Oneida Business Committee Agenda Request

1. Meeting Date nequested. 3/ / 9 / 18
2. General Information: Session: Open
Agenda Header: Reports
☐ Action - please describe:
2nd Quarter ORE Report
3. Supporting Materials Report Resolution Contract Other:
1. Q2 ORE Report 3.
2 4
☐ Business Committee signature required
4. Budget Information
☐ Budgeted - Tribal Contribution ☐ Budgeted - Grant Funded ☐ Unbudgeted
5. Submission
Authorized Sponsor / Liaison: Michele Doxtator, Area Manager/Retail Profits
Primary Requestor/Submitter: Your Name, Title / Dept. or Tribal Member
Additional Requestor: Name, Title / Dept.
Additional Requestor: Name, Title / Dept.

Oneida Business Committee Agenda Request

6. Cover Memo: Describe the purpose, background/history, and action requested: Attached is the second quarter report from Oneida Retail Enterprise.

- 1) Save a copy of this form for your records.
- 2) Print this form as a *.pdf OR print and scan this form in as *.pdf.
- 3) E-mail this form and all supporting materials in a **SINGLE** *.pdf file to: BC_Agenda_Requests@oneidanation.org

Oneida Retail Report

Oneida Nation Green Bay, WI

2nd Quarter FY 18 January 1, 2018-March 31, 2018

The following is a brief update on projects and happenings within Retail and is not meant to cover the day to day detail, but an overview of Oneida Retail Enterprise activities.



A good mind. A good heart. A strong fire



Vision Statement

A Nation of strong families built on Tsi? niyukwalihot\(\) and a strong economy



Mission Statement

"To generate profit for the prosperity of the Oneida Tribe"









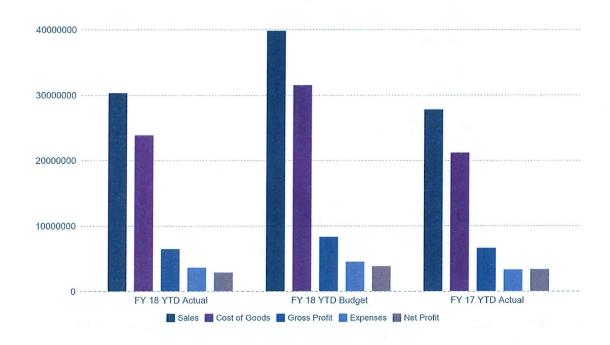
Table of Contents

Profit & Loss Statements		1
Retail - Consolidated		2
Oneida Retail Employees		3
Internal Security Incident	Reports	4
General Updates		5
Marketing Updates		6



Qtr. 2 FY 2018 Profit & Loss Statements

Actual vs. Budget Comparison	FY 18 Actual YTD	FY 18 Budget YTD	FY 17 Actual YTD
Sales	\$30,284,086	\$39,784,063	\$27,732,601
Cost of Goods	\$23,837,288	\$31,489,587	\$21,130,835
Gross Profit	\$6,446,798	\$8,294,476	\$6,601,766
Expenses	\$3,600,192	\$4,492,657	\$3,281,968
Net Profit	\$2,846,606	\$3,801,819	\$3,319,798



YTD Gross Profit vs. Net Profit by Location



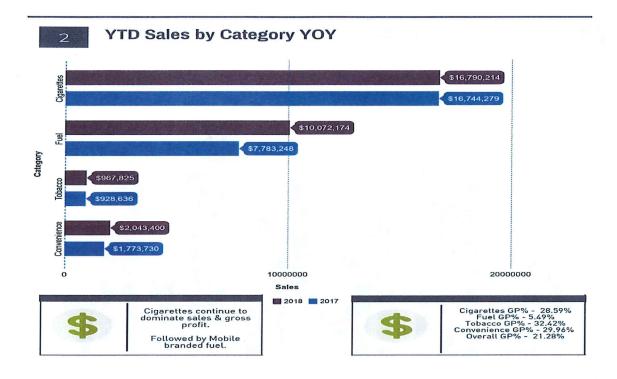
\$

Westwind has been #1 in sales, gross profit & net profit for over 20 years.

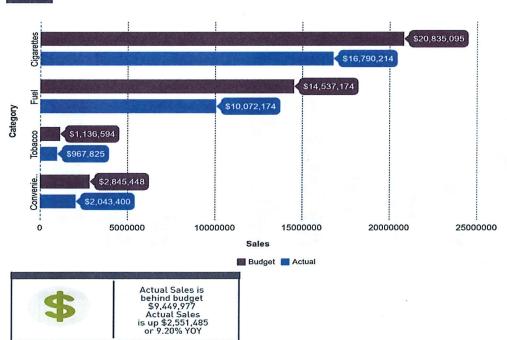
Westwind sells the most cigarettes followed by Larsen & Packerland



Gross Profit %
Westwind - 21.78% Larsen - 19.29%
54 - 16.35% Casino - 28.76%
Four Paths - 14.21% E&EE - 22.16%
Bingo - 33.46% Travel Center - 30.00%
Isbell - 28.71% Packerland - 23.05%
Oneida Market - 29.85%



YTD Sales by Category Actual vs Budget



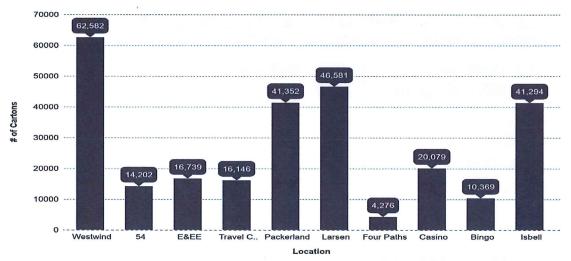
2

YTD FY 18 Alcohol Sales By Location

150000







of Cartons Sold

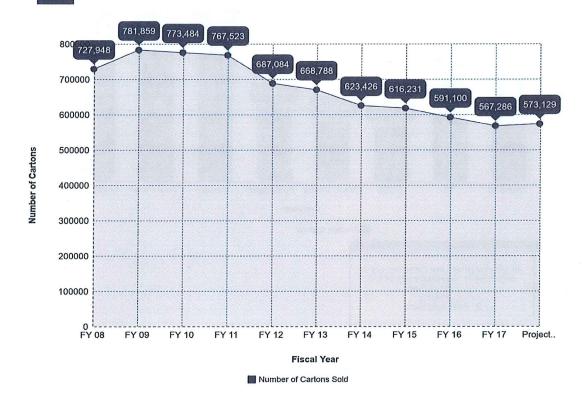


The average convenience store selts 106 cartons per week (S. Abraham & Sons) in the state of Wisconsin.

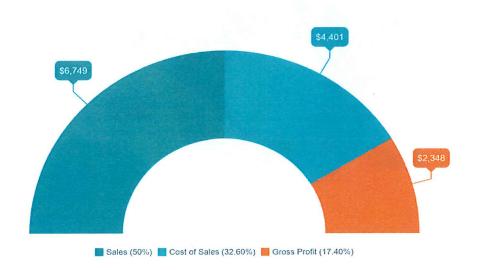


FY 2018 Weekly Average Westwind 2,407 avg 54 546 avg E&EE 643 avg Isbell 1,588 Larsen 1,791 avg Packerland 1,590 avg Four Paths 285 avg Casino 772 avg Bingo 399 avg Travel Center 621 avg

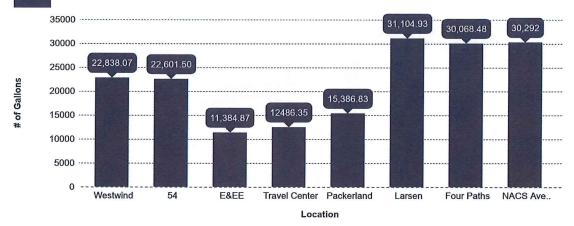
YTD Ten Year Carton Sales



Qtr. 2 FY 18 Import Tobacco Sales





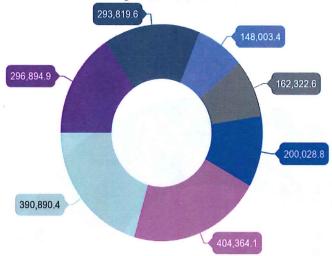


Average Gallons



In general, there are three factors in determining the retail price of fuel: 1. Cost of Fuel 2. Pricing 3, Fuel in Ground





■ Westwind (15,66%) ■ 54 (15.49%) ■ E&EE (7.80%) ■ Travel Center (8.56%) ■ Packerland (10.55%) ■ Larsen (21.32%) ■ Four Paths (20.61%)

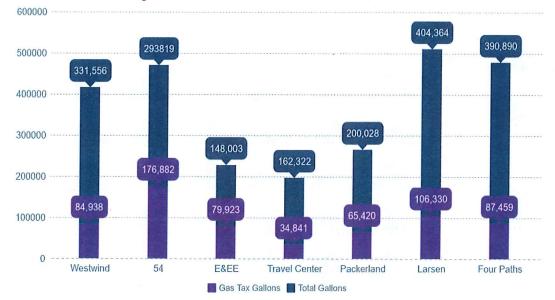


2

Qtr 2 On-Reservation Tax vs Off-Reservation By Location

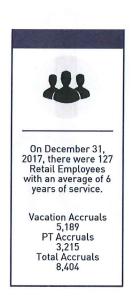


Qtr 2 Gas Tax Gallons Compared to Total Gallons By Location



3

Retail Employees Years of Service

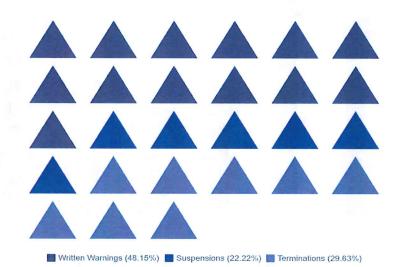




3

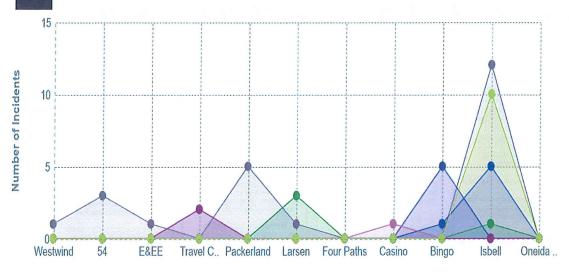
Retail Employees Disciplinary Actions







Internal Security Incident Reports



Incident Description

Cellphone Use Personal Items Restricted Area No Badge Uniform Suspicious Activity Smoking / Vaping Parking Violations



Violations
Cellphone Use 23
Personal Item Restricted
area 5 No Badge 6
Uniform 1
Suspicious Activity 6
Smoking/Vaping 2
Parking Violation 10
Total Violations 53



Violations By Location Westwind 1 54 3 E&EE 1 Travel Center 4 Packerland 5 Larsen 4 Four Paths 0 Casino 1 Bingo 6 Isbell 28 Oneida Market 0

Operations Update

Increased water levels cause pressure on the fill/spill containment sump and the vapor - adaptor area. Plan of Action for OCTC water impacting Fuel System

- 1. Utilize monitoring well
- 2. Monitor water level from top of tank grade and water in monitoring well to grade.
- 3. Agreement for water sampling with Robert E Lee & Associates
- 4. Continued work with Environmental

Operations Update

Increased Security of sharps at all locations with help of DPW

- New "sharps"containers that are more secure.
- 2. New safety equipment implemented along with a detailed business process to keep employees safe.
- 3. All "sharps" found on site are documented and sent to Michele Doxtator for final reporting to TAP.

Gas Drive-Off SOP

The Gas Drive Off SOP implementation has continued.

Focus continues with Theft Prevention at all locations.

A "banned" SOP has been written to include consequences for the customers who are repeat offenders. Waiting for final approvals to implement.

Work with MIS on the documentation of all gas drive-offs from Internal Security, Locations, Retail Admin and Central Accounting to be centralized and easy to use.

Oneida Rewards Program

ORE is working with Excentus on a rewards program to be used across all locations with similar parameters as the Open Roads Rewards program.

This program will have the same capabilities of current program Will be able to process gas tax transactions, vendor deals and market basket.

The program has been tested and has been successful at one location. The costs associated and contract are currently being negotiated.

5

Marketing Updates

Diamonds for Dollars

The next recipient of the Diamonds for Dollars fundraising effort by Oneida Retail will be Woodland Indian Art, Inc.

The event will run Mary 7 - 27, 2018.

\$1 and \$5 Diamonds will be sold across all locations.

New Tobacco Vendor

In the final process of bringing in a new tobacco vendor that has guaranteed sales, a wider variety of products and will supply some equipment for merchandising.

The vendor was recommended to ORE by Thornberry Creek.

Oneida Four Paths

The Four Paths' Grand Opening occurred March 13-16.

Promotions were held each day including a special mailer to 4,000 households in the area to promote the event.

Titletown partnered with ORE to incentivize customers to buy products and car washes.

Bi-Monthly Retail Newsletter

The Marketing Manager and Employee Relations Manager are working on a bimonthly newsletter to help bridge the communication between Retail Administration and the Retail Locations.

It includes updates, reminders, birthdays, anniversaries, promotions, mark your calendar dates and much more.

Thank you for reading the report, should you have any questions please feel free to call me at 920.496.7301 or by email at mdoxtat3@oneidanation.org.