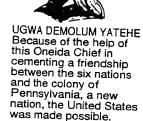
Oneida Tribe of Indians of Wisconsin

Oneidas bringing several hundred bags of corn to Washington's starving army at Valley Forge, after the colonists had consistently refused to aid them. Post Office Box 365

Phone: (414) 869-2214

Oneida, Wi 54155



Oneida Business Committee Resolution # BC-7-26-95-A

WHEREAS, the Oneida Tribe of Indians of Wisconsin is a federally recognized Indian government and a treaty Tribe recognized by the laws of the United States of America; and

WHEREAS, the Oneida General Tribal Council is the governing body of the Oneida Tribe of Indians of Wisconsin; and

WHEREAS, the Oneida Business Committee has been delegated the authority of Article IV, Section 1 of the Oneida Tribal Constitution by the Oneida General Tribal Council; and

WHEREAS, the Policy on Internal Investigation of Complaints have been presented for Public Hearing and comments were received and integrated as appropriate; and

WHEREAS, the Policy was adopted on an interim basis and should now be adopted on a permanent basis; and

WHEREAS, the Policy will help the Early Childhood programs address consumer complaints on a consistent basis allowing the consumer to have clear expectations regarding resolution of complaints;

NOW THEREFORE BE IT RESOLVED, that the attached Policy on Internal Investigation of Complaints, with the amendment deleting section II(iv), is hereby adopted and effective from the date of adoption and all previous interim policies regarding this issue are repealed, and

NOW THEREFORE BE IT FINALLY RESOLVED, that the Early Childhood Program is delegated the responsibility to enforce this policy to the fullest extent possible.

CERTIFICATION

I, the undersigned, as Secretary of the Oneida Business Committee, hereby certify that the Oneida
Business Committee is composed of 9 members of whom 5 members constitute a quorum. 6
Members were present at a meeting duly called, noticed and held on the 26th day of July , 1995; that
the foregoing resolution was duly adopted at such meeting by a vote of Members for;
Members against, and 0 Members not voting; and that said resolution has not been rescinded or
amended in any way.

Julie Barton, Tribal Secretary Oneida Business Committee