

# Oneida Nation

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Oneida, WI 54155

## **BC Resolution # 08-09-17-C Child Care Department Consumer Complaint Law**

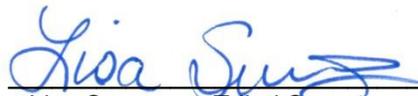
- WHEREAS,** the Oneida Nation is a federally recognized Indian government and a treaty tribe recognized by the laws of the United States of America; and
- WHEREAS,** the Oneida General Tribal Council is the governing body of the Oneida Nation; and
- WHEREAS,** the Oneida Business Committee has been delegated the authority of Article IV, Section 1, of the Oneida Tribal Constitution by the Oneida General Tribal Council; and
- WHEREAS,** on May 9, 2012, the Oneida Business Committee accepted a petition which mandated the Oneida Business Committee to review, amend and implement a new complaint process for the Oneida Child Care Department; and
- WHEREAS,** the petition was presented to the General Tribal Council on November 19, 2012, and the General Tribal Council directed the Oneida Business Committee to review, amend and implement a new parent communications and grievances process for the Oneida Child Care Department; and
- WHEREAS,** an update on the development of the new parent communications and grievances process for the Oneida Child Care Department was presented and accepted by the General Tribal Council on July 1, 2013; and
- WHEREAS,** this Child Care Department Consumer Complaint law (“the Law”) was developed as a result of the General Tribal Council petition; and
- WHEREAS,** the Law sets forth the process for filing a complaint against the Nation’s Child Care Department and describes what types of complaints may be made; and
- WHEREAS,** the Law describes the responsibilities of the complaint coordinator who shall receive and handle all complaints alleged against the Child Care Department; and
- WHEREAS,** the Law discusses the process for determining the severity of the complaint, who shall investigate the complaint, and the process for investigating complaints; and
- WHEREAS,** the Law establishes an appeal process for individuals dissatisfied with the outcome of the complaint investigation; and
- WHEREAS,** the Law provides requirements for the management of video surveillance, employee self-reporting, mandatory reporting to the Oneida Business Committee, and the creation of a parent-teacher organization; and
- WHEREAS,** the Law establishes the means by which the Law shall be enforced; and

**WHEREAS,** public meetings on the proposed law were held on October 31, 2013, February 27, 2014, June 26, 2017, and June 29, 2017, in accordance with the Legislative Procedures Act, and the comments from the most recent public comment period were received, reviewed and accepted by the Legislative Operating Committee on July 19, 2017; and

**NOW THEREFORE BE IT RESOLVED,** that the Child Care Department Consumer Complaint law is hereby adopted and shall become effective on November 7, 2017.

#### **CERTIFICATION**

I, the undersigned, as Secretary of the Oneida Business Committee, hereby certify that the Oneida Business Committee is composed of 9 members of whom 5 members constitute a quorum; 8 members were present at a meeting duly called, noticed and held on the 9<sup>th</sup> day of August, 2017; that the forgoing resolution was duly adopted at such meeting by a vote of 7 members for, 0 members against, and 1 member not voting; and that said resolution has not been rescinded or amended in any way.



Lisa Summers, Tribal Secretary  
Oneida Business Committee

\*According to the By-Laws, Article I, Section 1, the Chair votes "only in the case of a tie."