

## Oneida Business Committee Agenda Request

1. Meeting Date Requested: 07 / 27 / 17

### 2. General Information:

Session: ☒ Open ☐ Executive - See instructions for the applicable laws, then choose one:

Agenda Header:

☒ Accept as Information only

☐ Action - please describe:

### 3. Supporting Materials

☒ Report ☐ Resolution ☐ Contract

☐ Other:

1.

3.

2.

4.

☐ Business Committee signature required

### 4. Budget Information

☒ Budgeted - Tribal Contribution ☒ Budgeted - Grant Funded ☐ Unbudgeted

### 5. Submission

Authorized Sponsor / Liaison:

Primary Requestor/Submitter:

Additional Requestor:

Additional Requestor:

---

# **Governmental Services Division**

---

**FY 2017 Third Quarter Report**

---

George Skenandore, Division Director

---

## ***DIVISION EXECUTIVE SUMMARY***

The purpose of the Governmental Services Division (GSD) is to provide education and lifelong learning opportunities, programs, and services for individuals and families to further improve their wellbeing. The third quarter report of GSD reflects the continual high level of use of programs/services by community members of all ages. Program areas and the employees who serve in those areas continue providing quality customer care and services consistent with the mission, vision and values of the Nation as a whole. In an effort to improve operationally across the Division, performance assurance audits continue to occur with findings being followed up on as required to ensure that efficiencies and best practices are considered as part of program design and delivery of services. There are position vacancies being addressed to enhance the service to the customer/client base and the work teams that serve them. The budgeting process for FY2018-20 has been completed. We are thankful for the opportunity to serve the community and for the community's continual support throughout the years.

## CULTURAL HERITAGE AREA

NARRATIVE	DEMOGRAPHICS		FREQUENCY/ UTILIZATION	BULLET POINTS
ultural Heritage Administrative Offices identifies and developes initiatives to meet resolutions:  09-25-84 A, 03-17-89 A, 05-04-90, 08-12-00C, 04-03-02 B, and 08-10-05 A  using information from: the 2005-2025 Comprehensive Plan, the Quality of Life Reports, and Survey Responses.	Base #:	130	Customers used Cultural Heritage Area Manager services 885 times in the 3rd Quarter of FY17	Presented Tsiꞑ Niyukwalihóꞑa participants to BC. 6 members are able to introduce themselves, their grandmother, clan, nation and location. They are working on an intermediate opening address.
	AGE GROUPS			
	0-3:			
	4-9:	2		Assisted Tetwanhatényes (RoP) participants to Akwesasne for fasting week. 1 nephew and 8 nieces fasted. Activities included: regalia making for 1st year fasters, fire starting, building healthy relationships, & about responsibility.
	10-17:	10		
	18-30:	5	Social Media Counts:	
	31-54:	61	1083	
	55-70:	40	Emails relating to services:	
	70+:	12	2710	Obtained food handlers license for fundraising events.
	Non-Oneida:		Phone calls relating to services:	
Unknown:		88		
PICTURES			Working to bring speakers to address Male and Female roles.	
Our primary focus is on Developing, Implenting, Monitoring and Improving the following: 1.) The 2 year intense initiative on Oneida Cultural Identity and Language Development,  2) Assisting with a mentorship via the Rites of Passage,  3) Social Development through various projects open to the public,  4) Planning for the 2017 Onꞑyote aka Gathering				
			Received feedback for an audit requested 4-5 years ago. Began working on addressing the 10 areas of concern and completing action items by the end of this fiscal year according to the established time line.	
			Helped encourage the completion of the life-sized longhouse while MDA was recuperating.	
			Worked with MIS & Randall Cornelius to complete work for the 2nd Language Apple App to be completed this fiscal year.	
			Orientating new employees	
			Helped Behavioral Health with group work on tobacco and making tobacco pouches	

## EDUCATION & TRAINING AREA

### Arts

NARRATIVE	DEMOGRAPHICS	FREQUENCY/UTILIZATION	BULLET POINTS
<p>Music from Our Culture: 7 Students, ages 8 – 14, performed for the Wisconsin Coalition Against Domestic Violence conference in Brookfield.</p> <p>Art Camp: The focus of the camp was the 3 Sisters and how to plant the garden. They created abstract paintings using shapes to denote the plants and various painting techniques to create visual. The end product is a wall hanging that will go in the CEC.</p> <p>Basket Guild: The Arts Program is working with the basket guild to do a series of workshops and a final display of Woodland Indian basketry.</p> <p>Art Classes: watercolor painting</p> <p>Summer Brochure and Online: The CEC, Arts Program and other tribal departments continue to work together in their marketing material. The summer brochure was sent out the end of April. To complement the brochure, the CEC unveiled its new website with online registration. We were unable to get online payment due to a number of issues. We are hopeful that we are able to fix this problem for the fall classes.</p>	<p>Base Number:</p> <ul style="list-style-type: none"> <li>- 4478 unique audience members</li> <li>- 371 Tribal members/employees; 1962 students</li> <li>- 1,000+ listeners on WPNE Native Radio Hour</li> </ul>	<p>Art Camp: There were 30 students in camp, 24 students signed up, 3 came the day of, and 3 dropped in.</p> <p>One SEEDS residency in May.</p>	<p>Grants: \$10,000 (matched) grant from the NEA for Native song writing workshop + \$5,000 (unmatched) grant from First Nation's for training and equipment.</p> <p>Music Lessons: Dustin Skenandore is teaching 18 community members guitar and/or piano lessons for a fraction of the cost</p> <p>Untitled Book Festival: Louis Clark, III, an Oneida Literary Fellowship winner, presented at the festival. He did a wonderful presentation on his new book and was gracious to acknowledge the Oneida Nation Arts Program.</p>

## Community Education

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
<p>The Community Education Center continues to develop community programs.</p> <p>Services include:</p> <ul style="list-style-type: none"> <li>• Tutoring</li> <li>• GED and HSED assistance</li> <li>• Computer classes</li> <li>• Computer usage for job searches and personal use.</li> <li>• Copies and faxes</li> <li>• Community enrichment classes</li> <li>• Chess Club</li> <li>• Astronomy Club</li> <li>• Facility used for various meetings</li> </ul>	<p>Base Number:</p> <ul style="list-style-type: none"> <li>- 2171 visits</li> <li>- 220 unique participants in classes, meetings, and trainings.</li> </ul> <p>427 First time visits</p>	<p>447 people utilized the CEC 1597 times</p> <p>Approximately 74% were tribal members, 14% were Tribal Employee, 5% were other tribes; and 6% were non tribal.</p> <p>Customer satisfaction was 92%</p> <p>This was gathered through Survey Monkey and hard copy forms. We had 44 participants, with 25 electing to complete the survey.</p>	<ul style="list-style-type: none"> <li>• Two students passed their college algebra class after having been tutored at the CEC.</li> <li>• Lego Robotic Camp - 6 kids</li> <li>• Chess Camp - 5 kids</li> <li>• The proto-type joint online registration process was introduced and the continued joint marketing. This took (and is taking) staff energy and time to create systems and correct systems as we work out the bugs. We are confident that this system will be a big improvement for all of the community services and activities.</li> </ul>

## Child Care

NARRATIVE		DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Since Sept. 1974, Child Care has serviced and continues to service the Oneida Community. Children are taken off the wait list by priority: Siblings being the highest, Oneida working for Oneida, Oneida not working for Oneida, Non-Oneidas working for Oneida and Non-Oneida not working for the Oneida Nation being the lowest priority.		Base Number: 69	Customers used the Child Care services 4278 times in the second quarter of FY17  Month: 1,995 Weekly: 125 Daily: 66	<ul style="list-style-type: none"><li>• Oneida culture and language opportunities in all classrooms 100%</li><li>• Developmental Screenings: 100%</li><li>• Healthy Meals monitored by OCHC-Nutrition Dept. 100%</li><li>• Encouraging/Assisting children in developing their self-control</li><li>• Assisting in developing children at their developmental stages. 100%</li><li>• Grievance /Complaint process is still in process. It is in final LOC approval</li></ul>
Age	Wait list	AGE GROUPS Enrolled		
0-1:	17	0-1:	O-6 NO-2	
1-2:	15	1-2:	O-6 NO-2	
2-3:	24	2-3:	O-15 NO-5	
3-4:	8	3-4:	O-9 NO-3	
4-5:	13	4-5:	O-8 NO-5	
Total: 77		69 = O-47 NO-22		

**Please note:** There are two 2-3 year old classrooms. Children are taken off the “Wait List” by the wait list team: 4 Supervisors, 1 Administrative Assistant and the Child Care Director

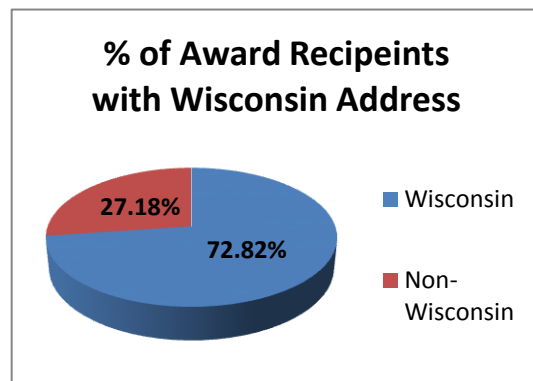
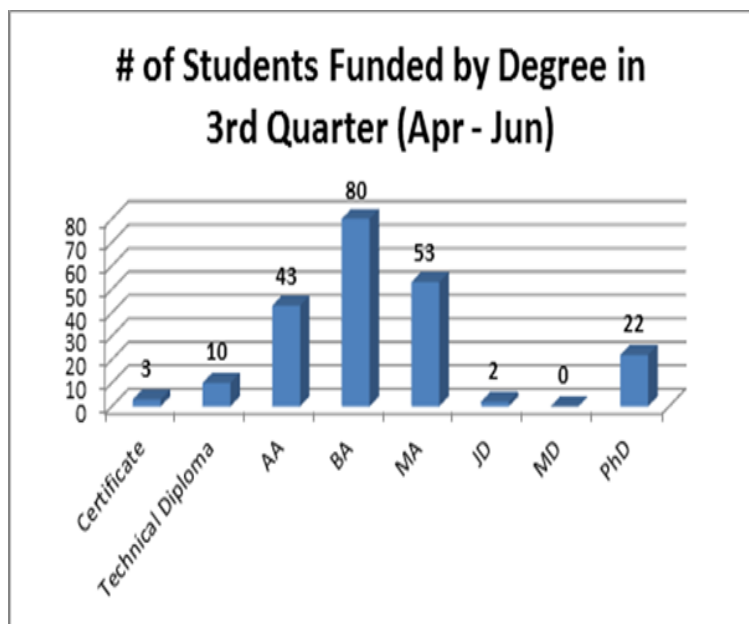
### BIA Early Intervention

NARRATIVE	DEMOGRAPHICS	FREQUENCY/UTILIZATION	BULLET POINTS
<p>BIA Early Intervention provides services to infants, toddlers and young children with disabilities. These services are provided at several locations throughout the reservation and the following programs:</p> <ul style="list-style-type: none"> <li>• FACE</li> <li>• Head Start and</li> <li>• Childcare.</li> </ul> <p>All services to families and children are free, and services depend on the severity of the young child's disability. Children receive speech therapy, occupational and physical therapy and special education instruction. The program also offers advocacy services for children and parent education classes on early childhood topics throughout the year.</p>	<p>Base Number: 80 served</p> <p>Age 3-6: 46 total</p>	<p>1180 Total Membership or clients/ month</p> <p>49 children received direct therapy services in the 3rd quarter. The direct services included 784 therapy sessions that totaled 392 hours of therapy.</p> <p>The most common therapy is speech &amp; language followed by occupation therapy.</p> <p>No direct therapy sessions in June.</p>	<ul style="list-style-type: none"> <li>• Provided training to Childcare teachers in early literacy.</li> <li>• Direct services to children 3-6 years old up 18%</li> <li>• 87% of disabled 3 year olds, 91% of disabled 4 year olds and 100% of disabled 5 year olds receive Speech therapy</li> <li>• Referrals to Birth to 3 up 62%</li> </ul>
<p>Birth to 3 State of Wisconsin Grant</p> <p>This grant supplies age appropriate books to children in the program.</p>	<p>35 Birth to 3 total Infants &amp; Toddlers</p>	<p>45 books distributed this quarter to childcare</p>	<p>Therapy equipment provided includes: 5 point harness high chairs. Therapy peanuts, therapy toys &amp; board books</p>



## Higher Education

NARRATIVE	DEMOGRAPHICS	FREQUENCY/UTILIZATION	BULLET POINTS
<p>Higher Education operates from GTC Resolution (8-12-96 A) and strives to promote higher education for all Oneida citizens.</p> <p>The Oneida Higher Education grant is funded through a combination of Tribal Contribution (95.84%) and BIA funding (4.16%).</p> <p>Oneida Higher Education is funding degrees from certificates through professional level degrees including doctoral degrees with a goal towards self-sufficiency.</p>	<p><b>YTD Number of Students Funded:</b> 821</p> <p>% of student's based in WI: 72.82 %</p>	<p># of Phone Calls/Emails: <b>1115</b></p> <p># of Walk-in Clients: <b>198</b></p> <p># of Checks Disbursed: <b>204</b></p> <p># of Missing Letters Disbursed: <b>847</b></p> <p># of Grades Processed: <b>362</b></p>	<p>Received \$4,387 grant from San Manual Mission Tribe for Fall College Fair on 9/28/17 at Thornberry Creek.</p> <p>High School Visits: 31 Students</p> <p>Probation Contacts/Outreach Efforts: 19/24 reached to discuss probation requirements</p> <p>Worked with HRD on Oneida's "Post Graduate Work Program</p>



## Job Training

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
<p>The Job Training Programs, the American Indian Vocational Rehabilitation (AIVR) and Workforce Innovation Opportunity Act (WIOA) are federally-funded pre-employment training activities that provide low-income, unemployed, under-employed and disabled Native Americans with services leading to achievement of a goal of entering, and successfully remaining in competitive, integrated workforce. This programming of the Job Training Programs is the only programming available that provides dedicated employment and training services to these populations.</p> <p>The Job Training Department collaborates with:</p> <ul style="list-style-type: none"> <li>• Behavioral Health/Mental Health Therapy</li> <li>• Oneida Higher Education</li> <li>• Community Education Center</li> <li>• Center for Self-Sufficiency</li> <li>• Indian Child Welfare</li> <li>• Child Support</li> <li>• MA/Food Stamps</li> <li>• State VR</li> <li>• Cultural Healing</li> </ul>	<p>Base Number:</p> <ul style="list-style-type: none"> <li>• 289 WIA and VR*</li> <li>• 949* includes all contacts including Job Center hits , job search and resume' development #s</li> </ul>	<p>Customers accessed Job Training services times in the 3<sup>rd</sup> quarter of FY17.</p> <p>AIVR = 461* WIOA = 119* Job Center = 294</p> <p>Most sought after services provided:</p> <ul style="list-style-type: none"> <li>• Job search</li> <li>• Resume' development</li> <li>• Employment application assistance</li> <li>• Work clothing</li> <li>• Work tools</li> <li>• Guidance and counseling</li> <li>• Work experience</li> <li>• Skills training</li> <li>• Job shadowing</li> <li>• Mentoring</li> <li>• Education credentialing</li> </ul> <p>*April-May only</p>	<p>During the quarter:</p> <ul style="list-style-type: none"> <li>• 33% of disabled AIVR program users who exited the program successfully entered employment.</li> <li>• 50% of low-income, poorly- skilled WIOA eligible individuals who exited the program successfully entered employment.</li> <li>• VR has 6 high school juniors and seniors attending the attached job development training which includes: Workplace readiness, Skills to Pay the Bills, Financial Literacy, and Self Advocacy. Youth attending training sessions are also completing trail work experience sessions to explore related careers within the organization.</li> <li>• WIOA has 10 youth ages 14-19 in job exploration and trial work experience positions who will continue through August.</li> </ul>

### Youth Enrichment Services (Y.E.S.) Program

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
<p>The Y.E.S. Program Staff provide academic enrichment, social support services, mentoring and promote college and career readiness to Y.E.S. Eligible children in the schools listed below:</p> <p>Green Bay's King Elementary Advocate</p> <p>Green Bay's Lombardi Middle Advocate and Specialist</p> <p>Green Bay's Southwest High Advocate and Specialist</p> <p>Seymour Rock Ledge Advocate, Enrichment Aid, Specialist</p> <p>Seymour Middle School Advocate and Specialist</p> <p>Seymour High School Advocate and Specialist</p> <p>West De Pere Middle School Specialist</p> <p>West De Pere High School Advocate</p> <p>Funding for the Y.E.S. Program comes primarily from Tribal Contribution, at 92%, with Self-Governance at 8%. The majority of program funds are spent on wage related expenses to provide direct services to students.</p>	<p>509 Y.E.S. Eligible Youth (414 Oneida Enrolled). This number does not include the 137 American Indian youth served who are descendants or the 111 youth with incomplete paperwork. The Y.E.S. Eligible youth are in grades:</p> <p>Grade K – 7 Grade 1 – 19 Grade 2 – 14 Grade 3 – 19 Grade 4 – 19 Grade 5 – 21 Grade 6 – 36 Grade 7 – 53 Grade 8 – 49 Grade 9 – 51 Grade 10 – 60 Grade 11 – 55 Grade 12 – 50</p> <p>Y.E.S. youth are tribally enrolled or are 1/4 American Indian from a federally recognized nation(s)/tribe(s) and whose parents have complete Y.E.S. paperwork.</p>	<p>Customers worked with the Y.E.S. Staff 22,687 times from April to May.</p> <p>Utilization includes:</p> <p>In school/after-school tutoring/academic reinforcement, development of organizational skills, mentoring and homework help.</p> <p>Boys'/Girls' Groups at Seymour's Rock Ledge, Middle and High Schools and Lombardi Middle School.</p> <p>After-School language classes at Lombardi, Rock Ledge, and West De Pere.</p> <p>In-school Oneida Language and Culture Classes at Seymour Middle School.</p> <p>Beading Groups for Seymour Middle and High youth and West De Pere High School.</p>	<p>43/47 YES program seniors at GB SW, Seymour, &amp; WDP graduated.</p> <p>The Y.E.S. Program staff worked with concerns in the lives of the Y.E.S. students this year. Some of the concerns are increased drug/alcohol use among parents and some of the students, family dysfunction, domestic abuse, and homelessness, and mental illness, lack of mental health services, suicide, and insecurity about having enough food to eat. Staff concerns in working to meet the needs of the students include the need for more staff for the Y.E.S. Program and the social services programs that assist the Y.E.S. Program with groups, and the need for more mental health professionals.</p>

## ***PARKS AND RECREATION AREA***

### ***Executive Summary***

The Parks and Recreation Area have been focused this quarter on preparing programs and staff for the busy summer programs throughout the Division. We worked closely with the Education and Training Area- Arts/ CEC department for the summer programs. While there were a few hurdles, this process is changing with each quarter of community programs, but we hope that you will see improvements with the registration process as we move along. This quarter we enrolled youth into the Recreation summer programs, Fitness Camps, Adventures, as well as Little League.

This quarter also saw an increase in personal gym rentals as we prepare our youth for the Indigenous Games that will occur in the fourth quarter. We have been busy training, coaching and working with coaches and athletes as they prepare for the games. In addition to the athlete preparation, we have worked closely with the coaches, athletes and the Host Society (Toronto) to collect the necessary forms needed for the games. This is one of the largest Oneida Athlete Contingencies that we are sending to the games. We were preparing over 120 athletes and over 20 coaches for the games. This has been a very exciting quarter as the youth fundraise, train and bond as a team for the Games.

The Parks have been very busy with graduation parties and family homecomings, we welcome the rentals and encourage you to call in advance for your request as the parks and gym rentals do book up quickly!

## Experiential & Adventure

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Oneida Experiential & Adventures uses hands on interactive activities to help individuals and groups develop themselves to help them be their best selves. .	Base number:700	Customers used Oneida Adventures services 2,561 times in the 3rd quarter of FY17	Provided classes for a Diabetic Grant, Elder Services, and the Fitness Center. Provided winter activity and sports training as well as activities for Reasonable Alternative Standard (RAS) Points for employees.
Oneida Experiential provided healthy options for the RAS point system, by helping employees to improve their health by making real behavior changes and discovering and overcoming road blocks that has prevented them from making these changes previously.	AGE GROUPS  18yo -70yo	  314	  Provided mindful walks, bikes, and excercises for employees for RAS points in conjunction with Diabetic walks and hikes. The RAS Participants increased stress reduction awareness by 84%
Health Center Diabetic Prevention Depression prevention Family Enrichment Programs Domestic Violence Support AODA	18yo -81yo	1723	Diabetic prevention participants reported increase of 65% understanding and awareness. Our Elders self- reported significant Increase in morale 62% With 80% reporting a desire to try new (more physical) programs with us.
Youth program: Behavior Intervention, Character Development, Environmental, After school, Survival, Outdoor skills, High School Adventure, Archery, Youth Healthy Relationships	7yo-18yo	524	Provide group sessions for Oneida students and local schools. Girls reported an increase in feeling connected and accepted Youth Increased Skill Sets By 46%



## Oneida Family Fitness

NARRATIVE	DEMOGRAPHICS	FREQUENCY/UTILIZATION	BULLET POINTS
Oneida Family Fitness provides health and wellness opportunities for all ages and abilities, to include physical activities and preventative health education to encourage total well-being. This quarter we continued to focus on maximizing fitness and wellness programs to increase engagement and participation.	Base Number: 4,344 members  AGE GROUPS  0-3: 4-12: 13-17: 18-35: 36-54: 55-64: 65+:	Customers used Oneida Family Fitness services 21,125 times in the 3 <sup>rd</sup> quarter of FY17  40 members; 106 visits 245 members; 1,320 visits 243 members; 1,513 visits 469 members; 3,852 visits 455 members; 5,515 visits 205 members; 2,756 visits 177 members; 3,617 visits	<ul style="list-style-type: none"> <li>• Fitness Poker challenge/incentive (43 participants; Overall fitness improved based off check ins)</li> <li>• Mother Spa Week &amp; Fathers appreciation week; 150 members participated.</li> <li>• Provided Swim Lessons; 52 participants</li> <li>• Provided 456 fitness classes (4,379 attendees)</li> <li>• Aquatic attendance (5,442 attendees)</li> <li>• Provided 151 Martial Art classes (1,347 attendees)</li> </ul>
Collaborate with Oneida Programs to provide wellness opportunities.			<ul style="list-style-type: none"> <li>• Provide programming for Diabetic clients (28 clients; met 132 times)</li> <li>• Provide exercise class for elders at Elder Services 1x week (85 participants)</li> </ul>
Increase participant's KSA's of physical fitness and healthy lifestyles to reduce health care costs.			<ul style="list-style-type: none"> <li>• Offered RAS programs 1. Bellin Run (154 participants) Employees also earned a RAS point for finishing the race</li> </ul>



## Recreation

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
The Oneida Recreation Department provides a quality after-school program for youth ages 7-18. During the after-school program, we try to accomplish the following outcomes:	Current Recreation Members = 637	Customers have used Recreation services 9,287 times during the Third Quarter.	April = 2576/ May = 3185/ June = 3526
1. Enhance the educational development of each participant - complete homework assignments and increase GPA.	<b>AGE GROUPS</b>		Learning Center G.P.A. <b>School Age</b> Civic 3.58 CW 3.36 <b>Adolescent</b> Civic 3.38 CW 2.64 Homework Completion Rate <b>School Age</b> Civic 57% CW 63% <b>Adolescent</b> Civic 4% CW 17%
2. Increase the physical activity of each participant - each member completes 60 minutes of activity daily.	0-5: 34	188	60 minutes of daily activity <b>School Age</b> Civic 35% CW 43% <b>Adolescent</b> Civic 24% CW 12%
3. Introduce the youth to various art mediums to encourage creative expression.	6-12: 367	2987	Exposed to new art mediums <b>School Age</b> Civic 66% CW 40% <b>Adolescent</b> Civic 19% CW 8%
4. Increase participant's awareness of the Six Pillars of Character Development.	13-18: 105	746	Participate in Character Club <b>School Age</b> Civic 43% CW 41% <b>Adolescent</b> Civic 13% CW 12%
	19-35: 19	15	
	36-64: 35	73	
Elder Bingo and Bowling	65 +: 77	425	
<b>Youth team practices:</b> (Baseball, Softball, Lacrosse) <b>Dartball</b> and <b>Men's Basketball</b>	Varies	3926	
Weekend rentals for the Cliff Webster Building	Varies	712	
Guests	Varies	215	





NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
<p>The Parks Department provides maintenance and landscaping (mowing/ tree branches, etc.) to 18 parks throughout the reservation and 2 multipurpose fields next to the Cliff Webster Recreation Facility. In addition to snow removal at the Parks, during the second quarter the staff removed leaves, prepped the fields for the winter, repaired parks equipment, built benches for the parks, and did maintenance on the lawnmowers and weed-eater equipment. In addition to regular maintenance of equipment, the 2 Staff assist in gathering items and preparing items for crafts with elders, building and repairing items for the parks for summer use.</p>	<p>Base number: 18 Parks and 2 multipurpose fields</p>	<p>Customers used the 18 parks and fields several times in the second quarter of FY17 due to the mild winter.</p>	<p>Prepare parks for rental usage for community members Prepare Lacrosse field for community use Repair parks and equipment that are destroyed or vandalized Continue to repair and replace park supplies that are old or in need of repair</p>



## **SOCIAL SERVICES AREA**

**Executive Summary:** Our Oneida Nation Social Service (ONSS) programs continue to serve the Oneida Nation population meeting its diverse and challenging needs on and off the reservation. Our Oneida Social Service programs offer a variety of services which are listed below. Multiple funding sources originate from the Nation, BIA, State and Federal agencies. Programs supply basic support and emergency assistance to families who meet eligibility requirements, and have a need. The programs serve as an assistance unit and social service programs continue to be an important safety net for the membership.

### **Food Distribution**

The Food Distribution program is for low-income American Indian and non-Indian households that reside on a reservation and households living in an approved area near a reservation with one person who is a member of a Federally-recognized tribe. We are 75% funded by the U.S. Department of Agriculture and 25% funded by our Oneida Nation.

We participated in a “Nutrition Education Project” grant for the Midwest & Northeast region, this grant was designed to promote healthier eating with fruits and vegetables smoothies. At the end of May we had our drawing and gave away five (5) Ninja Blenders for all who participated in the classes we offered.

<b>NARRATIVE</b>	<b>DEMOGRAPHICS</b>	<b>FREQUENCY/ UTILIZATION</b>	<b>BULLET POINTS</b>
Food Distribution provides a food package to help our participants maintain a nutritionally balanced diet. They select over 70 products, fresh and canned items. This is a low income grant.	Base numbers: Clients: 2,305 Families: 1,130	Customers used our services on an average of 376 families a month in our 3 <sup>rd</sup> quarter.	255 Food Deliveries to the Elders and Disabled.
	AGE GROUPS 0-3: 75 4-9: 69 10-17: 144 18-30: 123 31-55: 129 56-70: 36 70+: 21	Phone calls relating to our service: Outgoing: 774 Received: 939 Total calls: 1713	

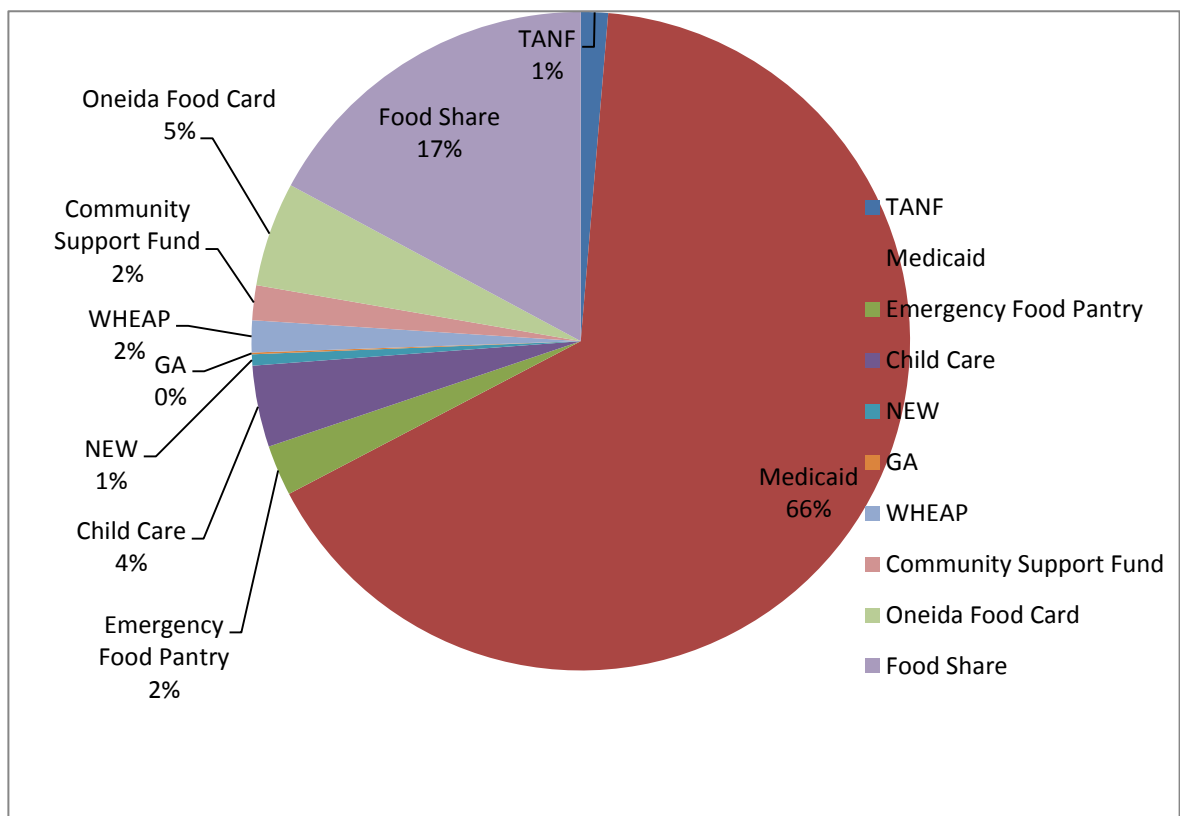


### Economic Support Services

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Economic Support administers many public assistance programs within the department. One of those is the TANF (Temporary Assistance for Needy Families) program. The TANF program promotes work and personal responsibility to strengthen families. This is done by providing parents or caretakers with employment preparation and/or supportive services that promote self-sufficiency and responsibility.	TANF Case Averages: Cash Assistance: Avg. 16 Crisis: Avg. 4 TANF Diversion: Avg. 26	277 appointments held - 76 walk-ins - 2,803 phone calls in/out	57% of program assistance for TANF is done through the Diversion classification. Cash Payment makes up 35% and Crisis 8%. Diversion assistance helps families with dependent children with employment-related support services as an alternate to applying for cash assistance.
Food Share and Medicaid Assistance is another program provided to low-income families in need of food and health care coverage.	Medicaid: Avg. 2,271 Adults (18+): 820 Children (0-17): 1,458 Food Share: Avg. 591		
Child Care is also provided to low-income families through 2 different ways. WI Shares is the state child care assistance program, while CCDF (Child Care Development Fund) is a federal grant that is utilized to fund child care subsidies as well.	Child Care Case Averages: Wi Shares cases: Avg. 66 CCDF: Avg. 72 Children (0-12 yrs.)	On-site Child Care center utilized: Avg. 161 children/month	14 Social Services Clinics were held after hours that utilized the onsite center. Blood borne Pathogen training held at ARCC. Child Care Manager attended the WI Social Services Assoc. Annual Conference.
Native American Employment Works (NEW) is a program to assist those with work related expenses when starting new employment or retaining employment.	19 cases (+18 yrs.)	65 phone calls in/out	NEW support services consisted of auto insurance, repair and work clothing or tools for employment.

General Assistance is a program designed to help with shelter costs while waiting for SSD Benefits.	3 cases currently	20 phone calls in/out	Cash payment given to those for housing related costs including rent, mortgage or utilities.
WHEAP (Wisconsin Home Energy Assistance Program) is administered to low-income individuals in need of heat and electric assistance	Avg. 54 cases each month	Avg. of 6 WHEAP appointments/mo. Avg. of 170 phone calls received for all three programs.	Mandatory State WHEAP training held in January.
Community Support Fund is a program supported by tribal contribution to assist enrolled Oneida tribal members when experiencing a catastrophic event, illness, or injury.	Avg. 40 cases each month	Food Card usage is increasing greatly.	Community Support Fund law was adopted on 1/11/17. Currently the rules are being created to uphold the law.
Oneida Food Card	Avg. of 177 families/mo.		Increasing greatly
Oneida Food Pantry was established to address an emergency food assistance need in the community.	86 families, Avg. of 29/mo.	86 customers determined eligible with all 86 picking up food at the pantry.	Emergency Food Pantry continues to grow with donations at Tower Foods.

### Economic Support Cases



## Family Support Services

[illegible]

<b>Parenting:</b> Provide parenting education & support to families in the community who are either mandated to meet conditions or voluntarily participating.	30  (voluntary or mandated parents)	383	*15 participants in Parent Education Class (PEC) *30 parents participating in Trauma Informed Parenting (TIP) * 1 Teen parents
<b>Prevention:</b> Services provided to youth K-8th grade as well as families designed to support them in healthy and safe lifestyles.	114(K-12)	238	*AODA and Social Emotional groups offered to youth in schools. *Summer Youth, 4 days a week, 26 youth
<b>Domestic Violence:</b> Education on healthy relationships, crisis and on-going support to families who are experiencing or who have experienced domestic violence.	294  (All ages)	1012	*Women's Group *Men's Group *Girls Group *Boys Group *Individual and crisis support offered *DV staff supporting Summer Youth group with Prevention program staff
<b>Yetiya?tanu'nha:</b> Provides culturally based prevention and intervention program that works with at-risk teens to recover credits in order for the teens to graduate from high school, works on conflict and coping skills, assists with behavior modification, and gain entrance into post-secondary schooling or begin work.	12 (2 additional students pending)  (8-12th grade)	648	*Students attend program 4 days a week throughout the summer months. *3 students graduated with OHS Senior class (full 23.5 credits earned) *Co-Co (Trauma Yoga) training offered to students *Grant re-applied for

## Elder Services

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Elder Services Mission: To assist our elders to maintain an independent, healthy, productive & quality lifestyle through love, caring & respect by services we provide. Vision: We provide quality home & community based programs for elders & are a model for other aging entities.	Brown & Outagamie Counties within reservation boundaries. Priority is given to elders age 70+ and age 55 to 69 with proof of disability. Base number: 1106		Twa wah tsile (We are all family) Elder Services provides home & community-base services to assist elder to remain in their homes.
	AGE GROUPS		
Congregate Meals	Native American 55+ & Non-Native 60+	492 Clients & 3795 Services	Meals provides 1/3 of daily nutritional value
Home Delivered Meals	Native American 55+ & Non-Native 60+	228 Clients & 5139 Services	Same as previous
Supportive Services	Priority 70+ and disabled, Native American 55+ Non-Native 60+	71 Clients & 260 Services	In-home Chore & Personal Care * April only- staff moved to OHC
Native American Family Care Giver	Native American 55+	65 Clients & 332 Services	Support groups, Respite Care & Voucher program
Outreach Services	Priority 70+ and disabled, Native American 55+ Non-Native 60+	65 Clients & 261.50 Services	Assessments & Monitor ERS
Elder Abuse	Native American 55+	4 Clients & 13 Services	Case Management
Home Repair	Priority 70+ and disabled, Native American 55+ Non-Native 60+	87 Clients & 154 Services	Minor handy man repairs
Home-chore	Priority 70+ & 55 - 69 disabled, Native American	162Clients & 296 Services	Snow plowing & lawn services
Transportation	Native American 55+ & Non-Native 60 +	126 Clients & 2453 Services	Transport to meal site, bus passes for working elders

Information & Referral (I&R) & DRUMS	55+	1155 elders - DRUMS 8 elders for I&R and 12 referrals	DRUMS articles posted monthly in Kalihwisaks, Elder Services Facebook page and A-Z email communications; Information & Referral varies from dangerous trees needing to be cut to financial assistance to looking for work
Dementia Care Specialist strives to increase awareness of Dementia to the tribe by making Oneida Tribe Dementia Friendly. This is done by holding monthly memory cafés, memory screens, offering support for caregivers and family and offering education to the community.	elders/caregivers 55-70 over the age of 71	Elders/caregivers used DCS services in the 3rd quarter. Contact was made by phone and 1-1 meetings.	<ul style="list-style-type: none"> <li>*Memory Café</li> <li>*Memory Screen</li> <li>*1-1 with caregiver</li> <li>*presentations</li> <li>*employee health</li> <li>*Senior Companion/Foster Grandparent</li> <li>*Dr. Vir and providers</li> <li>*ONCOA</li> <li>*Library</li> <li>*Marketing of DCS program prior to GTC meeting on 3-19-17 *moved to Oneida health center</li> </ul>

<p>The Aging &amp; Disability Resource Specialist offers information and referrals on community and county resources to Oneida community members and functionally assesses members for Medicaid programs found through the Community Option Program Family Care, IRIS and Partnership programs through Brown and Outagamie Counties.</p>	<p>22-59: 12 calls 60-99: 176 calls</p>	<p>Long Term (LT) Function Screens: 5 Brief/Short Term Service Coordination: 1 Follow-up: 48 Information &amp; Assistance (I&amp;A): 127 Options Counseling: 2</p>	<p>Topic categories discussed during calls in last three months: abuse/neglect, adaptive equipment, Alzheimer's and other Dementia, auxiliary services, end of life, food, health, home services, housing, income maintenance, legal services, medial home care, mental health, nursing home, public benefits, financial-related needs, taxes, transportation, veteran services</p>
<p>SEOTS Mission is strengthening our cultural connection and providing services and programs to enhance the well-being of On^yote?a-ka living in southeastern Wisconsin. During the second quarter of FY2017, SEOTS continued to work on community engagement activities, in addition to regular programming.</p>	<p>Base number: Unduplicated: Total Oneida Population of Southeast Wisconsin:  0-3: 4-9: 10-17: 18-30: 31-54: 55-70: 70+:</p>	<p>*Total visits plus total incoming calls = client interactions *Social Media Counts: *Emails relating to services: NA *Phone calls relating to services: Incoming calls</p>	<p>*Total Facebook page likes increased by likes during the second quarter. *SEOTS Averaged incoming phone calls per day. *No longer reports to Elder Services- reports to George</p>



Apartments	Base number 29	Unduplicated Services 140 including rental payments, work orders	Routine maintenance and payment of rent
Major Home repair	Priority 70+ & 55 - 69 disabled, Native American	3 clients	repairs regarding health & safety *budget was passed late

Chairwoman Tina Danforth celebrated Betty Doxtator's retirement as a Foster Grandparent Volunteer for 26 years. This event was held at the Anna John Congregate Meal Site.



## Head Start/Early Head Start

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Head Start/Early Head Start mission: to provide educational and holistic services that promote healthy prenatal outcomes, enhance the development of young children, and foster the well-being of families while respecting cultural values.	Brown & Outagamie Counties. Priority is given to low-income children, families and pregnant women. Base number: 212	Service areas: 12 Contact Days-40 Children Served-196 Families Served-146	Head Start has 8 classrooms. School day is from 9:00AM to 1:00PM. Early Head Start is a home based program providing services in the home, through group socializations, community, or field trips.
	AGE GROUPS		
Education and Child Development Children's readiness for school and beyond is fostered through individualized learning experiences. Through relationships with adults, play and planned and spontaneous instruction, children grow in many aspects of development. Children progress in social skills and emotional well-being, along with language and literacy learning, and concept development.	Native & non-native children ages 0-5, parents, foster parents, guardians, and grandparents.	Children served-191 Services - 1,358	Meeting or exceeding expectations: Social-emotional - 91% Gross motor - 93% Fine motor - 99% Language - 95% Cognitive - 95% Literacy - 95% Math - 88%
Health & Disability - Each child's perceptual, motor, and physical development is supported to permit them to fully explore and function in their environment. All children receive health and development screenings, nutritious meals, oral health and mental health support. Head Start/Early Head Start connects families with medical, dental, and mental health services to ensure that children are receiving the services they need.	Native & non-native children ages: 0-5, pregnant women	222 Clients & 2,136 Services	Children on an IFSP/IEP - 52 (9-occupational therapy; 40-speech & language; 9-significant development delay; 1-hearing impaired. Referrals made-70, children with/health insurance-169, number of children with dental care - 165

Family & Community Engagement Parents and families are supported in achieving their own goals, such as housing stability, continued education, and financial security. Head Start/Early Head Start support and strengthen parent-child relationships and engage families around children's learning and development.	Native & non-native children ages 0-5, parents, foster parents, guardians, grandparents, pregnant women	231 Clients & 748 Services	In-home Chore & Personal Care
Transportation - Head Start has 2 busses and 2 busses are contracted out through Lamer's Bus Lines.	Children ages 0-5, families, foster parents, guardians, grandparents, pregnant women.	52 Clients & 188 Services	Transport to and from school, field trips, socializations, medical appointments, job search.
Meals - Head Start's Nutrition Program provides healthy food and teaches children healthy eating habits at a young age to prepare them to make positive choices that lead to healthy lifestyles.	Children ages 3-5	Children 0-5 yrs.- 196 Meals served - 207	Breakfast, lunch, snacks, field trips, socializations, parent activities.
Home Visits - Home visitors work with parents to help provide learning opportunities that enhance children's growth and development. The home environment is used to help parents create rich learning opportunities that build on everyday routines and support children's development.	Children ages 0-3, families, foster parents, guardians, grandparents, pregnant women.	52 Clients & 352 Home Visits	In-home family support services. Weekly home visits. Bi-monthly group socialization experiences.
Prenatal Services - Early Head Start works closely with pregnant women to secure comprehensive prenatal and postpartum care. EHS works collaboratively with each pregnant woman to develop a plan to ensure that she receives risk assessments, medical and dental exams and mental interventions.	Native and non-native women & families.	8 clients, 18 families served, 266 Services	In-home support services, prenatal & postpartum care, transportation to medical appointments, mental health support, prenatal and nutrition education.

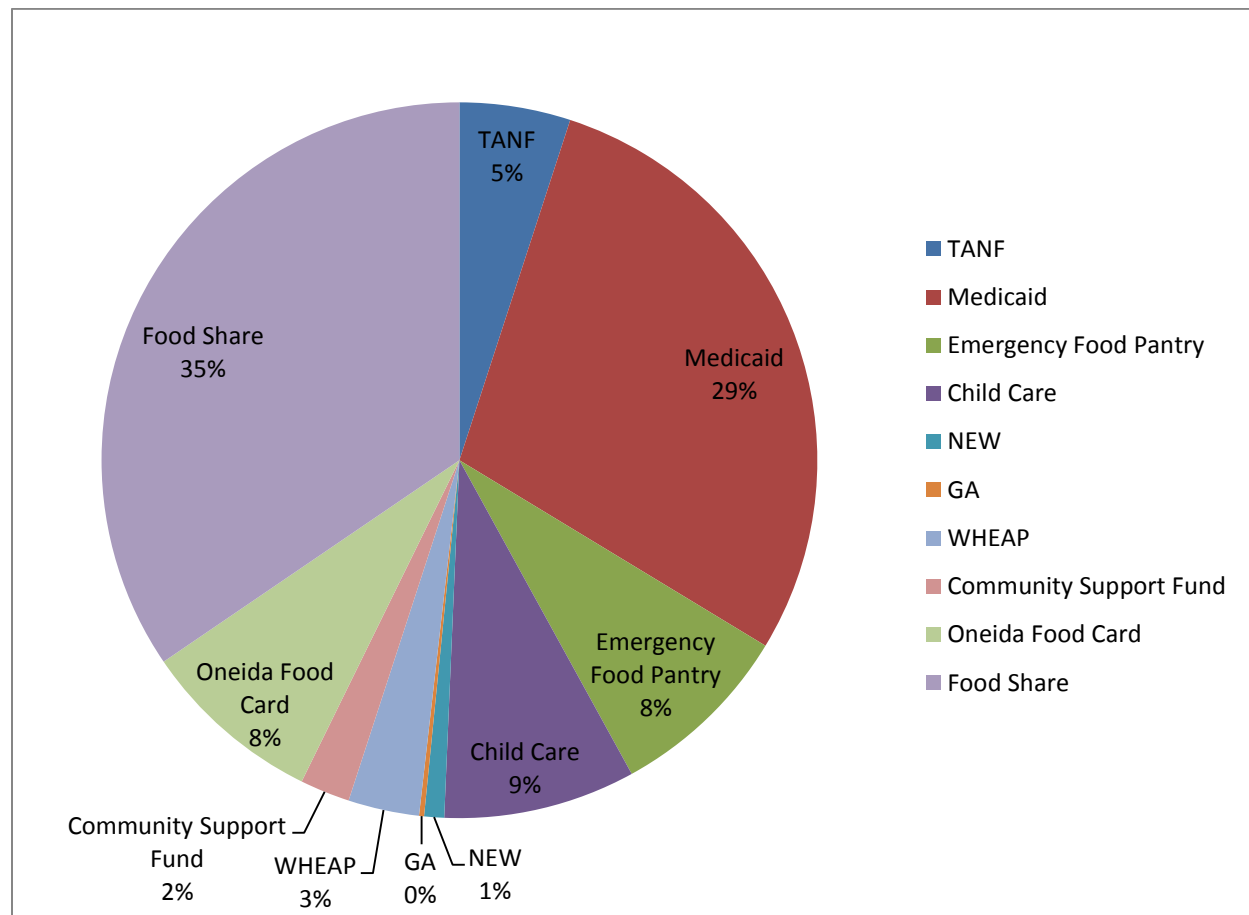
Head Start celebrated another successful graduation this quarter with some happy graduates and joyous singing that took place at the Radisson.

### ***ECONOMIC SUPPORT SERVICES***

<b>NARRATIVE</b>	<b>DEMOGRAPHICS</b>	<b>FREQUENCY/ UTILIZATION</b>	<b>BULLET POINTS</b>
Economic Support administers many public assistance programs within the department. One of those is the TANF (Temporary Assistance for Needy Families) program. The TANF program promotes work and personal responsibility to strengthen families. This is done by providing parents or caretakers with employment preparation and/or supportive services that promote self-sufficiency and responsibility.	TANF Case Averages: Cash Assistance: Avg. 18 Crisis: Avg. 4 TANF Diversion: Avg. 67	101 appointments held - 20 walk-ins - 862 phone calls in/out	75% of program assistance for TANF is done through the Diversion classification. Cash Payment makes up 20% and Crisis 5%. Diversion assistance helps families with dependent children with employment-related support services as an alternate to applying for cash assistance.
Food Share and Medicaid Assistance is another program provided to low-income families in need of food and health care coverage.	Medicaid: Avg. 2,421 Adults (18+): 1,143 Children (0-17): 1,278 FoodShare: Avg. 615		Staff completed Child Care Case Conversion from CSAW to EBT CSAW program.
Child Care is also provided to low-income families through 2 different ways. WI Shares is the state child care assistance program, while CCDF (Child Care Development Fund) is a federal grant that is utilized to fund child care subsidies as well.	Child Care Case Averages: Wi Shares cases: Avg. 77 CCDF: Avg. 77 Children (0-12 yrs.)	On site Child Care center utilized: Avg. 126 children/month	New EBT Child Care programming initiated February 1st. Families will now be required to use EBT cards to purchase their child care at their centers. 17 Social Services Clinics were held after hours that utilized the onsite center.
Native American Employment Works (NEW) is a program to assist those with work related expenses when starting new employment or retaining employment.	16 cases (+18 yrs.)	40 phone calls in/out	NEW support services consisted of auto insurance, repair and work clothing or tools for employment.
General Assistance is a program designed to help with shelter costs while waiting for SSD Benefits.	Avg. 4 cases currently	25 phone calls in/out	Cash payment given to those for housing related costs including rent, mortgage or utilities.

WHEAP (Wisconsin Home Energy Assistance Program) is administered to low-income individuals in need of heat and electric assistance	Avg. 57 cases each month	Avg. of 13 WHEAP appts./mo. Avg. of 190 phone calls received for all three programs. Food Card usage is consistent.	Mandatory State WHEAP training held in January.
Community Support Fund is a program supported by tribal contribution to assist enrolled Oneida tribal members when experiencing a catastrophic event, illness, or injury.	Avg. 40 cases each month		Community Support Fund law was adopted on 1/11/17. Currently the rules are being created to uphold the law.
Oneida Food Card	Avg. of 146 families/mo.		Consistent usage
Oneida Food Pantry was established to address an emergency food assistance need in the community.	Avg. of 74 families/mo.	156 customers determined eligible with 148 (Jan/Feb count only) picking up food at the pantry.	New Emergency Food Pantry opened January 11 at Tower Foods.

### ***ECONOMIC SUPPORT CASES***



### ***ELDER SERVICES DEPARTMENT***

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Elder Services Mission: To assist our elders to maintain an independent, healthy, productive & quality lifestyle through love, caring & respect by services we provide. Vision: We provide quality home & community based programs for elders & are a model for other aging entities.	Brown & Outagamie Counties within Reservation Boundaries. Priority is given to elders age 70+ and age 55 to 69 with proof of disability. Base number: 1106	customers used the Elder Services Department services several times in the second quarter of FY17, for detailed information see below	Twa wah tsile (We are all family) Elder Services provides home & community base services to assist elder to remain in their homes.
	AGE GROUPS		
Congregate Meals	Native American 55+ & Non-Native 60+	436 Clients & 3,480 Services	Meals provides 1/3 of daily nutritional value - Meals are provided 5 days a week.
Home Delivered Meals	Native American 55+ & Non-Native 60+	226 Clients & 5,036 Services	Meals provides 1/3 of daily nutritional value - Meals are provided 7 days a week.
Supportive Services	Priority 70+ and disabled, Native American 55+ Non-Native 60+	231 Clients & 748 Services	In-home Chore & Personal Care
Native American Family Care Giver	Native American 55+	52 Clients & 188 Services	Support groups, Respite Care & Voucher program
Outreach Services	Priority 70+ and disabled, Native American 55+ Non-Native 60+	63 Clients & 246 Services	Assessments & Monitor Emergency Response System (ERS)
Elder Abuse	Native American 55+	15 Clients & 39 Services	Case Management
Home Repair	Priority 70+ and disabled, Native American 55+ Non-Native 60+	84 Clients & 119 Services	Minor handy man repairs
Home-chore	Priority 70+ & 55 - 69 disabled, Native American	360 Clients & 195 Services	Snow plowing & lawn services

Transportation	Native American 55+ & NonNat. 60 +	151 Clients & 1,690 Services	Transportation to meal-site & bus passes for working elders
Information & Referral (I&R) & DRUMS	55+	1155 elders - DRUMS 10 elders for I&R and 14 referrals	DRUMS articles posted monthly in Kalihwisaks, Elder Services Facebook page and A-Z email communications; Information & Referral varies from dangerous trees needing to be cut to financial assistance to looking for work
Dementia Care Specialist (DCS) strives to increase awareness of Dementia to the Nation by making Oneida Nation Dementia Friendly. This is done by holding monthly memory cafés, memory screens, offering support for caregivers and family and offering education to the community.	3 elders/caregivers 55-70  5 over the age of 71	8 elders/caregivers used DCS services in the 1st quarter. Contact was made by phone and 1-1 meetings.	<ul style="list-style-type: none"> <li>*Memory Café</li> <li>*Memory Screen</li> <li>*1-1 with caregiver</li> <li>*presentations</li> <li>*employee health</li> <li>*Senior Companion/Foster Grandparent</li> <li>*Dr. Vir and providers</li> <li>*ONCOA</li> <li>*Library</li> <li>*Marketing of DCS program prior to GTC meeting on 3-19-17</li> </ul>
The Aging & Disability Resource Specialist offers information and referrals on community and county resources to Oneida community members. The ADRS is also able to functionally assess members for Medicaid programs that are found through the Community Option Program Family Care, IRIS and Partnership programs through Brown and Outagamie Counties.	17.5 - 59 = 0 60-99 January 45 60-99 February 86	131 Customers inquiring about specific services; 3 emails relating to services; 131 phone calls relating to services	<ul style="list-style-type: none"> <li>▪Memory Screens=0</li> <li>▪Developmental=13</li> <li>▪Elderly 60+=122</li> <li>▪Mental Health=19</li> </ul>

SEOTS Mission is strengthening our cultural connection and providing services and programs to enhance the well-being of On^yote?a-ka living in southeastern Wisconsin. During the second quarter of FY2017, SEOTS continued to work on community engagement activities, in addition to regular programming.	<p>Base number:1,466 Unduplicated: 548 Total Oneida Population of Southeast Wisconsin: 2,134</p> <p>0-3: 10 4-9: 29 10-17: 29 18-30: 74 31-54: 254 55-70: 601 70+: 179</p>	<p>*Total visits (1,466) plus total incoming calls (2,890) = 4,356 client interactions</p> <p>*Social Media Counts: 1,289</p> <p>*Emails relating to services: NA</p> <p>*Phone calls relating to services: 2,890 Incoming calls</p>	<p>*Annual Holiday party (155 attendees) and the family bowling outing (59 attendees). Total participation increased by 6% over the same period in FY2016.</p> <p>*Total Facebook page likes increased by 149 likes during the second quarter.</p> <p>*SEOTS Averaged 45 incoming phone calls per day.</p>
Apartments	Base number 29	Unduplicated Services 140 including rental payments, work orders	Routine maintenance and payment of rent
Major Home repair	0 clients	budget constraints	repairs re: health



## ***FAMILY SUPPORT SERVICES***

### ***Executive Summary***

Child Support: Program had 62 new cases for the quarter. In addition to establishing paternity and managing the current case load the program offered a Co-Parenting workshop for families. This is an initiative that began last fiscal year in collaboration with the Parenting program and now has expanded to include the family court judges. The program began utilizing a texting service to send customers appointment reminders or to put out notice of any upcoming program events. So far this seems to be well received by the customers and has been a helpful tool in ensuring for appointment times. In March two staff went out to Sanger B. Powers Correctional to present on Child Support and answer any questions inmates had which was also successful.

Indian Child Welfare (ICW): Program continues to see an increase in cases related to community drug trends. The department was able to hire an additional Intake worker to assist in managing the incoming reports and investigations. This was possible through our new Title IV-E funding, which is a federal funding source which provides partial reimbursement for Child Welfare services that are done by the agency. Program has been in process or working in collaboration with the LRO on the new Children's Code.

Foster Care: Program continues to recruit to license new foster homes and kinship care providers. One new home licensed this quarter. Hygiene drive initiative was promoted this quarter and the program was received enough donations to create hygiene bags to offer to youth in out of home care.

Parenting: Program offered Parenting Education Class (PEC) that began in January and ended March 29<sup>th</sup> with 10 parents who completed the program. Trauma Informed Parenting (TIP) was also offered with 12 parents completing.

Prevention: Services this quarter have been tremendously limited as the program had one staff who had retired and the other who was on leave. Staff from other programs had assisted with providing some services to the youth, but there were still some significant service gaps. The grantor was updated as there were concerns that we may not meet out grant goals and objectives. Program was informed to document to prevent loss of future funding.

Domestic Violence: Program has received a total of three new grants this FY one of which was finalized and approved this quarter, the Office on Violence against Women (OVW) which will offer legal resources to women experiencing domestic violence as well as some housing security (limited). The three new grants will fund an additional two Full-Time positions and one Part-Time position, two of which have been filled. Program offers individual, crisis and group support and education to youth, adults and families.

Yetiya?tanu'nha: Program served an average of 11 students for the 2<sup>nd</sup> Quarter. Programming on prevention and credit recovery services are offered Monday through Thursday. The program is partnered with many of the community partners such as; Social Services, Oneida Family Fitness, Oneida Adventures, College of Menominee Nation, Oneida Nation High School, Human Resources Department, Oneida Police Department etc. to offer students a diverse range of services to meet their needs and to support their growth in the program. The program had a site visit by the Office of Juvenile Justice and Delinquency Prevention (OJJDP) who currently funds the program. This is the final year of the current grant. The program has submitted a new grant application to the OJJDP in hopes to continue offering the program to youth in the community.

***FAMILY SUPPORT SERVICES***

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
What does the department do, explain the grants that you have, explain details about the program	<b>Base number:</b> Based on average for the entire quarter.	customers used the Family Support Services Departments services many times in the second quarter of FY17: home visits, office	have highlights and explanation of your services over the last 3 months in this column  * Additional program highlights included in Summary Page
<b>Child Support:</b> The primary purpose is to strengthen parental responsibility for their children through establishment and enforcement of child support and bring families into being more self-sufficient. This is accomplished through the following five federal mandates: Paternity Establishment; Child Support Order Establishment, Modification, Enforcement; Locate Services. As well as community outreach & education. Funded through federal grant.	2851          (Oneida parents)	home visits, office visits, phone calls, emails, letters, staffings, weekly group attendance etc.          4963	*62 New Cases  *Texting services began for appointment reminders or upcoming program activities.
<b>Indian Child Welfare:</b> Program area provides child protection services, parenting services and foster care services to Oneida children and families in accordance with the Indian Child Welfare Act and the Children and Family Services Department Mission. Program goal is to assist/support families in their effort and ability to provide a safe, nurturing and stable home environment for their children.	174          (Oneida children and families involved in county/state Child Welfare systems)	694	* 98 On-Going Cases  *76 Intake Cases  *Received IV-E reimbursement funding which is funindg an additional Intake worker to meet the increasing case loads

<b>Foster Care:</b> License foster homes and kinship providers to offer placements for youth in out of home care (voluntary and involuntary) that follow the placement preferences set forth by the Tribe.	65(Oneida youth in out-of-home care)	926	* 12 youth in foster care*56 Kinship *One new foster home licensed.
<b>Parenting:</b> Provide parenting education & support to families in the community who are either mandated to meet conditions or voluntarily participating.	30  (voluntary or mandated parents)	320	*10 parents completed the Parent Education Class (PEC)  * 12 parents completed the Trauma Informed Parenting (TIP)  * 2 Teen parents
<b>Prevention:</b> Services provided to youth K-8th grade as well as families designed to support them in healthy and safe lifestyles.	11  (K-12)	59	*Tutoring services offered at the elementary schools.
<b>Domestic Violence:</b> Education on healthy relationships, crisis and on-going support to families who are experiencing or who have experienced domestic violence.	238  (All ages)	423	*Women's Group  *Men's Group  *Girls Group  *Boys Group  *Individual and crisis support offered
<b>Yetiya?tanu'nha:</b> Provides culturally based prevention and intervention program that works with at-risk teens to recover credits in order for the teens to graduate from high school, works on conflict and coping skills, assists with behavior modification, and gain entrance into post-secondary schooling or begin work.	11  (8-12th grade)	528	*Students attend program 4 days a week.  *Grant re-applied for

### HEAD START

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Head Start provides a classroom experience that prepares children for school. In addition, the program works with families to engage them in their child's education. Head Start looks at the whole child	Base number: 282	Families and Children utilized the program 435 times	Number of children meeting/exceeding benchmarks during this quarter was as follows: *Social/Emotional *Cognitive *Large Motor *Fine Motor *Language *Cognitive *Literacy *Math
	<b>AGE GROUPS</b>	Referrals : 175	*Attendance for the children in the Quarter averaged 90.82%
	3 to 5 year olds	Family Events: 221 Family Goals: 24 Family Needs Assessment: 15	143 Parent-Teacher Conferences

### Early Head Start

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
Early Head Start is a home visiting program where the Home Visitor meets with the parent and child weekly to work on school readiness. They also engage the parent in their infant/toddlers education	Base number:	Families and Children utilized the program 312 times	Number of children meeting/exceeding benchmarks during this quarter was as follows: *Social/Emotional 84% *Cognitive 88% *Large Motor 86% *Fine Motor 91% *Language 80% *Literacy 84% *Math 79%
	<b>AGE GROUPS</b>		
	0-3:	Referrals: 95	
		Socialization: 71	
		Family Goals: 120	
		Family Needs Assessment: 26	

### Southeastern Oneida Tribal Services (SEOTS)

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
SEOTS Mission is strengthening our cultural connection and providing services and programs to enhance the well-being of On^yote?a-ka living in southeastern Wisconsin. During the third quarter of FY2017, SEOTS continued to work on community engagement activities, in addition to regular programming.	Base number: 1,428 Unduplicated: 614 Service Area Population: 2,118	Total Visits -1,428 Incoming Calls - 2,792 Client Interactions - 4,220  Total Client Interactions to date - 13,023	*Indian Taco Fundraiser 4/28, 87 attendees * 2 <sup>nd</sup> Annual Oneida Arts, Evolving Traditions Art Show 5/13, 74 attendees * SEOTS Picnic 6/25, 70 attendees
AGE GROUPS	0-3: 2	Social Media Counts on Facebook: 1376 page likes	Most Utilized Services: Medication Distribution (466), Elder Activities (323), Office Equipment Use (83)
	4-9: 28		
	10-14: 32		
	15-17: 37		
	18-20: 7		
	21-30: 36		
	31-40: 45		
	41-54: 150		
	55-61: 122		
	62-74: 277		
	75-89: 169		
	90+: 1		

**ONEIDA PUBLIC TRANSIT**

NARRATIVE	DEMOGRAPHICS	FREQUENCY/ UTILIZATION	BULLET POINTS
<p>Oneida Public Transit provides secure-reliable transportation at a reasonable cost to our passengers of the Oneida community and surrounding communities and is paid for with grants from Wisconsin Department of Transportation (WisDOT), Federal Transportation Administration (FTA), and Tribal Contribution.</p> <p>Oneida Public Transit implemented the Ecolane Automatic Dispatch Software System.</p>	Base number: 926	13,015	<p>Overall 9% increase compared to Qtr1 FY2017.</p> <p>Transit's existing Access Database was run in tandem with Ecolane March 6, 2017 — March 10, 2017. Trip data was entered into both systems simultaneously to ensure on-going Transit operations throughout the transition period.</p> <p>To Date: Positive feedback from customers as the On-Time Performance is improving to over 90%. Target Goal: 95%</p>
	AGE GROUPS		
	0- 6: 504		38% increase compared to Qtr1 FY2017
	7-18: 4,016		14% increase compared to Qtr1 FY2017
	19-54: 4,115		15% increase compared to Qtr1 FY2017
	55 +: 3,796		4% decrease compared to Qtr1 FY2017
	Wheelchair: 584		9% increase compared to QTR1 FY2017
	Total Miles: 92,165		13% increase compared to QTR1 FY2017