

After Hours Care – Eye Care

The Oneida Community Health Center's Eye Care staff is available:
8:00 am – 4:30 pm Monday – Friday with the exception of Oneida Tribal holidays.

To access service during the times the Eye Care Staff is not available, call the Health Center's main phone number (920-869-2711 or 1-866-869-2711).

- The Health Center's answering service will answer the calls, take information and contact the on-call Nurse.
***NOTE:** If you do not receive a call back within a half hour, please call back.*
- Once the on-call Nurse receives the notice they will call you back.
***NOTE:** The on-call Nurse is at home and has no computer access so therefore has no access to your records.*
- The on-call Nurse will discuss your concerns and instruct the patient to call in at 8:00 am the next business day to the Eye Care Department. (920-869-4921)

NOTICE:

If you decide the need to go into the emergency, the on-call Nurse does not determine Purchased/Referred Care (PRC) eligibility. See the Purchased/Referred Care webpage (<https://oneida-nsn.gov/PRC/>) for PRC eligibility and PRC After-hour process.