Notice of

Virtual Public Meeting

To be held:

Monday, May 3rd, 2021 at

12:00-1:00 p.m. call in +1 920-455-8831,,656956682#

Via Teams Meeting

In accordance with the Administrative Rulemaking Law, Oneida Nation Economic Support Department is hosting this Public Meeting to gather feedback to the following rule(s);

Topic: Oneida Community Support Law 125 rules The following proposed changes in the Rule Handbook are:

- Rule 4-Allowing for fuel/transportation assistance for applicants with local medical appointments;
- Rule 9-Increasing the amount of assistance for Medical Related Equipment, supplies, or Furniture;
- Rule 13-Increasing amount allowable for shelter assistance to align with other Rule amounts;
- Rule 14- Removing the requirement for funerals for out of state only, allowing for funeral assistance for in state as long as the funeral is more than 40 miles from current residence;
- Rule 16- Eliminate the restriction of Wisconsin being the only state for assistance, opening to any state within the United States. Eliminate repayment of program paid Security Deposit Assistance;
- Rule 17- Decrease Rent/Mortgage assistance to 12 months from 24 months.

To obtain copies of the proposed plan you may visit the Economic Support website. https://oneida-nsn.gov/resources/economic-support/community-support/

All interested persons may submit written/ verbal comments at the Public Meeting.

If unable to attend, the deadline for written comments is

May 10th, 2021, by 4:30 pm

Written comments may be submitted to the Director of Economic Support, Delia Smith person at the Social Services Building (outdoor mailbox at door #5) or by U.S. mail, interoffice

mail, e-mail or fax.

P.O. BOX 365 Oneida, WI 54155 Fax: 920-490-6803 Dsmith1@oneidanation.org Ph. 490-3776



Title 1. Government and Finances – Chapter 125 Community Support Fund Rule Nos. 1 through 18

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I. Purpose, Delegation, Adoption, Amendment and Repeal

- 1-1. *Purpose*. The purpose of the Community Support Fund rules is to provide guidance on how the Community Support Fund is utilized so that the Nation can assist the greatest number of members of the Nation who apply for assistance to the Fund in times of a catastrophic event, catastrophic illness, or injury, or emergency event when no other resources for assistance exist.
- 1-2. *Authority*. The Community Support Fund Law, Chapter 125, delegates rulemaking authority to the Social Services Area of the Government Services DivisionFund Operator pursuant to the Administrative Rulemaking law (Chapter 17106 Oneida Code of Laws).
- 1-3. These rules were adopted by the Economic Support Department of the Social Services Area of the Government Services Division in accordance with the procedures of the Administrative Rulemaking law.
- 1-4. These rules may be amended or repealed by the Economic Support Department and/or the Oneida Business Committee pursuant to the procedures set out in the Administrative Rulemaking Law. For the purpose of future amendments to these rules, each article is a separate rule and may

be amended as such.

- 1-5. Should a provision of these rules or the application thereof to any person or circumstances be held as invalid, such invalidity shall not affect other provisions of these rules which are considered to have legal force without the invalid portions.
- 1-6. In the event of a conflict between a provision of these rules and a provision of another rule, internal policy, procedure, or other regulation; the provisions of these rules shall control.
- 1-7. These rules supersede all prior rules, regulations, internal policies or other requirements
 relating to the Community Support Fund.
 - 1-8. This Article applies to each subsequent rule listed herein.

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II. Definitions

- 2-1. This section shall govern the definitions of words and phrases used within this rule. All words not defined herein shall be used in their ordinary and everyday sense.
 - (a) "Applicant" means the subject of the application for assistance.
 - (b) "Business day" means Monday through Friday <u>from</u> 8:00 a.m. to 4:30 p.m., excluding holidays of the Nation.
 - (c) "Caregiver" means the person who assists an ill or incapacitated immediate family member that is in need of twenty-four (24) hour per day, seven (7) days a week care.
 - (d) "Case manager" means an employee within the Fund operator responsible for administering Community Support Fund benefits.
 - (e) "Catastrophic event" means a natural or man-made incident, which results in a substantial damage or loss requiring major financial resources to repair or recover. This includes Including, but is not limited to, a house fire, tornado, flood, or other disaster.

- (f) "Catastrophic illness/injury" means a serious debilitating illness, injury, impairment, or mental or physical condition that involves:
 - (1) In-patient care;
 - (2) A period of continuing treatment due to a chronic serious health condition, including, but not limited to, chemotherapy, radiation, dialysis, and daily/<u>or</u>weekly therapy resulting from trauma;
 - (3) A period of illness or injury that is long-term due to a condition for which treatment may be ineffective including, but not limited to, stroke or terminal disease or;
 - (4) Multiple treatments either for restorative surgery after an accident or other injury, or for a chronic condition, including, but not limited to, cancertocancer or kidney disease.
- (g) "COBRA" means the Consolidated Omnibus Budget Reconciliation Act of 1985 also known as continued group health care coverage costs under an employer's plan.
- (h) "Cosmetic" means any medical service provided with the intent to enhance a person's appearance, including, but not limited to, braces, veneers, teeth whitening, implants, or other plastic surgery.
- (i) "Critical Medical" means professionally delivered care or treating a life threatening illness which requires immediate or regularly scheduled monitored medical care, which includes, but is not limited to dialysis, chemotherapy, radiation, daily/weekly therapy resulting from trauma. This does not include routine annual or semi-annual appointments.
- (j) "Emergency event" means a situation that poses an immediate risk to health, life, safety, property or environment. Emergencies require urgent intervention to prevent further illness, injury, death, or other worsening of the situation.
- (k) "Emergency medical travel" means an unexpected serious health situation or occurrence requiring the immediate presence of immediate family. This includes, but is not limited to, end of life situations, and situations in which/or an immediate family member is placed on life support.
- (l) "Eviction" means the legal notice received from a landlord or mortgage holder that orders the tenant(s) to vacate the property.
- (m) ""FMLA" means the Family Medical Leave Act, a Federal law authorizing temporary time off from an employment position to provide direct care to a family member, without losing their employment status.
- (n) "Fund" means the Community Support Fund.
- (o) "Fund Operator" means the Economic Support Department, or other area within the Governmental Services Division designated authority over the operation of the Fund.
- (o)(p) "Garnishment" means a legal action that directs that money owed be seized to satisfy a debt.
- (p)(q) "Household" means all persons who reside together at the same residence.
- (q)(r) "Immediate family" means an individual's applicant's husband, wife, mother, father, step mother, step father, son, daughter, step son, step daughter, brother, sister, step brother, step sister, grandparent, grandchild, mother in law, father in law, daughter in law, son in law, brother in law or sister in lawaunt, uncle, niece, nephew, cousin, and any of the these relations attained through marriage or legal adoption, and/oras well as a person who is legally responsible or otherwise named the has legal guardian responsibility for the applicant, or a person the applicant has legal responsibility of.

- (r)(s) "Incapacitation" means a state in which a person is temporarily or permanently 93 impaired by mental and/or physical deficiency, disability, illness or injury. 94 (s)(t) "Income" means a measurement including, but not limited to, a combination of 95 salaries, wages, retirement pension, disability income, government benefits, and 96 unemployment of all people sharing a particular household/residence. 97 (t)(u) "Legal guardian" means a person who has the legal authority to care for the 98 personal and property interests of another person granted through a Court order. 99 (u)(v) "Legal responsibility" means specific duties imposed upon a person to care or 100 provide for another including liability for personal obligations as granted through a Power 101 of Attorney or Court order. 102 (v)(w) "Major medical surgery" means a surgical procedure that carries a degree of risk to 103 the patient's life, or the potential for severe disability if something goes wrong during 104 surgery. It is a surgical procedure that usually requires a patient to be put under general 105 anesthesia and given respiratory assistance because he or she cannot breathe independently. 106 (w)(x) "Nation" means the Oneida Nation. 107 (y) "Public health emergency" means the occurrence or imminent threat of an illness or 108 109 health condition which: 110 (1) is a quarantinable disease, or is believed to be caused by bioterrorism or a biological agent; and 111 (2) poses a high probability of any of the following: 112 113
 - (A) a large number of deaths or serious or long-term disability among humans; or
 - (B) widespread exposure to a biological, chemical, or radiological agent that creates a significant risk of substantial future harm to a large number of people.
 - (x)(z) "Non-medical" means necessary intervention to support a patient with an on-going medical illness, injury or potential life threatening illness, and requires further testing or consultation with a specialist.
 - (v)(aa) "Reimbursement" means to make repayment for expense(s) or a loss that incurred. (z)(bb) "Routine Exam" means an annual or semi-annual health exam provided by a physician, dentist, orthodontist, oral surgeon, or other similar health care specialist.
 - "Security Deposit" means the payment of money held by a landlord in trust to protect him/herself from unpaid rent or damage to the living space.
- "Wages" means taxable income reported to the Internal Revenue Service (bb)(dd) 126 for performing work. 127

129 III. SHELTER ASSISTANCE

- 130 3-1. Purpose. The purpose of shelter assistance is to assist enrolled members of the Nation with financial support for shelter expenses due to experiencing a catastrophic event, illness, or 131 injury where no other resources exist. 132
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, 133 3-2. 134 illness, injury or emergency event.
- Eligibility Criteria. In order to be eligible for shelter assistance a person must provide a 135 3-3. completed Community Support Fund application and the following: 136 137
 - (a) Proof of enrollment in the Nation;

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- 138 (b) Documentation verifying catastrophic event, illness, injury or other emergency event within the last thirty (30) days, including but not limited to:
 - (1) Medical verification specifying dates effected by illness or injury;
 - (2) Verification of short and/or long term disability specifying the dates received and the amount of the benefit;
 - (3) Other documentation listing damage or loss.
 - (c) Landlord Verification Form completed by the landlord of the applicant or a statement from the applicant's mortgage holder stating the applicant's monthly mortgage payment and current status;
 - (d) A current utility bill, such as a water, heat, or electricity bill;
 - (e) Verification of all household income for the last thirty (30) days;
 - (f)(e) Verification of any mortgage disability insurance;
- 150 (g)(f) Verification of an applicant's personal and/or vacation time from employment; and
 151 (h)(g) Any other documentation requested by the Community Support Fund case
 152 manager.
- 153 3-4. *Receipt of Required Documentation.* Upon receipt of the completed application for shelter assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant within <u>five (5)</u> business days in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for shelter assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. —If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 168 3-5. *Rent or Mortgage Assistance*. An applicant may request assistance for rent or mortgage payments.
 - (a) The amount provided for rent or mortgage assistance shall not exceed \$\frac{\text{five hundred}}{\text{dollars (\$\\$500.00)}} per month. The amount of rent or mortgage assistance shall not exceed a total of twenty-four (24) months per life-time of the applicant.
 - (b) Only the applicant's portion of the rent or mortgage owed shall be considered when determining the amount of rent or mortgage assistance if the applicant's household consists of other adults.
 - (c) Shelter assistance shall not be used to pay family members or caregivers of the applicant. Only a valid landlord or mortgage holder shall be paid.
- 178 3-6. *Utility Assistance*. An applicant may request assistance for utilities, such as heat, water, and electricity.
 - (a) The utility bill shall be in the applicant's or current household's member's name.
- (b) Applicants shall provide verification of application to all other available resources and
 programs for utility assistance.

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(1) The Wisconsin Home Energy Assistance Program (WHEAP) serves as an 183 example of an alternate program the applicant should apply for before applying for 184 shelterutility assistance. 185 (c) Only the applicant's portion of the utility bill shall be considered when determining 186 the amount of utility assistance if the applicant's household consists of other adults. 187 (d) The amount provided for utility assistance shall not exceed \$three hundred dollars 188 (\$300.00) and shall only be allowed once every two (2) years. Assistance requested under 189 this Rule and under Rule 18 shall be counted towards the total number of requests for the 190 two (2) year period limit. 191 Reporting Changes in the Household. The applicant shall report any changes in the household 192 3-7. to the case manager within ten (10) business days from the change occurring. 193 (a) Changes in the household that shall be reported include, but are not limited to, the 194 following: relocation, addition or subtraction of a household member, income changes, 195 medical changes, submission of a social security disability application, submission of 196 application or receipt of assistance from other agency or program. 197 (b) Failure of the applicant to report changes in the household may result in suspension 198 of benefits until verification of the change(s) is provided to the case manager, not to exceed 199 thirty (30) days. 200 Discontinuation of Assistance. The Community Support Fund Manager reserves the right to 201 3-8. 202 discontinue shelter assistance based on the following: (a) A lack of funding availability 203 (b) A discovery that fraud or illegal activity has been determined to have caused 204 homelessness. 205 (c) The case manager shall provide ten (10) day notification to an applicant whose shelter 206 assistance will be discontinued. 207 Changes in Household Information. An applicant shall be responsible to report to the Fund 208 3-9. Case Manager any change(s) in the household within ten (10) business days from the change. 209 Changes shall include, but are not limited to the following: 210 (a) Relocation; 211 (b) Household member changes; 212 213 (c) Income: (d) Medical changes: 214 (e) Submission of Social Security Disability application; and 215 (f) Receipt of other agency assistance 216 (1) Failure of an applicant to report changes in the household may result in 217

226 IV. EMERGENCY/NON-EMERGENCY MEDICAL TRAVEL

Fund Case Manager.

required.

HotelLodging Assistance. HotelLodging Assistance may be provided in the event of extreme situations as determined by the Fund Case Manager and the Director of Economic Support.

suspension of assistance until verification of the change(s) is provided to the

notification is received from the Fund Case Manager that verification is

(2) An applicant shall have thirty (30) days to provide the verification once

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- 227 4-1. *Purpose*. The purpose is to assist enrolled members of the Nation with emergency and non-228 emergency medical travel expenses. This assistance is limited to immediate family members 229 to assist with travel expenses.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 232 4-3. *Eligibility Criteria*. In order to be eligible for emergency/non-emergency medical travel assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;

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- (b) Verifications of medical appointments which include the medical condition, date, time and location of the appointment;
- (b)(c) Verification of the applicants relationship to the patient;
- (c)(d) Verification of a valid driver's license for reimbursement of fuel purchases
- (de) Original receipts for hotel, gas, and/or airfare which shall be dated within thirty (30) days of travel and show total cost paid; and
- (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 244 4-4. *Receipt of Required Documentation*. Upon receipt of the completed application for emergency/non-emergency medical travel assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for emergency/non-emergency medical travel assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 259 4-5. *Non-Emergency Travel*. Non-emergency travel is allowed when anthe applicant or immediate family member has scheduled medical appointments as shown through medical documentation.
 - (a) (a) Documentation of scheduled appointments must be submitted and have prior approval.
 - (b) The medical appointment must be more than sixty (60) miles one way from the residence of the applicant.
 - (b) (c) Gas cards Non-emergent medical travel for local members with chronic serious medical needs may be reimbursed to the applicant with a valid receipt within forty-five (45) days of appointments. Once the application is approved, applicants within the reservation boundires may receive assistance direcelty from the program during regular business hours.
 - (c) Non-Emergency Travel Less Than Sixty (60) Miles One Way.

- 272 (1) Applicants within the reservation boundaries traveling less than sixty (60) miles
 273 one way may be eligiable for public or tribal transportation transit passes for
 274 verified chronic serious medical appointments.
 275 (2) Applicants traveling less than sixty (60) miles one way may receive assistance
 - (2) Applicants traveling less than sixty (60) miles one way may receive assistance or reimbursement not to exceed twenty dollars (\$20.00) per week for verified chronic serious medical appointments.
 - (d) Non-Emergency Travel At Least Sixty (60) Miles One Way.
 - (1) Those who travel from sixty (60) miles up to one hundred fifty (150) miles one-way shall receive a thirty dollar (\$30.00) fuel assistance. Travel may also be eligible for reimbursement for up to thirty dollars (\$30.00) with original receipts that coincide with a medical appointment.
 - (2) Those who travel over one hundred and fifty (150) miles one-way shall receive a forty dollar (\$40.00) fuel assistance. Travel may also be eligible for reimbursement for up to forty dollars (\$40.00) with original receipts that coincide with a medical appointment.
 - (e) Fuel Assistance will be disbursed the day prior to the appointment if application is timely and original receipts are due within seven (7) business days. If receipts are not turned in, future requests for assistance will be denied for six (6) consecutive months starting when the first new request is made.
 - (1) Those who travel from sixty (60) miles up to one hundred fifty (150) miles one-way shall receive a \$30.00 gas card. Travel may also be eligible for reimbursement for up to \$30.00 with original receipts that coincide with an appointment.
 - (2) Those who travel over one hundred fifty (150) miles one way shall receive a \$40.00 gas card. Travel may also be eligible for reimbursement for up to \$40.00 with original receipts that coincide with an appointment.
 - (df) Hotel reimbursement shall be a maximum of \$seventy-five dollars (\$75.00) per night for up to a maximum of three (3) nights, and shall only be considered for approval by the Fund Case Manager where the appointment is more than one hundred (100) miles one-way from the residence of the applicant.
- 301 4-6. *Emergency Travel*. Emergency travel assistance is allowed when an immediate family member has a sudden or worsening life-threatening illness or injury, and is provided only on as a reimbursement of expenses.
 - (a) Airfare, bus, train, lodging, and vehicle fuel is limited to a combined maximum reimbursement amount of \$\frac{\frac{five hundred dollars (\frac{\frac{5}}{5}00.00\frac{\cdot}{2})}{1}}.
 - (b) Multiple immediate family members are limited to a reimbursement amount of \$\frac{\frac{five}}{hundred dollars (\\$500.00) each.}
 - (c) Reimbursement for emergency travel assistance is limited to those persons who must travel one hundred (100) miles or more one-way.
 - (d) Hotel reimbursement shall be a maximum of \$\secondset \secondset \secondset \text{eventy-five dollars (\$\frac{1}{2}75.00)} per night.
 - (e) All receipts must coincide with the emergency event that required the applicant to travel. Applicant is responsible for providing all proper documentation regarding the illness or injury that required travel and the required receipts in order to be eligible for reimbursement.
- 315 4-7. *Auto Repairs*. Auto repair assistance is allowed when the vehicle is necessary to obtain/maintain ongoing critical medical care when no other resources exist.

- 317 (a) Auto repair assistance is limited to critical medical patients only and will be denied when an alternate vehicle is owned and available for use;
 - (b) Auto repair assistance will only cover repairs that are necessary to keep the vehicle in standard operating condition. No routine maintenance or auto body repairs shall be eligible for assistance. Routine maintenance or repairs shall include, but is not limited to, oil changes, brakes, tires, batteries/fuses, lights, tune-ups, exhaust systems, flushes, and glass replacement;
 - - (d) Emergency repairs needed to obtain critical medical care which occurs outside of the program's business hours, may be considered on a case by case basis, in consultation with an independent ASE certified auto technician, and for services that occurred within the previous ten (10) days of the application;
- 334 4-8. *Items not Covered.* The Fund Case Manager is not responsible and will not make any reservations for any form of travel. In addition, the following items, which are not all inclusive, are not a benefit of this assistance program:
 - (a) Auto insurance and deductibles;
 - (b) Car Rentals;

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- (c) Personal expenses, including, but not limited to, meals or personal care items;
- (d) Auto loans and vehicle registration.
- This program encourages and requests that multiple family members traveling to the same destination carpool and share hotel rooms whenever possible.
- 343 4-10. CSF reserves the right to discontinue assistance based on funding availability.

345 V. MEDICAL BILL ASSISTANCE

- 346 5-1. *Purpose*. The purpose of this program is to assist enrolled members of the Nation with financial support for the cost of unpaid medical bills (deductiables and copays not covered) where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 351 5-3. *Eligibility Criteria*. In order to be eligible for Medical Bill assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation
 - (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child;
 - (b) Medical billing statements for the dates of service which are within the last twelve (12) months; and be more than fifty dollars (\$50.00);
 - (c) Verification that the applicant's health insurance was utilized within his/her health care network;
- (d) Explanation of Benefit (EOB) statements received from the health insurance providershowing what portion the health insurance covered;

- (e) Verification that an Indian Health Service Clinic (IHS) was utilized if applicant is in its service area;
 - (f) Verification that the applicant applied for all of the financial care or assistance programs offered at the medical facility;
 - (g) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
 - (h) (g) Statements of denial of assistance or caseworker verification of denial based on eligibility criteria, from an Indian Health Service (IHS) facility or (EOB) from any third party insurance carrier.
- 371 5-4. *Receipt of Required Documentation.* Upon receipt of the completed application for medical bill assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10-)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for medical bill assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Financial assistance will only be available for services already rendered by a Health Care Provider for up to a maximum of five thousand dollars (five 5,000.00) within a twelve (12) month period. An extension of this twelve (12) month period can be considered only for chronic medical conditions, but may not exceed an additional five thousand dollars (five 5,000.00five).
- Medical and/or hospital bills incurred from illegal activity (i.e. operating while intoxicated, injuries due to alcohol or drug use, etc.), or medical conditions that are a direct result from drug use, including the abuse of prescription drugs, are not eligible for assistance, except for Rule 8 which covers Inpatient or Intensive Outpatient treatment.
- Insurance denials resulting from an applicant's failure to submit information pertinent to processing an insurance claim are not eligible or assistance.
- 397 5-8. Medical bills that have aged beyond twelve (12) months, or which have been referred to a collection agency are not eligible for assistance.
- 399 5-9. Chiropractic care, holistic treatment, pain clinic treatment/injections, methadone clinic, 400 SaboxinSaboxon injection and/or nursing home and/or any assisted living facility are not eligible for assistance.
- 402 5-10. CSF reserves the right to discontinue assistance based on funding availability.

404 VI. DENTAL RELATED EXPENSES

405 6-1. *Purpose*. The purpose of dental related expenses assistance is to assist enrolled members of the Nation with financial support with the cost of dental-related services where no other resources exist.

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- 408 6-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 410 6-3. Approval is from the Community Support Fund case manager is required prior to receiving treatment from a dental health care provider.
- 412 6-4. *Eligibility Criteria*. In order to be eligible for dental related expenses assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;

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- (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child;
- (b) Verification by a dentist, orthodontist, or oral surgeon of the dental procedures to be completed, and that they are a medical need, not cosmetic, and the cost or estimated cost of the dental services, which shall include the name, address, and Federal tax ID number of the dental health care provider;
- (c) Verification of dental insurance and that the dental health care provider is an innetwork provider;
- (d) Verification that the applicant is utilizing the Indian Health Service Clinic in his/her service area if available;
- (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 427 6-5. Receipt of Required Documentation. Upon receipt of the completed application for dental related expenses assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
- days. If the applicant has a determination of award and/or coverage pending with another—support or assistance resource, the application will be valid for an additional fifteen (15)—days upon proof of that such determination is pending. If the applicant fails to provide all—requested documentation, the case manager shall send the applicant an expiration notice—for their application.
- 442 6-6. Upper and lower dentures are limited to a maximum of \$\frac{1}{2}\text{two hundred and fifty dollars}\$ (\frac{1}{2}\text{50.00}) each per lifetime.
- Financial assistance for dental related services other than dentures is limited to a maximum of stive hundred dollars (\$500.00) within a twelve (12) month period.
- 446 6-8. Dental services requiring surgery or hospital care will be referred to the Medical Bill Assistance Program (Rule 3).
- 448 6-9. Braces, implants, veneers, teeth whitening, or any other services considered strictly cosmetic are not eligible for assistance.
- 450 6-10. CSF reserves the right to discontinue assistance based on funding availability.

452 VII. OPTICAL RELATED ASSISTANCE

- 453 7-1. *Purpose*. The purpose of the Optical related assistance program is to provide enrolled members
 454 of the Nation with financial support with the costs associated with optical related services
 455 where no other resources exist.
- 456 7-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 458 7-3. Approval from CSF is required prior to treatment or purchase.
- 459 7-4. *Eligibility Criteria*. In order to be eligible for Optical Related Equipment assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;

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- (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child.
- (b) Cost estimate of optical services this includes the name, address and Federal Tax ID of the provider;
- (c) Verification of the severe optical illness/injury from an ophthalmologist, optician, or optometrist;
- (d) Verification of optical insurance and that the ophthalmologist, optician, or optometrist is an in-network provider.
- (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 472 7-5. Applicant must utilize an Indian Health Service Clinic if available, or provided verification that such a clinic is not available.
- 474 7-6. Receipt of Required Documentation. Upon receipt of the completed application for Optical Related assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for Optical Related assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Eye glass frames and lenses are limited to a maximum of \$\frac{\text{two hundred and fifty dollars}}{\text{490}}\$ (\frac{\text{\$}}{2}50.00)\$ once per twelve (12) month period, and only the actual frame and lenses are eligible for assistance. Enhancements, including, but not limited to transitional lenses, tinting, or anti-reflective coatings, are not eligible for assistance.
- Optical services requiring surgery or hospital care will be referred to the CSF Critical MedicalBill program.
- Transportation costs associated with reporting to a treatment/medical facility will be referred to the CSF Critical Medical Travel Assistance program.

- 497 7-10. The following are not eligible for assistance: contact lenses, routine eye exams, vision correction surgery (eye laser surgery), or any other services that are considered cosmetic. This list is not exhaustive.
- 500 7-11. CSF reserves the right to discontinue assistance based on funding availability.

502 VIII. INPATIENT OR INTENSIVE OUTPATIENT TREATMENT ASSISTANCE

- 503 8-1. *Purpose*. The purpose of the Inpatient or Intensive Outpatient Treatment assistance is to provide enrolled members of the Nation with financial support for inpatient or Intensive Outpatient treatment who have been referred by a licensed or certified counseling agency or program, or who have voluntarily entered into an inpatient or Intensive Outpatient treatment program where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 510 8-3. Approval from CSF is required prior to the inpatient stay or intensive outpatient treatment in order to receive assistance.
- 512 8-4. *Eligibility Criteria*. In order to be eligible for Inpatient or Intensive Outpatient Treatment assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) Cost estimate of the Treatment Center including the name, address and Federal Tax ID number;
 - (c) A referral from a licensed or certified counseling agency or program verifying the catastrophic illness;
 - (d) Verification of health insurance and that the treatment facility is in network. If not in network, verification is to be provided that attempts were made to find a facility in network; (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 524 8-5. Receipt of Required Documentation. Upon receipt of the completed application for Inpatient
 Treatment assistance, the case manager shall determine if all required documentation was
 received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for Inpatient Treatment assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice
- requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 539 8-6. Inpatient or intensive outpatient treatment assistance is available up to a maximum of \$\frac{\fir}{\frac
- 541 8-7. Inpatient or intensive outpatient treatment assistance will be paid directly to the treatment facility and the treatment facility must be located within the continental United States.

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- 543 8-8. Transportation costs associated with reporting to a treatment facility will be referred to the CSF Emergency/Non-emergency Medical Travel program (Rule 2).4 section 4-5).
- 545 8 9. Inpatient or intensive outpatient treatment stay requests that are court ordered due to a criminal conviction, or as an alternative to a criminal conviction, are not a benefit of this program.
- 547 <u>8-108-9</u>. Follow up care expenses in a residential facility, half-way house, or transitional shelter 548 shall be limited to one (1) month, and shall not exceed <u>\$five hundred dollars (\$500.00-) per</u> 549 month for two (2) months. Follow up care expenses do not apply to intensive outpatient 550 treatment stays.
- 551 8-1110. Shelter Assistance may be considered for intensive outpatient treatment when immediate prior working hours are during the hours of treatment. These hours must be verified through the employer and treatment facility, and shall not exceed \$500.00 five hundred dollars (\$500.00) per month for two (2) months.
- 555 8-1211. Costs for incidentals such as food, personal care items, clothing, etc. are not eligible for assistance.
- 557 8-1312. CSF reserves the right to discontinue assistance based on funding availability.

559 IX. MEDICAL RELATED EQUIPMENT, SUPPLIES, OR FURNITURE

- 560 9-1. *Purpose*. The purpose of the Medical Related Equipment, Supplies, or Furniture assistance program is to provide enrolled members of the Nation with financial assistance with furniture, equipment, or supplies verified by a licensed doctor as being necessary to improve or maintain the quality of life for those applicants who are diagnosed with a life-threatening or chronic medical condition where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- Prior approval must be received from the CSF before any purchases are made in order to be eligible for assistance.
- 569 9-4. Medically related equipment, supplies, or furniture must be rented whenever available.
- 570 9-5. *Eligibility Criteria*. In order to be eligible for Medical Related Equipment assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child.
 - (b) The cost estimate of supplies or equipment prior to purchasing, which shall include the vendor name, address, and Federal Tax ID number;
 - (c) The prescription from a licensed medical physician which must specify the following:
 - (1) If the need is on a short-term basis (less than six (6) months);
 - (2) The specific life-threatening or chronic medical condition; and
 - (3) That the equipment, supplies or furniture are need to improve or maintain the applicant's quality of life;
 - (d) Statement of denial of assistance from an Indian Health Service (HIS) facility or EOB from any third party insurance carrier;
 - (e) Proof of home ownership or rental lease agreement; and
- 585 (f) Verification of all household income within the last thirty (30) days of submission of the application for assistance.

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- 587 9-6. Receipt of Required Documentation. Upon receipt of the completed application for Medical Related Equipment, Supplies, or Furniture assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for Medial Related Equipment, Supplies, or Furniture assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Financial assistance for this program is limited to a maximum of \$1\text{two thousand dollars} (\$2,000.00) within a twelve (12) month period.
- 604 9-8. An additional \$\frac{\frac{\text{five hundred dollars (\frac{\text{\$}}}500.00)}{\text{documentation.}}\$ may be considered based on medical documentation.
- Permanent ramps require the applicant to be the homeowner. Temporary ramps must have the written consent of the property owner.
- 608 9-10. Home renovations necessary for handicap accessibility are limited to a maximum of \$\frac{\\$1\text{two}}{\text{thousand dollars (\\$2,000)}} once per twelve (12) month period.
 - (a) Renters are not eligible for home renovations.
 - (b) Home renovations may include, but is not limited to, accommodations to bathrooms, doorways, hallways for wheelchairs, or a walk-in or roll in shower.
- 613 9-11. The types of equipment, furniture or supplies to be considered for assistance may include, but is not limited to the following: –hospital bed, lift chair, wheelchair, scooter,– portable or permanent ramps, air conditioners, room air purification systems, hearing aids, artificial limbs, vision aids, wigs, and specialty made undergarments.
- 617 9-12. CSF reserves the right to discontinue assistance based on funding availability.

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622 X. PRESCRIPTION REIMBURSEMENT ASSISTANCE.

- 623 10-1. *Purpose*. The purpose of Prescription Reimbursement assistance is to assist enrolled members 624 of the Nation with reimbursement of emergency prescribed medications that are needed after 625 regular business hours or not available at Indian Health Service Clinic.
- 626 10-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, 627 illness, injury or emergency event.
- 628 10-3. *Eligibility Criteria*. In order to be eligible for Prescription Reimbursement assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation:
 - (b) Verification of current group health insurance policy that covers prescriptions;
 - (c) Verification of coverage under a spouse/parent if available;

- (d) Original receipts of prescription medication;
- 634 (e) Verification that the emergency medical prescription was needed after hours, which 635 shall include the emergency room report or discharge summary;
- (f) Verification that there is no Indian Health Service Clinic within ninety (90) miles of the applicant;
- 638 (g) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 640 10-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Prescription Reimbursement assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10-) business days to provide the initial decision in writing to the applicant.
 - (d) An application for Prescription Reimbursement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Reimbursement for emergency prescriptions is limited to \$\frac{\text{three hundred dollars (\\$300.00)}}{\text{within a twelve (12) month period.}}
- 657 10-6. Prescription reimbursement must be submitted within thirty (30 forty-five (45)) days of the original receipt date.
- 659 10-7. Prescribed medications for chemical dependency (i.e. methadone, soapboxingsuboxon, etc.) are not a covered benefit.
- 661 10-8. Denials from the IHS clinic resulting from not following preferred purchasing/care team (contract health) will not be covered (i.e. proof of residency not provided, application not updated, no seventy-two (72) hours notice, etc.)
- 664 10-9. CSF reserves the right to discontinue assistance based on funding availability.

666 XI. COBRA INSURANCE PAYMENTS

- 667 11-1. *Purpose*. The purpose of COBRA insurance payments assistance is to assist enrolled members of the Nation with payment of COBRA insurance premiums when they experience an interruption of employment.
- 670 11-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, 671 illness, injury or emergency event.
- 672 11-3. *Eligibility Criteria*. In order to be eligible for COBRA insurance assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
- (b) Verification of current group health insurance policy;
 - (c) Verification of coverage under a spouse/parent if available;
- (d) Verification of all state and public benefits applied for if eligible;

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- 678 (e) Written estimate of employer's group health care coverage plan premium for COBRA coverage;
- 680 (f) Verification of medical diagnosis, prognosis, and approximate length of employment interruption;
 - (g) Verification of the approved medical leave from employer;
 - (h) Verification of all household income employment within the last thirty (30) days of submission of the application for assistance.
- 685 11-4. *Receipt of Required Documentation*. Upon receipt of the completed application for COBRA insurance payments, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for COBRA insurance payments shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 700 11-5. COBRA insurance premium payments are limited to a maximum of \$\frac{\frac{five hundred dollars}}{101} \frac{(\\$500.00)}{100} \text{ per month for a total period of three (3) months. An additional three (3) months of COBRA Insurance premiums may be requested with additional supporting documentation from a medical professional which indicates the applicant's return to employment is established and with documentation from the employer approving the extended leave time.
- 705 11-6. Upon notification of employment termination, a referral to state or public assistance will be made.
- 707 11-7. CSF reserves the right to discontinue assistance based on funding availability.

709 XII. FAMILY MEDICAL LEAVE ACT WAGE REPLACEMENT

- 710 12-1. *Purpose*. The purpose of the Family Medical Leave Act (FMLA) Wage Replacement assistance program is to assist enrolled members of the Nation with wage replacement when wages are interrupted due to the need to care for an immediate family member as approved under the Family Medical Leave Act.
- 714 12-2. FMLA wage replacement assistance is available only to employed immediate family members utilizing the FMLA or approved medical leave by the caregiver's employer.
- 716 12-3. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, 717 illness, injury or emergency event.
- 718 12-4. *Eligibility Criteria*. In order to be eligible for FMLA Wage Replacement assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
- 721 (b) Verification that the caregiver has been employed with their company for at least twelve (12) months, and must have worked for at least 1250 one thousand two hundred and fifty (1250) hours in the last twelve (12) months;

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- 724 (c) Verification of approved FMLA or equivalent leave from the caregiver's employer;
- 725 (d) Verification of the medical need requiring full-time care of the immediate family 726 member, which indicates that continuous care is needed twenty four (24) hours per day, for 727 seven (7) days a week. Said verification must also specify the approximate length of time 728 this direct care is needed.
 - (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 731 12-5. *Receipt of Required Documentation*. Upon receipt of the completed application for FMLA Wage Replacement assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for FMLA Wage Replacement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 746 12-6. FMLA wage replacement shall be for a maximum of \$three hundred and fifty dollars (\$350.00) per week for up to twelve (12) weeks. However, wages that are less than \$three hundred and fifty dollars (\$350.00) per week will be paid at the actual wage rate appearing on the caregiver's pay stubs.
- 750 12-7. An extension of an additional twelve (12) weeks of wage replacement may be considered on a case by case basis, and updated verification must be provided showing additional approved FMLA leave from the caregiver's employer.
- 753 12-8. FMLA wage replacement will not be available to caregivers who are unemployed, receiving social security benefits, retirement benefits, or any other source of income.
- 755 12-9. A W-2 tax statement will be issued to the caregiver from the Oneida Nation Central Accounting
 756 Department. This will be a separate W-2 tax statement from regular earnings if the caregiver
 757 is an employee of the Oneida Nation.
- 758 12-10. The applicant must notify the case manager ten (10) business days prior to the end of the approved FMLA.
- 760 12-11. The wage replacement will end seven (7) days after the immediate family member being cared for is institutionalized or passes away.
- 762 12-12. Failure of the applicant to report changes in the household will result in the termination of benefits.
- 764 12-13. Applicants are not eligible for shelter, utilities, or any other supportive service during the time of receiving wage replacement.
- 766 12-14. The applicant must be directly caring for an immediate family member, and not oneself.
- 767 12-15.CSF reserves the right to discontinue assistance based on funding availability.

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772 XIII. FIRE/NATURAL DISASTER ASSISTANCE

- 773 13-1. *Purpose*. The purpose of the Fire/Natural Disaster Assistance program is to assist enrolled members of the Nation with financial support for fire or natural disaster shelter expenses where no other resources exist.
- 776 13-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 778 13-3. *Eligibility Criteria*. In order to be eligible for Fire/Natural Disaster assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) A police and/or fire department report specifying the fire/natural disaster and confirming that the home is uninhabitable;
 - (c) Verification of claim submitted to homeowner's or renter's insurance if insured;
 - (d) Verification of assistance provided or applied for from disaster relief organizations such as Red Cross, FEMA, etc.;
 - (e) Verification of all household members at the time of the fire/natural disaster;
 - (f)—___Verification of all household income within the last thirty (30) days of submission of the application for assistancelease or mortagage lender information.
- 789 13-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Fire/Natural Disaster assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for Fire/Natural Disaster assistance shall be valid for thirty (30) 45) days. If the applicant has a determination of award and/or coverage pending with another -support or assistance resource such as Red Cross, the application will be valid for an additional fifteen (15) —days upon proof of that such determination is pending. If the applicant fails to provide all -requested documentation, the case manager shall send the applicant an expiration notice -for their application.
- 804 13-5. Temporary shelter assistance will be given for up to a maximum of fifteen (15) days with the limit of \$60seventy-five dollars (\$75.00) per day for a grand total of \$900one thousand and one hundred and twenty-five dollars (\$1,125.00) if shelter expenses have not been paid by other resources.
- 808 13-6. Temporary shelter may be extended for up to an additional five (5) days upon verification from a licensed contractor that repairs are not able to be completed within the original fifteen (15) day time period, and alternate shelter is verified as not being available.
- 811 13-7. Immediate shelter arrangements may be made by the case manager for a hotel/motel, making an effort to obtain a room with appliances for storing and preparing meals.
- 813 13-8. Security deposit and first month's rent shall not exceed \$\frac{5}{0}\$ one thousand dollars (\frac{5}{2}1,000.00) if the current home is uninhabitable and is in need of major repair beyond thirty (30) days. The following additional information must be provided:

- 816 (a) Landlord verification form which shall include the amount of security deposit and monthly rent;
 - (b) Copy of thea new rental lease agreement;
 - (c) Verification that the household income can support the monthly rent expense.
- 820 13-9. The security deposit paid pursuant to 9.8 above, shall be repaid at 100% of the funds paid to the Landlord and returned to the Oneida Nation Economic Support Department and shall be in the form of a cashier's check or money order upon vacating the premises and/or eviction from the premises.
- 824 13–10. Applicant is responsible to report to the Case Manager any changes in the current catastrophic situation, such as assistance from other agencies, or long-term housing arrangements.
- 826 13-11. Retail gift cards Direct vendor payment may be given made up to sone hundred dollars (\$100.00) per family member for clothing and basic household item needs.
- 828 13-12. Any claim of items stored in a household by persons other than residents of the household will not be considered for assistance (i.e. stored items in basement, garage, etc.)
- transportation, food, storage fees, furnishings, smoke or water damage cleaning fees, and rebuilding costs.
- 13-14. The CSF will not pay family members or caregivers, rather payment will be made to a valid landlord or mortgage holder.
- 13-15. The CSF reserves the right to discontinue assistance in cases where fraud or illegal activity has been determined to have caused the catastrophic event, illness, injury or emergency event resulting in the need for shelter.
- 838 13-16. The CSF reserves the right to discontinue assistance based on funding availability.

840 XIV. FUNERAL TRAVEL REIMBURSEMENT (OUTSIDE OF STATE ONLY)

- 841 14-1. *Purpose*. The purpose of the Funeral travel reimbursement program is to provide a consistent process of reimbursing enrolled members of the Nation with expenses associated with funeral travel outside of the state where the applicant resides and when there are no other resources that exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 847 14-3. *Eligibility Criteria*. In order to be eligible for Funeral travel reimbursement, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) A copy of the obituary that lists and the immediate family member;
 - (c) A copy of the applicant's valid driver's license if requesting fuel reimbursement;
 - (d) Original receipts that show payment for hotel, gas, and/or airfare turned in for reimbursement within thirty (3045) days of the date of the funeral;
 - (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 856 14-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Funeral 857 Travel Reimbursement assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.

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- (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10-) business days to provide the initial decision in writing to the applicant.
 - (d) An application for Funeral Travel Reimbursement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager—shall send the applicant an expiration notice for their application.
- 871 14-5. Airfare, train, bus, lodging and vehicle fuel is limited to a combined maximum reimbursement amount of \$\frac{\frac{1}{1}}{1} \text{ive hundred dollars (\$\frac{\frac{5}}{2}}00.00\frac{\frac{1}{2}}{2}.
 - (a) Multiple immediate family members are limited to reimbursement of \$\frac{\frac{five hundred dollars (\frac{\frac{\frac{5}}}{500.00})}{200.00}} each.
 - (b) Hotel lodging is limited to a maximum of <u>\$seventy-five dollars (\$75.00)</u> per night and up to two (2) ——nights of stay and is only for those who reside in excess of sixty (60) miles one-way from ——the location of the funeral.
 - (c) All receipts must coincide with the initial funeral date.
- 879 (d) Payments will not be made for "celebrations of life" or similar gatherings after the family members death.
- 881 14-6. Purchases not eligible for reimbursement include, but are not limited to, rental car, car repair, food, clothing, flowers, and actual funeral costs.
- 883 14-7. Vehicle fuel reimbursement is limited to those persons who must travel sixty (60 forty (40)) or more miles one-way to attend a funeral service.
- Reimbursement of travel expenses will not be considered when travel was completed more than thirty (30 forty-five (45) days after the verified date of the funeral.
- 887 14-9. CSF will not make any reservations for any form of travel. This assistance is by reimbursement only.
- 889 14-10. This program encourages multiple family members traveling to the same destination to carpool, and/or share hotel rooms whenever possible.
- 891 14-11.CSF reserves the right to discontinue assistance based on funding availability.

893 XV. APPLIANCE REPAIR AND REPLACEMENT: FURNACE AND WATER HEATER

- 894 15-1. *Purpose*. The purpose of Appliance Repair and Replacement assistance is to assist enrolled members of the Nation with an emergency repair or replacement of a furnace or water heater where no other resources exist.
- 897 15-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 899 15-3. This assistance is limited to furnaces and water heaters, and shall not include any other kind of appliances.
- 901 15-4. *Eligibility Criteria*. In order to be eligible for Appliance Repair and Replacement assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) Two (2) cost estimates for repair of a water heater or furnace from a licensed/certified repair professional, one (1) estimate is acceptable when weather is extremely cold and/or during a National emergency, to include the name, address, phone number, and Federal Tax Identification number of the professional;

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- 908 (c) Verification that the applicant applied for Energy Assistance with the county agency in which the applicant resides, along with proof assistance was denied; and
 - (d) Verification that the applicant is the owner of the home;
- 911 (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 913 15-5. Receipt of Required Documentation. Upon receipt of the completed application for appliance repair and/or replacement assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10-)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for appliance repair and/or replacement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 928 15-6. When a cost estimate indicates that the repair costs will exceed the value of the appliance, replacement will be considered and approved on a case by case basis.
- 930 15-7. The repair and/or replacement of a water heater shall not exceed \$350.00 be at least one hundred dollars (\$100.00) and not exceed six hundred dollars (\$600.00) once every ten (10) years.
- 932 15-8. The repair and/or replacement of a furnace shall not exceed \$\frac{1}{2}\$two thousand and five hundred dollars (\frac{1}{2}2,500.00) once per lifetime.
- 934 15-9. The CSF reserves the right to discontinue assistance based on funding availability.

936 XVI. SECURITY DEPOSIT ASSISTANCE

- 937 16-1. *Purpose*. The purpose of the Security Deposit assistance program is to provide enrolled 938 members of the Nation residing in the State of Wisconsin with financial support to ensure 939 quality of life when shelter expenses are threatened with eviction.
- 940 16-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 942 16-3. *Eligibility Criteria*. In order to be eligible for Security Deposit assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) Proof of residency in the State of Wisconsin, which shall include a(b) A landlord verification form completed by the potential landlord or a current rental/lease agreement showing the amount of the security deposit;
 - (c) Verification of a current emergency situation, which shall include, but is not limited to, a pending eviction;
- 950 (d) Must have repaid any prior security deposit assistance received to the CSF;
- 951 (d) Eviction cannot be due to illegal activity with charges against the applicant see (125.7-952);

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- 953 (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
 - (f) Household members must The applicant shall demonstrate the ability to fulfill the terms of the rental agreement lease. The operators of the Fund shall not co-sign any lease.
- 957 16-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Security Deposit assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for Security Deposit assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 972 16-5. Security Deposit assistance shall not exceed the amount of \$500.00 five hundred dollars (\$500.00) and approved once per lifetime
- 974 16-6. Applicants who receive assistance in paying their security deposit shall repay those funds at 100 percent (100%) of the funds received.
 - (a) All repayments must be made payable to the Oneida Nation in the form of a cashier's cheek, or money order.
 - (b) Payments must be brought to the Economic Support Department.
- 979 <u>(c) Requests for security deposit assistance with no repayment of funds for prior</u>
 980 <u>assistance received will result in the application being denied.</u>
- 981 <u>16-7</u>16-6. Security Deposit assistance is limited to one (1) person per household.
- 982 16-87.CSF will not pay family members or caregivers a security deposit; it must be a valid landlord.
- 983 16-98. CSF reserves the right to discontinue assistance based on funding availability.

985 XVII. SOCIAL SECURITY DISABILITY DETERMINATION SHELTER ASSISTANCE

- 986 17-1. *Purpose*. The purpose of the Social Security Disability Determination Shelter assistance 987 program is to assist enrolled members of the Nation with financial support for shelter expenses 988 for those waiting an eligibility determination for the Social Security Administration for a 989 disability finding.
- 990 17-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 992 17-3. *Eligibility Criteria*. In order to be eligible for Social Security Disability Determination Shelter assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) Verification of a pending Social Security Disability Application;
 - (c) A Landlord verification form completed by a landlord or other statement from the mortgage holder that show the monthly rent and the applicant's current status;

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- 999 (d) Verification of the applicant's current utility bills for water, heat, and electricity, 1000 however energy assistance must be applied for before any utility bills will be considered 1001 for payment;
 - (e) Verification of mortgage disability insurance, if applicable;
 - (f) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 1005 17-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Social Security Disability Determination Shelter assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to <u>ten (10-)</u> business days to provide the initial decision in writing to the applicant.
 - (d) An application for Social Security Disability Determination Shelter assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 1020 17-5. Rent/mortgage assistance shall not exceed the amount of \$\frac{\pmatrix}{\text{five hundred dollars (\pmatrix}500.00)}\$ per month, not to exceed twenty four (24twelve (12) months.
 - (a) Only the applicant's portion will be considered when the household consists of other adults.
 - (b) Rent/mortgage assistance will be terminated if the household fails to meet their timely portion of the scheduled payments.
 - (c) Retro-payment for back rent/mortgage assistance is not eligible for assistance.
- 1027 17-6. Upon receipt of the verification that all other resources have been applied for, utility assistancewill be considered for water, heat, and electricity.
 - (a) Only the applicant's portion of the utility bill will be considered when the household consists of other adults.
 - (b) The utility bill must be in the applicant or current household member's name.
 - (c) Payment for past due amounts owed for utilities are not eligible for assistance.
- 1033 17-7. The applicant is responsible to report to the Case Manager any change(s) in the household within ten (10) business day from the change occurring.
 - (a) Examples of household change shall include, but is not limited to the following: relocation, household members, income, medical changes, submitted social security disability application, or application for or receipt of other agency assistance such as housing allowance, etc.
 - (b) Failure of the applicant to report changes in the household may result in suspension of benefits until verification of the change(s) is provided to the Case Manager, but shall not exceed thirty (30) days.
- 1042 17-8. CSF will not pay family members or caregivers; the assistance is paid only to a valid landlord or mortgage holder.
- 1044 17-9. CSF reserves the right to discontinue this assistance based on funding availability.

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- 1045 17-10.CSF reserves the right to discontinue this assistance in cases where fraud or illegal activity has been determined to have caused the eviction.
- 1047 17-11. The Case Manager will provide ten (10) day written notification to an applicant whose assistance under this program is being discontinued.

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1051 XVIII. UTILITY DISCONNECTION ASSISTANCE

- 1052 18-1. *Purpose*. The purpose of the Utility Disconnection assistance program is to assist enrolled members of the Nation with emergency financial support to ensure quality of life when home heating and electric services are threatened with disconnection.
- 1055 18-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 1057 18-3. *Eligibility Criteria*. In order to be eligible for Utility Disconnection assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) A copy of the current disconnection notice received from the utility company for the household in which the applicant is residing;
 - (c) Verification of address;
 - (d) Verification of application for Energy Assistance and crisis assistance with the county agency in which the applicant resides;
 - (e) Verification of payments made in each of the three (3) previous months of at least \$\frac{\\$twenty-five follars (\\$25.00)}{\} per month\;\frac{\}{2}
 - (f) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 1069 18-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Utility Disconnection assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for Utility Disconnection assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 1084 18-5. Requests for assistance for the payment of utilities shall only be allowed once every two (2) years by the responsible payee. Assistance requested under this Rule and under Rule 3 shall be counted towards the total number of requests for the two (2) year period limit.
- 1087 18-6. Utility assistance shall not exceed the amount of \$\\$three hundred dollars (\\$300.00_7).
- 1088 18-7. CSF reserves the right to discontinue assistance based on funding availability.

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End.

1092 Adopted in whole 01-24-2018 – Effective 01-25-2018 – LOC Certified 01-17-2018

1093 Amended - - - Effective - - LOC Certified - -



Title 1. Government and Finances – Chapter 125 Community Support Fund Rule Nos. 1 through 18

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I. Purpose, Delegation, Adoption, Amendment and Repeal

- 1-1. *Purpose*. The purpose of the Community Support Fund rules is to provide guidance on how the Community Support Fund is utilized so that the Nation can assist the greatest number of members of the Nation who apply for assistance to the Fund in times of a catastrophic event, catastrophic illness or injury, or emergency event when no other resources for assistance exist.
- 1-2. *Authority*. The Community Support Fund Law, Chapter 125, delegates rulemaking authority to the Fund Operator pursuant to the Administrative Rulemaking law (Chapter 106 Oneida Code of Laws).
- 1-3. These rules were adopted by the Economic Support Department of the Social Services Area of the Government Services Division in accordance with the procedures of the Administrative Rulemaking law.
- 1-4. These rules may be amended or repealed by the Economic Support Department and/or the Oneida Business Committee pursuant to the procedures set out in the Administrative Rulemaking
- Law. For the purpose of future amendments to these rules, each article is a separate rule and may
- be amended as such.
- 1-5. Should a provision of these rules or the application thereof to any person or circumstances be held as invalid, such invalidity shall not affect other provisions of these rules which are considered to have legal force without the invalid portions.
- 1-6. In the event of a conflict between a provision of these rules and a provision of another rule, internal policy, procedure, or other regulation; the provisions of these rules shall control.
- 1-7. These rules supersede all prior rules, regulations, internal policies or other requirements
 relating to the Community Support Fund.
 - 1-8. This Article applies to each subsequent rule listed herein.

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II. Definitions

- 2-1. This section shall govern the definitions of words and phrases used within this rule. All words not defined herein shall be used in their ordinary and everyday sense.
 - (a) "Applicant" means the subject of the application for assistance.
 - (b) "Business day" means Monday through Friday from 8:00 a.m. to 4:30 p.m., excluding holidays of the Nation.
 - (c) "Caregiver" means the person who assists an ill or incapacitated immediate family member that is in need of twenty-four (24) hour per day, seven (7) days a week care.
 - (d) "Case manager" means an employee within the Fund operator responsible for administering Fund benefits.
 - (e) "Catastrophic event" means a natural or man-made incident, which results in a substantial damage or loss requiring major financial resources to repair or recover. Including, but is not limited to, a house fire, tornado, flood, or other disaster.

- (f) "Catastrophic illness/injury" means a serious debilitating illness, injury, impairment, or mental or physical condition that involves:
 - (1) In-patient care;

- (2) A period of continuing treatment due to a chronic serious health condition, including, but not limited to, chemotherapy, radiation, dialysis, and daily or weekly therapy resulting from trauma;
- (3) A period of illness or injury that is long-term due to a condition for which treatment may be ineffective including, but not limited to, stroke or terminal disease or;
- (4) Multiple treatments either for restorative surgery after an accident or other injury, or for a chronic condition, including, but not limited tocancer or kidney disease.
- (g) "COBRA" means the Consolidated Omnibus Budget Reconciliation Act of 1985 also known as continued group health care coverage costs under an employer's plan.
- (h) "Cosmetic" means any medical service provided with the intent to enhance a person's appearance, including, but not limited to, braces, veneers, teeth whitening, implants, or other plastic surgery.
- (i) "Critical Medical" means professionally delivered care or treating a life threatening illness which requires immediate or regularly scheduled monitored medical care, which includes, but is not limited to dialysis, chemotherapy, radiation, daily/weekly therapy resulting from trauma. This does not include routine annual or semi-annual appointments.
- (j) "Emergency event" means a situation that poses an immediate risk to health, life, safety, property or environment. Emergencies require urgent intervention to prevent further illness, injury, death, or other worsening of the situation.
- (k) "Emergency medical travel" means an unexpected serious health situation or occurrence requiring the immediate presence of immediate family. This includes, but is not limited to, end of life situations, and/or an immediate family member is placed on life support.
- (l) "Eviction" means the legal notice received from a landlord or mortgage holder that orders the tenant(s) to vacate the property.
- (m) "'FMLA" means the Family Medical Leave Act, a Federal law authorizing temporary time off from an employment position to provide direct care to a family member, without losing their employment status.
- (n) "Fund" means the Community Support Fund.
- (o) "Fund Operator" means the Economic Support Department, or other area within the Governmental Services Division designated authority over the operation of the Fund.
- (p) "Garnishment" means a legal action that directs that money owed be seized to satisfy a debt.
- (q) "Household" means all persons who reside together at the same residence.
- (r) "Immediate family" means an applicant's husband, wife, mother, father, son, daughter, brother, sister, grandparent, grandchild, aunt, uncle, niece, nephew, cousin, and any of these relations attained through marriage or legal adoption, as well as a person who has legal responsibility for the applicant, or a person the applicant has legal responsibility of.
- (s) "Incapacitation" means a state in which a person is temporarily or permanently impaired by mental and/or physical deficiency, disability, illness or injury.

- 93 (t) "Income" means a measurement including, but not limited to, a combination of 94 salaries, wages, retirement pension, disability income, government benefits, and 95 unemployment of all people sharing a particular household/residence.
 - (u) "Legal guardian" means a person who has the legal authority to care for the personal and property interests of another person granted through a Court order.
 - (v) "Legal responsibility" means specific duties imposed upon a person to care or provide for another including liability for personal obligations as granted through a Power of Attorney or Court order.
 - (w) "Major medical surgery" means a surgical procedure that carries a degree of risk to the patient's life, or the potential for severe disability if something goes wrong during surgery. It is a surgical procedure that usually requires a patient to be put under general anesthesia and given respiratory assistance because he or she cannot breathe independently.
 - (x) "Nation" means the Oneida Nation.
 - (y) "Public health emergency" means the occurrence or imminent threat of an illness or health condition which:
 - (1) is a quarantinable disease, or is believed to be caused by bioterrorism or a biological agent; and
 - (2) poses a high probability of any of the following:
 - (A) a large number of deaths or serious or long-term disability among humans; or
 - (B) widespread exposure to a biological, chemical, or radiological agent that creates a significant risk of substantial future harm to a large number of people.
 - (z) "Non-medical" means necessary intervention to support a patient with an on-going medical illness, injury or potential life threatening illness, and requires further testing or consultation with a specialist.
 - (aa) "Reimbursement" means to make repayment for expense(s) or a loss that incurred.
 - (bb) "Routine Exam" means an annual or semi-annual health exam provided by a physician, dentist, orthodontist, oral surgeon, or other similar health care specialist.
 - (cc) "Security Deposit" means the payment of money held by a landlord in trust to protect him/herself from unpaid rent or damage to the living space.
- 124 (dd) "Wages" means taxable income reported to the Internal Revenue Service for performing work.

127 III. SHELTER ASSISTANCE

- 128 3-1. *Purpose*. The purpose of shelter assistance is to assist enrolled members of the Nation with financial support for shelter expenses due to experiencing a catastrophic event, illness, or injury where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 133 3-3. *Eligibility Criteria*. In order to be eligible for shelter assistance a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
- 136 (b) Documentation verifying catastrophic event, illness, injury or other emergency event within the last thirty (30) days, including but not limited to:

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- (1) Medical verification specifying dates effected by illness or injury; 138
- (2) Verification of short and/or long term disability specifying the dates received 139 and the amount of the benefit; 140
 - (3) Other documentation listing damage or loss.
 - (c) Landlord Verification Form completed by the landlord of the applicant or a statement from the applicant's mortgage holder stating the applicant's monthly mortgage payment and current status;
 - (d) A current utility bill, such as a water, heat, or electricity bill;
 - (e) Verification of any mortgage disability insurance;
 - (f) Verification of an applicant's personal and/or vacation time from employment; and
 - (g) Any other documentation requested by the Community Support Fund case manager.
- Receipt of Required Documentation. Upon receipt of the completed application for shelter 149 3-4. assistance, the case manager shall determine if all required documentation was received from 150 the applicant. 151
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant within five (5) business days in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for shelter assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Rent or Mortgage Assistance. An applicant may request assistance for rent or mortgage 163 3-5. payments.
 - (a) The amount provided for rent or mortgage assistance shall not exceed five hundred dollars (\$500.00) per month. The amount of rent or mortgage assistance shall not exceed a total of twenty-four (24) months per life-time of the applicant.
 - (b) Only the applicant's portion of the rent or mortgage owed shall be considered when determining the amount of rent or mortgage assistance if the applicant's household consists of other adults.
 - (c) Shelter assistance shall not be used to pay family members or caregivers of the applicant. Only a valid landlord or mortgage holder shall be paid.
- Utility Assistance. An applicant may request assistance for utilities, such as heat, water, and 173 3-6. electricity. 174
 - (a) The utility bill shall be in the applicant's or current household's member's name.
 - (b) Applicants shall provide verification of application to all other available resources and programs for utility assistance.
 - (1) The Wisconsin Home Energy Assistance Program (WHEAP) serves as an example of an alternate program the applicant should apply for before applying for utility assistance.
 - (c) Only the applicant's portion of the utility bill shall be considered when determining the amount of utility assistance if the applicant's household consists of other adults.

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- (d) The amount provided for utility assistance shall not exceed three hundred dollars (\$300.00) and shall only be allowed once every two (2) years. Assistance requested under this Rule and under Rule 18 shall be counted towards the total number of requests for the two (2) year period limit.
- 187 3-7. *Reporting Changes in the Household.* The applicant shall report any changes in the household to the case manager within ten (10) business days from the change occurring.
 - (a) Changes in the household that shall be reported include, but are not limited to, the following: relocation, addition or subtraction of a household member, income changes, medical changes, submission of a social security disability application, submission of application or receipt of assistance from other agency or program.
 - (b) Failure of the applicant to report changes in the household may result in suspension of benefits until verification of the change(s) is provided to the case manager, not to exceed thirty (30) days.
- 196 3-8. *Discontinuation of Assistance*. The Community Support Fund Manager reserves the right to discontinue shelter assistance based on the following:
 - (a) A lack of funding availability
 - (b) A discovery that fraud or illegal activity has been determined to have caused homelessness.
 - (c) The case manager shall provide ten (10) day notification to an applicant whose shelter assistance will be discontinued.
- Changes in Household Information. An applicant shall be responsible to report to the Fund
 Case Manager any change(s) in the household within ten (10) business days from the change.
 Changes shall include, but are not limited to the following:
 - (a) Relocation;
 - (b) Household member changes;
 - (c) Income;

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- (d) Medical changes;
- (e) Submission of Social Security Disability application; and
- 211 (f) Receipt of other agency assistance
 - (1) Failure of an applicant to report changes in the household may result in suspension of assistance until verification of the change(s) is provided to the Fund Case Manager.
 - (2) An applicant shall have thirty (30) days to provide the verification once notification is received from the Fund Case Manager that verification is required.
- 218 3-10. *Lodging Assistance*. Lodging Assistance may be provided in the event of extreme situationsas determined by the Fund Case Manager and the Director of Economic Support.

221 IV. EMERGENCY/NON-EMERGENCY MEDICAL TRAVEL

- 222 4-1. *Purpose*. The purpose is to assist enrolled members of the Nation with emergency and non-223 emergency medical travel expenses. This assistance is limited to immediate family members 224 to assist with travel expenses.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.

- 227 4-3. *Eligibility Criteria*. In order to be eligible for emergency/non-emergency medical travel assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;

- 231 (b) Verifications of medical appointments which include the medical condition, date, time and location of the appointment;
 - (c) Verification of the applicants relationship to the patient;
 - (d) Verification of a valid driver's license for reimbursement of fuel purchases
 - (e) Original receipts for hotel, gas, and/or airfare which shall be dated within thirty (30) days of travel and show total cost paid; and
- 237 4-4. Receipt of Required Documentation. Upon receipt of the completed application for emergency/non-emergency medical travel assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for emergency/non-emergency medical travel assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 252 4-5. *Non-Emergency Travel*. Non-emergency travel is allowed when the applicant or immediate family member has scheduled medical appointments as shown through medical documentation.
 - (a) Documentation of scheduled appointments must be submitted and have prior approval.
 - (b) Non-emergent medical travel for local members with chronic serious medical needs may be reimbursed to the applicant with a valid receipt within forty-five (45) days of appointments. Once the application is approved, applicants within the reservation boundires may receive assistance direcelty from the program during regular business hours.
 - (c) Non-Emergency Travel Less Than Sixty (60) Miles One Way.
 - (1) Applicants within the reservation boundaries traveling less than sixty (60) miles one way may be eligiable for public or tribal transportation transit passes for verified chronic serious medical appointments.
 - (2) Applicants traveling less than sixty (60) miles one way may receive assistance or reimbursement not to exceed twenty dollars (\$20.00) per week for verified chronic serious medical appointments.
 - (d) Non-Emergency Travel At Least Sixty (60) Miles One Way.
 - (1) Those who travel from sixty (60) miles up to one hundred fifty (150) miles one-way shall receive a thirty dollar (\$30.00) fuel assistance. Travel may also be eligible for reimbursement for up to thirty dollars (\$30.00) with original receipts that coincide with a medical appointment.

- 273 (2) Those who travel over one hundred and fifty (150) miles one-way shall receive 274 a forty dollar (\$40.00) fuel assistance. Travel may also be eligible for 275 reimbursement for up to forty dollars (\$40.00) with original receipts that coincide 276 with a medical appointment.
 - (e) Fuel Assistance will be disbursed the day prior to the appointment if application is timely and original receipts are due within seven (7) business days. If receipts are not turned in, future requests for assistance will be denied for six (6) consecutive months starting when the first new request is made.
 - (f) Hotel reimbursement shall be a maximum of seventy-five dollars (\$75.00) per night for up to a maximum of three (3) nights, and shall only be considered for approval by the Fund Case Manager where the appointment is more than one hundred (100) miles one-way from the residence of the applicant.
- 285 4-6. *Emergency Travel*. Emergency travel assistance is allowed when an immediate family member has a sudden or worsening life-threatening illness or injury, and is provided only on as a reimbursement of expenses.
 - (a) Airfare, bus, train, lodging, and vehicle fuel is limited to a combined maximum reimbursement amount of five hundred dollars (\$500.00).
 - (b) Multiple immediate family members are limited to a reimbursement amount of five hundred dollars (\$500.00) each.
 - (c) Reimbursement for emergency travel assistance is limited to those persons who must travel one hundred (100) miles or more one-way.
 - (d) Hotel reimbursement shall be a maximum of seventy-five dollars (\$75.00) per night.
 - (e) All receipts must coincide with the emergency event that required the applicant to travel. Applicant is responsible for providing all proper documentation regarding the illness or injury that required travel and the required receipts in order to be eligible for reimbursement.
- 299 4-7. *Auto Repairs*. Auto repair assistance is allowed when the vehicle is necessary to obtain/maintain ongoing critical medical care when no other resources exist.
 - (a) Auto repair assistance is limited to critical medical patients only and will be denied when an alternate vehicle is owned and available for use;
 - (b) Auto repair assistance will only cover repairs that are necessary to keep the vehicle in standard operating condition. No routine maintenance or auto body repairs shall be eligible for assistance. Routine maintenance or repairs shall include, but is not limited to, oil changes, brakes, tires, batteries/fuses, lights, tune-ups, exhaust systems, flushes, and glass replacement;
 - (c) Auto repair assistance is limited to a maximum amount of five hundred dollars (\$500.00) once every twelve (12) months;
 - (d) Emergency repairs needed to obtain critical medical care which occurs outside of the program's business hours, may be considered on a case by case basis, in consultation with an independent ASE certified auto technician, and for services that occurred within the previous ten (10) days of the application;
- (e) Towing assistance may be considered on a case by case basis for reimbursement up to maximum of two hundred and fifty dollars (\$250.00) once every twelve (12) months when the vehicle is inoperable and towed to an ASE certified mechanic.

- 317 4-8. *Items not Covered.* The Fund Case Manager is not responsible and will not make any reservations for any form of travel. In addition, the following items, which are not all inclusive, are not a benefit of this assistance program:
- 320 (a) Auto insurance and deductibles;
- 321 (b) Car Rentals;

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- (c) Personal expenses, including, but not limited to, meals or personal care items;
- 323 (d) Auto loans and vehicle registration.
- This program encourages and requests that multiple family members traveling to the same destination carpool and share hotel rooms whenever possible.
- 326 4-10. CSF reserves the right to discontinue assistance based on funding availability.

328 V. MEDICAL BILL ASSISTANCE

- 329 5-1. *Purpose*. The purpose of this program is to assist enrolled members of the Nation with financial support for the cost of unpaid medical bills (deductiables and copays not covered) where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 334 5-3. *Eligibility Criteria*. In order to be eligible for Medical Bill assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation
 - (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child;
 - (b) Medical billing statements for the dates of service which are within the last twelve (12) months and be more than fifty dollars (\$50.00);
 - (c) Verification that the applicant's health insurance was utilized within his/her health care network;
 - (d) Explanation of Benefit (EOB) statements received from the health insurance provider showing what portion the health insurance covered;
 - (e) Verification that an Indian Health Service Clinic (IHS) was utilized if applicant is in its service area;
 - (f) Verification that the applicant applied for all of the financial care or assistance programs offered at the medical facility;
- 349 (g) Statements of denial of assistance or caseworker verification of denial based on 350 eligibility criteria, from an Indian Health Service (IHS) facility or (EOB) from any third 351 party insurance carrier.
- 352 5-4. *Receipt of Required Documentation.* Upon receipt of the completed application for medical bill assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
- 356 (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
- (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- 361 (d) An application for medical bill assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or

- assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Financial assistance will only be available for services already rendered by a Health Care Provider for up to a maximum of five thousand dollars (\$5,000.00) within a twelve (12) month period. An extension of this twelve (12) month period can be considered only for chronic medical conditions, but may not exceed an additional five thousand dollars (\$5,000.00).
- Medical and/or hospital bills incurred from illegal activity (i.e. operating while intoxicated, injuries due to alcohol or drug use, etc.), or medical conditions that are a direct result from drug use, including the abuse of prescription drugs, are not eligible for assistance, except for Rule 8 which covers Inpatient or Intensive Outpatient treatment.
- Insurance denials resulting from an applicant's failure to submit information pertinent to processing an insurance claim are not eligible or assistance.
- 377 5-8. Medical bills that have aged beyond twelve (12) months, or which have been referred to a collection agency are not eligible for assistance.
- Chiropractic care, holistic treatment, pain clinic treatment/injections, methadone clinic, Saboxon injection and/or nursing home and/or any assisted living facility are not eligible for assistance.
- 382 5-10. CSF reserves the right to discontinue assistance based on funding availability.

384 VI. DENTAL RELATED EXPENSES

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- 385 6-1. *Purpose*. The purpose of dental related expenses assistance is to assist enrolled members of the Nation with financial support with the cost of dental-related services where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 390 6-3. Approval is from the Community Support Fund case manager is required prior to receiving treatment from a dental health care provider.
- 392 6-4. *Eligibility Criteria*. In order to be eligible for dental related expenses assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child;
 - (b) Verification by a dentist, orthodontist, or oral surgeon of the dental procedures to be completed, and that they are a medical need, not cosmetic, and the cost or estimated cost of the dental services, which shall include the name, address, and Federal tax ID number of the dental health care provider;
 - (c) Verification of dental insurance and that the dental health care provider is an innetwork provider;
- (d) Verification that the applicant is utilizing the Indian Health Service Clinic in his/her service area if available;
- 405 6-5. *Receipt of Required Documentation.* Upon receipt of the completed application for dental related expenses assistance, the case manager shall determine if all required documentation was received from the applicant.
- 408 (a) The applicant shall provide all documentation requested by the case manager.

- (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
- (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- (d) An application for dental related expenses assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 420 6-6. Upper and lower dentures are limited to a maximum of two hundred and fifty dollars (\$250.00)
 421 each per lifetime.
- Financial assistance for dental related services other than dentures is limited to a maximum of five hundred dollars (\$500.00) within a twelve (12) month period.
- 424 6-8. Dental services requiring surgery or hospital care will be referred to the Medical Bill Assistance Program (Rule 3).
- 426 6-9. Braces, implants, veneers, teeth whitening, or any other services considered strictly cosmetic are not eligible for assistance.
- 428 6-10. CSF reserves the right to discontinue assistance based on funding availability.

430 VII. OPTICAL RELATED ASSISTANCE

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- Purpose. The purpose of the Optical related assistance program is to provide enrolled members
 of the Nation with financial support with the costs associated with optical related services
 where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 436 7-3. Approval from CSF is required prior to treatment or purchase.
- 437 7-4. *Eligibility Criteria*. In order to be eligible for Optical Related Equipment assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child.
 - (b) Cost estimate of optical services this includes the name, address and Federal Tax ID of the provider;
- 444 (c) Verification of the severe optical illness/injury from an ophthalmologist, optician, or optometrist;
- 446 (d) Verification of optical insurance and that the ophthalmologist, optician, or optometrist 447 is an in-network provider.
- the application for assistance.
- 449 7-5. Applicant must utilize an Indian Health Service Clinic if available, or provided verification that such a clinic is not available.
- 451 7-6. *Receipt of Required Documentation*. Upon receipt of the completed application for Optical Related assistance, the case manager shall determine if all required documentation was received from the applicant.
- 454 (a) The applicant shall provide all documentation requested by the case manager.

- (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
- (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- (d) An application for Optical Related assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Eye glass frames and lenses are limited to a maximum of two hundred and fifty dollars (\$250.00) once per twelve (12) month period, and only the actual frame and lenses are eligible for assistance. Enhancements, including, but not limited to transitional lenses, tinting, or anti-reflective coatings, are not eligible for assistance.
- 470 7-8. Optical services requiring surgery or hospital care will be referred to the CSF Critical Medical
 471 Bill program.
- Transportation costs associated with reporting to a treatment/medical facility will be referred to the CSF Critical Medical Travel Assistance program.
- 474 7-10. The following are not eligible for assistance: contact lenses, routine eye exams, vision correction surgery (eye laser surgery), or any other services that are considered cosmetic. This list is not exhaustive.
- 477 7-11. CSF reserves the right to discontinue assistance based on funding availability.

479 VIII. INPATIENT OR INTENSIVE OUTPATIENT TREATMENT ASSISTANCE

- 480 8-1. *Purpose*. The purpose of the Inpatient or Intensive Outpatient Treatment assistance is to provide enrolled members of the Nation with financial support for inpatient or Intensive Outpatient treatment who have been referred by a licensed or certified counseling agency or program, or who have voluntarily entered into an inpatient or Intensive Outpatient treatment program where no other resources exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 487 8-3. Approval from CSF is required prior to the inpatient stay or intensive outpatient treatment in order to receive assistance.
- 489 8-4. *Eligibility Criteria*. In order to be eligible for Inpatient or Intensive Outpatient Treatment assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
- (b) Cost estimate of the Treatment Center including the name, address and Federal Tax ID number:
- (c) A referral from a licensed or certified counseling agency or program verifying the catastrophic illness;
- (d) Verification of health insurance and that the treatment facility is in network. If not in network, verification is to be provided that attempts were made to find a facility in network;

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- Receipt of Required Documentation. Upon receipt of the completed application for Inpatient 499 8-5. Treatment assistance, the case manager shall determine if all required documentation was 500 received from the applicant. 501
 - (a) The applicant shall provide all documentation requested by the case manager.
- (b) The case manager shall notify the applicant in writing of any necessary documentation 503 that was not received and is still needed. 504
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- (d) An application for Inpatient Treatment assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice 512 for their application.
- Inpatient or intensive outpatient treatment assistance is available up to a maximum of five 514 8-6. thousand dollars (\$5,000.00) per lifetime. 515
- Inpatient or intensive outpatient treatment assistance will be paid directly to the treatment 516 8-7. facility and the treatment facility must be located within the continental United States. 517
- 518 8-8. Transportation costs associated with reporting to a treatment facility will be referred to the CSF Emergency/Non-emergency Medical Travel program (Rule 4 section 4-5). 519
- Follow up care expenses in a residential facility, half-way house, or transitional shelter shall 520 8-9. not exceed five hundred dollars (\$500.00) per month for two (2) months. Follow up care 521 expenses do not apply to intensive outpatient treatment stays. 522
- 523 8-10. Shelter Assistance may be considered for intensive outpatient treatment when immediate prior working hours are during the hours of treatment. These hours must be verified through the 524 employer and treatment facility, and shall not exceed five hundred dollars (\$500.00) per month 525 for two (2) months. 526
- 527 8-11. Costs for incidentals such as food, personal care items, clothing, etc. are not eligible for 528 assistance.
- 529 8-12. CSF reserves the right to discontinue assistance based on funding availability. 530

531 IX. MEDICAL RELATED EQUIPMENT, SUPPLIES, OR FURNITURE

- Purpose. The purpose of the Medical Related Equipment, Supplies, or Furniture assistance 532 9-1. program is to provide enrolled members of the Nation with financial assistance with furniture, 533 equipment, or supplies verified by a licensed doctor as being necessary to improve or maintain 534 the quality of life for those applicants who are diagnosed with a life-threatening or chronic 535 medical condition where no other resources exist. 536
- 537 9-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event. 538
- Prior approval must be received from the CSF before any purchases are made in order to be 539 9-3. eligible for assistance. 540
- 541 9-4. Medically related equipment, supplies, or furniture must be rented whenever available.
- Eligibility Criteria. In order to be eligible for Medical Related Equipment assistance, a person 542 9-5. 543 must provide a completed Community Support Fund application and the following:
- (a) Proof of enrollment in the Nation: 544

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- 545 (1) a non-enrolled parent of an enrolled minor child may apply for assistance that directly affects the enrolled minor child.
 - (b) The cost estimate of supplies or equipment prior to purchasing, which shall include the vendor name, address, and Federal Tax ID number;
 - (c) The prescription from a licensed medical physician which must specify the following:
 - (1) If the need is on a short-term basis (less than six (6) months);
 - (2) The specific life-threatening or chronic medical condition; and
 - (3) That the equipment, supplies or furniture are need to improve or maintain the applicant's quality of life;
 - (d) Statement of denial of assistance from an Indian Health Service (HIS) facility or EOB from any third party insurance carrier;
 - (e) Proof of home ownership or rental lease agreement; and
- Receipt of Required Documentation. Upon receipt of the completed application for Medical Related Equipment, Supplies, or Furniture assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for Medial Related Equipment, Supplies, or Furniture assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 572 9-7. Financial assistance for this program is limited to a maximum of two thousand dollars (\$2,000.00) within a twelve (12) month period.
- 574 9-8. An additional five hundred dollars (\$500.00) may be considered based on medical documentation.
- 576 9-9. Permanent ramps require the applicant to be the homeowner. Temporary ramps must have the written consent of the property owner.
- 578 9-10. Home renovations necessary for handicap accessibility are limited to a maximum of two thousand dollars (\$2,000) once per twelve (12) month period.
 - (a) Renters are not eligible for home renovations.
- 581 (b) Home renovations may include, but is not limited to, accommodations to bathrooms, doorways, hallways for wheelchairs, or a walk-in or roll in shower.
- 583 9-11. The types of equipment, furniture or supplies to be considered for assistance may include, but 584 is not limited to the following: hospital bed, lift chair, wheelchair, scooter, portable or 585 permanent ramps, air conditioners, room air purification systems, hearing aids, artificial limbs, 586 vision aids, wigs, and specialty made undergarments.
- 587 9-12. CSF reserves the right to discontinue assistance based on funding availability.

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592 X. PRESCRIPTION REIMBURSEMENT ASSISTANCE.

- 593 10-1. *Purpose*. The purpose of Prescription Reimbursement assistance is to assist enrolled members 594 of the Nation with reimbursement of emergency prescribed medications that are needed after 595 regular business hours or not available at Indian Health Service Clinic.
- 596 10-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 598 10-3. *Eligibility Criteria*. In order to be eligible for Prescription Reimbursement assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) Verification of current group health insurance policy that covers prescriptions;
 - (c) Verification of coverage under a spouse/parent if available;
 - (d) Original receipts of prescription medication;
 - (e) Verification that the emergency medical prescription was needed after hours, which shall include the emergency room report or discharge summary;
- (f) Verification that there is no Indian Health Service Clinic within ninety (90) miles of the applicant;
- 608 10-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Prescription Reimbursement assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- (d) An application for Prescription Reimbursement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- Reimbursement for emergency prescriptions is limited to three hundred dollars (\$300.00) within a twelve (12) month period.
- 625 10-6. Prescription reimbursement must be submitted within forty-five (45) days of the original receipt date.
- 627 10-7. Prescribed medications for chemical dependency (i.e. methadone, suboxon, etc.) are not a covered benefit.
- 629 10-8. Denials from the IHS clinic resulting from not following preferred purchasing/care team 630 (contract health) will not be covered (i.e. proof of residency not provided, application not 631 updated, no seventy-two (72) hours notice, etc.)
- 632 10-9. CSF reserves the right to discontinue assistance based on funding availability.

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634 XI. COBRA INSURANCE PAYMENTS

- 635 11-1. *Purpose*. The purpose of COBRA insurance payments assistance is to assist enrolled members of the Nation with payment of COBRA insurance premiums when they experience an interruption of employment.
- 638 11-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, 639 illness, injury or emergency event.
- 640 11-3. *Eligibility Criteria*. In order to be eligible for COBRA insurance assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;

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- (b) Verification of current group health insurance policy;
- (c) Verification of coverage under a spouse/parent if available;
- (d) Verification of all state and public benefits applied for if eligible;
- (e) Written estimate of employer's group health care coverage plan premium for COBRA coverage;
 - (f) Verification of medical diagnosis, prognosis, and approximate length of employment interruption;
 - (g) Verification of the approved medical leave from employer;
- (h) Verification of all household employment within the last thirty (30) days of submission of the application for assistance.
- 653 11-4. *Receipt of Required Documentation*. Upon receipt of the completed application for COBRA insurance payments, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for COBRA insurance payments shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 668 11-5. COBRA insurance premium payments are limited to a maximum of five hundred dollars (\$500.00) per month for a total period of three (3) months. An additional three (3) months of COBRA Insurance premiums may be requested with additional supporting documentation from a medical professional which indicates the applicant's return to employment is established and with documentation from the employer approving the extended leave time.
- 673 11-6. Upon notification of employment termination, a referral to state or public assistance will be made.
- 675 11-7. CSF reserves the right to discontinue assistance based on funding availability.

677 XII, FAMILY MEDICAL LEAVE ACT WAGE REPLACEMENT

678 12-1. *Purpose*. The purpose of the Family Medical Leave Act (FMLA) Wage Replacement assistance program is to assist enrolled members of the Nation with wage replacement when

- wages are interrupted due to the need to care for an immediate family member as approved under the Family Medical Leave Act.
- FMLA wage replacement assistance is available only to employed immediate family members utilizing the FMLA or approved medical leave by the caregiver's employer.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 686 12-4. *Eligibility Criteria*. In order to be eligible for FMLA Wage Replacement assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;

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- (b) Verification that the caregiver has been employed with their company for at least twelve (12) months, and must have worked for at least one thousand two hundred and fifty (1250) hours in the last twelve (12) months;
- (c) Verification of approved FMLA or equivalent leave from the caregiver's employer;
- (d) Verification of the medical need requiring full-time care of the immediate family member, which indicates that continuous care is needed twenty four (24) hours per day, for seven (7) days a week. Said verification must also specify the approximate length of time this direct care is needed.
- (e) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 699 12-5. Receipt of Required Documentation. Upon receipt of the completed application for FMLA Wage Replacement assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for FMLA Wage Replacement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 714 12-6. FMLA wage replacement shall be for a maximum of three hundred and fifty dollars (\$350.00) per week for up to twelve (12) weeks. However, wages that are less than three hundred and fifty dollars (\$350.00) per week will be paid at the actual wage rate appearing on the caregiver's pay stubs.
- 718 12-7. An extension of an additional twelve (12) weeks of wage replacement may be considered on a case by case basis, and updated verification must be provided showing additional approved FMLA leave from the caregiver's employer.
- 721 12-8. FMLA wage replacement will not be available to caregivers who are unemployed, receiving social security benefits, retirement benefits, or any other source of income.
- 723 12-9. A W-2 tax statement will be issued to the caregiver from the Oneida Nation Central Accounting
 724 Department. This will be a separate W-2 tax statement from regular earnings if the caregiver
 725 is an employee of the Oneida Nation.

- 726 12-10. The applicant must notify the case manager ten (10) business days prior to the end of the approved FMLA.
- 728 12-11. The wage replacement will end seven (7) days after the immediate family member being cared for is institutionalized or passes away.
- 730 12-12. Failure of the applicant to report changes in the household will result in the termination of benefits.
- 732 12-13. Applicants are not eligible for shelter, utilities, or any other supportive service during the time of receiving wage replacement.
- 734 12-14. The applicant must be directly caring for an immediate family member, and not oneself.
- 735 12-15.CSF reserves the right to discontinue assistance based on funding availability.

737 XIII. FIRE/NATURAL DISASTER ASSISTANCE

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- 738 13-1. *Purpose*. The purpose of the Fire/Natural Disaster Assistance program is to assist enrolled members of the Nation with financial support for fire or natural disaster shelter expenses where no other resources exist.
- 741 13-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 743 13-3. *Eligibility Criteria*. In order to be eligible for Fire/Natural Disaster assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) A police and/or fire department report specifying the fire/natural disaster and confirming that the home is uninhabitable;
 - (c) Verification of claim submitted to homeowner's or renter's insurance if insured;
 - (d) Verification of assistance provided or applied for from disaster relief organizations such as Red Cross, FEMA, etc.;
 - (e) Verification of all household members at the time of the fire/natural disaster;
 - (f) Verification of lease or mortagage lender information.
- 753 13-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Fire/Natural Disaster assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for Fire/Natural Disaster assistance shall be valid for thirty (45) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource such as Red Cross, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 768 13-5. Temporary shelter assistance will be given for up to a maximum of fifteen (15) days with the limit of seventy-five dollars (\$75.00) per day for a grand total of one thousand and one hundred and twenty-five dollars (\$1,125.00) if shelter expenses have not been paid by other resources.

- 771 13-6. Temporary shelter may be extended for up to an additional five (5) days upon verification from 772 a licensed contractor that repairs are not able to be completed within the original fifteen (15) 773 day time period, and alternate shelter is verified as not being available.
- 13-7. Immediate shelter arrangements may be made by the case manager for a hotel/motel, making an effort to obtain a room with appliances for storing and preparing meals.
- 776 13-8. Security deposit and first month's rent shall not exceed one thousand dollars (\$1,000.00) if the current home is uninhabitable and is in need of major repair beyond thirty (30) days. The following additional information must be provided:
 - (a) Landlord verification form which shall include the amount of security deposit and monthly rent;
 - (b) Copy of a new rental lease agreement;
 - (c) Verification that the household income can support the monthly rent expense.
- 13-10. Applicant is responsible to report to the Case Manager any changes in the current catastrophic situation, such as assistance from other agencies, or long-term housing arrangements.
- 785 13-11.Direct vendor payment may be made up to one hundred dollars (\$100.00) per family member 786 for clothing and basic household item needs.
- 787 13-12. Any claim of items stored in a household by persons other than residents of the household will not be considered for assistance (i.e. stored items in basement, garage, etc.)
- 789 13-13. Some services are not eligible for assistance, including, but not limited to auto replacement, 790 transportation, food, storage fees, furnishings, smoke or water damage cleaning fees, and 791 rebuilding costs.
- 792 13-14. The CSF will not pay family members or caregivers, rather payment will be made to a valid landlord or mortgage holder.
- 794 13-15. The CSF reserves the right to discontinue assistance in cases where fraud or illegal activity has 795 been determined to have caused the catastrophic event, illness, injury or emergency event 796 resulting in the need for shelter.
- 797 13-16. The CSF reserves the right to discontinue assistance based on funding availability.

799 XIV. FUNERAL TRAVEL REIMBURSEMENT

- Purpose. The purpose of the Funeral travel reimbursement program is to provide a consistent process of reimbursing enrolled members of the Nation with expenses associated with funeral travel when there are no other resources that exist.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 805 14-3. *Eligibility Criteria*. In order to be eligible for Funeral travel reimbursement, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) A copy of the obituary that lists the immediate family member;
 - (c) A copy of the applicant's valid driver's license if requesting fuel reimbursement;
- (d) Original receipts that show payment for hotel, gas, and/or airfare turned in for reimbursement within thirty (45) days of the date of the funeral;
- 812 14-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Funeral 813 Travel Reimbursement assistance, the case manager shall determine if all required documentation was received from the applicant.
- (a) The applicant shall provide all documentation requested by the case manager.

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- (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
- (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- (d) An application for Funeral Travel Reimbursement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 827 14-5. Airfare, train, bus, lodging and vehicle fuel is limited to a combined maximum reimbursement amount of five hundred dollars (\$500.00).
 - (a) Multiple immediate family members are limited to reimbursement of five hundred dollars (\$500.00) each.
 - (b) Hotel lodging is limited to a maximum of seventy-five dollars (\$75.00) per night and up to two (2) nights of stay and is only for those who reside in excess of sixty (60) miles one-way from the location of the funeral.
 - (c) All receipts must coincide with the initial funeral date.
- Payments will not be made for "celebrations of life" or similar gatherings after the family members death.
- Purchases not eligible for reimbursement include, but are not limited to, rental car, car repair, food, clothing, flowers, and actual funeral costs.
- Vehicle fuel reimbursement is limited to those persons who must travel forty (40) or more miles one-way to attend a funeral service.
- Reimbursement of travel expenses will not be considered when travel was completed more than forty-five (45) days after the verified date of the funeral.
- 843 14-9. CSF will not make any reservations for any form of travel. This assistance is by reimbursement only.
- 845 14-10. This program encourages multiple family members traveling to the same destination to carpool, and/or share hotel rooms whenever possible.
- 847 14-11.CSF reserves the right to discontinue assistance based on funding availability.

849 XV. APPLIANCE REPAIR AND REPLACEMENT: FURNACE AND WATER HEATER

- 850 15-1. *Purpose*. The purpose of Appliance Repair and Replacement assistance is to assist enrolled members of the Nation with an emergency repair or replacement of a furnace or water heater where no other resources exist.
- 853 15-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 855 15-3. This assistance is limited to furnaces and water heaters, and shall not include any other kind of appliances.
- 857 15-4. *Eligibility Criteria*. In order to be eligible for Appliance Repair and Replacement assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation:
- (b) Two (2) cost estimates for repair of a water heater or furnace from a licensed/certified repair professional, one (1) estimate is acceptable when weather is extremely cold and/or

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- during a National emergency, to include the name, address, phone number, and Federal Tax Identification number of the professional;
 - (c) Verification that the applicant applied for Energy Assistance with the county agency in which the applicant resides, along with proof assistance was denied; and
 - (d) Verification that the applicant is the owner of the home.
- 867 15-5. Receipt of Required Documentation. Upon receipt of the completed application for appliance repair and/or replacement assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- (d) An application for appliance repair and/or replacement assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- When a cost estimate indicates that the repair costs will exceed the value of the appliance, replacement will be considered and approved on a case by case basis.
- The repair and/or replacement of a water heater shall be at least one hundred dollars (\$100.00) and not exceed six hundred dollars (\$600.00) once every ten (10) years.
- 886 15-8. The repair and/or replacement of a furnace shall not exceed two thousand and five hundred dollars (\$2,500.00) once per lifetime.
- 888 15-9. The CSF reserves the right to discontinue assistance based on funding availability.

890 XVI. SECURITY DEPOSIT ASSISTANCE

- 891 16-1. *Purpose*. The purpose of the Security Deposit assistance program is to provide enrolled members of the Nation residing in the State of Wisconsin with financial support to ensure quality of life when shelter expenses are threatened with eviction.
- Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 896 16-3. *Eligibility Criteria*. In order to be eligible for Security Deposit assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) A landlord verification form completed by the potential landlord or a current rental/lease agreement showing the amount of the security deposit;
 - (c) Verification of a current emergency situation, which shall include, but is not limited to, a pending eviction;
- 903 (d) Eviction cannot be due to illegal activity with charges against the applicant see (125.7-904 2);
- 905 (e) The applicant shall demonstrate the ability to fulfill the terms of the rental lease. The operators of the Fund shall not co-sign any lease.

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- 907 16-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Security Deposit assistance, the case manager shall determine if all required documentation was received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
- 911 (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
- (d) An application for Security Deposit assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 922 16-5. Security Deposit assistance shall not exceed the amount of five hundred dollars (\$500.00) and approved once per lifetime
- 924 16-6. Security Deposit assistance is limited to one (1) person per household.
- 925 16-7. CSF will not pay family members or caregivers a security deposit; it must be a valid landlord.
- 926 16-8. CSF reserves the right to discontinue assistance based on funding availability.

928 XVII. SOCIAL SECURITY DISABILITY DETERMINATION SHELTER ASSISTANCE

- 929 17-1. *Purpose*. The purpose of the Social Security Disability Determination Shelter assistance 930 program is to assist enrolled members of the Nation with financial support for shelter expenses 931 for those waiting an eligibility determination for the Social Security Administration for a 932 disability finding.
- 933 17-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 935 17-3. *Eligibility Criteria*. In order to be eligible for Social Security Disability Determination Shelter 936 assistance, a person must provide a completed Community Support Fund application and the 937 following:
 - (a) Proof of enrollment in the Nation;
 - (b) Verification of a pending Social Security Disability Application;
- 940 (c) A Landlord verification form completed by a landlord or other statement from the mortgage holder that show the monthly rent and the applicant's current status;
 - (d) Verification of the applicant's current utility bills for water, heat, and electricity, however energy assistance must be applied for before any utility bills will be considered for payment;
 - (e) Verification of mortgage disability insurance, if applicable;
- 946 (f) Verification of all household income within the last thirty (30) days of submission of the application for assistance.
- 948 17-4. *Receipt of Required Documentation*. Upon receipt of the completed application for Social Security Disability Determination Shelter assistance, the case manager shall determine if all required documentation was received from the applicant.
- 951 (a) The applicant shall provide all documentation requested by the case manager.

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- (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for Social Security Disability Determination Shelter assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 963 17-5. Rent/mortgage assistance shall not exceed the amount of five hundred dollars (\$500.00) per month, not to exceed twelve (12) months.
 - (a) Only the applicant's portion will be considered when the household consists of other adults.
 - (b) Rent/mortgage assistance will be terminated if the household fails to meet their timely portion of the scheduled payments.
 - (c) Retro-payment for back rent/mortgage assistance is not eligible for assistance.
- 970 17-6. Upon receipt of the verification that all other resources have been applied for, utility assistance will be considered for water, heat, and electricity.
 - (a) Only the applicant's portion of the utility bill will be considered when the household consists of other adults.
 - (b) The utility bill must be in the applicant or current household member's name.
 - (c) Payment for past due amounts owed for utilities are not eligible for assistance.
- 976 17-7. The applicant is responsible to report to the Case Manager any change(s) in the household within ten (10) business day from the change occurring.
 - (a) Examples of household change shall include, but is not limited to the following: relocation, household members, income, medical changes, submitted social security disability application, or application for or receipt of other agency assistance such as housing allowance, etc.
 - (b) Failure of the applicant to report changes in the household may result in suspension of benefits until verification of the change(s) is provided to the Case Manager, but shall not exceed thirty (30) days.
- 985 17-8. CSF will not pay family members or caregivers; the assistance is paid only to a valid landlord or mortgage holder.
- 987 17-9. CSF reserves the right to discontinue this assistance based on funding availability.
- 988 17-10.CSF reserves the right to discontinue this assistance in cases where fraud or illegal activity has been determined to have caused the eviction.
- 990 17-11. The Case Manager will provide ten (10) day written notification to an applicant whose assistance under this program is being discontinued.

993 XVIII. UTILITY DISCONNECTION ASSISTANCE

994 18-1. *Purpose*. The purpose of the Utility Disconnection assistance program is to assist enrolled members of the Nation with emergency financial support to ensure quality of life when home heating and electric services are threatened with disconnection.

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- 997 18-2. Requests for assistance from the Fund shall be tied to or be a result of a catastrophic event, illness, injury or emergency event.
- 999 18-3. *Eligibility Criteria*. In order to be eligible for Utility Disconnection assistance, a person must provide a completed Community Support Fund application and the following:
 - (a) Proof of enrollment in the Nation;
 - (b) A copy of the current disconnection notice received from the utility company for the household in which the applicant is residing;
 - (c) Verification of address;

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- (d) Verification of application for Energy Assistance and crisis assistance with the county agency in which the applicant resides;
- (e) Verification of payments made in each of the three (3) previous months of at least twenty-five follars (\$25.00) per month.
- 1009 18-4. Receipt of Required Documentation. Upon receipt of the completed application for Utility
 1010 Disconnection assistance, the case manager shall determine if all required documentation was
 1011 received from the applicant.
 - (a) The applicant shall provide all documentation requested by the case manager.
 - (b) The case manager shall notify the applicant in writing of any necessary documentation that was not received and is still needed.
 - (c) Upon receipt of a completed application along with all the required documentation, the case manager shall have up to ten (10) business days to provide the initial decision in writing to the applicant.
 - (d) An application for Utility Disconnection assistance shall be valid for thirty (30) days. If the applicant has a determination of award and/or coverage pending with another support or assistance resource, the application will be valid for an additional fifteen (15) days upon proof of that such determination is pending. If the applicant fails to provide all requested documentation, the case manager shall send the applicant an expiration notice for their application.
- 1024 18-5. Requests for assistance for the payment of utilities shall only be allowed once every two (2)
 1025 years by the responsible payee. Assistance requested under this Rule and under Rule 3 shall
 1026 be counted towards the total number of requests for the two (2) year period limit.
- 1027 18-6. Utility assistance shall not exceed the amount of three hundred dollars (\$300.00).
- 1028 18-7. CSF reserves the right to discontinue assistance based on funding availability.

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 End.

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 Adopted in whole 01-24-2018 – Effective 01-25-2018 – LOC Certified 01-17-2018

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 Amended _-_ - Effective _-_ - LOC Certified _-_

Summary Report for Community Support Rules 1-18

Original effective date: 10/26/2017

Amendment effective date: 3/10/2021

Name of Rule: Community Support Fund

Name of law being interpreted: Community Support Fund

Rule Number: 1-18

Other Laws or Rules that may be affected: None

Brief Summary of the proposed rule: Community Support Law will continue to be administered by Economic Support office. Law amendments was approved by the BC on 3/10/2021, law changes will be supported by the rule changes attached. Rules; 4,9, 13,14, 16,17 have been affected by the approved changes to the Law.

Summary of,

Rule 4-Allowing for fuel/transportation assistance for applicants with local medical appointments; Rule 9-Increasing the amount of assistance for Medical Related Equipment, supplies, or Furniture; Rule 13-Increasing amount allowable for shelter assistance to align with other Rule amounts; Rule 14- Removing the requirement for funerals for out of state only, allowing for funeral assistance for in state as long as the funeral is more than 40 miles from current residence; Rule 16- Eliminate the restriction of Wisconsin being the only state for assistance, opening to any state within the United States. Eliminate repayment of program paid Security Deposit Assistance; Rule 17- Decrease Rent/Mortgage assistance to 12 months from 24 months.

It should be noted that all Rules were changed if necessary, to eliminate income verification unless needed to determine assistance for benefits. Language updates were made throughout the Rules handbook, but changes did not affect program eligibility.

The proposed Rule amendments may potentially create a need for additional funding but will better serve membership with catastrophic events where there is no other resources available.

Statement of Effect: Obtained after requesting from the Legislative Reference Office.

Financial Analysis: See Attached.

Note: In addition- the agency must send a written request to each entity which may be affected by the rule- asking that they provide information about how the rule would financially affect them. The agency must include each entity's response in the financial analysis. If the agency does not receive a response within 10 business days after the request is made, the financial analysis can note which entities did not provide a response.



Oneida Nation Oneida Business Committee Legislative Operating Committee PO Box 365 • Oneida, WI 54155-0365



Statement of Effect

Community Support Fund Law Rule Handbook Amendments

Summary

The Community Support Fund Law Rule Handbook provides guidance on how the Community Support Fund is utilized so that the Nation can assist the greatest number of members of the Nation who apply for assistance to the Fund in times of a catastrophic event, illness, injury, or emergency event when no other resources for assistance exist.

Submitted by: Clorissa N. Santiago, Staff Attorney, Legislative Reference Office

Date: March 31, 2021

Analysis by the Legislative Reference Office

The purpose of the Community Support Fund law ("the Law") is to assist the greatest number of members of the Nation who apply for assistance to the Community Support Fund ("the Fund") in times of a catastrophic event, catastrophic illness or injury, or emergency event when no other resources for assistance exist. [1 O.C. 125.1-1]. The Law provides that the Fund Operator shall promulgate rules, in accordance with the Administrative Rulemaking law, which shall include the list of categories the Fund covers and a cap that sets the amount of assistance per event/per household, except for funeral expenses which shall be set per event/per person, and may include additional items not listed in section 125.6 of the Law, as long as the rule does not conflict with any provision of the Law. [1 O.C. 125.4-1(a)]. The Law provides that the Fund Operator means the Economic Support Services Department, or other department within the Governmental Services Division designated authority over the operation of the Fund. [1 O.C. 125.3-1(i)]. The Law also requires that the Fund Operator shall include in the rules a timeline for which an initial decision is required following the submission of a complete application, and that such timeline shall include available extensions for circumstances wherein the applicant has a determination of award or coverage pending with another support or assistance resource. [1 O.C. 125.9-1].

The Community Support Fund Law Rule Handbook ("the Rule Handbook") was adopted by the Oneida Business Committee on January 24, 2018, for the purpose of providing further guidance on how the Fund is utilized so that the Nation can assist the greatest number of its members. The Economic Support Services Department is now seeking amendments to the Rule Handbook to correspond with amendments to the Law that were adopted by the Oneida Business Committee on March 10, 2021, through resolution BC-03-10-21-C. The amendments to the Rule Handbook will:

- Include a definition for Fund Operator, which is the Economic Support Services Department, or other area within the Governmental Services Division designated authority over the operation of the Fund [Rule Handbook 2-1(o)];
- Revise the definition of "immediate family" to better reflect Oneida families [Rule Handbook 2-1(r)];
- Include a definition for public health emergency [Rule Handbook 2-1(x)];

- Remove the requirement that verification of all household income within the last thirty (30) days of submission of the application for assistance be provided with an application [Rule Handbook 3-3, 4-3, 5-3, 6-4, 7-4, 8-4, 9-5, 10-3, 13-3, 14-3, 15-4, 16-3, 18-3];
- Allow for and provide further clarification on assistance for non-emergency medical travel that is less than sixty (60) miles away one way [Rule Handbook 4-5];
- Clarify that deductibles and copays are not covered under medical bill assistance [Rule Handbook 5-1];
- Provide that a medical bill must be for more than fifty dollars (\$50) in order to receive medical bill assistance [Rule Handbook 5-3(b)];
- Remove the provision which provided that inpatient or intensive outpatient treatment stays that are court ordered due to a criminal conviction, or as an alternative to a criminal conviction, are not a benefit of the Fund [Rule Handbook 8];
- Extend the timeframe an individual is eligible to receive follow up care expenses in a residential facility half-way house, or transitional shelter, as well as shelter assistance for intensive outpatient treatment, from one (1) month to two (2) months [Rule Handbook 8-10, 8-11];
- Increase the maximum assistance allowed within a twelve (12) month period for medical related equipment, supplies, or furniture from one thousand dollars (\$1,000) to two thousand dollars (\$2,000) [Rule Handbook 9-7];
- Increase the maximum assistance allowed within a twelve (12) month period for home renovations necessary for handicap accessibility from one thousand dollars (\$1,000) to two thousand dollars (\$2,000) [Rule Handbook 9-10];
- Extend the timeframe for submitting a prescription reimbursement from thirty (30) days to forty-five (45) days of original receipt [Rule Handbook 10-6];
- Clarify that it is household employment, and not household income, within the last thirty
 (30) days that has to be verified when submitting an application for COBRA insurance
 payments assistance [Rule Handbook 11-3(h)];
- Require that verification of lease or mortgage lender information be submitted with an application for fire/natural disaster assistance [Rule Handbook 13-3(f)];
- Increase the amount of temporary shelter assistance from sixty dollars (\$60) per day to seventy-five dollars (\$75) per day for a grand total of one thousand and one hundred and twenty-five dollars (\$1125) if shelter expenses have not been paid by other resources [Rule Handbook 13-5];
- Remove the requirement that any security deposit paid under this section of the Rule Handbook shall be repaid to the Economic Support Department upon vacating the premises and/or eviction from the premises [Rule Handbook 13];
- Remove references to gas and retail gift cards, and instead provide that assistance or direct vendor payment may be made [Rule Handbook 4-5, 13-11];
- Remove the requirement that funeral travel reimbursement only be allowed for expenses associated with funeral travel outside of the state where the applicant resides [Rule Handbook 14-1];
- Extend the timeframe for submitting original receipts that show payment for hotel, gas, and/or airfare for reimbursement from thirty (30) days to forty-five (45) days of the date of the funeral [Rule Handbook 14-3(d)];
- Clarify that funeral travel reimbursements will not be made for "celebrations of life" or similar gatherings after a family member's death [Rule Handbook 14-5(d)];



- Allow for vehicle fuel reimbursement for those who must travel forty (40) or more miles one-way to attend a funeral service, instead of sixty (60) or more miles [Rule Handbook 14-7];
- Extend the timeframe for reimbursement of travel expenses from thirty (30) days to forty-five (45) days after the verified date of the funeral [Rule Handbook 14-8];
- Provide that one (1) cost estimate for repair of a water heater or furnace, as opposed to two
 (2) as normally required, is acceptable when weather is extremely cold and/or during a National emergency [Rule Handbook 15-4(b)];
- Increase the amount of assistance for the repair or replacement of a water heater from three hundred and fifty dollars (\$350) to six hundred dollars (\$600), and require that the replacement or repair be at least one hundred dollars (\$100) [Rule Handbook 15-7];
- Remove the requirement that proof of residency in the State of Wisconsin be provided for security deposit assistance [Rule Handbook 16-3(b)];
- Clarify that a pending eviction due to illegal activity with charges against the applicant is not eligible for security deposit assistance [Rule Handbook 16-3(d)];
- Remove the requirement that any prior security deposit assistance be repaid to the Fund prior to applying for security deposit assistance [Rule Handbook 16];
- Clarify that the operators of the Fund shall not co-sign any lease [Rule Handbook 16.3(e)];
- Provide that security deposit assistance shall only be approved once per lifetime of the applicant [Rule Handbook 16-5]; and
- Limit the term social security disability determination shelter assistance is allowed for from twenty-four (24) months to twelve (12) months [Rule Handbook 17-5].

The proposed amendments to the Rule Handbook do not exceed the rulemaking authority granted under the Law, as required by the Administrative Rulemaking law. [1 O.C. 106.4-1].

Conclusion

Adoption of the amendments to the Community Support Fund Law Rule Handbook would not conflict with any of the Nation's laws.



FINANCE ADMINISTRATION Fiscal Impact Statement



MEMORANDUM

TO: Lawrence Barton, Chief Financial Officer

FROM: RaLinda Ninham-Lamberies, Assistant Chief Financial Officer

DATE: February 23, 2021

RE: Fiscal Impact of the Community Support Law

I. Estimated Fiscal Impact Summary

Law: Boards, Committees, and Commissions Law Amendments Draft 2			
Implementing Agency Economic Support Services Department			
Estimated time to comply	10 days, in compliance with the Legislative Procedures Act		
Estimated Impact	Current Fiscal Year	10 Year Es	stimate
Total Estimated Fiscal Impact	\$298,252-\$630,378	\$2,982,520 - \$6,303,780	

II. Background

A. Legislative History

This law was adopted by the Oneida Business Committee by resolution BC 05-15-96 A and amended by resolutions BC-01-08-97-G, BC-12-11-13D, and BC-01-11-17-B.

B. Summary of Content

The amendment to the Community Support Law proposed changes include:

- Providing a definition for Fund Operator;
- Revise the definition of "immediate family" to better reflect Oneida families;
- Include public health emergency as a catastrophic event;
- Clarify the fund may only be used for the waiting period for a Social Security Disability Determination rent and utility assistance up to a maximum of twelve (12) months;

- Remove the requirement that security deposit assistance only be available to those members of the Nation who are Wisconsin residents;
- Remove the requirement that the amount paid for a security deposit be paid back to the fund before another security deposit is issued in the future;
- Clarify that an applicant must clarify that he or she applied to his or her local Emergency Assistance Program prior to applying for utility assistance from the Fund;
- Remove the requirement that funeral travel expenses are only provided to arrange or attend a funeral for immediate family members outside the state where the applicant resides;
- Clarify that lodging assistance due to homelessness or for any other reason not related to a catastrophic event or emergency event, insurance deductibles, and home renovations not related to handicap accessibility are not covered by the Fund;
- Remove the requirement that an applicant provide all household income the last thirty (30) business days;
- Expand the time-period for an applicant to submit an application to forty-five (45) day; and
- Adjust the appeal process to align with the Governmental Services Division process.

III. Methodology and Assumptions

A "Fiscal Impact Statement" means an estimate of the total identifiable fiscal year financial effects associated with legislation and includes startup costs, personnel, office, documentation costs, as well as an estimate of the amount of time necessary for an agency to comply with the Law after implementation.

Finance does NOT identify the source of funding for the estimated cost or allocate any funds to the legislation.

The analysis was completed based on the information provided as of the date of this memo.

IV. Agency

There are no startup, personnel, office or documentation costs associated with this legislation. The amendments will become effective 10 days from adoption.



V. Financial Impact

The amendments to the law expand upon the services currently provided within the Community Support Law. The services provided by the Community Support Law are catastrophic or emergency in nature making it difficult to estimate or use trending to determine potential future impacts.

The Economic Support Department identified the ten-year historical trending for the Community Support Law services to range between \$137,541 at the low end to \$630,376 at the high end. The level of demand in each year is independent of the law and is dependent on external factors the Nation is unable to control.

Utilizing the historical trending as a basis for a fiscal impact, we can extrapolate the impact to be at a the low-end an amount greater than \$137,541 and at the high-end an amount greater than \$630,376. Utilizing the mid-point of the range, the estimated annual impact of the law is an amount somewhere between \$298,252 and \$630,376 per year. The ten-year impact would be an amount estimated within the range of \$2,982,520 and \$6,303,760.

VI. Recommendation

Finance Department does not make a recommendation regarding course of action in this matter. Rather, it is the purpose of this report to disclose potential financial impact of this legislation, so that the Oneida Business Committee and General Tribal Council has the information with which to render a decision.

