

Oneida Nation



Lee McLester II Building – Elder Complex

Elder Services

2907 S. Overland Rd.

Oneida, WI 54155

(920) 869-2448

Toll Free: 1-800-867-1551



Table of Contents

Introduction	1 (úskah)
Mission Statement	
Vision Statement	
Statement of Services	2 (téken)
Commitment to Non-Discrimination	
Oneida Nation Commission On Aging	3 (ahsÁ)
Information & Referral	
Elder Abuse	4 (kayé)
Native American Family Caregiver Program	5 (wisk)
Benefit Specialist	6 (yáyahk)
Foster Grandparents and Senior Companions	
Outreach	7 (tsya-ták)
Respite Care	
Homemakers	
Loan Closet	
In-Home Emergency Response	8 (téklú?)
Home Chore	
Home Repair	
Congregate Meals	
Home Delivered Meals	9 (wátlu?)
Elder Services Transportation	
Activities	
Volunteer Services	
24 Hour Answering Services	10 (oye-li)
Senior Employment Program	
Events	
Other Services	
Drums Across Oneida Newsletter	



Turtle Paw



Bear Paw



Wolf Paw



Introduction

Dear Elders, Community Members and Others:

We would like to take the opportunity to provide a brief description of Elder Services. The Elder Services Program consists of many community based services. We strive to provide efficient and effective services to all community elders. Our program vision and mission statements are products of continued improvement efforts.

Our brochure is a response to requests for increased awareness about Elder Services. Therefore, we welcome your input on any current or proposed services that you feel would be important to our service population.

Warm Regards From,

Our Program Director and Staff of Elder Services

Vision Statement

We provide quality home and community based programs for elders and are a model for other aging entities.

Mission Statement

To assist our elders to maintain an independent, healthy, productive and quality lifestyle through love, caring and respect by services we provide.





Statement of Services

On January 11, 1994, the Oneida Nation Commission On Aging (ONCOA) took action to establish priority of serving older and/or handicapped elders. Older elders are identified as age seventy (70) and over. It has been our program statement to insure this group of elders receive services that will assist them to maintain an independent lifestyle. This is also documented in our mission statement.

Age 70 and over elders has been identified nationwide as the most in need, socially, economically, and physically. Our Oneida elders are in this age group, especially because they did not have same opportunities non-natives had. Employment opportunities that were available did not have retirement benefits and were limited to minimal pay. Anyone born before 1927 suffered through the Great Depression. This age group has had more struggles and suffered great losses of health and family members due to Tuberculosis (TB) and other diseases. Their constant struggle to survive did not allow for socialization and recreational needs. There is a great immediate need to acknowledge and understand their needs. This allows us to better prepare for the younger age group and increased elder population in our future.

Any new services provided are limited by staffing, policy development and increased needs of the 70 plus age group. Elder Services make every effort to include the needs of elders who are 55 through 69. Many elders in the 55-69 age group are still employed and/or recently retired. This age group does not require the extent of economic, social or physical needs that we encounter with the 70 plus age group. Our reason for serving this age group, 55 through 69 is to meet an immediate economic, social, health and/or safety issue.

We ask that you have patience with us while we improve our services to elders, and we look forward to serving you!

Commitment to Non-Discrimination

In accordance with Civil Rights Compliance Standards, you will not be denied services or discriminated against because of religion, age, race, sex, disability, physical condition, sexual orientation or developmental disability. Reasonable accommodations will be made for disabilities in accordance with the Americans with Disabilities Act.



Oneida Commission On Aging: (ONCOA)

Standing left to right:

Dellora Cornelius
Ron McLester Sr.
Wesley Martin Jr.
Mike Hill
Carol Elm
Hugh Danforth



Seated:

Dorothy J. Skenandore
Pearl McLester
Warren Skenadore

The ONCOA Board of 2011 was instrumental in helping create this brochure for our Oneida Elders we serve at Elder Services.

The Oneida Nation Commission On Aging (ONCOA) is a nine member elected board that is instrumental in advising policy development and supporting advocacy issues on behalf of elders. The board also assists in developing long and short range plans for Elder Services and the Oneida Nation. ONCOA's monthly meetings are held on the second (2nd) and fourth (4th) Tuesday of every month at 1:00 pm at Elder Services. Meetings are open to anyone interested in attending. ONCOA board members are interested in hearing from you and will address issues in a effort to encourage and support our Nation's vision of respect for Oneida elders.

Information & Referral

This program provides easy access to services available at local, state and federal levels and also within Elder Services. Requests are documented and tracked to insure appropriate delivery of services. All efforts are made to improve the accessibility of information needed that will assist elders and caregivers. Contact the Service Coordinator at Elder Services (920) 869-2448 or Toll free 1-800-867-1551 Monday-Friday 8am-4:30pm.



Elder Abuse

Elder Abuse Prevention Coordinator makes contact and investigation begins within 24 hours, excluding weekends and holidays.

Under Wisconsin Law 398, CH. 46.90 (1A) an elder at risk is age 60 or older that is currently experiencing or is at risk of abuse, financial exploitation, neglect or self-neglect.

The Oneida Reservation's elder at risk is recognized as Oneida Tribally enrolled members age 55 and older.

Abuse Has Five (5) Sub-Categories:

1. *Physical*: Intentional or reckless infliction of bodily harm.
2. *Emotional*: Language or behavior that is intended to intimidate, humiliate, threaten, frighten, and harass the elder.
3. *Sexual*: Is a violation of WI. Criminal Sexual Assault Law.
4. *Unreasonable Confinement or Restraint*: Includes intentional and unreasonable confinement in a locked room, involuntary separation from his or her living area. Use of a physical restraining device or the administration of unnecessary or excessive medication to the elder.
5. *Treatment without Consent*: Administration of medication or mental health surgeries or research without proper consent or lawful authority.

Definitions:

Financial Exploitation: Is obtaining an elder's money or property by deceiving or enticing the elder, or by forcing, or coercing the elder to sell property at less than fair market . Taking money or property against the elders informed consent.

Neglect: Failure of a caregiver to secure or maintain adequate care and services to include food, clothing, shelter, physical and or mental care creating risk or danger to the elder physical or mental health.

Self-neglect: Is a significant danger to an elder's physical or mental health because the elder is responsible for his or her own care but fails to obtain adequate care, including food, shelter, clothing, medical or dental care.



Native American Family Caregivers Program: (NAFCG)

NAFCG serves two (2) types of unpaid caregivers:

Caregiver: Adult family member or close acquaintance who performs caregiving tasks. When a dependency situation emerges this person(s) performs tasks designed to assist an individual with routine activities that previously were performed with out assistance.

Grandparent or elder relative caregiver: Grandparent or step-grandparent of a child or relative of a child by blood, marriage or adoption, is 55 years or older; lives with the child and:

- Has legal custody or guardianship or is informally raising the child.
- Is the primary caregiver because the biological or adoptive parents are unable or unwilling to be primary caregiver.

The services of NAFCG:

1. Caregiver and recipient must reside within the Oneida Nation Reservation to qualify for the NAFCG Program.
2. Assistance to caregivers in gaining access to available services.
3. Organizing support groups and caregiver training to assist the caregivers in the area of health, nutrition, making decisions and solving problems relating to their caregiving role.
4. Respite care to enable caregivers relief of care giving role.
5. Monthly Native American Family Caregiver/Alzheimer Support Group for family caregivers.
6. Powerful Tools For Caregiver is a class for Caregivers.
7. NAFCG Loan Closet: Is to assist caregivers in caring for the recipient at no charge.
8. Items available to borrow from the Loan Closet:
 - Hair wash trays
 - Bedside Commode
 - Easy grip utensil set
 - Extended reachers
 - Portable ramps
 - Standard or portable wheel chair
 - Walker with a seat
 - Tub bars



Benefit Specialist

Assist area residents 55 years and older, with priority given to elders 70 plus and older or handicapped, regardless of financial status. This paraprofessional position provides information, assistance and administrative representation. The Benefit Specialist performs a variety of duties relating to public benefits for elders coordinating with other county, community, tribal and governmental agencies, under the direction of the Regional Legal Assistance office.

Provide assistance with forms: Medical Assistance, Energy Assistance, Community Support/Catastrophic paperwork and gather documentation for application processing. Provide referrals for estate planning such as Last Will and Testament, Living Will, Durable Power of attorney for Health Care, and Durable Power of Attorney for Finances. Assists elders with setting up of Burial Account-information.

Works daily with Social Security issues; regarding payments, appeals and applications. Assists with Medicare, Supplemental Insurances, and Oneida Contract Health questions and issues.

Advocacy: This individual assists elders in expressing their views and concerns to elected and governing officials. The Advocate identifies and inform elders of the services, benefits, entitlements and legal rights.

Foster Grandparents & Senior Companions (FGP & SC)

Elder's age 60 and over that volunteer up to a maximum of 20 hours a week. These elders provide companionship, visitation to the homebound and determine the needs of the elder, also provide information/referrals to Elder Services for further follow-up.

Great Lakes Inner Tribal Council (GLITC) Foster Grandparent Program Goal: To enable low income persons age 60 and over to remain physically and mentally active and enhance their self-esteem through continued participation in needed community services. The Foster-Grandparent Program carries out activities designed to provide social, emotional, and cultural needs of our community's children.



Outreach

This program is for intervention initiated by an agency or organization. The purpose is to identify potential clients and/or caregivers and encourage their use of existing services and benefits. Outreach refers to individual one-on-one contact between a service provider and a elder client.

Respite Care

Temporary substitute support to provide a brief period of relief and/or rest for caregivers.

Homemakers

Providing assistance to elders having difficulty with one or more of the following activities of daily living; preparing meals, shopping, using the telephone, or doing light house work.

Loan Closet

This service provides equipment (when available) on a loan basis to elders and the disabled.

The equipment will be issued when the customer signs the Loan Closet Agreement which says, “The equipment will be returned to the Elder Services Program when no longer needed.”

Due to the constant demand for equipment, we welcome donations specific to our list. To donate equipment call the Service Coordinator (920) 869-2448 or 1-800-867-1551. Monday-Friday 8am-4:30pm.

Needed items:

- | | | |
|-----------------------------|------------------------|-----------------|
| • Bath tub transfer benches | • Walkers | • Shower chairs |
| • Bedside commodes | • Canes | • Tub rails |
| • Window air conditioners | • Rails for the toilet | • Wheelchairs |



In-Home Emergency Response System

A personal emergency response system designed to help elders live independently. It uses a help-button device, worn as a necklace, bracelet or clip-on that alerts the In-Home Emergency Response vendor that a elder is having problems. The service is available 24 hours a day, 365 days a year. After the vendor has been alerted, a responder, friend, or relative, chosen by the subscriber, is sent to the caller's home and 911 is called. Previously, home-bound elders, that may have fallen would lie there until someone found them. This service provides peace of mind to home-bound elders and their loved ones. For more information call the Outreach Worker at Elder Services (920) 869-2448 or 1-800-869-1551 Monday-Friday 8am-4:30pm.

Home Chore

This service will assist in helping to reinforce a more independent lifestyle for elders that wish to remain in their homes. We provide minor home and yard maintenance, lawn raking and mowing, snow shoveling and plowing. Priority is age 70 and over and will have first consideration for any services. The initial customer contact may take up to five (5) working days. For services please call the Service Coordinator. (920) 869-2448 or 1-800-867-1551 Monday-Friday 8am-4:30pm

Service area: Brown & Outagamie Counties within the Oneida Nation Reservation.

Home Repair

This service provides low cost minor home repair to Oneida elders age 70 and over that own and are living in their home. The provision of service is dependent upon health and safety concerns.

Elders under the age of 70 will be assisted, but any cost of materials must be purchased by the elder prior to work performed.

Service area: Brown & Outagamie Counties within the Oneida Nation Reservation.

Congregate Meals

Lunch served Monday-Friday 12 pm

Cost of Meals:	60 plus – Donation	55-59 – \$1.50	54-Under – \$5.00
----------------	--------------------	----------------	-------------------

No participant may be denied a meal.



Home Delivered Meals

These meals are for elders that are home bound, have a serious health problem and physician's order to have meals delivered. Lunch is delivered Monday through Friday at 12:00 pm. Saturday and Sunday's meals are delivered along with Friday's lunch. Cost of the meals are stated under the Congregate Meals section.

All participants that eat at the meal site or receive home delivered meals are asked to call a day in advance to reserve their meal for the following day, week, or month. If they can not make it, or need to cancel, they are asked to please call. The number to call for reservations or cancellation is (920) 869-1551 Monday-Friday 8am-4:30pm.

Elder Services Transportation

- Coordinates transportation for elders to attend various "Events" and daily activities with our "Activity Program."
- Provides transportation to and from the "Congregate Meal Site," Monday through Friday.
- Provides door to door service.
- Wheel chair accessible transportation.
- Provides transportation for weekly shopping to Walmart, banks, and lunch.

Activities

Elder Services provides daily (Monday-Friday) planned activities that include shopping trips, People with Arthritis Can Exercise (PACE), bingo, crafts, bowling and wii bowling. These are some of the weekly events that are the highlights of our services and are held at Elder Services Activities Room.

Volunteer Services

This program provides wonderful opportunities for ages, 55 and older who like challenges in their life. Meet the challenge! Show society that again, it is time for beauty, growth, and respect by becoming a volunteer, delivering priority services that make a positive impact on our community. Contact the Service Coordinator at Elder Services (920) 869-2448 or 1-800-867-1551 Monday-Friday 8am-4:30pm.



24 Hour Answering Services

We have a 24 hour, seven (7) days a week quality LIVE–answering service to assist our customers. Operators are trained to be outstanding professional after hours receptionists. This service will provide confidence that your problem will be handled after hours, and help our customers to maintain an independent lifestyle.

Emergency call: (920) 869-2448 or Toll free:1-800-867-1551

Senior Employment Training Program

This program provides training and useful part-time work experience, which is subsidized to low-income elders who are age 55 and older. Classroom, workshop training and on-the job work experience provides new skills and enhance old ones, which enables elders to find unsubsidized permanent employment.

Events

Other events that are held throughout the year are Halloween, Valentine’s Day, monthly birthday luncheons, Mother & Father’s Day, and Elder’s Christmas Party.

A complete monthly schedule of events and activities are listed in the “Drums Across Oneida” the monthly elders newsletter.

Other Services

Elder computers and the library are located at Oneida Elder Services

2907 S. Overland Rd., Oneida, WI 54155

(920) 869-2448 or 1-800-867-1551

Hours: Monday-Friday 8am-4:30pm.

Drums Across Oneida Newsletter

A monthly newsletter that is mailed to Oneida elders nationwide, others by request. The Drums contains monthly menus of Congregate Meals, activities, articles of valuable information, words of appreciation and enjoyment.

