## Oneida Business Committee Agenda Request

1. Meeting Date Requested: 2 / 14 / 18
2. General Information:  Session:   Open   Executive - See instructions for the applicable laws, then choose one:
Agenda Header: Reports
<ul> <li>Accept as Information only</li> <li>Action - please describe:</li> </ul>
3. Supporting Materials    Report   Resolution   Contract     Other:
1. ORE Quarterly Report 3.
2. 4.
☐ Business Committee signature required
4. Budget Information  Budgeted - Tribal Contribution Budgeted - Grant Funded Unbudgeted  Unbudgeted
5. Submission
Authorized Sponsor / Liaison: Michele Doxtator, Area Manager/Retail Profits
Primary Requestor/Submitter:  Your Name, Title / Dept. or Tribal Member
Additional Requestor:  Name, Title / Dept.
Additional Requestor:  Name, Title / Dept.

#### **Oneida Business Committee Agenda Request**

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- 1) Save a copy of this form for your records.
- 2) Print this form as a \*.pdf OR print and scan this form in as \*.pdf.
- 3) E-mail this form and all supporting materials in a  ${f SINGLE}$  \*.pdf file to: BC\_Agenda\_Requests@oneidanation.org

# Oneida Retail Report

Oneida Tribe of Indians of Wisconsin

1st Quarter FY 18 October 1, 2017 - December 31, 2017

The following is a brief update on projects and happenings within Retail and is not meant to cover the day to day detail, but an overview of Oneida Retail Enterprise activities.



A good mind. A good heart. A strong fire



**Vision Statement** 

A Nation of strong families built on Tsi<sup>2</sup> niyukwalihota and a strong economy



**Mission Statement** 

"To generate profit for the prosperity of the Oneida Tribe"







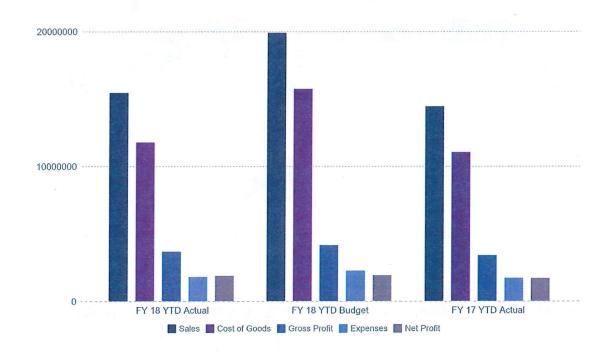


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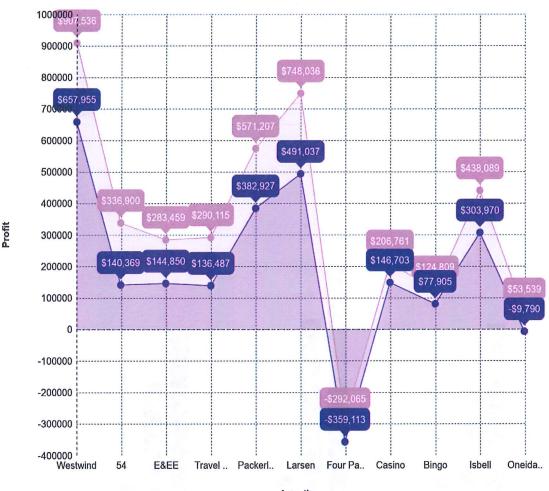
#### FY 18 Qtr 1 Profit & Loss Statements

Actual vs. Budget Comparison	Actual YTD FY 18	Budget YTD FY 18	Actual YTD FY 17
Sales	\$15,444,997	\$19,892,020	\$14,433,037
Cost of Goods	\$11,773,128	\$15,744,789	\$11,037,758
Gross Profit	\$3,671,869	\$4,147,231	\$3,395,279
Expenses	\$1,792,410	\$2,246,299	\$1,708,581
Net Profit	\$1,879,459	\$1,900,932	\$1,686,698



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# YTD Gross Profit vs. Net Profit by Location



Location

Gross Profit Net Profit

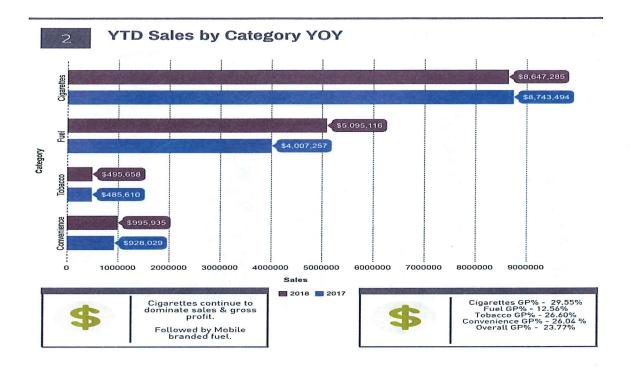


Westwind has been #1 in sales, gross profit & net profit for over 20 years.

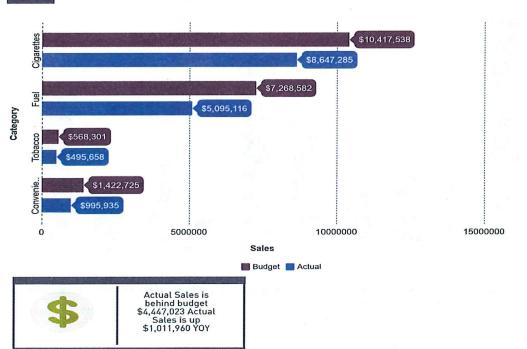
Westwind sells the most cigarettes followed by Larsen & Packerland

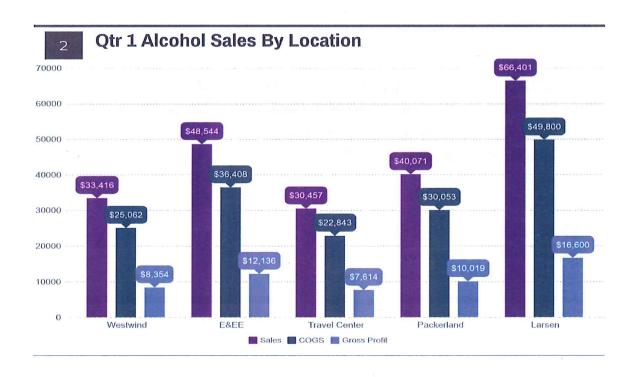


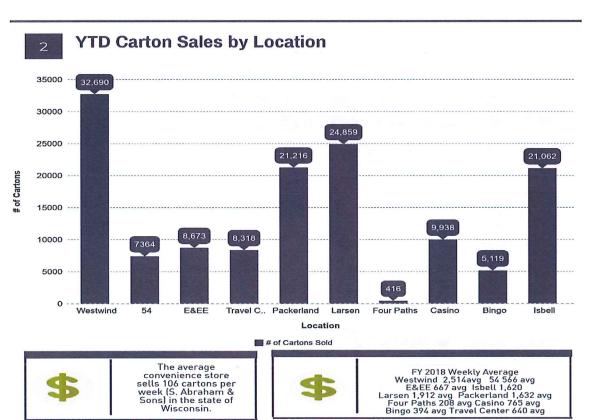
Gross Profit %
Westwind - 28.21% Larsen - 22.94%
54 - 21.87% Casino - 30.86%
Four Paths - [131.80]% E&EE - 25.71%
Bingo - 35.74% Travel Center - 22.11%
Isbell - 30.25% Packerland - 26.57%
Oneida Market - 30.31%



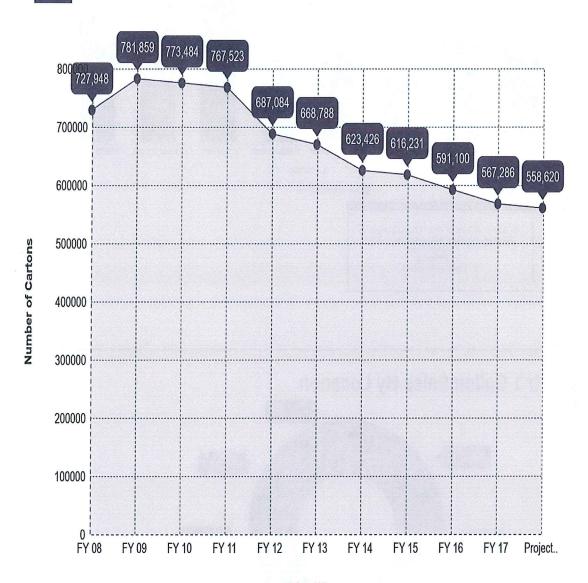
## YTD Sales by Category Actual vs Budget







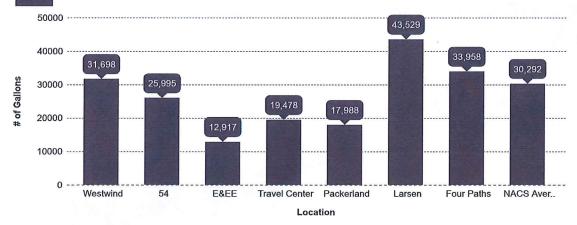
# YTD Ten Year Carton Sales



Fiscal Year

Number of Cartons Sold



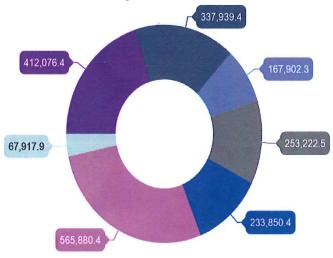


Average Gallons

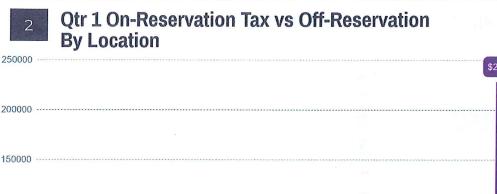


In general, there are three factors in determining the retail price of fuel: 1. Cost of Fuel 2. Pricing 3, Fuel in Ground

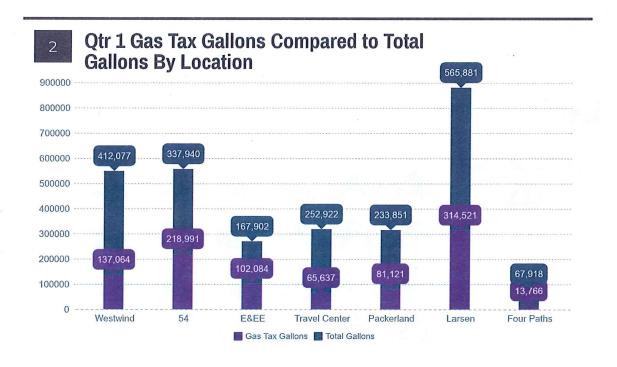
## **Qtr 1 Gallon Sales By Location**







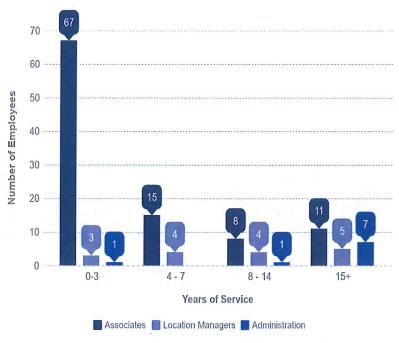




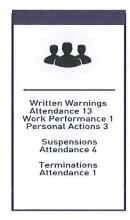
## 3

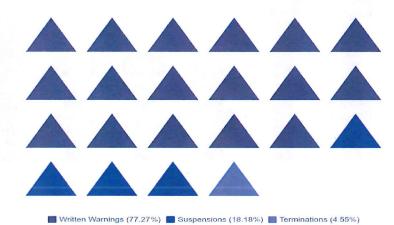
# **Retail Employees Years of Service**





## **Retail Employees Disciplinary Actions**

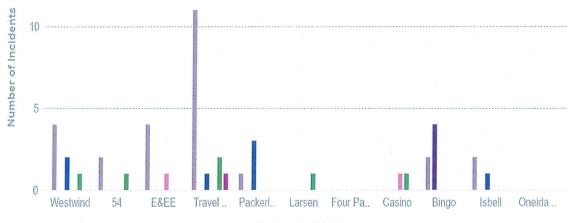




# 4

# **Internal Security Incident Reports**

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**Incident Description** 

Cellphone Use Personal Items Restricted Area No Badge Uniform Suspicious Activity Smoking / Vaping



Violations Cellphone Use 26 Personal Item Restricted area 4 No Badge 7 Uniform 2 Suspicious Activity 6 Smoking/Vaping 1 Total Violations 46



Violations By Location
Westwind 7
54 3 E&EE 5
Travel Center 15
Packerland 4
Larsen 1 Four Paths 0
Casino 2 Bingo 6
Isbell 3 Oneida Market 0

Operations Update

FY 2018 Q1 & Q2 Federal UST Inspections are 100% Compliant

Operations and DPW worked together to put some standards in place for snow removal FY 18 and will revisit for FY 19.

Operations and MIS are working together on the FD200 Gift Card transactions at E&EE to be network supported for quicker service at the POS Oneida Market

Retail continues to work on strategies to increase the Gross Profit Margins in many categories.

Focus on the following in Agriculture:

Barcode Scan Capability

Cull vs Feeder schedule with Big Farm

Merchandise adjustments with Beck's Meat Inc., meat processor Gas Drive Off SOP &

The Gas Drive Off SOP training and implementation has started

> Focus on: Theft Prevention

Standard procedures to include visual authorization voice authorization, greeting customer and inquiring if they have fuel

Asset Recovery Work with Internal Security, Central Accounting and OPD prosecution and asset recovery of all nonpayment gas drive-offs, Open Roads Removal at Smokeshop Locations

Analysis has been completed on the Open Roads Rewards program across all Locations and the costs associated with the issuance of rewards at the Smokeshops ranged from \$21-\$54 per transaction. The benefits did not out-weigh the costs associated with handling the rewards program and will be discontinued on March 1, 2018 at the Bingo, Casino and Isbell Smokeshops.

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#### **Marketing Updates**

#### Diamonds for Dollars

The next recipient of the Diamonds for Dollars fundraising effort by Oneida Retail will be Rezurrected Ridez Car Club.

The event will run February 25 - March 18, 2018.

\$1 and \$5 Diamonds will be sold across all locations.

#### Inventory Receiving Manual

MMP team finalized the Inventory Receiving Manual, conducted a full Location Manager meeting to validate inventory receiving expectations and created a "trained" document with sign offs for all Location Managers.

#### Oneida Four Paths

The Marketing Team conducted a VIP walk through and ribbon cutting ceremony.

Completed the store merchandising sets.

Completed all technology set up and fuel rewards for the new location

#### Open Roads Rewards Program

The Marketing Team created and implemented a communication plan for a modification to the Open Roads Rewards program to include a new 30 gallon fuel limit when utilizing Gas Tax Exemption beginning February 1, 2018

Thank you for reading the report, should you have any questions please feel free to call me at 920.496.7301 or by email at mdoxtat3@oneidanation.org.