



ONEIDA

**ECONOMIC SUPPORT
RESOURCE GUIDE**

Satatyatakenha “Help Yourself”



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A copy of the Standard Operating Procedures for each of these programs can be provided by contacting the department or may also be received by mail.

This resource guide is subject to change.

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MISSION STATEMENT

With respect and encouragement, we provide essential services and resources focusing on self sufficiency.

Social Services Building
Physical Address:
2640 West Point Road
Green Bay, WI 54304

Mailing address:
P.O. Box 365
Oneida WI 54155

1-800-216-3216
Office: (920) 490-3710
Fax: (920) 490-6803

Hours of Operation:

Monday — Friday
8:00 a.m. — 4:30 p.m.

CONTACTS

Economic Support Staff:

Community Economic Support Director

Community Support Case Worker

Intake Coordinator

Administrative Assistant

Economic Support Manager

Economic Support Specialist

Child Care Services Manager

Child Care Case Worker

INCOME MAINTENANCE PROGRAMS

A State program designed to assist with Food Share, Badger Care, Medicaid for Elderly, Blind, Disabled, Caretaker Supplement, and Long Term Care (Nursing Home Medicaid) for low income families. The listed programs are funded through contracts with the State of Wisconsin and the Oneida Nation.

Contact: Intake Coordinator

Eligibility: All program eligibility is income based, where the last 30 days of household income must be verified. The only way to know if you are eligible is to apply. Services are for enrolled Native American residing in Brown or Outagamie County or anyone residing within the Oneida Nation reservation boundaries.

How to Apply: Applications can be completed in person, by phone, online at www.ACCESS.wi.gov or by mail with a paper application. The agency has up to 30 days to process new applications.

Required Documents:

* Last 30 days of residency, income and identification

Description:

Food Share (formerly known as Food Stamps) is meant to assist low income families/individuals as a supplement for purchasing food.

Badger Care/Medicaid is a form of health coverage for low income families/individuals.

Caretaker Supplement is a monthly payment for children who reside and are in the care of their parent who is disabled as verified through the Social Security Disability Determination Bureau.

Long Term Care is for care for those entering into a Nursing Home- Medicaid services.

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

(TANF)

A program designed to help needy families achieve self-sufficiency. All TANF services are federal grant funds from the Administration for Children & Families—Office of Family Assistance, services are subject to funding availability

Contact: Intake Coordinator

Eligibility: All TANF program components are for families with dependent children and Non Custodial Parents, and must be an enrolled member of the Oneida Nation, living in Brown or Outagamie County **OR** be an enrolled member of another federally recognized Tribe residing within the Oneida Nation reservation boundaries.

How to Apply: May apply in person or by accessing the TANF application on the website www.oneida-nsn.gov/resources/self-sufficiency/economic-support

Required Documents:

- * Tribal enrollment
- * Proof of residency for past 30 days
- * Income past 30 days
- * Birth certificates and social security numbers of all TANF family group members

Description:

To be eligible for the TANF Program, income level must not exceed the federal poverty level (FPL). All TANF applicants must be in compliance/cooperation with Child Support. Applicants must meet all financial and non-financial program requirements set by the program plan.

TANF Program payment is meant to assist with basic needs of food, shelter, clothing & personal needs. Applying for TANF Cash Assistance Program is based upon one's ability to work.

TANF CONTINUED

TANF Crisis assists with support services to help with rent and/or security deposits or utility disconnections where no other resources exists.

TANF Diversion assists with support services that help with employment related needs for obtaining or maintaining employment.

TANF Program – Cash Assistance to provide cash payments to families that are experiencing barriers to becoming self-sufficient.

Care Of New Born to provide cash assistant when a new child is born. Where NO other resources exists.

CHILDCARE SERVICES PROGRAM

A Program designed to assist families who need child care for employment. Subsidy for working families who may not be eligible for Wisconsin Shares or families seeking child care for education. Respite care for children and families experiencing stress or an emergency situation including grandparents or other family members who are caring for relative children.

CCDF funding is a federal grant from the Office of Child Care through the Administration for Children and Families. Wisconsin Shares funding is provided through the State of Wisconsin through a contract with the Oneida Nation. All Child Care programs are subject to funding availability.

Contact: Child Care Services Program Manager or Intake Coordinator

Eligibility: Parents must be in an approved activity. Subsidy is based on income and household size according to state/federal guidelines. Families are required to pay a portion of the cost of care. Families are responsible for selecting their own child care provider.

How to apply: Please see or call the intake coordinator to complete a Child Care Registration form. You may also apply online at www.wisconsin.gov for Access.

Required Documents:

- * Social Security Cards
- * Tribal Enrollment Cards
- * Work and/or College schedule
- * Income for past 30 days from all sources
- * Residency for last 30 days – i.e. Lease or post marked mail
- * Proof of Citizenship – i.e. Birth certificates
- * Verification of Activity (work or school schedule etc.)

CHILDCARE SERVICES PROGRAM CONT.

Description:

Wisconsin Shares – Financial assistance for families who need child care for employment. Subsidy eligibility is based on income and household size according to state guidelines. Parents must be in an approved activity. Families are required to pay a portion of the cost of care. All households are tested for Wisconsin Shares prior to other resources. Families are responsible to select their child care provider.

Child Care Development Fund (CCDF) – Subsidy for working families who may not be eligible for Wisconsin Shares or families seeking child care for education.

Crisis Respite/Family Services – Respite care for children and families experiencing stress or an emergency situation including grandparents or other family members who are caring for relative children. Child care is also available for those attending counseling services. Services are subject to funding availability.

Social Services Children's Center – On-site child care in the Social Services Building. Families using any Social Services programs within the building, may bring children from birth through 12 years of age to the center. Hours of operation are 8:00 AM to 4:20 PM daily. The center is closed from 11:50 AM to 1:00 PM daily. Parents must remain on the premises at **all times** while the child/ren are in care. This service is limited to two hours per visit and is on a first come basis. There is no cost to the parent. Parents must complete a registration form that is kept on file for six months. Parents are also required to sign in and out of the center on each visit. Services are subject to funding availability. Teachers reserve the right to limit the number of children in the center based on state ratio of children to teachers. The center follows all state mandated requirements for child care operations.

COMMUNITY SUPPORT FUND

(CSF)

A Program designed for Oneida enrolled people during times of catastrophic illness, injury, or emergency event when no other resources for assistance exist. The Community Support Fund is funded by Tribal Contribution, services are subject to funding availability.

Contact: Intake Coordinator

Eligibility: Applicant must be an enrolled Oneida Nation member or the application needs to be on behalf of another person who is a Oneida Tribal member otherwise unable to do so due to age or incapacity. Supportive service may have additional criteria to meet eligibility.

How to Apply: May apply in person at Economic Support or by submitting a completed CSF application to the agency available on the Oneida Nation's Social Services website at www.oneida-nsn.gov/resources/self-sufficiency/economic-support

Required Documents:

- * Tribal Enrollment
- * 30 days of all household earned and unearned income
- * Verification of catastrophic event, illness, or injury

Note: additional verifications will vary depending on service request.

Description:

Catastrophic event means a natural or man-made incident, which results in substantial damage or loss requiring major financial resources to repair or recover (i.e. house fire, tornado, flood, or other disaster).

Catastrophic illness or injury means a serious debilitating illness, injury, impairment, physical or mental condition.

Emergency event means a situation that poses an immediate risk to health, life, safety, property or environment.

COMMUNITY SUPPORT FUND CONTINUED

Supportive services offered:

- ◆ Optical Benefits
- ◆ Prescription Reimbursement Assistance
- ◆ Auto Repair Assistance for Medical Reasons
- ◆ Social Security Disability Determination Shelter/Utilities Assistance
- ◆ Dental Services
- ◆ Critical Medical Travel Reimbursement
- ◆ Family Medical Leave Act Wages
- ◆ Inpatient/Outpatient Treatment Services
- ◆ Critical Medical Bill Assistance
- ◆ Medically Needy Furniture/Equipment
- ◆ Catastrophic Shelter Assistance
- ◆ Fire /Natural Disaster Assistance
- ◆ Funeral Travel Reimbursement
- ◆ Security Deposit Assistance
- ◆ Utility Disconnect Assistance
- ◆ Cobra Insurance Payments

For more specific program requirements please contact the Economic Support Services Department.

COMMUNITY SERVICES BLOCK GRANT

(CSBG)

A Program designed to assist with emergency food and shelter to Oneida Enrolled Native Americans or enrolled Native Americans in a federally recognized tribe residing on the Oneida Reservation boundaries that are experiencing a temporary interruption of income.

Program funding for these services is from a federal grant through the Administration for Children and Families, services are subject to funding availability.

Contact: Intake Coordinator

Eligibility:

Enrolled Oneida Nation member residing in Brown or Outagamie County or other enrolled Native American federally recognized tribe members must reside on the Oneida Reservation. Must not exceed the set required FPL (Federal Poverty Level) for the program.

How to Apply: Must complete an CSBG application at Economic Support Services or at www.oneida-nsn.gov/resources/self-sufficiency/economic-support.

Required Documents:

- * Tribal Enrollment (Tribal ID card or letter)
- * Last 30 days of residence within Brown or Outagamie counties
- * Completed Landlord Information Sheet (attached to application) if requesting shelter assistance
- * Copy of Rental Lease Agreement
- * Loss of Income for past 60 days
- * Eviction Notice

Description: Interruption of income is defined as loss of regular worked wages due to layoff, termination, suspension, reduction of hours, or loss of unearned income (SSI/SSDI, Unemployment Compensation) exhausted, suspension, or termination. Assistance is provided once in 12-month period.

WISCONSIN HOME ENERGY PLUS PROGRAM

(WHEAP)

A Program to assist low income households on the reservation boundaries available for heating, electric and or emergency repair/replacement of furnace and weatherization. The program runs annually October 1– May 15.

WHEAP funding is received through the State of Wisconsin Home Energy Plus Program.

Contact: Community Support Case Worker

Eligibility:

Residence residing on the Oneida Reservation boundaries and the household income is 60% of State medium income.

How to Apply: Contact the Community Support Case Worker to set up an appointment or submit a completed WHEAP application available at the agency or by mail.

Required Documents:

- * All household income for three (3) previous months to the month currently applying within.
- * Current Utility Bill
- * Identification Card
- * Proof of homeownership for furnace or weatherization assistance

Description: Assistance to low income households on the reservation available for:

- * Heating and Electric Costs
- * Emergency Repair/Replacement of Furnace
- * Home Weatherization Assistance

ONEIDA FOOD CARD PROGRAM

(OFC)

A program designed to assist with low-income households with for an opportunity to obtain supplemental Festival Food gift card needed when monthly income may prevent households from adequate amounts of food. Funding for the Oneida Food Card Program is by Tribal Contribution, services are subject to funding availability.

Contact: Community Support Case Worker

Eligibility:

At least one adult in household must be an Oneida enrolled adult of Oneida Nation. Must reside within Brown or Outagamie Counties. Household total gross income must be within the required FPL (Federal Poverty Level) set for the program.

How to Apply: Must complete an OFC application at Economic Support Services.

Required Documents:

- * Oneida Tribal Enrollment (Tribal ID or letter)
- * Income for last 30 days
- * Proof of residency for last 30 days
- * Enrollment of WI Food Share program or ineligibility or USDA Commodities Program

Description: To provide low-income households with an opportunity to obtain supplemental Festival Food gift card needed when monthly income may prevent households from adequate amounts of food.

LIMITED HOURS:

Hours of availability for pick up: **9:00 a.m - 11:00 a.m.**
Monday - Wednesday - Friday
Economic Support Building

Hours of availability for pick up: **9:00 a.m - 11:00 a.m.**
Tuesday - Thursday
Oneida Emergency Food Pantry Building

GENERAL ASSISTANCE

(GA)

A Program to assist with shelter costs (rent and utilities) while waiting for determination of Social Security Disability Benefits. GA funding is limited and is from the Bureau of Indian Affairs-Self Governance Program, services are subject to funding availability.

Contact: Intake Coordinator

Eligibility: Must be enrolled Native American residing on tax free land (within Oneida Reservation boundaries). Household income must not exceed the monthly grant amount.

How to Apply: May apply in person at Economic Support or by submitting a completed GA application to the agency OR available on the Oneida Nation's Social Services website at www.oneida-nsn.gov/resources/self-sufficiency/economic-support.

Required Documents:

- * Tribal enrollment
- * 30 days of residence being on tax free land (verified with the Department of Land Management)
- * Letter from Social Security Office stating pending benefits and a medical capacity form completed by primary medical provider

Description: To provide General Assistance grant to individuals that currently have a pending Social Security Disability Benefits Application that reside on tax free land, to assist with shelter costs (rent and utilities).

NATIVE EMPLOYMENT WORKS PROGRAM

(NEW)

A Program to assist with work related expenses for or maintain employment. NEW services is a federal grant from the Administration for Children & Families-Office, services subject to funding availability.

Contact: Intake Coordinator

Eligibility: For unemployed, underemployed and employed who are enrolled members of the Oneida Nation residing in Brown or Outagamie county, OR an enrolled Native American of a federally recognized tribe who resides within the Oneida reservation boundaries, with no dependent children.

To be eligible for support services, income must not exceed the FPL set for forth, or not exceed the income guidelines of the program.

How to Apply: May apply in person at Economic Support or by submitting a completed NEW application to the agency available on the Oneida Nation's Social Services website at www.oneida-nsn.gov/resources/self-sufficiency/economic-support

Required Documents:

- * Tribal enrollment
- * Address for past 30 days
- * New employment verification (EVFE Form) or (last 30 days of household income) pay stubs
- * Work searches if unemployed. Additional verifications needed depending upon service requested

Description: Native Employment Works Program (NEW) will provide support to non-TANF eligible persons who are unemployed, under-employed and/or whose income is at or below the required FPL set for the program. Supportive services includes: auto repair, insurance, fuel assistance, work clothing, tool assistance, driver's license reinstatement fees, short-term training/education fees, AODA assessments, and Group Dynamics Driver's Safety.

