# 2020 report template

For Boards, Committees, and Commissions (BCCs)

Approved by official entity action on: 10/27/2020

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**OBC Liaison: Jenny Webster** 

OBC Liaison: Click here to enter OBC Liaison

ONEIDA TRUST ENROLLMENT COMMITTEE - FY20 Q4 REPORT

# Purpose:

Sustain the Oneida Membership and protect our trust assets. To exercise stewardship over tribal enrollment and trust assets while providing leadership to sustain the tribe.

#### **BCC Members**

Debra Danforth Loretta Metoxen

Chair Member 07/31/2021 07/31/2022

Barbara "Bobbi" Webster
Vice Chair

07/31/2023

Jenny Webster

Member/Liaison

07/31 2023

Geraldine Danforth Pamela Ninham

 Secretary
 Member

 07/31/2021
 07/31/2022

Norbert Hill Jr. Lisa Summers
Member Member
07/31/2022 07/31/2023

(Vacant)

# Substantiated Complaints (if applicable)

Per § 105.12-4.(a) of the <u>Boards, Committees and Commissions law</u>, annual and semi-annual reports shall contain information on the number of substantiated complaints against all members of the entity.

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Per § 105.3-1.(q) a "Substantiated complaint" means a complaint or allegation in a complaint that was found to be valid by clear and convincing evidence.

Number of Substantiated Complaints:

### Meetings

4th Tuesday of the month.

Emergency Meetings: October 13, 2020-Special Meeting: Dept. Staff Meeting

Contact Info

CONTACT: Keith Doxtator

TITLE: Trust Enrollment Department Director

PHONE NUMBER: 920-490-3934

E-MAIL: kdoxtat1@oneidanation.org

MAIN WEBSITE: https://oneida-nsn.gov/resources/enrollments/

## Status report of Three-Year Outcomes/Goals

## Outcome/Goal # 1

Sustain Oneida. By community education and engagement, we will identify and research options our goal will be to follow our Sustain Oneida roadmap to an actionable solution within 3 years.

IS THIS A LONG-TERM OR QUARTERLY GOAL?

Long-term

#### GOOD GOVERNANCE PRINCIPLE:

Participation - Fostering a system in which the public feels that they are part of decision-making processes, including freedom of expression and assiduous concern for the best interests of the Tribe and community in general

#### HOW OUTCOME/GOAL SUPPORTS THE GOOD GOVERNANCE PRINCIPLE:

Sustain Oneida continues to be an ongoing project that has gathered membership data and had a demographer analyze the information that provided current and projections of enrollment data.

#### ACCOMPLISHMENTS REGARDING THE OUTCOME/GOAL:

Sustain Oneida project's momentum has been at a standstill due to the Covid-19 pandemic and the ongoing Stay at Home Order issued by the nation. Sustain Oneida was set with the demographer results to provide and present at a Special GTC Meeting. There is still a goal of providing this delivering this presentation once it is safe and healthy to do so.

#### EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

There is still a goal of providing this delivering this presentation once it is safe and healthy to do so. The Tier V Budget Contingency Plan coupled with the continuing with the Safer at Home order which includes social distancing has stalled the progress of the project. With the decreased staff and limited services offered to the membership the department focus has been on issuing updated tribal ID's, and processing minor trust and elder per capita forms and payments.

# Outcome/Goal # 2

Community education and engagement to prioritize our nations long term savings so trust assets are sustainable within 3 years

<u>IS THIS A LONG-TERM OR QUARTERLY GOAL?</u> Long-term

#### GOOD GOVERNANCE PRINCIPLE:

Equity and Inclusiveness - Providing the opportunity for the Nation's stakeholders to maintain, enhance, or generally improve their well-being which provides the most compelling message regarding its reason for existence and value to the Nation

#### HOW OUTCOME/GOAL SUPPORTS THE GOOD GOVERNANCE PRINCIPLE:

By providing ongoing education for the membership, transparency with different options coupled with realistic projections it assists the membership with potential future short-term and long-term gains/losses. Given the uncertainty of the economy, having the most relevant information available will assist in determining and selecting investment strategies towards becoming self-sustainable. Previous investment strategies assisted in providing the Elder 65 per capita distribution this year, while regular membership per capita did not.

#### ACCOMPLISHMENTS REGARDING THE OUTCOME/GOAL:

Minor Trust accounts were processed within the targeted date.

EEGWT funding and projects have been completed. Expense projections have been completed. OTEC is aware of the savings deficit and have started to reign in expenses accordingly to move towards a sustainable spending plan.

#### EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

The membership can expect transparent reporting of Trust assets and our progress towards making sustainable payments on our shared expense goals.

# Outcome/Goal # 3

Align our customer service needs with department capacity and efficiencies. Review annually.

IS THIS A LONG-TERM OR QUARTERLY GOAL?

Long-term

### GOOD GOVERNANCE PRINCIPLE:

Effectiveness and Efficiency - Processes implemented by the Nation producing favorable results which meets the needs of Membership, Employees, Community, while making the best use of resources - human, technological, financial, natural and environmental

### HOW OUTCOME/GOAL SUPPORTS THE GOOD GOVERNANCE PRINCIPLE:

Reviewing the delivery of services to the department needs on a regular basis gives the opportunity to gauge and improve where necessary

#### ACCOMPLISHMENTS REGARDING THE OUTCOME/GOAL:

With the approval and return of three (3) more staff, the Trust Enrollment Department was able to assist with the tribal elections in July 2020 which had limited staffing/volunteers due to tribal furlough & layoffs. While abiding with the nation's continued Safer at Home Order the Trust Enrollment Department continues to provide limited scheduled appointments for members to obtain new, updated tribal ID's. Additionally, the department was able to process all payment forms and OLIPP received in our normally timely manner.

#### EXPECTATIONS/FUTURE PLANS REGARDING THE OUTCOME/GOAL:

Currently with the limited opening, the department continues to provide basic services, mainly issue tribal ID's. With the continuation of providing non-contact services and processing of forms. This will continue until the nation determines it is safe to open up and provide more in contact services tribal wide. An ongoing project the department has returned to is acquiring the equipment to transition to a no cash payment system like most other departments. Long term, pending staff size and other department availability, the department will continue to work towards transitioning identified forms for completion and submission online. The goal is to improve efficiency, assist & provide members who do not live in the surrounding area and paper reduction.

#### **Stipends**

Per the Boards, Committees, and Commissions law, stipends are set via OBC resolution. BC resolution # 08-12-20-C sets the stipend amounts.

# **Budget Information**

FY-2020 BUDGET:

\$1,040,059 as of 09/30

FY-2020 EXPENDITURES AS OF END OF REPORTING

PERIOD:

\$687,300 as of 09/30

Requests

Other