

# **Special Budget Edition**

September 3, 2019

## Yukwayenawahstù Ahsa?Niwehnisla·ke We are all Taking Hold – Three Years

# **Transparent and Participatory Budget Strategy**

efforts.

Oneida

adopted Chapter 121 -

Budget Management

Sakoli Swakweku General Tribal Council.

This special Kalihwisaks Budget, 3rd Ed., is provided to you as an additional source of information for the Special GTC Budget meeting scheduled for Monday, September 2019. 16. My office has received many positive comments from the



Patricia King Nivukyats **Oneida Nation Treasurer** 

two (2) previous Kalihwisaks budget editions. Yaw^ko for

The Oneida Nation has a responsibility and a duty to keep the financial information of the Nation confidential per the GTC action of July 9, 1983, and July 6, 1993. Also, GTC action of April 11, 2016, was "to direct the Treasurer and the Oneida Business Committee to continue improving our budgeting actions and making those processes more open to input from the membership."

This Special Edition of the Kalihwisaks introduces you to two main objectives; one (1) is an overview of tribal operations 3-year planning strategy. The second objective is introducing how the **O.B.C.** is enhancing transparency and participation in budget planning inclusive of tribal membership.

Members are encouraged to treat all the financial information in the same manner as you would the budget packet, the Treasurer's Report, and all other documents directed by the General Tribal Council to be maintained in a confidential manner.

supporting all our achieve our goals of transparency communication and membership participation. It is through "Your Voice – Our Economic Enterprise Since 2015, the Nation", and Tribal operations Focus on Oneida Economic Business to improve Committee has been efficiencies that will build our working to provide Nation's future. You can review greater opportunity the entire law at:

for membership to https://oneida-nsn.gov/dl-file. participate in the php?file=2018/06/Chapterbudget development 121-Budget-Management-andprocess. The Oneida Control-Law-BC-02-02-17-C. Business Committee **pdf** 

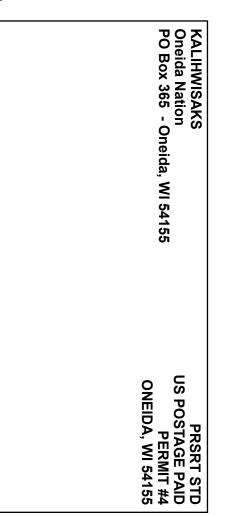
Chapter 121 also requires and Control law, via the prioritization of 13 Service Resolution #02-08- Groups. Throughout these 17-C. This began our transitioning past 14 months, we have been into new procedures to help us organizing the service groups for accountability via measurements and reporting. On September 24, 2018, each service group reported to GTC their outcomes for the next three budget cycles - Fiscal Year 2019, 2020, and 2021. Fiscal Year 2020 is the 2nd year, of a three (3) year plan. This Special Kalihwisaks provides you with "who" the 13 service groups are and their projected outcomes for Fiscal Year 2020.

> The path of our Value-Based budget strategy is located on page 2, and outlines our Nation's

> > • See 2 **Budget Strategy**



Centerspread Page 8 & 9/ administrative Enterprise Sector which consists of: Gaming, Retail, Hotels, Construction, Financial Services. Recreation and Agriculture



# **From page 1**/Budget Strategy

vision, mission, policy, strategies, and participation. objectives, and goals. An outcome, from this path, will welcome your support for the show the value of what we Fiscal Year 2020 proposed do, how we are strengthening budget. Our collective work will through sovereigntv determination and working for the generations yet to come. sustainability by building trust between GTC, OBC, and Tribal operations through transparency

On September 16, 2019, I self- benefit the current generation and

> Yawkko **Treasurer Patricia King**

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Yukwayenawahstú Ash.? Niwehnisla ke

## vi-sion (vizh-uhn) m

Communicates what our Nation believes are the ideal conditions for our community-how things would look if the issues important to you were perfectly addressed.

A Nation of strong families built on • Tsi 'Niyukwaliho TA and a strong • economy.

# mis-sion state-ment

[mish'an state-ment] n.

Describes what the Nation is going to do, and why it's going to do that. Mission statements are "action-oriented."



To strengthen and protect our people, reclaim our land and enhance the environment by exercising our sovereignty.

## pol-i-Cy (pol'ise) n.

Indicates the direction the law is to take, including impetus or underlying goal of the regulation.



### **ONEIDA NATION BUDGET POLICY**

Title 1. Government and Finances— Chapter 121—Budget Management and Control- Twahwistatye?nitha? (We have a certain amount of money)

121.1-1. Purpose. The purpose of this law is to set forth the requirements to be followed by the Oneida Business

Committee and Oneida fund units when preparing the budget to be presented to the General Tribal Council for approval and to establish a triennial strategy planning process for the Nation's budget.

121.1-2. Policy. It is the policy of the Nation to rely on value-based budgeting strategies, Identifying proper authorities and ensuring compliance and enforcement.

## strat-e-gy (strat'ije) n

A plan of action or policy designed to achieve a major or overall aim.



# EIDA NATION TREASURE

- Develop triennial goals of the Nation which includes G.T.C., O.B.C., and Tribal operations to use data collected from membership surveys, meetings, and special events to help set priorities for budget development.
- Refine the January Annual meeting to focus on the financial status of the Nation.
- Refine the July Semi-Annual meeting to focus on reporting operational status updates; (how are we doing compared to our plans and budget).
- Create a calendar of budget events to include the Tribal General Election, thereby promoting each newly elected O.B.C. to assess the Quality of Life Survey results, and again, obtain input from the membership to set the Nation's goals and objectives for the next three years.



## ob-jec-tive [ob jek 'tiv] add

Is defined as a thing aimed at or sought; a goal.



## IEIDA NATION TREASURER'S

- Fiscal Transparency: The people of the Nation helping the Government prioritize service or service groups, and community development to build a sustainable future for our Nation.
- Close the budget gap.
- Improve reporting systems, benchmarks and outcomes. Reporting results of data gathered from the membership and how it is used in budget development.
- Improve annual and semi-annual reports to better reflect annual fiscal conditions and semi-annual benchmarking-tobudget.

## goal [göi] m

Is defined as the object of a person's ambition or effort, an aim or desired result.



# **ONEIDA NATION TREASURER'S**

Build trust between G.T.C., O.B.C., and Tribal operations through participation, cooperation and reporting.

The traditional Iroquois form of government incorporated spirituality into the community, legislature, family and language. This is a way of life known as the longhouse tradition.

Government incorporates "Good Governance Principles" so that we may always look to the greater good of Government Administration is our Nation. We are comprised of comprised of: approximately 20 departments, 18 Boards, Committees, and Com- > Nine (9) Boards, Committees, missions, whose members are appointed, or elected, and a Judiciary system whose members are > Seven (7) Boards. Committees. also elected. Government Administration strives to fulfill our constitutional responsibility to con- > Judiciary system whose serve and develop our common resources and promote the welfare > Self-Governance of ourselves and our descendants > EH&S Division Administration by clearing the path for Tribal > Legislative Affairs/ operations so that there will be a Nation of Strong Families built on > Human Resources Tsi?Niyukwaliho T $\lambda$  and a strong > Finance economy.

Government Administration components look to the greater good to incorporate "Good Governance > Central Accounting Principles" so that collectively we > GTC Legal Resource Center can:

- > Clear the path for Tribal operations
- $\succ$  Fulfill our constitutional responsibility to conserve and develop our common resources > MIS

*Administration* >> Promote the welfare of ourselves and our descendants

- $> 2\overline{8}$  fund units
  - and Commissions whose members are appointed
- and Commissions whose members are elected
- members are elected

- Communications

- > Purchasing
- ➤ Licensing Coordinator
- ≻ Indian Preference
- ➤ Risk Management

- ➤ Internal Services Administration
- $\succ$  Grants
- ➤ Big Bear Media: Print Center/ Mail Center/Kalihwisaks/ Tourism



2019 Oneida Royalty: Left to right: Miss Oneida Jaisah Yelihwanolu Lee, Jr. Miss Oneida Natavia Adams, and Li'l Miss Oneida Zacarias Skenandore.

Government Administration is prioritized #3 of the total 13 service groups. Due to the diverse components of Government Administration, inclusive of program fund units and boards, committees, commissions, and judiciary, the OBC has determined to incorporate Good Governance Principles as the foundation to provide a clear path for Tribal operations to be effective and efficient.

## **Rule of Law:**

Ensuring the rules are known and applied equally to all with clear appeal (if needed) and

are enforced by an impartial regulatory body, for the full protection of Oneida Nation stakeholders.

Government

## <u>Transparency:</u>

ninistration

Open communication about actions taken and decisions made ensuring access to information is clear.

## **Responsiveness:**

Availability to the public and timely reaction to the needs and opinions of the public.

## **Consensus Oriented:**

Consultation is required to understand diverse interests (Membership, Employee, Community) in order to reach a broad consensus of what is in the best interest of the Nation and how this can be achieved in a sustainable and prudent manner.

## **Equity and Inclusiveness:**

Providing the opportunity for the Nation's stakeholders to maintain, enhance, or generally improve their well-being which provides • See 6 **Government Administration** 



### Shekoli

The Budget Management and Control Law, adopted by the Oneida Business Committee in February of 2017, set up a standardized process for putting the Nation's annual proposed budget together. The process includes gathering feedback from the community and also presenting the budget, based on that feedback, to General Trib-

al Council. The process required within this law also includes creating triennial (3-Year) strategic plans which identifies measures and outcomes using a strength, weakness, opportunity, and threat (SWOT) analysis. In the simplest terms, this means the Nation must plan spending, at least three years in advance, and ensure money is spent on the Nation's highest pri- ophy. orities.



Tehassi Hill Chairman

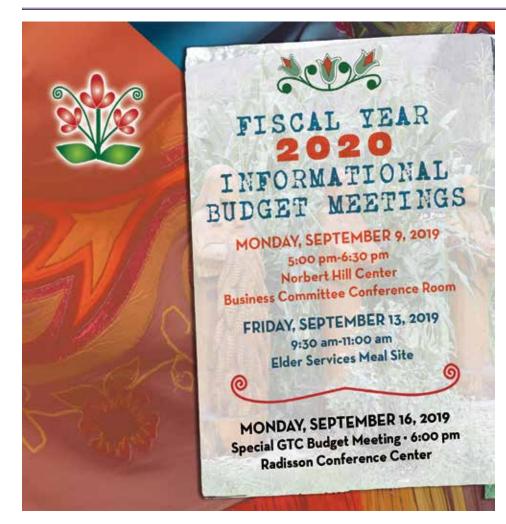
is a game-changer befar beyond our years, truly following the seventh-generation philos-

As a leader elected to serve the I support the triennial strategic Oneida citizens, your voice has

budget planning process helped me to know what you see as it requires leadership as the top priorities of our Nation; to plan into the future Housing, Health, and Government with consideration of Administration. I am respectfulthe community's feed- ly requesting you to participate in back. Done and imple- the Treasurer's community informented correctly, this mational meetings; and if you are unable to attend, please forward

cause it creates a path, comments to the Treasurer's Offor all future Business fice. Your Voice – Our Nation is Committees, to plan an important component of our Value-Based budgeting path.

> YawAkó· Be well and treat one another well. Sa?nikuhlatsa·niht (You have a strong mind) Chairman Tehassi Tasi Hill



Budget Management and Control law directs responsibilities for oversight and standard processes for putting the annual proposed budget annually. together This act also requires the Oneida Business Committee and the Nation's fund units to prepare triennial (3year) strategic budget plans.

meeting, we conducted a survey Builders Opportunity Program). to help identify and rank a priority list. Housing was one of the top am respectfully asking the GTC to priorities. Over the past 2 years approve the budget at the Special Oneida Nation's Annual fiscal GTC Budget meeting scheduled years' budgets have provided the for September 16, 2019. funding to build 50+ new Indian **Community Housing Block Grant** 



Kirby Metoxen Councilman

(ICHBG) homes and/or new improved lots, for tribal members, to lease and build their own new homes upon. The 2020 Annual Budget also includes additional CIP Housing infrastructure funds and additional allocation of the Indian Community Housing Block Grant to provide for 25-30 new ICHBG homes and/or improved lots

for tribal members to lease and At the September 24, 2018, GTC build upon (a.k.a. HBO – Home

As your government official, I

Yawkko. Councilman Kirby

# **OBC Council** Forum

# **OBC** Council Forum



in process critical determine

Councilwoman

v o i c e and long term care. We never community with the devastating counts! Your know when we will get sick effects of opioid use and abuse, participation or hurt to the point of needing which forces the need for more the medical care and thankfully, we mental health and substance budgeting have services within our Oneida abuse disorder services. Right is Comprehensive Health Center – now, we need your voice to plan to but is it enough?

how funds are ages, we are faced with the need is adaptable to our future health allocated for for different and more diverse challenges. Jennifer Webster health care, services than we did 10 or 20 behavioral years ago. Also, we're seeing protect and promote holistic

You're health services, dental services more social changes in our and budget for a health system As our Baby Boomer generation that meets our currents needs and

At the same time, we must



health and well-being of our Oneida Community. We want you to participate in this process come share your stories and ideas with us to plan and budget for Oneida's health-related needs.

Yawáko

It has been a year now since we went to the Value Based Budgeting initiative, which is a participatory budget strategy for the Nation.

We received valuable input over the past year from our Members, however, we still need guidance in prioritizing funding areas for our Nation to better serve

the needs of the membership.

We are all aware that some areas of our greatest needs are housing, input into our current budget 2. Sovereign elder services, food distribution strategy to make sure the Nation and looking out for our youngest and all its components can survive members through Head Start and and provide the needed services Early Head Start.

We need to decide how to prioritize these goals and directives so the most needed



David Jordan

Councilman

areas will receive the proper funding to carry out their mission.

We must still focus on not only the financial strengths of the Nation, but also our fiscal health. We must still tow the line so that all areas of the Nation will be able to provide the necessary services to our members.

We ask for your wholehearted to all who may need them.

> David Jordan Councilmember

Currently, health care is the number two priority for the Nation. Whether it is expanding, hiring more staff, or looking at a whole new model for a wellness campus; and I have sponsored two (2) endowments to assist the future generations



Daniel Guzman-King Councilman

The sustainability of our nation is a direct correlation to our sovereignty. We ought to create an economic foundation for future generations to relv on and utilize; but that means we must sacrifice now. We have the means, and ability. to create a sustainable future where an endowment system

Endowment-Afood system that supports all the nation's activities. will sustain food sovereignty The healing of our people, the recovery of our lands, language, Sustainable culture, and the sustainability of Endowment-A our nation should be our goals holistic practice utilizing directly tied to our budgeting

> "When you sit and you counsel for the welfare of the people, think not of yourself, nor of your family, nor even your generation." – Peacemaker Daniel Guzman-King, Councilman

Sovereignty natural means and Indigenous process. methods to heal.

These services will not start today, but we need to invest now so that resources will be available for future generations. Our current generation's objective, as a nation, should be to achieve sustainability in all that we do.

of our Nation:

1. Food initiatives indefinitely and Wellness



# From page 3/Government Administration

the most compelling message **Participation:** regarding its reason for existence Fostering a system in which the and value to the Nation.

Processes implemented by the Nation producing results which meets the needs community in general. of Membership, Employees, Community, while making the Government Administration best use of resources – human. technological, financial, natural and environmental.

### Accountability:

acknowledgement The assumption of responsibility for based on incorporating Good decisions and actions as well as Governance principles as part the applicable rules of law.

public feels that they are part of decision-making processes, Effectiveness and Efficiency: including freedom of expression and assiduous concern for the favorable best interests of the Tribe and

## projected outcome for Fiscal Year 2020

Fund units, Boards, Committees, Commissions, and Judiciary, shall be required to begin focusing their and benchmarks and measurements of Government Administration's daily activities.

## **Oneida Nation Commission on Aging**

### Purpose

The Oneida Nation Commission on Aging (ONCOA) shall adhere to the Oneida Nation's Vision, Mission, and Priorities and to be knowledgeable and supportive of all programs and services to > Elders meet the needs of the Elders of the Oneida Nation.

### **ONCOA Strategic Outcomes for** Fiscal Year 2020:

- $\succ$  Elders will be provided with written information of resources available for them.
- > A comprehensive Elder Law

to define the responsibilities of the Nation, the Elder Services Program and the Elders to avoid confusion. By 2020 ONCOA will have the framework for the Oneida Elder law completed.

will benefit from educational programs and **ONCOA** social events. will advocate for education/ Alzheimer's seminars. research and awareness. housing education, long term care services and supports for Oneida Elders.

## **Oneida Police Commission**

- Appoint, suspend, or remove the Police Chief of the Oneida Police Department.
- Approve all law enforcement officer appointments made by the Police Chief including the promotion of subordinates.
- Adopt, modify and repeal rules governing how lists of individuals, conclude to be eligible for appointment to law enforcement officer and promotion, are established.
- Approve competitive examinations used to judge suitability for appointment or promotion of law enforcement officers.
- Approve eligibility list of individuals determined to be eligible for • Approve appointment as a law enforcement officer or promotion.
- Suspend law enforcement officers or other appointed personnel Strategic Plan for 2020 is: of the Police Department pend- > Provide customer services/ ing filing and hearing of charges against them, subject to provisions of Article X.
- Initiate charges against law enforcement officers or other appointed personnel of the Police > Hear and address citizen's Department.
- Hear charges filed against law enforcement officers or other ap- > Review Policy Revisions and pointed personnel of the Police Department, whether filed by the > Approve purchase orders Commission or the Police Chief, > Review Police Department's make findings and determina-

tions, and impose penalties, up to and including termination.

- Hear appeals of disciplinary actions against any law enforcement personnel or non-sworn personnel.
- Adopt rules governing the Oneida Police Commission's management of its own activities.
- Review contracts and forward to the Oneida Business Committee for approval, concerning cross deputization, dispatch function and mutual aid pacts which are made between the Oneida Police Department and a non-tribal agency.
- Standard Operating Procedures of the Oneida Police Department.

- support to the Oneida Community
- $\succ$  Provide fair and impartial hearings for sworn law enforcement personnel
- complaints submitted to the commission
- provide approval
- contracts or MOA's

## **Oneida Powwow Committee**

The Pow-Wow Committee shall, Strategic Plan for 2020 is: at a duly called meeting by motion and recorded within the minutes, current Work standards, SOP's and identify each member, the services By-laws while coordinating two trahe or she shall provide during each Pow-Wow, and the specific dates tition Pow-wow for Oneida. and times during which the member shall perform such services.

 $\succ$  Focus on creating and updating ditional Pow-wows and one compe-

## **Oneida Land Commission**

The Commission's powers & duties include the following:

- 1) The Commission shall interpret the provisions of the Real Property Law and create policy to guide Land Management in implementing the same;
- 2) Review and approve Land Management SOP's for Trust acquidefining a valid encumbrance;
- 3) Approve the conversion resolu- 11) Collaborate on the developtions for Land Management applications to convert Tribal fee land into Tribal trust land:
- 4) With Land Management, jointly develop rules regarding requests for easements for land- 12) Name all buildings, roads, locked properties:
- 5) With Land Management, jointly create any rules necessary to 13) Supervise the actions of the administer probate estates;
- 6) The Oneida Land Commission and the Comprehensive Housing Division shall exercise joint rulemaking authority to provide process requirements, including but not limited to advertising, notice, prequalification, and selection, that apply in all circumstances when the Nation is selling a residential property;
- 7) Issuance of all easements and land use licenses and with Land Management, jointly develop easement and land use license rules:
- 8) Agriculture and commercial leases are subject to Land Commission approval, pursuant to the Leasing Law, Rules and Standard Operating Procedures (SOP's) for leasing. Land Management shall develop, and the Oneida Land Commission shall approve, the format and require-

ments set out in the lease document applications for different types of leases, as well as additional procedures and processes to be followed when offering and awarding lease documents;

- 9) All acquisitions of Tribal lands are subject to the approval of the Land Commission;
- sition tittle transfer including 10) Allocate and designate land uses of all Tribal lands.
  - ment of the Land Use Technical Unit Rules with the Oneida Planning Department, affected Oneida Divisions and Departments:
  - parks and the like on Tribal land.
  - **Division of Land Management** Director, consistently with the General Manager's supervisory authority.
  - 14) The Land Commission, largely through the Zoning Administrator, shall have the duty and power to carry out the intent and purposes of the Zoning and Shoreland Protection Law and enforce the provisions of this law. The Land Commission shall:
    - a) maintain custody of the zoning maps;
    - b) adopt rules and regulations governing the conduct of deems necessary;
    - c) conduct all its meetings and hearings in accordance with Tribal law, and make all its minutes available in accordance with Tribal law;
    - d) permit the extension of a

The traditional Iroquois form of government incorporated spirituality into the community, legislature, family and language. This is a way of life known as the longhouse tradition.

> district where the boundary line of a district divides a lot held in a single ownership at the time of the passage of this law:

- e) hear and decide appeals where it is alleged there is error in any order, requirement, decision, or determination made by the Zoning forcement or administration Year 2020: of this law;

ing of property and amendments to district boundary lines, when appropriate;

Government

g) decide mapping disputes;

dministration

15) Develop and participation in annual training related to Real Property, Zoning, Federal, State, and Tribal Laws and other topic's related to powers & duties.

# Administrator in the en- Strategic Outcomes for Fiscal

> Develop more program options f) authorize variances from the for residential & land acquisitions. terms of this law, the rezon- i.e. expanding on the HIP program

## **Oneida Nation Arts Board**

The purpose of the Oneida Nation • Work with ONAP in determin-Arts Board is to provide guidance to the Oneida Nation Arts Program (ONAP) and to perform the responsibilities granted to the Board under the Dollar for Arts Program policy. • Work with the ONAP Director in Provided that, the guidelines and directions given in this Article are to set forth standards and goals and may be interpreted in the broadest possible manner to include all manners of art and artistic projects. Spe- Strategic Plan for 2020 is: cific responsibilities include, but are not limited, to the following:

- Director and staff in an advisory arts in Oneida, and
- Strive to provide guidance and recommendations in the development community. of the ONAP and arts programs throughout the community, and

- ing and monitoring program outcomes, and
- Receive reports of the ONAP activities from ONAP staff, and
- evaluating the ONAP, and
- Approve policies and programs for the overall coordination and administration of the ONAP.

Improve engagement and participation through Dollar for Arts business and hearings, as it • Work with ONAP in determining Program. Our promise is to create programming and award funding to capacity on issues related to the artists, who through contemporary and cultural arts, share the creative spirit and heritage of the Oneida

## www.kalihwisaks.com



**Oneida Nation Veterans Affairs Committee** 

Veterans Nation Committee (ONVAC) is to serve as an advisory body to the Oneida Strategic Plan for 2020 is: Veterans Service Office in all > To continually assist in matters related to Oneida Nation veteran's rights and benefits and veterans' affairs issues, and to protect the honor and integrity of the Oneida Nation and all  $\succ$  To assist with events such as veterans who served honorably in the United States Armed Forces. It shall be the purpose of the Veterans Affairs Committee to provide  $\succ$  To provide knowledge advice and constructive input to the Veterans Services Office Director on all Veterans affairs issues in order that the office can formulate veteran services > ONVAC works to recognize and programs for the Oneida Veterans. ONVAC coordinates veteran events with the assistance of the Veterans Services Office and other organized groups that

The purpose of the Oneida are representatives of Oneida Affairs Veterans and the Oneida Nation.

- developing relationships by working on various community events having a veteran's presence
- light up the bridge, Memorial Day flag ceremony, Code Talkers Day
- of the military veterans organizations, activities, rituals, ceremonies, and performance
- fallen members of the Armed Forces, their families, and the community by supporting the VSO



## **Oneida Judiciary**

Du teshakotiyant

and expanded the exercise of the Oneida Nation and civil actions Nation's authority. The Oneida

General Tribal Council adopted Resolution

#03-19-17-A delegating the Oneida Nation's judicial authority pursuant to Article V of the Constitution to the Oneida Judiciary. The creation of the Judiciary built on the foundation that was laid by the

Oneida Appeals Commission of its citizens. by granting the Trial Court and Court of Appeals expanded Judiciary Strategic Outcomes for subject matter jurisdiction and Fiscal Year 2020: further developing a process for peacemaking and mediation. A branch of the Court was also created to address matters affecting the Oneida people as it pertains to the family and children. This is the Oneida Family Court.

### Vision

The Vision of the Oneida Judiciary is to administer a fair, objective, independent, timely and lawful judicial branch of the Oneida government. The Oneida Judiciary is guided by the wisdom of our heritage and traditions as well as the requirements of modern circumstances, laws and statutes.

### Mission

The Mission of the Oneida

On January 7, 2013, the Oneida Judiciary is to provide a fair, General Tribal Council created the orderly, and neutral forum for Oneida Judiciary to better serve the resolution of issues that may the needs of the Oneida people arise out of governance of the amongst its members, other

people residing on the UDIC Oneida Reservation, and those doing business with Oneida Nation entities. It is our mission to operate

as an independent branch of our government entrusted bv the General Tribal Council

to protect the Sovereignty of Oneida Tribal Judicial System/ the Oneida Nation and the Rights

- Creation of Judicial Council composed of all judges of the Judiciary, including Family Court Judges, which will allow a considered response from the government, when matters are referred directly to the Judiciary, from the **Oneida Business Committee** and the Oneida General Council.
- Improve Judiciary Security Plan to prepare the staff for potential, but unforeseeable, security issues by scheduling drills for the various potential events
- The development of and implementation of Administrative Courts. (Wellness Court, Probate Court. Citation Court. etc.)

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# **Budget Edition**

## A health system positioned to respond to current and future health challenges while protecting and promoting the holistic health and well-being of our Oneida Community. Services are provided to all members of Federally recognized Tribes in accordance with our Multi-Year Funding Agreement with the Department of Health and Human Services-Indian Health Service. Oneida

The Health Division (OCHD) is comprised of 4 areas –

- Oneida Community Health Center (OCHC)
- Anna John Resident Centered Care Community (AJRCCC)
- Oneida Behavioral Health (OBH)
- Employee Health Nursing (EHN)

## **Improving** Access and **Continuous Quality** Improvement for FY 2020

• The Health Care group will continue to maintain Public Health Accreditation through Public Health Accreditation Board (PHAB). Accreditation assesses the health department's ability to carry out the ten Essential Public Health Services; manage an effective health department; and, maintain strong and effective communications with the Oneida Community and assure that the community is receiving quality care based upon national standards for health care.

- Oneida Comprehensive Seek Accreditation Association Optimizing Technology for for Ambulatory Health Care (AAAHC) for the remainder of the Health Division beginning October 2019.
  - Improve access to care by continuing to decrease our No-Show rates and continuing to seek additional providers for all areas of the Division.

# FY 2020

Optimizing technology allows the Health Division to continually receive customer feedback and identify trending areas may need to be addressed and/ or improvement to enhance the customer experience.

## Enhance our Workforce for FY 2020

Enhancement of our workforce allows health care to be provided to the Oneida Nation and meet that our requirements to the Indian Health Services by providing the programs, services, functions and areas in accordance with our Multi-Year Funding Agreement.





### **Building a Strong Nation**

Providing and promoting quality education and training opportunities for all Oneida Nation citizens. Our Service Group is: Arts Program & Community Education Center, BIA - Early Intervention, Airport Road Child Care, Youth Enrichment Services (YES), Oneida Community Library, Higher Education, Education & Training Administration, and Oneida Nation School System (ONSS).

### **Outcome 1 Learning To Be**

Our Strategy: Continue to Enhance and Sustain the Oneida Language and Culture through learning practices that ensure we contribute toward a life-long pathway of being Oneida. Our "Learning to Be" pathway is based on our Nation commitment to infuse Oneida Language and Culture learning practices within our daily programming & services.

The Learning to Be activities supports the nation's priorities by offering opportunities to learn the Oneida language and support cultural identity. The transfer of Oneida Language and culture knowledge promotes learning practices which sustain our sovereignty as the Nation. The following are a summary of accom-

plishments that serve as our foundation and forecast of activities that are consistent with our Outcome Goals: **Oneida Arts Program** conducted

- the following events:
- 20 Years from Now programming with Dan Hill, Richard Zane Smith, and Woodland Art Show Panel, Potterv
- Raised Beading Pin Cushion Class
- Music from Our Culture (MOC) Camps
- Activities include team building, games, song, dance, language, and leadership development
- KLU programming and Arts Camp for youth Ka?nithotiyisa Latiwy Ukwehuwehnéha (Promoting our "Young people learning our ways")

### **Oneida Child Care Program**

- Including Conscious Discipline into weekly lessons using Creative Curriculum Format
- Oneida Language and Culture are a daily classroom offering

### **Oneida Nation School System**

• The School system is looking forward to integrating additional language programming based on the Oneida Language Department relocating to the North wing of



### the Norbert Hill Center.

• The Tehatiwánahwa (They Pick Outcome 2 Learning To Learn Up the Word) – Language Nest Immersion Program is busy interviewing students, parents and preparing for the fall term. The Program is in the south wing of the Norbert Hill Center or Cul-High School. The program is strategically positioned to allow Oneida language apprentices and High School culture and language students to provide Oneida language support to the classroom on daily basis.

Our strategy of engagement for students, parents, and teachers ensuring that we embrace the challenge of encouraging achievement, experience, and growth in all our students. so they realize their talents, and ture wing of the Oneida Nation work to achieve their personal goals. Learning to Learn and the programs and activities associated with this edlanguage support from the ANA ucation and literacy outcome helps prepare students to navigate their school experience. Most important is students learning to develop essential

> • Please see 11, for additional info from **Education & Literacy**

# **From page 10**/*Education & Literacy*

skills that will contribute to the individual achievement, attaining their goals, and experience growth. This outcome is to prepare students in advance to reach future career goals. Oneida students who are proficient are more likely to pursue advanced training & educational opportunities.

### **BIA Early Intervention Program** (BIA EI)

- Conduct community special events to locate children/families who may have needs for early intervention services
- Host Monthly "Lunch and Learn" for interested families/community members regarding various early intervention topics
- Early Intervention programming for children on individual family services plans (IFSP) received services from the Birth to 3 programs
- Provide direct therapy services for children ages 3-5 that qualify for Individual Education Plans (IEP)

### Youth Enrichment Services (YES)

- Provide elementary, middle, and high school tutoring and advocacy services for Oneida eligible students in the following schools in the Green Bay (GB) and surrounding areas. The average total (427) amount of YES Eligible students in each of the schools is as follows:
- GB King elementary (48)
- GB Lombardi MS (68)
- GB South West HS (90)
- Seymour Rock Ledge Primary & Intermediate, HS (152)
- West DePere MS, HS (69)
- dian Students with YES paperwork who are not enrolled or 1/4 Native American for an average total of Oneida Nation School System 200 students.
- YES Advocate assists with NCAI vouth leadership activities hosted

by the Oneida Business Committee-travel to event occurred in June 2019

- · Participated in the Oneida Behavioral Health Youth Mental Health Events (8 YES Staff participated on the team)
- Assist with Teen Health Fair Event Planning
- Coordinate transition programming for YES students (18 students)
- Chaperone field trips: Ropes Course May 22 for 17 students; 7th grade trip to Bay Beach at Seymour, NCAI

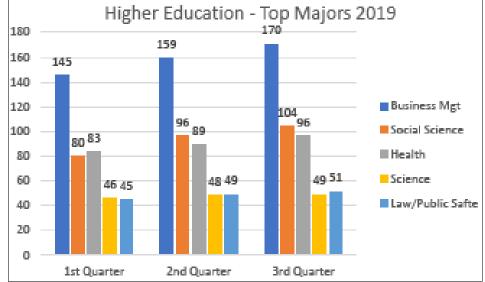
### Job Training including WIOA and Vocational Rehabilitation (VR)

- The Job Training programs offer employment related services to individuals enrolled in a federally recognized tribe and are unemployed, underemployed, or who have a medically diagnosed disability.
- Through collaborate grants with WIOA/ VR the program currently employs 10 youth this summer (2019)

### **Community Education Center** (CEC)

- Provide programming for GED/ HSED and HSED graduations
- Offer tutoring services for students in elementary, middle, high school, and college levels
- · Conducted SMART phone festival
- · Offered Course in Foraging and **Plant Identification**
- · Hosted Minors Trust Process Informational Meetings
- In addition, there are American In- Offered Budgeting Courses for **Community Members**

• The School system is participating in ACHIEVE 3000 which is a 3-year enhancement grant pro-



gram, which provides differentiated instruction with an inclusive special education model for students.

- The School system is busy preparing classrooms and recruiting teachers for the 2019-2020 School year – Our program responsibility ranges from FACE (Family and Children Education) Program -12th Grade.
- Our Elementary student growth has required us to add an additional classroom at the 3rd Grade level. This trend has been consistent since Kindergarten, so we will monitor and forecast our needs to also plan for the coming year to expand our educational programming. This is a very positive pattern to encourage.
- Middle School will enjoy additional student support this school year from a special grant that will allow Yethiyatanunha staff to assist teachers daily in the classrooms.
- The High School program anticipates continued program growth for students. The high school supports the academic growth of students by supporting dual credit programming with the local colleges; the trend for graduating seniors today is to accumulate college credit while in high school.

### **Outcome 3 Learning To Do**

Our strategy representing our facilitating post-secondary professional development plans for the individual citizens of our Nation. Individual pursuit of professional programs will contribute toward an improved quality of life benefiting themselves and our Nation. Learning to do is about providing higher educational opportunities for Oneida members.

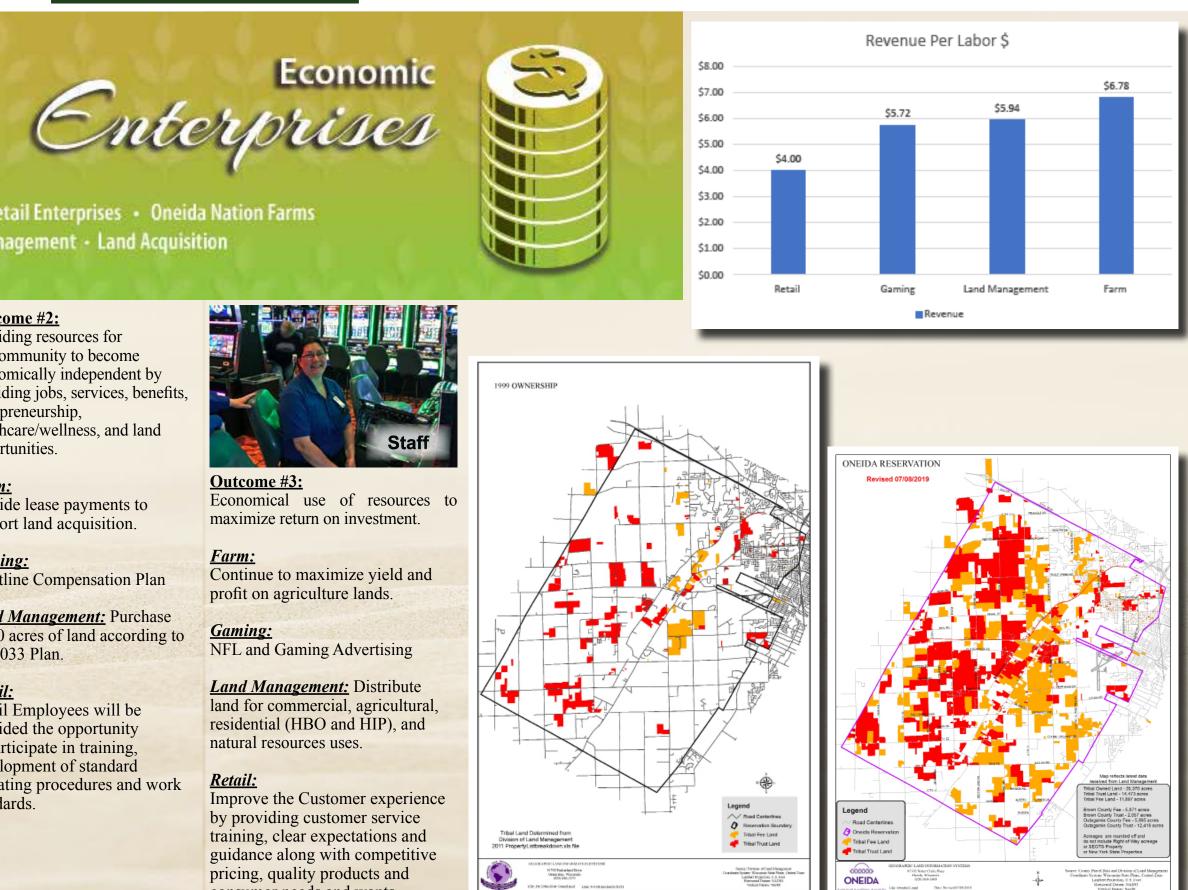
Oneida educational opportunities help learners pursue professions in various career tracks such as Business. Social Sciences. Health. Science, Law and Public Safety along with other various career tracks. Learning to do prepares Oneida community members for various careers which expands the number of potential job applicants within the Oneida Nation. HE sponsored a community event called "What's Cooking" and invited local chefs and graduates from Higher Education to participate in this event held at Flying Leaf Housing Site in May.

### **HE Student Data**

• Continue to grow our current trend of 15% of Higher Education students are employed by the Oneida Nation

# **Special Budget Edition**





## Who We Are

- Oneida Gaming 
   Oneida Retail Enterprises 
   Oneida Nation Farms
- Oneida Orchard 

   Land Management 
   Land Acquisition

### Outcome #1:

Enhance sovereignty through land purchases, gaming regulatory advantage, food sovereignty, retail gas tax, cigarette sales, and excise tax.

### Farm:

Support Agriculture Strategy as defined by the General Manager.

### Gaming:

Employee Engagement and Satisfaction

Land Management: Process land into trust.

## **Retail:**

Increase net profit by providing exceptional customer service; developing employees, increasing sales, managing gross profit and controlling expenses.



# 54 One Stop



**Oneida Nation Farm New Barn** 



## Outcome #2:

Providing resources for the community to become economically independent by providing jobs, services, benefits, entrepreneurship, healthcare/wellness, and land opportunities.

### <u>Farm:</u>

Provide lease payments to support land acquisition.

Gaming: Frontline Compensation Plan

Land Management: Purchase 1,210 acres of land according to the 2033 Plan.

## Retail:

Retail Employees will be provided the opportunity to participate in training, development of standard operating procedures and work standards.



consumer needs and wants.

lanning Zaning

# **Budget Edition**

## www.kalihwisaks.com

This service group is made up by business units located within the Community & Economic Development Division. The group's efforts foster sustainable development and commerce growth that reflect Tsi? niyukwalihoty (our ways) with innovative approaches that enrich the natural, Development built and business environments.

This service group is made up approved project. The process Year Two Accomplishments: of business units located within provides a guided and clear path the Community & Economic for the employees of the CEDDs ability to exercise sovereignty is exercise our innate sovereignty Development Division. group's efforts foster sustainable approach to the work that Planning, development and growth that reflect Nivukwalihot<sup>^</sup> (our ways) with development and growth that the similar government entities of billings on a monthly basis. innovative approaches that enrich reflect Tsi?Niyukwalihotá (our which enforce building, electrical, the natural, built and business ways). environments.

Goal #1 – Planning Process Year Two Accomplishments:



The development of a Planning Process has been worked on. The goal of this process is to integrate with the Capital Improvement Process (CIP). The Planning process is complete and will now roll into a revision of the CIP. Aligning these two processes, outlines the steps Planning takes to develop a concept to an actual

The area and incorporates a team commerce Zoning and Engineering do. This ensure this sovereignty exercising Tsi? group effort fosters sustainable is carried out in accordance with Goal #3 – Document verification

> are update to with licensing Building Code Officials need to *requirements for building code* stay up to date and current with updates.

our land on our own people. To self-governance. plumbing and other fundamental Life, Safety and Welfare Goal #2 – Ensure all Inspectors minimum code requirements, our all mandated code requirements.

The 2020 budget will allow for Critical to the Oneida Nation's our departments to continue to our ability to enforce our laws on – which is the foundation of our

Year Two Accomplishments:



Unpaid billings have been minimized by closely tracking payments on invoiced amounts and implementing streamlined processes for payment from intertribal departments; thus. allowing the business unit to continue providing services to foster sustainable development while enriching the natural and built environments



The Public Safety Group consists of the Oneida Police Department, Emergency Management, Public Works, Environmental Health, Municipal Recycling and the Industrial Hygiene Program. We enforce federal, state, local and tribal laws and ordinances. We provide immediate response for all emergencies. Through education, prevention, intervention and enforcement we strive to reduce crime, drugs and gang activity in our community. We collaborate with internal and external entities as well as the community to improve the quality of life.





## **3-year Outcomes**

- Develop and retain a quality workforce and create succession plan and career paths.
- Create employee career development and succession plans.
- Create a culture that recognizes the importance of safety.
- Reduce the potential public impact from the experience of an emergency or disaster.
- Maintain and increase the overall value of the infrastructure of the Nation.

## FY 2019 Accomplishments

• Worked with HRD to look at options to fill vacancies. Expect to be fully staffed by Oct 1, 2019.

- Created draft plan and supporting policies and procedures in relation to succession planning and employee career paths.
- Finalized list of existing facilities/equipment maintained by DPW along with the value for each.
- Worked with HRD to develop online food certification course and online food safety course.
- Adoption of the Integrated Waste Management Plan.
- Purchase of RAVE alerting system and implementation for employees.
- Updated Oneida Nation Emergency Response Plan, focusing on updates of departments Emergency Action Plans.
- Flooding of the Nation's buildings, parking lots, and residential basements became a major issue during the spring thaw and heavy rains. Mitigation plans were initiated to reduce the risk of the situation happening in the future.

FY 2020 Goals/Objectives

- Train/Certify new hires.
- Complete educational outreach campaign and begin rollout.
- Create long term replacement/use plan for facilities and equipment.
- Implement procedures outlined in the Integrated Waste Management Plan and evaluate/ prepare any needed revisions.



Above: Food Service Licensing. Below: Beach water monitoring



Public

ausing

To provide safe and affordable housing opportunities for enrolled Oneida Members within the reservation boundaries.

Established in Fiscal Year 2018, Planning & Administration **Comprehensive Housing Division** (CHD) is a product of merging housing programs from the Oneida Housing Authority, former Division of Land Management and Elder Services.

The following narrative and chart offer a summarized overview of CHD's budget distribution of grant funding and program income.

### **Residential Development**

(42% of budget) – Consists of new unit construction and/or acquisition of existing homes within reservation boundaries.

### Maintenance

(17% of budget) - Consists of daily work orders, lawn care, snow removal, and readying units for new occupants.

### Rehabilitation

(13% of budget) - Consists create the funding available for of property reinvestment with CHD's budget: focus on energy efficiency, and unit sustainability.

### Grants

of

prevention.

(82% of total CHD funding) –

(9.5% of budget) - Consists of divisional planning, office

management, and administrative

(8% of budget) - Consists of

management of 374 mortgages

and loans, and 752 residential

(7.5% of budget) - Consists of management of nearly 450 rental

units, application intake, waitlist

management, and community

(2.5% of budget) - Consists

programming from two outreach

centers, with focus on crime

The primary funding sources

that support CHD and in turn

outreach

outreach programming.

**Community Outreach** 

community

support.

**Residential Sales** 

**Resident Services** 

land leases.

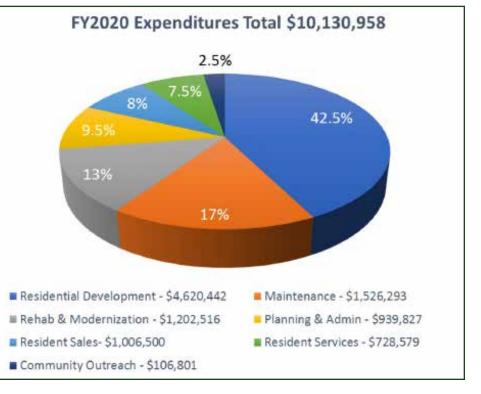
Consists of annual federal grants To accomplish budgetary and grants sought.

### **Program Income**

(17% of total CHD funding) -Consists of revenue generated through rental administration fees, and loan interest.

and any additional competitive Triennial Strategic Planning CHD will focus on the following:

- Identify and obtain alternate funding to increase housing options.
- income, Satisfactorily operate, maintain and sustain rental inventory
  - Increase GTC knowledge of CHD programs and opportunities.





he Administration Trust Enrollment Department. projections of our membership. The focus of the Department In the Sustain Oneida project, this is to maintain the membership community will be asked what data for each member, share the exactly we are trying to sustain information with appropriate and discuss potential solutions to internal departments, process per do so. capita payment forms, process OLIPP beneficiary forms and Enrollment Department has been claims, and monitor the trust fund responding to the tax changes performance and allocation.

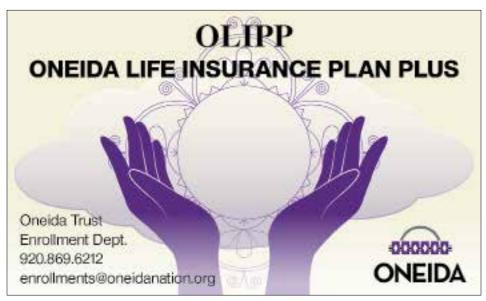
our triennial plan is to share the tax rates our Minor's Trust state of our current enrollment and recipients may need to pay to the begin a nationwide dialogue about IRS, almost always to the worse. financial planning tools needed to during that last two years, and our membership criteria. We've We've updated the distribution and make intentional, sound decisions one of our focuses was simply to gathered feedback at community tax withholding options available with their money. The effect minimize the effects of this felt on meetings and are combining those to all beneficiaries to provide has been noticeable during the the membership we serve. A vast with demographer study results them more control of their money. FY2019 distribution process as majority of feedback received, to create future membership This outreach included mailings fewer members are taking larger indicates we've accomplished this projections. The frequency of to all eligible beneficiaries, withdrawals and subjecting more goal. Sustain Oneida meetings has been ramping up and discussions in the local high alone may save Oneida members new faces around the department to monthly, sometimes twice a schools to make sure everyone thousands in taxes due. month.

In Fiscal Year 2020, we will options. be continuing the monthly community meetings. demographer will have our education to all Minor's Trust FY2019. Six of our 11 positions line services will be a positive for population data study completed. recipients. We aim to provide the were filled (one of those twice) the community.

Membership We hope larger conversations, service at a GTC level, will tie together group is comprised of the the opinions of Oneida with the

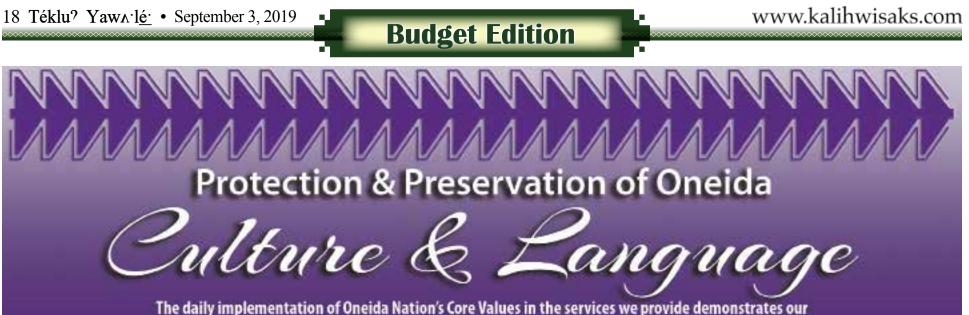
A second focus of the Trust from the 2017 Tax Cuts and Jobs One of the primary objectives of Act. This significantly impacted community community meetings at the CEC, of their money to taxes. This step is aware of the changes and their

The continue the outreach and period during FY2018



The final objective department is proud to report is membership. We think more In Fiscal Year 2020, we will working through a high turnover social media engagement and

In Fiscal Year 2020, we hope the will contribute new ideas and our processes to better service and moving more information and on-



priority to ensure the survival of Oneida Language and Culture, which is directly tied to our identity and sovereignty.

Established in FY 2018, the creation, development, Protection & Preservation of and Oneida Culture & Language of an area succession priority group is comprised of:

- ♦ Oneida Cultural Heritage
  - ♦ Cultural Wellness
  - ♦ Tetwatunhatényehse? (We are changing our lives) Oneida Nation Rites of Passage Indigenous
  - ♦ Tsi? Nivukwalihó t∧ (Our Ways) Oneida Lang. & Culture Classes
- Oneida History Dept.
- Oneida Language Dept.
- ♦ Oneida Nation Museum
- ♦ Yukwahwatsilav∧<sup>.</sup>tú<sup>.</sup> (Our Families) Indigenous Diet & Healing

Working collectively over Fiscal to their advantage and Years 2019-2021 we will be working diligently to focusing our efforts and resources increase the number of ensuring the successful opportunities offered to to achievement of the following share the Oneida Culture outcomes.

**Outcome #1:** Twalihwanúnha

(dwelly-wa-noon) – Watching over the ways | nurturing them **Outcome #3:** protecting them. Efforts to Yethiya?tahni·látste? prevent any further loss of our (yee-tee-ya-duhways can be seen through the kneelutst) - Making

implementation plan and curriculum based on Oneida Culture & Language and Traditional

Healing Practices.

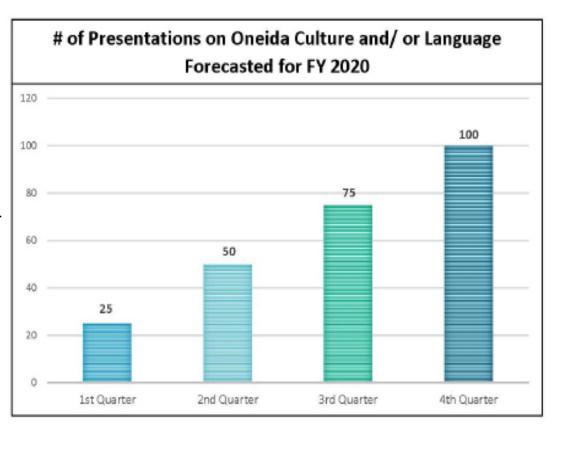
### **Outcome #2:** Taetwaku<sup>.</sup>táke

(dye-dwa-goon-duck) - To keep going | carry on. To ensure our ways indefinitely continue knowledge holders are utilizing technology & Language with people of all backgrounds and ages.

the requests for based healing to contemporary

us strong physically, so will the efforts to educate and emotionally, mentally, offer a variety of family activities, and spiritually. As cultural teachings, seasonal landopportunities. traditional holistic 1-on-1 sessions, and more. These approaches efforts aim to promote and support combat overall health and wellness.

> issues increase,



## www.kalihwisaks.com

# **Budget Edition**



### Who We Are:

Human Services is made up of fund units within the Governmental Services Division Experiential, (Adventure & Area of Community Enrichment (Formerly Parks and Recreation) Administration, Child Support, Support, Economic Elder Services, Family Fitness, Family Services. Food Distribution Head Start/Early Head Start, Job Training & Vocational Rehab, Social Services Administration, Parks, Recreation, SEOTS, and Transit) and Internal Services Division (Aquaponics, Cannery, and Food Pantry).

### **Collective 3-year Outcomes:**

- Great customer experience 1.
- Better quality of life 2.
- Active community 3. engagement

### FY2019 Accomplishments

### (Include but not limited to):

- Cooking and nutrition classes provided by Food Distribution and Food Pantry
- Cannery continues to develop (Include but not limited to): products. including new

developing hemp products.

- Annual youth summer camps and extra-curricular activities (Recreation)
- 2019 Summer Youth Work Experience Program for youth ages 14 – 24 (Job Training)
- Child Support developed a program called STAMPS (Sending Treasures And Making Parents Smile) with Oneida Early Intervention to help children stay connected to an incarcerated parent.
- Family Services encourages participation activities in committed to promoting healthy relationships between children and parents while creating awareness of serious issues such as the various forms of abuse.
- Family Fitness continually works with Community Health providers to increase the successful completion of a 14-week program for diabetic patients.

## FY2020 Goals/Objectives

• Food Distribution will realize

## Human Services Life Cycle



the store concept.

- Community needs to be assessed through surveys and other means.
- Community education to be provided through events designed to increase awareness and education of important issues.
- Maintain grant funding by staying in compliance of all funding requirements.
- Assess and evaluate programs to identify gaps or duplication of services and improve program efficiencies.
- Optimize resources by cross training staff to realize cost savings and increased effectiveness and efficiencies.
- Develop and monitor workloads for each individual staff for quality case management.

## www.kalihwisaks.com

This service group has a unified goal of supplying, managing, and maintaining water and wastewater systems for the Oneida Nation. By accomplishing this, it is a first line of defense to disease prevention and ensures a safe and adequate water source for our community. Our Utilities, Wells, Wastewater & S sovereignty as a Nation is strengthened by our ability to provide these systems to meet our future needs while preserving our natural resources.

septic

Oneida Utilities Department is and efficient features. currently 11.56% under budget. This could quickly change and Watermain loop design have should we have any major repair been engineered by Indian Health or be foreseen. Approximately 50% of our actual expenses are sometime in December 2019 with Amortization and Depreciation.

Daily monitoring, maintenance 2020. and logs are completed to assure Safe drinking water and have been completed and Great Environmentally safe Wastewater Lakes is currently in process of treatment.

Operator retired, we had a trainee Wastewater System. assisting in the position since October to replace our Hauler. Oneida Nations public Water The trainee has obtained his CDL's and Wastewater facilities are and Septage Operator License and will be testing within 1  $\frac{1}{2}$  years for his Masters.

Efficient Customer Service and training for billing is an ongoing process, we are currently in the process of getting a new meter reading software and we have an upgrade for the billing software in our 2020 Budget to provide customers online access to invoices, payment processing online and better payment agreement monitoring as well as many other new

The King Lane Pumphouse maintenance that cannot Services over the summer and bidding for the project is expected construction to begin Summer of

Initial televising and cleaning going back to televise and repair May 1st our Septic Hauler the problem areas throughout our

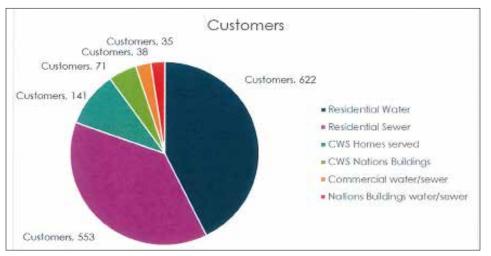
Annual IHS inspections of the

scheduled for October 2019.

Rolling Hills Water Tower study and design has been completed Bidding process will be this Fall which is now in service.

with an anticipated Spring start date.

We Purchased a new Septic by McMahon and Associates and Hauler Truck this past Spring





Above: The graph outlines the various customers who utilize our services. At left, the new Septic Hauler Truck which was purchased earlier this year was an essential upgrade for the department.

of Oneida

**Protection & Preservation** 

# **Budget Edition**

Environmental's mission is to provide quality professional services to reclaim the land and to restore and protect the environment and people of our Nation.

Quality, Eco-Service, Conservation, Tsyunhehkwa Farm, Tribal Historic Preservation Office and Environmental Resources Board

Outcome #1: Stewardship – Successfully manage, restore and increase the quality of wetlands, wildlife habitat, waters, forest and traditional medicines for the benefit of the Oneida community.

Who we are: Environmental • Create a 412-acre wetland complex at Trout Creek Headwaters to protect stream quality.

GAR GAR

Vatural Resources

• Conduct projects, maintain buffers, grazbenefit of nature and community. governmental partners. • A team is working towards • Protect land and surface waters Conservancy Area designation

of sensitive natural areas with

Zoning and Land Commission.

Outcome #2: Regulatory – demolition/recycling Protect and enhance Oneida • Monitor water quality, storm-Natural Resources through ing, invasive species assessment development and application of and treatment, grow white corn, our laws, policies and participate strawberries bergamot for the in meaningful consultation with

through the application of the National Historic Preservation • Patrol natural areas and cite any

Act, Oneida Tribal Laws, and participate consultation in opportunities.

- water permits, UST inspections, response to potential contaminant releases, submitting formal comments or participating in meetings.
- Develop Forestry/Plant Pest Plans.
- violators

Outcome #3: Outreach - To positively impact the community quality of life through education and outreach and opportunities for the community and promote responsible uses of our Natural Resources.

- Hold outreach events like: Youth & Elder Fishing, classes or tours, Farmers Market, Kali articles, Tribal Historic Preservation Educational Events.
- Provide direct services: Seed & plant give away, garden tilling, white corn plant & harvest, bergamot harvest, ceremonial firewood. Elder firewood and Elder hazard tree removal.



Maintenance

Through combined efforts by DPW departments and other entities, the Building and Property Maintenance group strengthens our sovereignty by ensuring the Nation's infrastructure is maintained according to Oneida zoning codes, area licensing requirements, and funding agency specifications. This service group is involved with all aspects of facilities management including construction, remodeling, maintenance, and space utilization. We honor the uniqueness of our Nation while incorporating best practices, providing employee development opportunities, and increasing the value of the properties.

uilding

**Implementing Best Practices** for the maintenance of facilities and assets requires numerous initiatives being implemented simultaneously.

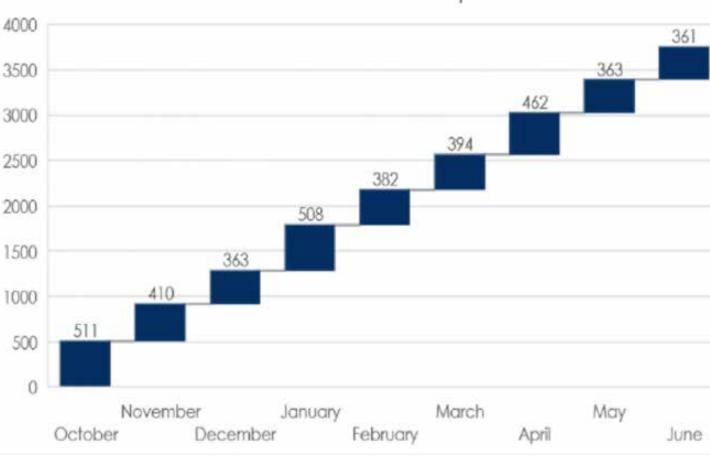
## Standard Operating Procedures

The approach that we have taken for FY'19 is to begin with the Custodial area to identify, write/revise, and train employees on critical standard operating procedures.

*Training* employees on a continual basis which may address job specific tasks, organizational policies, safety, or industry regulations.

**Building** Assessments are completed by a team of individuals with each having a specific expertise in the review.

*Efficiency Analysis* is the work. process of reviewing current processes and procedures and determining if there are more



efficient ways to accomplish the *implementing best practices*, the maintenance and value of the Nation's infrastructure, facilities,

identifying

Bv

and and equipment is retained.

• See 23 **Building & Property Maintenance** 

Total Work Orders Completed

aperty

# **From page 22**/Building & Property

Succession planning employee development are more accomplished and the work that *important than ever within the* has been completed is imperative. Public Works area. The facility management industry is facing a *Scheduling* and *prioritizing* labor force crisis due to the Baby work requests allows for the Boomers retiring and a shortage most efficient use of our resourcof experienced personnel to es and guarantees that the needs replace them.

The building and property *maintenance service group* will *Work* continue to cross-train, recruit *completion* directly relate to the talented personnel, and encourage maintenance and improvement of employees to pursue their career the Nation's facilities. goals by affording them learning opportunities.

and experience requirements to equipment. fill the available technical and skilled positions.

Efficiencies will be created by combining positions, increasing responsibilities, maximizing the use of technology, and evaluating procedures to maximize the benefit of our available resources.

In order to increase and maintain the value of the Nation's infrastructure, documenting



and both the work needing to be

of the operations area are being addressed

order and project

The building improvement The goal is to train, recruit, and *projects* address the replacement develop Oneida employees and of building systems based on candidates to meet the education condition and useful life of the





