**  
Landlord Information provided at time of application  
Rental Lease  
Social Security cards  
Tribal Enrollment cards  
Verification of Loss of Income for past 60 days.  
Last 30 days of residence within Brown or Outagamie counties.  
Eviction Notice
Wisconsin Home Energy Assistance Program (WHEAP)

Contact: Intake Coordinator: (920) 490-3972

Services: Assistance to Low Income Households on the Reservation: Emergency Repair/Replacement of Furnace Heating and Electric Costs Weatherization Assistance

How to Apply: Set up an appointment or submit a completed WHEAP application to the agency or by mail. Application can also be found at this website: https://oneida-nsn.gov/resources/economic-support/wisconsin-home-energy-assistance-program-w-h-e-a-p/

Eligibility: October 1 – May 15 annually. Any person within Oneida Reservation boundaries and household income is 60% of State medium income.

Items to Bring: Social Security cards Verification of Income (previous 3 month of All Income) Verification of Residency Current Utility Bill ID Cards Proof of home ownership for furnace or weatherization
Economic Support Services

Workforce Innovation & Opportunity Act (WIOA) Job Training Program

Contact: Sean Powless / Email: Spowles2@oneidanation.org
(920)490-3789

Services: The goal of the program is to prepare you for a long term, full time employment in the shortest amount of time. Your success in this program depends on the effort and commitment you put into it. The program expects you to approach every opportunity, activity appointment, and assignment as if it is your job.

We offer a wide range of services of eligible consumers such as job search assistance, resume and cover letter assistance, job interview preparation, career counseling, GED/HSED incentives, work experience and training to upgrade employment skills. The purpose of the program is to provide resources to help Native American with barriers to employments seek realistic vocational goals. WIOA eligibility requires consumers to be enrolled with a federally recognized tribe, unemployed, underemployed, low income, employed but in need of services to obtain/retain employment that achieves self-sufficiency.

Eligibility: WIOA eligibility requires consumers to be enrolled with a federally recognized tribe, unemployed, underemployed, low income, employed but in need of services to obtain/retain employment that achieves self-sufficiency. The consumer must be a 30-day resident of one of the following counties: Brown, Outagamie, Kewaunee, Door, Calument, Sheboygan, Manitowoc, or Winnebago. To see if one is eligible, we would start with an appointment known as an intake process.

Items to bring:

1) Tribal enrollment card, or tribal document verifying enrollment
2) Social Security Card
3) Picture I.D
4) Proof of 30-day residency (utility bill, rent receipt, delivered mail with date, name and address)
5) Income verification for the last 12 months (check stub, employee payroll statement, unemployment, social security, child support, ect.)
Mission: To assist our Nation's families by attaining support that enriches the lives of our children.

Services:
- Establish Paternity
- Locate absent parents
- Establish child support orders
- Enforce child support orders
- Review current child support orders every 2 years.
- Collect child support from parents living in different jurisdictions.
- Assist clients in developing plans to remove job barriers.
- Make referrals for supportive services.

Eligibility: Enrolled Oneida Nation members; or other enrolled Native Americans living within Reservation boundaries.

Items to Bring:
- Social Security cards
- Tribal Enrollment cards
- Verification of Income

Hours: Monday-Friday: 8:00 am-4:30 pm

Cost: No cost

Website: https://oneida-nsn.gov/resources/child-support/
Community Education Center (CEC)

Address: 2632 S Packerland Drive, Green Bay, WI 54313
Fax: (920) 496-7879
Phone Number: (920) 496-5260 or (800) 416-6017
Facebook: facebook.com/Oneida Nation CEC

We provide educational programs and technology services to the public. Oneida tribal members and employees may have class fees waived for some programs or classes.

Free public use:
- Computer with internet & Microsoft Programs
- Copy, Scan, Print, Fax Use
- Technology equipped rooms for meetings or classes up to twenty people

Free for Oneida tribal members & Employees
- Tutoring Services (Math & English/ Language)
- GED Testing Fees

GED program:
- We partner with NWTC to help you obtain your GED. The program is free & classes are held at NWTC
- Resume writing
- Job searching
- Using technology to apply for Economic Support Services
- Tutoring (Math & English / Language)

Classes
- Check our Facebook page for current classes and programs

* Minimal fees for faxes, copies over 20 pages and color copies
** Hourly charges for tutoring services
Food Distribution Program

About the Food Distribution Center

The Food Distribution Center is concerned with all the issues that Oneida community members with low income, including limited education, unemployment and low self-esteem. That is why our goals are more than just supplying food. The Food Distribution Center fights hunger by giving our community a "hand up" and not a "hand out".

We are doing this by:

- Providing the community nutritional information to help reduce the impacts of health issues and increase or sustaining a quality of life around healthy food consumption.
- Provide outreach information to assist clients to access other programs that can help met their needs
- Provide delivery services to elderly, disabled and respond to emergency when needed.

Eligibility:

Based upon requirements established by USDA that must be met prior to receiving any assistance of available food commodities.

Residence- anyone living within the Oneida Reservation boundaries is eligible to receive our food package if eligibility criteria is met.

Your eligibility is determined by household size, income, deductions such as:

- Dependent Care deductions
- Child support deductions
- Medical expense deductions
- Home Care (meal-related) deduction
- Standard Shelter/ Utility Expense deduction
- Earned income deduction

Websites: http://oneida-nsn.gov/resources/food-distribution

Hours: Monday-Thursday: 8:00 am- Noon, 1:00 pm- 4:00 pm
Friday: 8:00 am - Noon. (Closed on Oneida Tribe designated holidays)

Exceptions: Friday afternoons are reserved for deliveries to elderly, handicapped, and emergency situations
Southeastern Oneida Tribal Services (S.E.O.T.S.)

5233 W. Morgan Ave. Milwaukee, WI 53220
Office: (414) 329-4101 Fax: (414) 329-4120

Contact: Program Director
Community Program Coordinator
Administrative Assistant

Mission: Strengthening our culture connection and providing services and programs to enhance the well-being of OnÃyote?a.ka in Southeastern Wisconsin.

Services: Southeastern Oneida Tribal Services was established in 1983 to provide services to all Tribal members in the six counties of southeastern Wisconsin. Today, approximately 2000 tribal members reside within the six (6) counties that make up southeast Wisconsin: Milwaukee, Kenosha, Racine, Ozaukee, Washington, and Waukesha. For more details please contact with office.

- Prescription medication distribution from OCHC and delivery to SEATS office
- Oneida benefits coordination
- Notary services
- Child support case management
- Computer lab/office equipment available to community use
- Polling site for Oneida elections
- Oneida retail products
- Color guard
- Community education
- Art and craft classes
- Language classes
- Family outings
- Oneida trips
- Reading circle book club
- Youth programs
- Weekly elder activities
- Local referral services
- Community Building events

Hours: Due to Covid-19 Monday, Thursday, Friday by appointment only Tuesday/ Wednesday 8:00 am- 4:30 pm open for walk-ins

Eligibility: Enrolled Oneida Tribal members and families.

Cost: No cost
Map C – Legend

<table>
<thead>
<tr>
<th>Site</th>
<th>Name</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Three Sisters Head Start</td>
<td>2801 W. Mason St. Suite A, Green Bay, WI 54313</td>
</tr>
<tr>
<td>2</td>
<td>Oneida Early Head Start</td>
<td>2801 W. Mason St. Suite B, Green Bay, WI 54313</td>
</tr>
<tr>
<td>3</td>
<td>Ka-nikuhli-yó</td>
<td>2640 West Point Rd., Green Bay, WI 54313</td>
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<tr>
<td></td>
<td><em>Includes Social Services Administration, Child Support, Family Services and Economic Support</em></td>
<td></td>
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<tr>
<td>4</td>
<td>Elder Services</td>
<td>2907 S. Overland Rd., Oneida, WI 54155</td>
</tr>
<tr>
<td>5</td>
<td>Norbert Hill Head Start</td>
<td>N7210 Seminary Rd., Oneida, WI 54155</td>
</tr>
<tr>
<td>6</td>
<td>Food Distribution/ Food Pantry (Map B Inset)</td>
<td>N7360 Water Circle Place, Oneida, WI 54155</td>
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</tbody>
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