

AFTER HOURS – PURCHASED/REFERRED CARE (PRC) (Previously known as Contract Health Services)

Purchased/Referred Care staff is available:

7:30 am – 5:00 pm, Monday – Friday with the exception of Oneida Tribal holidays

If you go into the ER, Psychiatric Hospital, Detox facility or the designated Pharmacy, it is your responsibility to notify Contract Health:

- **Emergent situations:** Notification to PRC must be done within 72 hours during their regular business hours.
- **Non-emergent situations:** Call the PRC's after hour notification line immediately by calling the Health Center's main phone number (920-869-2711 or 1-866-869-2711) and follow the prompts.

NOTE: It is always good to follow-up with a call to the PRC staff during their regular business hours to confirm they received your message.

- Notification does not guarantee services will be paid for.
- You or someone should contact PRC to determine eligibility.